



# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

## Queries and Clarifications

S. No	RFP Page No	Clause No	Category/Type	RFP Clause	Bidder Clarification	Response/Clarification By Bank
1	3	4	GENERAL TENDER DETAILS	Last date and time for Online bid submission (both Technical & Commercial) - 29/08/2025, 15:00 Hrs	We request bank to allow us atleast 3 working weeks for submission from date of release of prebid reponse/corrigendum as this RFP is quite elaborate and requires bidders to coordnate for the solutioning and commercials.	Please adhere to the terms and conditions of RFP and amendment.
2	3	9	GENERAL TENDER DETAILS	Registered MSE & Startup-India bidders are exempted from payment of Earnest Money Deposit if bidder can furnish requisite proof subject to the satisfaction of Bank. Latest guidelines regarding EMD, published by Ministry of Finance or other regulatory bodies, during the RFP process, will be applicable	As per guideline for bid sumission on GEMs portal, bidders with yearly turnover of more than Rs 500 Cr are exempted from submitting the EMD. Please include such bidder in the EMD exemption list for this RFP apart from MSME /NSIC.	It is clarified that exemption norms specified in GeM portal are applicable.
3	4		Note	"Services" means those services ancillary to the deliverables of the Company covered under the Contract.	Bidder's scope shall be limited to the items expressly set out in the proposal. Any changes to the scope shall be subject to a mutually agreed Project Change Request in writing setting out the changes in the scope and related changes in timelines, commercials, and other implications	Please adhere to the terms and conditions of RFP.
4	7	2	BACKGROUND AND PURPOSE OF THE PROJECT	Renewal of existing Licenses for some of the Cyber Security solutions.	Pls provide the details of existing Cyber security solutions	Please adhere to the terms and conditions of RFP and amendment.



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5	8	3	PRE-QUALIFICATION CRITERIA OF THE BIDDER	Bidder should have minimum average turnover of Rs.100 Cr. (Rupees Hundred Crores only) in the last 3 financial years. Bidder should provide CA certified audited financials & turnover details for FY 2022-23, 2023-24 & 2024-25(if audited financials are not available the CA certified unaudited financials may be considered for only FY 2024-25).	Request To authority kindly amend this clause as: Bidder should have minimum average turnover of Rs.100 Cr. (Rupees Hundred Crores only) in the last 3 financial years. Bidder should provide CA certified audited financials & turnover details for FY 2021-22,2022-23, 2023-24.  Note: As the audited financial statements for the Financial Year 2024–25 are currently under preparation and subject to regulatory disclosures in accordance with DRHP filing guidelines, we are unable to submit the audited turnover for FY 2024–25 at this stage.	Please adhere to the terms and conditions of RFP.
6	8	3	Additional Clause	PRE-QUALIFICATION CRITERIA OF THE BIDDER - Deviations not allowed	We understand that the clarifications contained in the bidder's proposal will form part of the contract, such that in case of a conflict between the RFP and the bidder's proposal, the bidder's proposal will prevail	Please adhere to the terms and conditions of RFP.
7	8	3.11	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have their own SOC functioning for over three years as on the date of publication of RFP in their premises having sufficient expertise in handling the SOC operations.	The bidder / OEM should have their own SOC functioning for over three years as on the date of publication of RFP in their premises having sufficient expertise in handling the SOC operations.	Please adhere to the terms and conditions of RFP.
8	8	3.11	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have their own SOC functioning for over three years as on the date of publication of RFP in their premises having sufficient expertise in handling the SOC operations.	This is the restrictive clause , the requirement is for On-premises SOC, the clause may please be amended as : The Bidder should have experience of executing similar work of establishing on premises SOC.	Please adhere to the terms and conditions of RFP.
9	8	3.11	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have their own SOC functioning for over three years as on the date of publication of RFP in their premises having sufficient expertise in handling the SOC operations.	This is the restrictive clause , the requirement is for On-premises SOC, the clause may please be amended as : The Bidder should have experience of executing similar work of establishing on premises SOC.	Please adhere to the terms and conditions of RFP.



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10	8	3.11	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have their own SOC functioning for over three years as on the date of publication of RFP in their premises having sufficient expertise in handling the SOC operations.	We understand that bidder has to provide the following documents 1.Declaration from authorised signatoury 2.Photograph of the SOC.	It is clarified that declaration of authorised signatory confirming the eligibility along with performace certificate should be submitted.
11	8	3.6	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The Bidder should be an OEM authorized partner for atleast two years as on the date of publication of this RFP for Internal Firewall, External Firewall, WAF, EDR, SIEM, NAC and DLP solutions. The bidder should be an OEM authorized partner for all other solutions except mentioned above as on the date of publication of this RFP. The bidder should submit the manufacturer's Authorization Form for all the products/solutions quoted for this RFP.	Request To authority kindly amend this clause as: The bidder should submit the manufacturer's Authorization Form for all the products/solutions(Internal Firewall, External Firewall, WAF, EDR, SIEM, NAC and DLP solutions) quoted for this RFP.	Please adhere to the terms and conditions of RFP.
12	8	3.6	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The Bidder should be an OEM authorized partner for atleast two years as on the date of publication of this RFP for Internal Firewall, External Firewall, WAF, EDR, SIEM, NAC and DLP solutions. The bidder should be an OEM authorized partner for all other solutions except mentioned above as on the date of publication of this RFP. The bidder should submit the manufacturer's Authorization Form for all the products/solutions quoted for this RFP.	The Clause may please be amended as: The Bidder should be an OEM authorized partner as on the date of publication of this RFP for Internal Firewall, External Firewall, WAF, EDR, SIEM, NAC and DLP solutions. The bidder should be an OEM authorized partner for all other solutions except mentioned above as on the date of publication of this RFP. The bidder should submit the manufacturer's Authorization Form for all the products/solutions quoted for this RFP.	Please adhere to the terms and conditions of RFP.



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13	8	3.6	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The Bidder should be an OEM authorized partner for atleast two years as on the date of publication of this RFP for Internal Firewall, External Firewall, WAF, EDR, SIEM, NAC and DLP solutions. The bidder should be an OEM authorized partner for all other solutions except mentioned above as on the date of publication of this RFP. The bidder should submit the manufacturer's Authorization Form for all the products/solutions quoted for this RFP.	The Clause may please be amended as: The Bidder should be an OEM authorized partner as on the date of publication of this RFP for Internal Firewall, External Firewall, WAF, EDR, SIEM, NAC and DLP solutions. The bidder should be an OEM authorized partner for all other solutions except mentioned above as on the date of publication of this RFP. The bidder should submit the manufacturer's Authorization Form for all the products/solutions quoted for this RFP.	Please adhere to the terms and conditions of RFP.
14	8	3.6	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The Bidder should be an OEM authorized partner for atleast two years as on the date of publication of this RFP for Internal Firewall, External Firewall, WAF, EDR, SIEM, NAC and DLP solutions. The bidder should be an OEM authorized partner for all other solutions except mentioned above as on the date of publication of this RFP. The bidder should submit the manufacturer's Authorization Form for all the products/solutions quoted for this RFP.	We understand bidder can provide the undertaking from OEMs stating bidder is an authorized partner for atleast two years as on the date of publication of the RFP. Kindly confirm.	It is clarified that your understanding is correct.
15	8	3.9	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.	We understand the project reference provided for proposed SIEM product in this tender can be from different from project reference provided for criteria A & B.	It is clarified that proposed SIEM should have implementation references.



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16	8	3.9	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.	kindly rephrase the statement as "The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2024 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The OEM bidder is proposng must have atleast two references of on-premise deployment with minimum 5000 EPS in Government/banking (public or private)/financial institutions in India."	Please adhere to the terms and conditions of RFP and amendment.
17	8	3.9	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.	kindly rephrase the statement as "The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2024 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The OEM bidder is proposng must have atleast two references of on-premise deployment with minimum 5000 EPS in Government/banking (public or private)/financial institutions in India."	Please adhere to the terms and conditions of RFP and amendment.



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18	8	3.9	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.	Reference supporting document will be from Bidder/OEM. Kindly confirm.	It is clarified that necessary document should be submitted by the bidder only.
19	8	3.9	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.	Request To authority kindly amend this clause as: The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least one of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted	Please adhere to the terms and conditions of RFP and amendment.



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20	8	3.9	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.	The bidder / OEM should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.	Please adhere to the terms and conditions of RFP and amendment.
21	8	3.9	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.	The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. Following may please be deleted this may restrict the wider participation and selection of quality OEM ."The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted". Or The Bidder Should have implemented similar SIEM product.	Please adhere to the terms and conditions of RFP and amendment.



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22	8	3.9	PRE-QUALIFICATION CRITERIA OF THE BIDDER	<p>The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.</p>	<p>The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. Following may please be deleted this may restrict the wider participation and selection of quality OEM ."The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted".</p> <p>Or</p> <p>The Bidder Should have implemented similar SIEM product.</p>	<p>Please adhere to the terms and conditions of RFP and amendment.</p>
23	8	3.9	PRE-QUALIFICATION CRITERIA OF THE BIDDER	<p>The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.</p>	<p>The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted. - Need to change to any Goverment/Banking/ Private Enterprise</p>	<p>Please adhere to the terms and conditions of RFP and amendment.</p>



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24	8	3.9	PRE-QUALIFICATION CRITERIA OF THE BIDDER	<p>The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.</p>	<p>This clause is restricting multiple Bidders and OEMs of different make and models to participate in the tender because in each and every bid or tender, the products quoted regularly will change and the bidder always looks at the best commercial models quoted by the OEM. So it will be difficult for bidders as well as OEMs to participate in this opportunity.</p> <p>Kindly remove this clause that will help multiple Bidders and OEMs to participate in this opportunity and it helps the customer also to get the best of the products available in the market to cater the requirement.</p>	Please adhere to the terms and conditions of RFP and amendment.
25	8	3.9	PRE-QUALIFICATION CRITERIA OF THE BIDDER	<p>The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.</p>	<p>We request department to kindly consider below ammended clause:</p> <p>The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any two of WAF/EDR/ NAC/SOAR/UEBA/PAM/Endpoint Solution) to the customer during last 3 years from the date of Tender Publishment and continue to run as on the date of publication of RFP in at least two of the Government /banking (public or private) /financial institutions/ private enterprises in India.</p>	Please adhere to the terms and conditions of RFP and amendment.



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26	8	3.9	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.	We request the bank for the following change The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2025 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier in atleast one of the two customer reference, for which supporting documents to be submitted.	Please adhere to the terms and conditions of RFP and amendment.
27	8	3.9	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.	We request the Bank to include all other solutions as a choice in category B.  Amended clause: The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC/DAM/ Firewall/ DLP/HIPS Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.	Please adhere to the terms and conditions of RFP and amendment.



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28	8	3.9	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.	We request you to amend the clause as " The bidder should have supplied CSOC setup comprising A) SIEM (minimum 2000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. Bidder can proposed any SIEM product to meet this clause.	Please adhere to the terms and conditions of RFP and amendment.
29	8	3.10.	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have certified professionals as per the following on its payroll. Minimum 5 nos. of CISSP/ SSCP/ISSAP/ISSMP Minimum 5 nos. of CISA/CISM/CRISC/CCOA Minimum 5 nos. of GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH	Please amend certification eligibility criteria as Minimum 2 numbers of CISSP/CISM/CISA/CRISC or any 5 cybersecurity certification, Minimum 5 nos. of GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH	Please adhere to the terms and conditions of RFP and amendment.
30	8	3.10.	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have certified professionals as per the following on its payroll. Minimum 5 nos. of CISSP/ SSCP/ISSAP/ISSMP Minimum 5 nos. of CISA/CISM/CRISC/CCOA Minimum 5 nos. of GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH	Request To authority kindly amend this clause as: The bidder should have certified professionals as per the following on its payroll. Minimum 5 nos. of any CISA/CISM/CRISC/CCOA/CISSP/ SSCP/ISSAP/ISSMP/GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH	Please adhere to the terms and conditions of RFP and amendment.



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31	8	3.10.	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have certified professionals as per the following on its payroll. Minimum 5 nos. of CISSP/ SSCP/ISSAP/ISSMP Minimum 5 nos. of CISA/CISM/CRISC/CCOA Minimum 5 nos. of GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH	Request you to Modify the Clause as " The bidder should have certified Professionals across various verticals such as Network/ Security/ Cloud/ Virtualization and also should provide Min 10 OEM Certified Resource details on Security solutions." To execute this project the bidder needs the capability of having Network, Security and Virtualization skillsets hence this will add more value to the given requirement as per the Scope of requirement we are having NGFW, DLP, SIEM, WAF, NAC Solutions hence the OEM certification can prove the capability of the bidder on the Requirement outlined hence pls amend this clause	Please adhere to the terms and conditions of RFP and amendment.
32	8	3.10.	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have certified professionals as per the following on its payroll. Minimum 5 nos. of CISSP/ SSCP/ISSAP/ISSMP Minimum 5 nos. of CISA/CISM/CRISC/CCOA Minimum 5 nos. of GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH	Requesting to ammend with 10 Security Professional in bidder organizations.	Please adhere to the terms and conditions of RFP and amendment.
33	8	3.10.	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have certified professionals as per the following on its payroll. Minimum 5 nos. of CISSP/ SSCP/ISSAP/ISSMP Minimum 5 nos. of CISA/CISM/CRISC/CCOA Minimum 5 nos. of GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH	The clause may please be amended as : The bidder should have 40 certified cyber security professionals on its payroll with CISA/CISM/CRISC/CCOA/GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH certifications	Please adhere to the terms and conditions of RFP and amendment.
34	8	3.10.	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have certified professionals as per the following on its payroll. Minimum 5 nos. of CISSP/ SSCP/ISSAP/ISSMP Minimum 5 nos. of CISA/CISM/CRISC/CCOA Minimum 5 nos. of GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH	The clause may please be amended as : The bidder should have 40 certified cyber security professionals on its payroll with CISA/CISM/CRISC/CCOA/GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH certifications The clause may please be amended as : The bidder should have 40 certified cyber security	Please adhere to the terms and conditions of RFP and amendment.



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					professionals on its payroll with CISA/CISM/CRISC/CCOA/GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH certifications	
35	8	3.10.	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have certified professionals as per the following on its payroll. Minimum 5 nos. of CISSP/ SSCP/ISSAP/ISSMP Minimum 5 nos. of CISA/CISM/CRISC/CCOA Minimum 5 nos. of GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH	We request Bank to consider 4 certificates of each category as mentioned	Please adhere to the terms and conditions of RFP and amendment.
36	8	3.10.	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have certified professionals as per the following on its payroll. Minimum 5 nos. of CISSP/ SSCP/ISSAP/ISSMP Minimum 5 nos. of CISA/CISM/CRISC/CCOA Minimum 5 nos. of GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH	We request the bank for the following change The bidder should have at least 15 professionals with any of the below following certifications. CISSP/ SSCP/ISSAP/ISSMP /CISA/CISM/CRISC/CCOA/GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH	Please adhere to the terms and conditions of RFP and amendment.



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37	8	3.10.	PRE-QUALIFICATION CRITERIA OF THE BIDDER	<p>The bidder should have certified professionals as per the following on its payroll.  Minimum 5 nos. of CISSP/ SSCP/ISSAP/ISSMP  Minimum 5 nos. of CISA/CISM/CRISC/CCOA  Minimum 5 nos. of GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH</p>	<p>We request to kindly modify the below clause:  The bidder should have certified professionals as per the following on its payroll.  Minimum 5 nos. of CISSP/ SSCP/ISSAP/ISSMP/ CEH - check version  Minimum 5 nos. of CISA/CISM/CRISC/CCOA  Minimum 5 nos. of GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus OR  The bidder should have certified professionals as per the following on its payroll.  Minimum 10 nos. of CISSP/SSCP/ISSAP/ISSMP/CISA/CISM/CRISC/CCOA  Minimum 5 nos. of GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH</p>	Please adhere to the terms and conditions of RFP and amendment.
38	8	3.10.	PRE-QUALIFICATION CRITERIA OF THE BIDDER	<p>The bidder should have certified professionals as per the following on its payroll.  Minimum 5 nos. of CISSP/ SSCP/ISSAP/ISSMP  Minimum 5 nos. of CISA/CISM/CRISC/CCOA  Minimum 5 nos. of GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH</p>	<p>We request you to kindly consider modifying the clause to allow flexibility in the combination of certified professionals by stating the requirement as:</p> <p>“The bidder should have a minimum of 20 certified professionals from the above listed certifications on its payroll, in any combination.”</p> <p>Justification:</p> <p>This change will allow bidders with diverse security capabilities to participate while still ensuring adequate coverage across all relevant domains (Governance, Risk, Compliance, Incident Response, and Security Architecture).</p> <p>It reflects practical industry practices, where the distribution of certifications may vary depending on</p>	Please adhere to the terms and conditions of RFP and amendment.



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					project and client requirements.  The consolidated requirement will continue to ensure the technical strength of the bidder, while fostering broader participation and fair competition.	
39	8	3.10.	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have certified professionals as per the following on its payroll. Minimum 5 nos. of CISSP/ SSCP/ISSAP/ISSMP Minimum 5 nos. of CISA/CISM/CRISC/CCOA Minimum 5 nos. of GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH	We understand that bidder has to provide the following documents 1.Undertaking by authorised signatoury of bidder. 2.Certificate proof	Please adhere to the terms and conditions of RFP and amendment.
40	8		Additional Clause	PRE-QUALIFICATION CRITERIA OF THE BIDDER: All solutions mentioned above (SIEM, WAF and EDR) should be of same make proposed for this tender.	Bidder requests to relax the same make proposed OEM to similar proposed OEM.	Please adhere to the terms and conditions of RFP.
41	9	4	RIGHT TO AUDIT	Bank shall have the right to conduct audits on the service provider by its internal or external auditors, or by agents appointed to act on its behalf and to obtain any copies of any review reports and findings made on the service provider in conjunction with the services performed for the bank. The bidder should allow RBI/NABARD or persons authorized by RBI/NABARD to access the Bank's documents, records of transactions and other necessary information given to, stored or processed by the service provider / Sub-Service provider within a reasonable time. This includes information maintained in papers and electronic formats. The Service provider shall recognize the right of the regulatory authorities to cause an inspection to be made of their books and account by one or more of its officers or employees or other persons.	Please note such audit rights are limited to only documents which are permissible and specifically related to the particular services and nothing beyond that.	Please adhere to the terms and conditions of RFP.



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42	9	4	RIGHT TO AUDIT	Bank shall have the right to conduct audits on the service provider by its internal or external auditors, or by agents appointed to act on its behalf and to obtain any copies of any review reports and findings made on the service provider in conjunction with the services performed for the bank. The bidder should allow RBI/NABARD or persons authorized by RBI/NABARD to access the Bank's documents, records of transactions and other necessary information given to, stored or processed by the service provider / Sub-Service provider within a reasonable time. This includes information maintained in papers and electronic formats. The Service provider shall recognize the right of the regulatory authorities to cause an inspection to be made of their books and account by one or more of its officers or employees or other persons.	We propose the below to be added:  The Audit shall be conducted with advance notice of 30days and during business hours. It should be conducted once in a year. The cost of audit should be borne by the Bank.	Please adhere to the terms and conditions of RFP.
43	9	5.b	OTHER CONDITIONS	Joint bid will not be accepted by the Bank	Requesting to allow consortium / Joint Venture	Please adhere to the terms and conditions of RFP.
44	9	5.f	OTHER CONDITIONS	The bidder should not engage in sub-contracting during the tenure of this RFP.	Request bank to allow sub contracting to bare minimum L1 resource as iteration in security domain is at the higher side, while contracting helps us organization to hire the resources within a stipulated time frame.	Please adhere to the terms and conditions of RFP.
45	9	5.f	OTHER CONDITIONS	The bidder should not engage in sub-contracting during the tenure of this RFP. The bidder shall not subcontract, delegate, assign or transfer any portion of the work under this RFP to any third party without the prior written consent of the Bank. The Bank will be free to do evaluation, before accepting the third party. Any un-	Bidder should be allowed to assign its right to receive payments under the contract	Please adhere to the terms and conditions of RFP.



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				authorized subcontracting shall constitute material breach of this RFP.		
46	10	5.i	OTHER CONDITIONS	Bank intends to have different OEM for internal firewall and external firewall. OEM of the SD-WAN solution running in the bank should not be proposed for internal firewall and external firewall.	Please specify the make and model of existing SD-WAN solution in the bank to confirm compatibility with proposed firewalls.	The bidder is advised to get references from the OEM.
47	10	5.j	OTHER CONDITIONS	The bidder awarded with Network Operation Center (NOC) project of the Bank is not eligible to bid for this RFP as Bank intends to have different bidders for NOC and CSOC as per industry followed best practice.	We respectfully request the Department to reconsider and remove this clause, as both the Network Operations Center (NOC) and the Cyber Security Operations Center (CSOC) are integral components of a comprehensive security framework. While they serve distinct functions—NOC focusing on network performance and availability, and CSOC on threat detection and response—they complement each other in ensuring robust IT infrastructure security and operational efficiency. Excluding bidders involved in NOC projects may limit the pool of qualified vendors capable of delivering an integrated and effective CSOC solution.	Please refer to the amendment



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48	10	5.k	OTHER CONDITIONS	Out of all solutions/products in scope of work, not more than three solutions can be quoted from same OEM.	A single vendor cybersecurity solution offers a unified, integrated approach that simplifies management, enhances visibility, and ensures faster threat detection and response. With centralized control, consistent policy enforcement, and seamless communication between tools, it reduces complexity, lowers operational costs, and eliminates integration gaps common in multi-vendor environments. It also streamlines support with a single point of accountability, making it an efficient and secure choice for organizations looking to strengthen their cyber defense. Hence we request to remove this clause or allow positioning at least 6 products of the list.	Please adhere to the terms and conditions of RFP.
49	10	5.k	OTHER CONDITIONS	Out of all solutions/products in scope of work, not more than three solutions can be quoted from same OEM.	A single vendor cybersecurity solution offers a unified, integrated approach that simplifies management, enhances visibility, and ensures faster threat detection and response. With centralized control, consistent policy enforcement, and seamless communication between tools, it reduces complexity, lowers operational costs, and eliminates integration gaps common in multi-vendor environments. It also streamlines support with a single point of accountability, making it an efficient and secure choice for organizations looking to strengthen their cyber defense. Hence we request to remove this clause or allow positioning at least 6 products of the list.	Please adhere to the terms and conditions of RFP.



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50	10	5.k	OTHER CONDITIONS	Out of all solutions/products in scope of work, not more than three solutions can be quoted from same OEM.	A single vendor cybersecurity solution offers a unified, integrated approach that simplifies management, enhances visibility, and ensures faster threat detection and response. With centralized control, consistent policy enforcement, and seamless communication between tools, it reduces complexity, lowers operational costs, and eliminates integration gaps common in multi-vendor environments. It also streamlines support with a single point of accountability, making it an efficient and secure choice for organizations looking to strengthen their cyber defense. Hence we request to remove this clause or allow positioning at least 6 products of the list.	Please adhere to the terms and conditions of RFP.
51	10	5.k	OTHER CONDITIONS	Out of all solutions/products in scope of work, not more than three solutions can be quoted from same OEM.	Kindly modify the clause as "Out of all solutions/products in scope of work, not more than four solutions can be quoted from same OEM. "  Justification: Under the current vendor consolidation scenario, it is always good to have multiple products from a single OEM to have better visibility and integration. It will help in sharing the threat intel among the solutions of same OEM.	Please adhere to the terms and conditions of RFP.
52	10	5.k	OTHER CONDITIONS	Out of all solutions/products in scope of work, not more than three solutions can be quoted from same OEM.	Kindly modify the clause as "Out of all solutions/products in scope of work, not more than four solutions can be quoted from same OEM. "  Justification: Under the current vendor consolidation scenario, it is always good to have multiple products from a single OEM to have better visibility and integration. It will help in sharing the threat intel among the solutions of same OEM.	Please adhere to the terms and conditions of RFP.



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53	10	5.k	OTHER CONDITIONS	Out of all solutions/products in scope of work, not more than three solutions can be quoted from same OEM.	Kindly modify the clause as "Out of all solutions/products in scope of work, not more than four solutions can be quoted from same OEM. "  Justification: Under the current vendor consolidation scenario, it is always good to have multiple products from a single OEM to have better visibility and integration. It will help in sharing the threat intel among the solutions of same OEM.	Please adhere to the terms and conditions of RFP.
54	10	5.k	OTHER CONDITIONS	Out of all solutions/products in scope of work, not more than three solutions can be quoted from same OEM.	Kindly modify the clause as "Out of all solutions/products in scope of work, not more than four solutions can be quoted from same OEM. "  Justification: Under the current vendor consolidation scenario, it is always good to have multiple products from a single OEM to have better visibility and integration. It will help in sharing the threat intel among the solutions of same OEM.	Please adhere to the terms and conditions of RFP.
55	10	5.k	OTHER CONDITIONS	Out of all solutions/products in scope of work, not more than three solutions can be quoted from same OEM.	Kindly modify the clause as "Out of all solutions/products in scope of work, not more than four solutions can be quoted from same OEM. "  Justification: Under the current vendor consolidation scenario, it is always good to have multiple products from a single OEM to have better visibility and integration. It will help in sharing the threat intel among the solutions of same OEM.	Please adhere to the terms and conditions of RFP.
56	10	5.k	OTHER CONDITIONS	Out of all solutions/products in scope of work, not more than three solutions can be quoted from same OEM.	The RFP restricts proposing more than 3 products from the same OEM. Will exceptions be allowed if a platform-based approach (e.g., integrated suite from a top Gartner leader) offers better operational efficiency?	Please adhere to the terms and conditions of RFP.



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57	10	5.k	OTHER CONDITIONS	Out of all solutions/products in scope of work, not more than three solutions can be quoted from same OEM.	There are multiple products are asked in this RFP. So bank should consider atleast five solutions to be allows from Same OEM.	Please adhere to the terms and conditions of RFP.
58	10	5.l	OTHER CONDITIONS	Bank intends to have different OEM for internal firewall and external firewall. OEM of the SD-WAN solution running in the bank should not be proposed for internal firewall and external firewall.	Please Clarify which OEM is Currently for SD-WAN Solutions	The bidder is advised to get references from the OEM.
59	10	5.l	OTHER CONDITIONS	Bank intends to have different OEM for internal firewall and external firewall. OEM of the SD-WAN solution running in the bank should not be proposed for internal firewall and external firewall.	Please provide existing SD WAN solution vendor details to have different OEM for internal firewall and external firewall	The bidder is advised to get references from the OEM.
60	10	5.l	OTHER CONDITIONS	Bank intends to have different OEM for internal firewall and external firewall. OEM of the SD-WAN solution running in the bank should not be proposed for internal firewall and external firewall.	The SD-WAN hub firewall is designed to manage secure and optimized WAN traffic between branches, while the DC internal and external firewalls serve entirely different purposes—protecting east-west traffic within the data center and securing north-south traffic at the perimeter, respectively. These functions are logically and operationally distinct, with no overlap or dependency, making the choice of SD-WAN OEM independent of the internal and external firewall OEMs. Hence we request to remove this clause.	Please adhere to the terms and conditions of RFP.
61	10	5.l	OTHER CONDITIONS	Bank intends to have different OEM for internal firewall and external firewall. OEM of the SD-WAN solution running in the bank should not be proposed for internal firewall and external firewall.	The SD-WAN hub firewall is designed to manage secure and optimized WAN traffic between branches, while the DC internal and external firewalls serve entirely different purposes—protecting east-west traffic within the data center and securing north-south traffic at the perimeter, respectively. These functions are logically and operationally distinct, with no overlap or dependency, making the choice of SD-WAN OEM independent of the internal and external firewall OEMs. Hence we request to remove this clause.	Please adhere to the terms and conditions of RFP.



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62	10	5.l	OTHER CONDITIONS	Bank intends to have different OEM for internal firewall and external firewall. OEM of the SD-WAN solution running in the bank should not be proposed for internal firewall and external firewall.	The SD-WAN hub firewall is designed to manage secure and optimized WAN traffic between branches, while the DC internal and external firewalls serve entirely different purposes—protecting east-west traffic within the data center and securing north-south traffic at the perimeter, respectively. These functions are logically and operationally distinct, with no overlap or dependency, making the choice of SD-WAN OEM independent of the internal and external firewall OEMs. Hence we request to remove this clause.	Please adhere to the terms and conditions of RFP.
63	10	5.l	OTHER CONDITIONS	Bank intends to have different OEM for internal firewall and external firewall. OEM of the SD-WAN solution running in the bank should not be proposed for internal firewall and external firewall.	Which are the firewalls used for SD-WAN by the bank	The bidder is advised to get references from the OEM.
64	10	5.m	OTHER CONDITIONS	The successful bidder should provide SBOM for all the products quoted. Bidder should ensure that all the components of SBOM are appropriately licensed and supported by corresponding OEM. Intellectual property rights to be properly checked by the bidder and bidder holds responsibility for the IPR of solutions deployed. Also, should ensure that the SBOM is free of vulnerabilities during the period of contract. Solution should be comprehensive in nature.	SBOM is confidential and can not be shared by OEMs to bidder. Hence we request to delete the clause and bank may directly get the same from the OEMs during project execution.	Please adhere to the terms and conditions of RFP.
65	10	5.m	OTHER CONDITIONS	The successful bidder should provide SBOM for all the products quoted. Bidder should ensure that all the components of SBOM are appropriately licensed and supported by corresponding OEM. Intellectual property rights to be properly checked by the bidder and bidder holds responsibility for the IPR of solutions deployed. Also, should ensure that the SBOM is free of vulnerabilities during the	SBOM is confidential and can not be shared with any bidder. Pls allow OEM to share SBOM directly to the bank after issuance of purchase order to successful bidder.	Please adhere to the terms and conditions of RFP.



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				period of contract. Solution should be comprehensive in nature.		
66	10	5.m	OTHER CONDITIONS	The successful bidder should provide SBOM for all the products quoted. Bidder should ensure that all the components of SBOM are appropriately licensed and supported by corresponding OEM. Intellectual property rights to be properly checked by the bidder and bidder holds responsibility for the IPR of solutions deployed. Also, should ensure that the SBOM is free of vulnerabilities during the period of contract. Solution should be comprehensive in nature.	SBOM is confidential and can not be shared with any bidder. Pls allow OEM to share SBOM directly to the bank after issuance of purchase order to successful bidder.	Please adhere to the terms and conditions of RFP.
67	10	5.m	OTHER CONDITIONS	The successful bidder should provide SBOM for all the products quoted. Bidder should ensure that all the components of SBOM are appropriately licensed and supported by corresponding OEM. Intellectual property rights to be properly checked by the bidder and bidder holds responsibility for the IPR of solutions deployed. Also, should ensure that the SBOM is free of vulnerabilities during the period of contract. Solution should be comprehensive in nature.	SBOM is confidential and can not be shared with any bidder. Pls allow OEM to share SBOM directly to the bank after issuance of purchase order to successful bidder.	Please adhere to the terms and conditions of RFP.
68	10	5.m	OTHER CONDITIONS	The successful bidder should provide SBOM for all the products quoted. Bidder should ensure that all the components of SBOM are appropriately licensed and supported by corresponding OEM. Intellectual property rights to be properly checked by the bidder and bidder holds responsibility for the IPR of solutions deployed. Also, should ensure that the SBOM is free of vulnerabilities during the period of contract. Solution should be comprehensive in nature.	SBOM is confidential and can not be shared with any bidder. Pls allow OEM to share SBOM directly to the bank after issuance of purchase order to successful bidder.	Please adhere to the terms and conditions of RFP.



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69	10	5.m	OTHER CONDITIONS	The successful bidder should provide SBOM for all the products quoted. Bidder should ensure that all the components of SBOM are appropriately licensed and supported by corresponding OEM. Intellectual property rights to be properly checked by the bidder and bidder holds responsibility for the IPR of solutions deployed. Also, should ensure that the SBOM is free of vulnerabilities during the period of contract. Solution should be comprehensive in nature.	SBOM is confidential and can not be shared with any bidder. Pls allow OEM to share SBOM directly to the bank after issuance of purchase order to successful bidder.	Please adhere to the terms and conditions of RFP.
70	10	5.m	OTHER CONDITIONS	The successful bidder should provide SBOM for all the products quoted. Bidder should ensure that all the components of SBOM are appropriately licensed and supported by corresponding OEM. Intellectual property rights to be properly checked by the bidder and bidder holds responsibility for the IPR of solutions deployed. Also, should ensure that the SBOM is free of vulnerabilities during the period of contract. Solution should be comprehensive in nature.	The RFP asks for a vulnerability-free SBOM for all components. Could you please clarify if an open SBOM attestation from OEM along with third-party vulnerability scanning report would be acceptable to meet this clause?	Please adhere to the terms and conditions of RFP.
71	13	5	VALIDITY OF BID DOCUMENT	Bid shall remain valid for minimum six months from last date of submission of bid prescribed by Bank.	We request to keep the bid validity upto a maximum of 60 days	Please adhere to the terms and conditions of RFP.
72	13	7	BID EARNEST MONEY	The BG should have a validity of 9 months from the date of submission of bid with claim period of 12 months. The BG should be submitted at the time of Bid submission.	Request Bank to reduce the claim period from 12 months to 3 months.	Please adhere to the terms and conditions of RFP.
73	14	8	BIDDING PROCESS - Technical Bid	If during the POC process, bidder/OEM fails to demonstrate any of the RFP specification, all bids received from bidders with same product/solution may be liable for rejection without any reference to the subjected bidder. The decision of technical evaluation committee is final in this regard.	. Request to Amend- If during the POC process, bidder/OEM fails to demonstrate any of the RFP specification, all bids received from such bidder with same product/solution may be liable for rejection without any reference to the subjected bidder. The decision of technical evaluation committee is final in this regard.	Technical and functional specifications are mentioned in the Section 4 of the RFP. Please adhere to the terms and conditions of RFP.



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74	14	8	BIDDING PROCESS Technical Bid	If during the POC process, bidder/OEM fails to demonstrate any of the RFP specification, all bids received from bidders with same product/solution may be liable for rejection without any reference to the subjected bidder. The decision of technical evaluation committee is final in this regard.	Request to define the POC Criteria /use cases .	Technical and functional specifications are mentioned in the Section 4 of the RFP. Please adhere to the terms and conditions of RFP.
75	14	8	BIDDING PROCESS Technical Bid	The bidder is expected to arrange POC with same solution/product model proposed in the technical solution proposal document.	Request bank to remove the "product model" as the POC's can be carried out based on the available model with same functionalities & in case of VM based, will the bank provide the required compute resources.	Please adhere to the terms and conditions of RFP.
76	14	8	BIDDING PROCESS Technical Bid	The solutions/products proposed should be compliant with technical specifications of this RFP and bank reserves the right to call bidder for demonstrating Proof of concept (POC) of any solution /all solution proposed by any bidder. The bidder is expected to arrange POC with same solution/product model proposed in the technical solution proposal document. However, POC may be waived for those solutions/products currently running in Sponsor bank of TNGB/PBGB. The bidder/OEM should setup the product/solution in Bank's premises for doing POC within 10 days of intimation. No extension in timeline will be entertained. If during the POC process, bidder/OEM fails to demonstrate any of the RFP specification, all bids received from bidders with same product/solution may be liable for rejection without any reference to the subjected bidder. The decision of technical evaluation committee is final in this regard.	Since the RFP mandates POC for proposed solutions not used in sponsor banks, can you please confirm if a hybrid setup (lab + remote demonstration) with customer reference validation would be acceptable? This helps reduce time-to-prove in case full infra deployment takes more than 10 days due to OEM delivery schedules.	Please adhere to the terms and conditions of RFP.
77	14	8	BIDDING PROCESS Technical Bid	The Technical bid must be submitted online in GeM Portal. TECHNICAL BID should be fully compliant with this RFP and no deviations will be	We understand that the clarifications contained in the bidder's proposal will form part of the contract, such	Please adhere to the terms and conditions of RFP.



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			<p>entertained. TECHNICAL BID will contain all the supporting documents including eligibility criteria, scope of work, Technical aspects, Compliance statement and Terms &amp; Conditions etc. mentioned in Annexure- XVI (CHECKLIST FOR DOCUMENTS TO BE SUBMITTED WITH TECHNICAL BID) of this RFP, and should NOT contain any pricing (technical bid having commercial information are liable to be rejected) or commercial information at all (Commercial information is to be submitted online only in GeM as part of commercial Bid separately).</p> <p>The bank will examine the bids to determine whether they are complete, whether any major deviations have taken place in the technical bid which affects the purpose and need of the RFP.</p> <p>The bank will examine the bids to determine whether they are complete, whether any computational errors have been made, whether required information have been provided as underlined in the bid document, whether the documents have been properly signed, and whether bids are generally in order.</p> <p>The solutions/products proposed should be compliant with technical specifications of this RFP and bank reserves the right to call bidder for demonstrating Proof of concept (POC) of any solution /all solution proposed by any bidder. The bidder is expected to arrange POC with same solution/product model proposed in the technical solution proposal document. However, POC may</p>	that in case of a conflict between the RFP and the bidder's proposal, the bidder's proposal will prevail	
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				be waived for those solutions/products currently running in Sponsor bank of TNGB/PBGB. The bidder/OEM should setup the product/solution in Bank's premises for doing POC within 10 days of intimation. No extension in timeline will be entertained. If during the POC process, bidder/OEM fails to demonstrate any of the RFP specification, all bids received from bidders with same product/solution may be liable for rejection without any reference to the subjected bidder. The decision of technical evaluation committee is final in this regard.		
78	16	14	EVALUATION AND AWARD CRITERIA	On completion of evaluation of commercial bids, supporting documents and based on any other clarification submitted by the bidder in response to the Bank's query, if any, the bank will proceed with the reverse auction (RA). The bidder who has cleared the technical requirement and quoted the lowest amount in RA shall be declared successful bidder (L1 bidder) through GeM portal as per the extant Govt/GeM guidelines	As per the industry best practices which most of the bank's evaluate and award. Hence request bank to go for QCBS with Technical scoring as 70% and Commercial scoring as 30% where bank will get the best of the breed technologies along with good SI to build and manage the SOC.	Please adhere to the terms and conditions of RFP.
79	16	14	EVALUATION AND AWARD CRITERIA	The bidder who has cleared the technical requirement and quoted the lowest amount in RA shall be declared successful bidder (L1 bidder) through GeM portal as per the extant Govt/GeM guidelines	Request to Amend- The bidder who has cleared the technical requirement and quoted the lowest amount in RA his bid shall be declared successful bidder (L1 bidder) through GeM portal as per the extant Govt/GeM guidelines	Please adhere to the terms and conditions of RFP.



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80	16	14.d	EVALUATION AND AWARD CRITERIA	Proof Of Concept (POC) if required will be called upon and the bidder shall arrange to demonstrate the RFP compliance of the product/solution. If the bidder fails to show up for the POC within the timeline as requested by the bank, the bid shall be liable for rejection. Even if the POC is qualified and during implementation if the RFP specifications are not met, then the OEM/bidder will be required to replace the subjected solution/product with a better proven solution/product at no additional cost to the Bank, within the stipulated timelines.	Bidder's scope shall be limited to the items expressly set out in the proposal. Any changes to the scope shall be subject to a mutually agreed Project Change Request in writing setting out the changes in the scope and related changes in timelines, commercials, and other implications	Please adhere to the terms and conditions of RFP.
81	17	17	FORCE MAJEURE	Provided further that in case of delay of Services, which shall be solely decided by the Bank, the Bank shall not be held liable for non-performance of its obligations under the said Contract and the Bank shall have the right to terminate the said Contract without giving any further notice to the bidder. Bank reserves the right to assign the work to other Vendor without any consequences and claims.	Request to add the following verbiage instead of : the Bank shall have the right to terminate the said Contract without giving any further notice to the bidder. Bank reserves the right to assign the work to other Vendor without any consequences and claims the Parties hereto shall have good faith negotiations and discuss the ways and means of resolving the situation	Please adhere to the terms and conditions of RFP.



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82	17	17	CONFIDENTIALITY	<p>Unless provided otherwise, the details in the bid documents submitted by bidders in response to this RFP shall be treated as confidential. The bidder shall not disclose the particulars of bids to any of its competitors and third parties. Bidder has to submit duly signed NDA as per Annexure X along with Bid.</p>	<p>Requestion to add the following verbiage in the present clause:</p> <p>Notwithstanding anything contrary stated under this Agreement, Bank hereby agrees that it has taken all technical and organizational security measures necessary to protect the information technology systems and data used in connection with the operation of the its businesses and has reasonably established, maintained, implemented and complied with, adequate information technology protection, information security, and cyber security controls, including integrity and confidentiality practices and procedures to prevent any breach, destruction, loss, unauthorized distribution, or other compromise or misuse of any information technology system or data used in connection with the operation of the its businesses. The Bank confirms that the Successful Bidder does not have any obligation to assess or evaluate the effectiveness of the Bank's information security system and controls and hence, shall not be held responsible in the event of any loss, damage, destruction, misuse, alteration, modification, unauthorized access, or compromise arising out of Bank's negligence, failure, or inability to implement appropriate information security controls and measures or to protect its own network. Further, if the Bank requires Successful Bidder to access or use Banks or third-party systems or devices, Successful Bidder shall have no responsibility for the confidentiality, security or data protection controls of such systems or devices or for their performance or compliance with Bank's requirements or applicable law</p>	<p>Please adhere to the terms and conditions of RFP.</p>
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83	17	20	SIGNING OF CONTRACT	<p>The successful bidder(s) shall mandatorily enter into contract for five years and sign the contract form as per Service Level Agreement (SLA) &amp; Non-Disclosure Agreement (NDA) - Annexure X with the Bank, within 30 working days of the acceptance of PO or within such extended period as may be permitted by the Bank. The letter of acceptance and such other terms and conditions as may be determined by the Bank to be necessary for the due performance of the work in accordance with the Bid and the acceptance thereof, with terms and conditions shall be contained in the Contract document. If the contract is not signed within the given period (30 working days), the Earnest Money Deposit (EMD) may be forfeited after a grace period of 15 working days.</p> <p>The bidder has to accept all terms and conditions of the Bank and should not impose any of its own conditions upon the Bank. A bidder who does not accept any or all conditions of the Bank shall be disqualified from the selection process at any stage as deemed fit by the Bank.</p>	Can the bidder have the contract signed via a fully owned subsidiary for billing purposes?	No.It is clarified that the contract should be signed by the successful bidder only. If the subsidiary is bidding then subsidiary should sign the contract and the respective bills.
84	18	21	PERFORMANCE BANK GUARANTEE	<p>The successful bidder will have to submit Performance Bank Guarantee amounting to 5% of Contract value (TCO for 5 years) within one month from purchase order issued &amp; initially valid for a period of 5 years from the date of contract with claim period of another additional 12 months.</p>	Request Bank to reduce the claim period from 12 months to 3 months	Please adhere to the terms and conditions of RFP.
85	19	23	DELIVERY & IMPLEMENTATION	<p>Upon the implementation of product/solution within the given timelines, then SI should provide certificate from O.E.M for implementation of all features required as per RFP.</p>	while SI / Bidder deploying solutions, obtaining such certification from OEM will delay the project time line and bidder will be penalised for the delay by OEM's certification. Moreover, OEMs are not involved in the	It is clarified that bidder will not be penalised if they complete the implementation within the timelines.



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					implemenation and commisioning. Hence we request to delete the clause.	
86	19	25	PAYMENT TERMS - Facility Management Services (F)	Shall be paid quarterly in arrears on submission of Invoices and requisite documents	Request bank to modify the clause for the paymenet shall be paid quarterly in advance on submission of Invoices and requisite documents.	Please adhere to the terms and conditions of RFP.
87	19	25	PAYMENT TERMS	1. Delivery of all the Appliances/ Hardware and applicable licenses - 70% of A & 70% of E 2. Installation and Integration of all Devices and Go- Live of solution, SIGN-OFF - 30% of A, 50% of B, 30% of E 3. 3 months after Sign-Off - 50% of B 4. AMC/ ATS cost of Devices/ Solutions/ Components (C/D) - Shall be paid half yearly in advance on submission of Invoices and requisite documents. This will start post expiry of Warranty as applicable.	Request to alter in payment terms:- 1. 80% of A & 80% of E 2. 20% of A & 70% of B & 20% of E 3. 30% of B 4. Quarterly in arrears	Please adhere to the terms and conditions of RFP.
88	19	25	PAYMENT TERMS	AMC/ ATS cost of Devices/ Solutions/ Components (C/D) - Shall be paid half yearly in advance on submission of Invoices and requisite documents. This will start post expiry of Warranty as applicable.	OEM's collects 100% yearly advance from SI's, the current payment term seriously impact the Cash Flow. Hence requesting Bank to modify the caluse as "AMC/ ATS cost of Devices/ Solutions/ Components Shall be paid 100% yearly in advance on submission of Invoices and requisite documents. This will start post expiry of warranty as applicable"	Please adhere to the terms and conditions of RFP.
89	19	25	PAYMENT TERMS	AMC/ ATS cost of Devices/ Solutions/ Components (C/D) - Shall be paid half yearly in advance on submission of Invoices and requisite documents. This will start post expiry of Warranty as applicable.	Request bank to modify the clause for the paymenet shall be paid yearly in advance on submission of Invoices and requisite documents. As AMC /ATS payment need to be done upfront to OEM.	Please adhere to the terms and conditions of RFP.



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90	19	25	PAYMENT TERMS	AMC/ ATS cost of Devices/ Solutions/ Components (C/D) - Shall be paid half yearly in advance on submission of Invoices and requisite documents. This will start post expiry of Warranty as applicable.	Request to modify the clauses - AMC/ ATS cost of Devices/ Solutions/ Components (C/D)  Shall be paid quarterly half yearly in advance on submission of Invoices and requisite documents. This will start post expiry of Warranty as applicable	Please adhere to the terms and conditions of RFP.
91	19	25	PAYMENT TERMS	Delivery of all the Appliances/ Hardware and applicable licenses 70 % of [A]-Device Cost 70% of [E]-License Cost Post successful Implementation and after Signoff along with certificate from respective O.E.M on implementation of the product. 30 % of [A] , 50% of [B] & 30% of [E]  3 months after SignOff : 50% of [B]	Request to kindly release the payment on pro-rata basis and amend the clause as follows: Delivery of all the Appliances/ Hardware and applicable licenses on prorata basis 70 % of [A]-Device Cost 70% of [E]-License Cost b)Post successful Implementation and after Signoff 30 % of [A] , 50% of [B] & 30% of [E]  3 months after SignOff : 50% of [B]	Please adhere to the terms and conditions of RFP.
92	19	25	PAYMENT TERMS	Installation and Integration of all Devices and Go-Live of solution, SIGN-OFF	Request bank to modify the clause for payment 50% of [B] to 80%of [B] after successful installation and integration of all devices and Go- Live of solution, SIGN-OFF	Please adhere to the terms and conditions of RFP.
93	19	25	PAYMENT TERMS	The Payments will be made as per below details Only GST, wherever applicable, will be borne by the Bank Bank will deduct TDS (Tax deducted at source) as applicable For endpoints bases licenses like EDR, Asset management, Patch management etc., the invoices shall be raised to two Regional Rural Banks separately for which the break up will be informed to successful bidder. For centralized solutions like Firewall, WAF etc, invoices shall be raised to TNGB. Payment will be made as per the schedule	We request the bank for the following change *Delivery of Hardware/ appliances and Software/ Licenses and deployment of FM resources 80 % of [A] 80% of [E] *Post successful Implementation and after Signoff along with certificate from respective O.E.M on implementation of the product. 20 % of [A] 50% of [B] 20% of [E] *Shall be paid yearly in advance on submission of Invoices and requisite documents. This will start post expiry of Warranty as applicable.	Please adhere to the terms and conditions of RFP.



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				<p>mentioned below:</p> <p>A – Device Cost</p> <p>B – Implementation Cost</p> <p>C – AMC Cost</p> <p>D – ATS Cost</p> <p>E – License Cost</p> <p>F – Facility Management Services Cost</p> <p>*Delivery of Hardware/ appliances and Software/ Licenses and deployment of FM resources 70 % of [A] 70% of [E]</p> <p>*Post successful Implementation and after Signoff along with certificate from respective O.E.M on implementation of the product. 30 % of [A] 50% of [B] 30% of [E]</p> <p>*AMC/ ATS cost of Devices/ Solutions/ Components (C/D) Shall be paid half yearly in advance on submission of Invoices and requisite documents. This will start post expiry of Warranty as applicable.</p> <p>*Facility Management Services (F)</p>	*Shall be paid quarterly in arrears on submission of Invoices and requisite documents	
94	19	25	PAYMENT TERMS	<p>The Payments will be made as per below details Only GST, wherever applicable, will be borne by the Bank Bank will deduct TDS (Tax deducted at source) as applicable</p> <p>For endpoints bases licenses like EDR, Asset management, Patch management etc., the invoices shall be raised to two Regional Rural Banks separately for which the break up will be informed to successful bidder. For centralized solutions like Firewall, WAF etc, invoices shall be raised to TNGB.</p>	Will payment be made within 30 days of raising invoices?	Payment terms and details will be shared with the successful bidder.



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95	20	26	LIQUIDATED DAMAGES	Installation and Integration of all Devices and Go-Live of solution, SIGN-OFF 0.50% of [A]+[B]+[E] for every week's delay or part thereof	Request to you to not penalize the bidder on supply items for delay in I&C milestone. Hence request to amend the clause as follows and add the below note: "0.50% 0.25% of [A]+[B]+[E] for every week's delay or part thereof " Any delay caused due to reasons not attributable to bidder will be considered and accordingly extension of time without penalty will be granted."	Please adhere to the terms and conditions of RFP.
96	20	26	LIQUIDATED DAMAGES	<p>Liquidated Damages due to Delayed Hardware/ Application Licenses Delivery, non-deployment of Onsite Technical Support Resources and delay in Implementation</p> <p>I. Inability of the Successful bidder to deliver the required service levels as mentioned in the table below, would result in breach of contract and invoke the LD clause.</p> <p>II. Bank shall be entitled to deduct the liquidated damage from amount payable by the Bank under this contract.</p> <p>III. The penalties mentioned hereunder will be applicable to the respective solutions for which the delivery/ Implementation/deployment is delayed. The penalties will be applicable even if a part of a solution/product is undelivered/unimplemented owing to which the solution/product is impacted.</p> <p>IV. Applicable penalties i.e. LD amount due to delayed hardware and license delivery, FM Deployment and installation and Integration with Existing Devices are as below:  A – Device Cost; B – Implementation Cost  C – AMC Cost; D – ATS Cost; E – License Cost  F – Facility Management Services</p>	Bidder requests that the total Penalty under this contract should be capped at 5% of the Total Contract Value, including all Penalties and LDs put together.	Please adhere to the terms and conditions of RFP.



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97	20	26	LIQUIDATED DAMAGES	<p>Liquidated Damages due to Delayed Hardware/ Application Licenses Delivery, non-deployment of Onsite Technical Support Resources and delay in Implementation</p> <p>I. Inability of the Successful bidder to deliver the required service levels as mentioned in the table below, would result in breach of contract and invoke the LD clause.</p> <p>II. Bank shall be entitled to deduct the liquidated damage from amount payable by the Bank under this contract.</p> <p>III. The penalties mentioned hereunder will be applicable to the respective solutions for which the delivery/ Implementation/deployment is delayed. The penalties will be applicable even if a part of a solution/product is undelivered/unimplemented owing to which the solution/product is impacted.</p> <p>IV. Applicable penalties i.e. LD amount due to delayed hardware and license delivery, FM Deployment and installation and Integration with Existing Devices are as below:</p> <p>A – Device Cost B – Implementation Cost C – AMC Cost D – ATS Cost E – License Cost F – Facility Management Services</p>	<p>The Liquidated damages under this section are too stringent increasing the risk exposure of the bidder hence, we request to consider the LD 0.5% per week and restricted to 5% of the value of undelivered portion of Delivery, Installation, Integration, configuration, of hardware</p>	<p>Please adhere to the terms and conditions of RFP.</p>
98	20	26	LIQUIDATED DAMAGES	<p>The penalties mentioned hereunder will be applicable to the respective solutions for which the delivery/ Implementation/deployment is delayed. The penalties will be applicable even if a part of a solution/product is</p>	<p>We understand that LD will be applicable only on the undelivered portion of respective solutions. Please confirm</p>	<p>Please adhere to the terms and conditions of RFP.</p>



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				undelivered/unimplemented owing to which the solution/product is impacted.		
99	21	27	SERVICE LEVEL AGREEMENT (SLA) for Hardware/ Solution and Service uptime:	Sum of Downtime reported for respective devices/components/solution (in minutes)	Requesting bank, Please relax the formula calculation based on sum of downtime reported for respective solution (in minutes)	Please adhere to the terms and conditions of RFP.
100	21	27. e	SERVICE LEVEL AGREEMENT (SLA)	For any security product implementation or other services, the expert team should be deputed to any location, as per Bank's requirement without any cost to Bank	Bidder's scope shall be limited to the items expressly set out in the proposal. Any changes to the scope shall be subject to a mutually agreed Project Change Request in writing setting out the changes in the scope and related changes in timelines, commercials, and other implications	Please adhere to the terms and conditions of RFP.
101	21	27.a	SERVICE LEVEL AGREEMENT (SLA) for Hardware/ Solution and Service uptime:	If failure of any supplied component leads to significant downtime more than thrice within a span of six months, then the Bidder has to replace the component or equipment with a similar or higher capable model from the same OEM with the same or higher specifications as mentioned in the RFP at Bidder 's own cost.	If failure of any supplied component leads to significant downtime more than thrice within a span of six months, then the Bidder has to replace the component or equipment with a similar or higher capable model from the same OEM with the same or higher specifications as mentioned in the RFP at Bidder 's own cost. However if Significant downtime not attributable to Bidder or beyond the control of bidder than the above clause will not be applicable. Kindly Confirm	If failure of any part of the supplied hardware component occurs more than thrice within a span of six months, then the Bidder has to replace the component or equipment with a similar or higher capable model from the same OEM with the same or higher specifications as mentioned in the RFP at Bidder 's own cost.



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102	21	27.f	SERVICE LEVEL AGREEMENT (SLA)	All proposed FM resources as per RFP, must be on the company payroll (copy of Employee ID card and PF statement are to be submitted along with background verification documents).	PF challan for bulk payment or UAN number of deployed resources on a letterhead may be provided to establish compliance to PF. Is this acceptable. What are the background verification documents required.	The bidder has to submit certificates for all deployed resources as per best practices, like Address proof, identity proof, any cases pending on the employee, previous employee verifications, etc in addition to PF challan for bulk payment or UAN number to establish compliance to PF.
103	22	27	HARDWARE/ SOLUTION UPTIME	Group – I	Request to cap Group 1 uptime SLA penalties to 10% of TCV	Please adhere to the terms and conditions of RFP.
104	23	27.1.5	SERVICE LEVEL AGREEMENT (SLA) - HARDWARE/ SOLUTION UPTIME	At least 98% of endpoints should be communicating to central solution console for a particular day. Out of these reporting 98% Endpoints, 95% endpoints should be updated with latest versions as applicable. Non compliance to the mentioned reporting threshold will be considered under downtime of the concerned solution and will attract SLA deduction.	The SLA mentions 95% of endpoints reporting daily. Could you specify the average endpoint count at TNGB & PBGB? Also, are endpoints centrally managed via AD or distributed?	Please adhere to the terms and conditions of RFP and amendment.
105	25	28	TRAINING	The successful bidder shall arrange on-premises free training to the bank team for at least 2 days for each of the new solution deployed. It should cover complete administration and customization & for day-to-day maintenance of the offered solutions for up to 10 officials of the Bank in Chennai office within 1 month after sign-off or before sign-off as per Bank's officer availability.	Kindly advice whether training is needed for hosting infrastructure also such as for Server, SAN Storage and SAN Switches	It is clarified that Bank is expecting training for the cybersecurity solutions proposed in this RFP.



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				The training should cover all aspects of the solutions and should be classroom based.		
106	25	29	INSURANCE	The hardware/equipment to be supplied under the contract period shall be fully insured (110% of value) by the bidder till signoff between the Bank and the bidder against loss or damage incidental to manufacture or acquisition, transportation, storage, delivery, installation and integration. Bank will not be responsible for any loss to bidder on account of non-insurance to any equipment or services. All expenses towards insurance shall be borne by the successful bidder.	Note that under our organisational insurance policies, we are unable to disclose copies of the insurance policies and name Owner as additional insured.  This clause should be replaced with the following:  (a) The Contractor shall maintain such insurances as required by it under applicable laws of India.  (b) Upon request, the Contractor shall provide the Owner with a certificate of insurances maintained by it.	Please adhere to the terms and conditions of RFP.
107	25	29	INSURANCE	The hardware/equipment to be supplied under the contract period shall be fully insured (110% of value) by the bidder till signoff between the Bank and the bidder against loss or damage incidental to manufacture or acquisition, transportation, storage, delivery, installation and integration. Bank will not be responsible for any loss to bidder on account of non-insurance to any equipment or services. All expenses towards insurance shall be borne by the successful bidder.	We propose this clause to be replaced by below:  "Each Party shall keep in full force and effect during each service term insurance cover which is no less than that required by applicable law and is customary in accordance with best industry standards. If requested in writing by the other Party, a Party will provide certificates of insurance evidencing its insurance coverage. "	Please adhere to the terms and conditions of RFP.
108	25	V	Penalties due to non-renewal of AMC/ ATS	a) Penalty for non-renewal of AMC/ATS will be imposed in case of failure to renew AMC/ATS charges as per the agreed terms for the appliances/system under scope. b) Rs.10,000.00 (Rupees Ten Thousand only) per appliances/system/ solution per week will be calculated for each of the solution/ tool for which the AMC/ ATS in not renewed. However, if there is a discrepancy in OEM's part, same to be notified to Bank well in advance. Alternative mechanism may be put in place with a mutual agreement with	Bidder requests that the total Penalty under this contract should be capped at 5% of the Total Contract Value, including all Penalties and LDs put together.	Please adhere to the terms and conditions of RFP.



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				Bank, so that there will be no disruption of support. c) Bank also has the option to cease the AMC/ ATS in case of unsatisfactory/ non-performance issue of the equipment/ solution. d) Penalty due to non-renewal of AMC/ATS by bidder will be capped at 10% of the total contract value. e) The penalty will be deducted from any of the payment due to the successful bidder.		
109	25	VI	Penalties related to Facility Management/ Onsite Technical Support	Penalties related to FMS will be restricted to 10% of the total contract value.	Request to cap the penalty to 10% of the quarterly billing value of FMS resource of that quarter.	Please adhere to the terms and conditions of RFP.
110	25	VI	Penalties related to Facility Management/ Onsite Technical Support	Penalty due to absence of any engineer in one quarter will be capped at 120% of the Quarterly FM amount for that resource. For L2 resources and L3 resource, leave for 12 days in a year are permitted.	1.Does the 120% penalty apply even for a single day's absence of a resource? ( understood 12 days approved leave for L2 and L3 per year). 2. Request Bank to consider a reasonable cap be fixed for short-term non-availability.	Please adhere to the terms and conditions of RFP.
111	25	VI	Penalties related to Facility Management/ Onsite Technical Support	The onsite engineer should be available at DC/DR/Any other location as per the shift schedule, irrespective of Holiday of the Bidder company. The engineers should be punctual and sign on the register provided at the office. In the case of unauthorized absence, and if suitable resource with similar skillset is not deployed on the day of absence, FM payment for the period of absence will not be paid and in addition to that, a penalty of amount equivalent to the cost of the resource per day of absence will be levied for the absent period. Holidays/off days, if any, clubbed	Penalty details on the Resource absentism is not mentioned while capping of penalty is mentioned. Request you to share the resource penalties for better understanding.	Please adhere to the terms and conditions of RFP and amendment.



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				in between the period of absence and holidays/off-days preceding or succeeding the absence period will also be counted in the period of absence while calculating penalty.		
112	26	30	WARRANTY, ANNUAL MAINTENANCE CHARGES (AMC) & ANNUAL TECHNICAL SUPPORT (ATS)	Subscription licenses to be reviewed and renewed yearly. Bank has the option to increase or decrease the licenses based on the requirement at contracted price.	We understand all the Licenses will be subscription/perpetual based on bidder proposed solutions. Kindly confirm.	The bidder has to assure the products delivered to the bank are covered with proper licenses, ATS, etc. taking into account the cost effectiveness of the solution as well.
113	26	30. c	WARRANTY, ANNUAL MAINTENANCE CHARGES (AMC) & ANNUAL TECHNICAL SUPPORT (ATS)	AMC & ATS would cover signed updates/ maintenance patches/ bug fixes available from the OEM for system software, and firmware patches/bug fixes, if any, for hardware without any additional cost.	Bidder's scope shall be limited to the items expressly set out in the proposal. Any changes to the scope shall be subject to a mutually agreed Project Change Request in writing setting out the changes in the scope and related changes in timelines, commercials, and other implications	Please adhere to the terms and conditions of RFP.
114	26	30. d	WARRANTY, ANNUAL MAINTENANCE CHARGES (AMC) & ANNUAL TECHNICAL SUPPORT (ATS)	The successful bidder should provide on-site preventive maintenance on regular interval i.e. quarterly, for all the new and existing security solutions/ Hardware/ Appliances under the scope of this RFP.	Bidder's scope shall be limited to the items expressly set out in the proposal. Any changes to the scope shall be subject to a mutually agreed Project Change Request in writing setting out the changes in the scope and related changes in timelines, commercials, and other implications	Please adhere to the terms and conditions of RFP and amendment.
115	27	34	INDEMNITY	The bidder assumes responsibility for and shall indemnify and keep the Bank harmless from all liabilities, claims, costs, expenses, taxes (except GST) and assessments including penalties, punitive damages, attorney's fees and court costs which are or may be required to be paid by reasons of any breach of the bidder's obligation under these general conditions or for which the bidder has assumed responsibilities under this	Service Provider will indemnify Bank for IPR infringement in respect of services provided. IPR indemnities in respect of products supplied will be as per OEM terms and conditions and Indemnities, as the case may be. Kindly revise.	Please adhere to the terms and conditions of RFP.



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			<p>contract, local or national law or laws, or in respect to all salaries, wages or other compensation to all persons employed/deployed/services utilized by the bidder or bidders in connection with the performance/ discharge of any system/ obligations covered by the purchase contract. The bidder shall execute, deliver such other further instruments to comply with all the requirements of such laws and regulations as may be necessary there under to confirm and effectuate the purchase contract and to protect the Bank during the tenure of Purchase Order. Where any patent, trademark, registered design, copyrights and/ or intellectual property rights vest in a third party, the bidder shall be liable for settling with such third party and paying any license fee, royalty and/ or compensation, etc., thereon. In the event of any third party raising claim or bringing action against the Bank including but not limited to action for injunction in connection with any rights affecting the solution supplied by the bidder covered under the purchase contract or the use thereof, the bidder agrees and undertakes to defend and / or to assist the Bank in defending at the bidder's cost against such third party's claim and / or actions and against any law suits of any kind initiated against the Bank. Successful bidder will also assume full responsibility of any loss and/or damages, cost, expenses, etc., caused due to malfeasance/misfeasance of any of its solution and/or due to any of their onsite engineer/representative.</p>		
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116	27	34	INDEMNITY	<p>The bidder assumes responsibility for and shall indemnify and keep the Bank harmless from all liabilities, claims, costs, expenses, taxes (except GST) and assessments including penalties, punitive damages, attorney's fees and court costs which are or may be required to be paid by reasons of any breach of the bidder's obligation under these general conditions or for which the bidder has assumed responsibilities under this contract, local or national law or laws, or in respect to all salaries, wages or other compensation to all persons employed/deployed/services utilized by the bidder or bidders in connection with the performance/ discharge of any system/ obligations covered by the purchase contract. The bidder shall execute, deliver such other further instruments to comply with all the requirements of such laws and regulations as may be necessary there under to confirm and effectuate the purchase contract and to protect the Bank during the tenure of Purchase Order. Where any patent, trademark, registered design, copyrights and/ or intellectual property rights vest in a third party, the bidder shall be liable for settling with such third party and paying any license fee, royalty and/ or compensation, etc., thereon. In the event of any third party raising claim or bringing action against the Bank including but not limited to action for injunction in connection with any rights</p>	<p>We propose that the Indemnity should be restricted to the below claims and existing clause should be replaced with the below:</p> <p>"i. Each Party shall indemnify the other from and against any claims by third parties (including any governmental authority) and expenses (including legal fees and court costs) arising from damage to tangible property, personal injury or death caused by such Party's negligence or willful misconduct. Bank shall also indemnify, defend and hold Selected Bidder harmless from any and all claims (including claims by any governmental authority seeking to impose penal or criminal sanctions) (i) relating to Bank's or its end users' use of the Services; and/or (ii) claims arising from Bank's breach of applicable law.</p> <p>ii. The maximum aggregate liability of Selected Bidder, with respect to all indemnity claims under the RFP including intellectual property claims, shall in no event exceeds, the most recent twelve (12) months of charges collected by Selected Bidder pursuant to the applicable purchase order or ordering document giving rise to the liability.</p> <p>iii. Under no circumstances shall either Party be liable for any indirect, punitive, consequential or incidental losses, damages or claims including loss of profit, loss of business or revenue."</p>	<p>Please adhere to the terms and conditions of RFP.</p>
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117	27	34	INDEMNITY	<p>affecting the solution supplied by the bidder covered under the purchase contract or the use thereof, the bidder agrees and undertakes to defend and / or to assist the Bank in defending at the bidder's cost against such third party's claim and / or actions and against any law suits of any kind initiated against the Bank. Successful bidder will also assume full responsibility of any loss and/or damages, cost, expenses, etc., caused due to malfeasance/misfeasance of any of its solution and/or due to any of their onsite engineer/representative</p>	<p>We request this section to be replaced with the following:</p> <p>If a third party asserts a claim against Owner that an Bidder's services acquired under the Agreement infringes a patent or copyright, Bidder will defend Owner against that claim and pay amounts finally awarded by a court against Owner or included in a settlement approved by Bidder. Owner must promptly: i) notify Bidder in writing of the claim; ii) supply information requested by Bidder; and iii) allow Bidder to control, and reasonably cooperates in, the defense and settlement, including mitigation efforts</p>	<p>Please adhere to the terms and conditions of RFP.</p>
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118	28	35	EXCHANGE RATE VARIATION	If the contract is extended for any period, beyond its expiry, the prices shall be fixed as per mutually agreed terms between the Bank and the Bidder. However, variation of exchange rate will not be considered.	Providing firm price for the extended contract period is very tough, hence we request to modify the clause as: If the contract is extended for any period, beyond its expiry, the prices shall remain fixed as per the contract signed between the Bank and the Bidder, be on mutually agreed between Bank and Bidder. And exchange variation on account of this will be mutually agreed basis. regardless of variation of exchange rate.	Please adhere to the terms and conditions of RFP.
119	28	36	TERMINATION OF CONTRACT FOR CONVENIENCE	(a) The bank, by 180 days written notice, may terminate the Contract, in whole or in part, at any time for its convenience. (b) The notice of termination shall specify that termination is for the bank's convenience, the extent to which performance of the Successful bidder under the Contract is terminated, and the date upon which such termination becomes effective. Bank will pay for the services availed till the date of termination on submission of invoices and documents. (c) The equipment maintenance services for which renewals happened within thirty (30) days after the Successful bidder's receipt of notice of termination shall be accepted by the bank at the Contract terms and prices. For the remaining services, the bank may elect: i. To have any portion completed and delivered at the Contract terms and prices; and / or ii. To cancel the remainder and pay to the Successful bidder an agreed amount for partially completed Services.	Any termination should not be unilateral. The bidder should be given an opportunity of being heard and the final decision should be taken post such discussions.Requesting bank to consider the same.	Please adhere to the terms and conditions of RFP.



# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

120	28	36	<p>TERMINATION OF CONTRACT FOR CONVENIENCE</p>	<p>(a) The bank, by 180 days written notice, may terminate the Contract, in whole or in part, at any time for its convenience.</p> <p>(b) The notice of termination shall specify that termination is for the bank's convenience, the extent to which performance of the Successful bidder under the Contract is terminated, and the date upon which such termination becomes effective. Bank will pay for the services availed till the date of termination on submission of invoices and documents.</p> <p>(c) The equipment maintenance services for which renewals happened within thirty (30) days after the Successful bidder's receipt of notice of termination shall be accepted by the bank at the Contract terms and prices. For the remaining services, the bank may elect:</p> <p>i. To have any portion completed and delivered at the Contract terms and prices; and / or</p> <p>ii. To cancel the remainder and pay to the Successful bidder an agreed amount for partially completed Services.</p>	<p>We request you to modify the sub-section (b) as below:</p> <p>"The notice of termination shall specify that termination is for the Party's convenience, the extent to which performance of the Successful bidder under the Contract is terminated, and the date upon which such termination becomes effective. Bank will pay for the services availed till the date of termination on submission of invoices and documents and any other cost incurred by Selected Bidder due to the termination by Bank."</p>	<p>Please adhere to the terms and conditions of RFP.</p>
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# TAMIL NADU GRAMA BANK

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121	28	36	TERMINATION OF CONTRACT FOR CONVENIENCE	<p>(a) The bank, by 180 days written notice, may terminate the Contract, in whole or in part, at any time for its convenience.</p> <p>(b) The notice of termination shall specify that termination is for the bank's convenience, the extent to which performance of the Successful bidder under the Contract is terminated, and the date upon which such termination becomes effective. Bank will pay for the services availed till the date of termination on submission of invoices and documents.</p> <p>(c) The equipment maintenance services for which renewals happened within thirty (30) days after the Successful bidder's receipt of notice of termination shall be accepted by the bank at the Contract terms and prices. For the remaining services, the bank may elect:</p> <p>i. To have any portion completed and delivered at the Contract terms and prices; and / or</p> <p>ii. To cancel the remainder and pay to the Successful bidder an agreed amount for partially completed Services.</p>	We suggest that the words in red in clause 36 be substituted by "the parties may mutually agree"	Please adhere to the terms and conditions of RFP.
122	28	37	TERMINATION OF CONTRACT FOR DEFAULT	The Bank, without prejudice to any other remedy for breach of contract, by 30 days written notice of default sent to the Successful bidder, may terminate this Contract in whole or in part :	Could you please consider 180 days of notice period instead of 30days. Thanks.	Please adhere to the terms and conditions of RFP.



# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

123	28	37	TERMINATION OF CONTRACT FOR DEFAULT	<p>The Bank, without prejudice to any other remedy for breach of contract, by 30 days written notice of default sent to the Successful bidder, may terminate this Contract in whole or in part :</p> <p>a. if the Successful bidder fails to deliver any or all of the deliverables within the period(s) specified in the Contract, or within any extension thereof granted by the Bank; or</p> <p>b. if the Successful bidder fails to perform any other obligation(s) under the Contract.</p> <p>c. If the Successful bidder, in the judgement of the Bank has engaged in corrupt or fraudulent practices or unethical practices in competing for or in executing the Contract.</p>	<p>We request that this clause to be made mutual, if not then we need the following to be added: "Either Party (the "Non-Defaulting Party") may terminate a Service upon written notice of termination to the other Party ("Defaulting Party") if the Defaulting Party breaches a material provision of this Agreement or the applicable purchase order and the Defaulting Party fails to cure such breach within thirty (30) days after receipt of written notice of breach from the Non-Defaulting Party. Bank fails to make a payment when due and Bank fails to cure such breach within fifteen (15) days after receipt of written notice from Bidder. "</p>	<p>Please adhere to the terms and conditions of RFP.</p>
124	30	43	LIMITATION OF LIABILITY	<p>Successful Bidder's aggregate liability under the Contract shall be limited to a maximum of the Contract value. For the purposes of this clause, Contract value at any given point of time, means the aggregate value of the purchase orders, paid by Bank to the Successful Bidder that gives rise to claim, under this Contract. In the following circumstances limitation of liability shall not apply and the Successful Bidder shall be liable for amount of cost, damages, compensation, penalty etc. suffered by the Bank:</p> <p>a) Liability of Successful Bidder for third party claims for IP Infringement.</p> <p>b) Liability of Successful Bidder (including third party claims) in case of bodily injury (including Death).</p> <p>c) Liability of Successful Bidder (including third party claims) in case of damage to real property and tangible property caused by the bidder's gross</p>	<p>We propose this clause to be mutual and modified as below:</p> <p>"Each party's aggregate liability under the Contract shall be limited to a maximum of the Contract value. For the purposes of this clause, Contract value at any given point of time, means the aggregate amount for a period of twelve (12) months of the purchase orders, paid by Bank to the Successful Bidder that gives rise to claim, under this Contract. Under no circumstances shall either Party be liable for any indirect, punitive, consequential or incidental losses, damages or claims including loss of profit, loss of business or revenue. In the following circumstances limitation of liability shall not apply and the defaulting party shall be liable for amount of cost, damages, compensation, penalty etc. suffered by the non-defaulting party:</p> <p>a) Liability (including third party claims) in case of bodily injury (including Death).</p>	<p>Please adhere to the terms and conditions of RFP.</p>



# TAMIL NADU GRAMA BANK

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			<p>negligence.</p> <p>d) Liability of the Successful Bidder in case of gross negligence or willful misconduct attributable to the Successful Bidder while providing services under this Contract.</p> <p>e) Liability of the Successful Bidder in case of fraudulent acts or willful misrepresentation attributable to the Vendor regarding the services provided under this Contract.</p> <p>f) Breach of the confidentiality.</p> <p>g) Employment liabilities for Successful Bidder's staff relating to the period of their employment within contractual period while working with Bank.</p> <p>h) Any liability/penalty/cost/compensation/charges etc. that cannot be capped or is excluded as a matter of applicable laws and imposed by the statutory authority/ government bodies/ court/tribunals etc. in relation to this Contract, owing to the fault of the Successful Bidder.</p>	<p>b) Liability (including third party claims) in case of damage to real property and tangible property caused by the bidder's gross negligence.</p> <p>c) Liability in case of gross negligence or willful misconduct attributable to the Successful Bidder while providing services under this Contract.</p> <p>d) Liability in case of fraudulent acts or willful misrepresentation attributable to the Vendor regarding the services provided under this Contract.</p> <p>e) Any liability/penalty/cost/compensation/charges etc. that cannot be capped or is excluded as a matter of applicable laws and imposed by the statutory authority/ government bodies/ court/tribunals etc. in relation to this Contract, owing to the any fault."</p>	
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# TAMIL NADU GRAMA BANK

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125	30	43	<p>LIMITATION OF LIABILITY</p>	<p>Successful Bidder's aggregate liability under the Contract shall be limited to a maximum of the Contract value. For the purposes of this clause, Contract value at any given point of time, means the aggregate value of the purchase orders, paid by Bank to the Successful Bidder that gives rise to claim, under this Contract. In the following circumstances limitation of liability shall not apply and the Successful Bidder shall be liable for amount of cost, damages, compensation, penalty etc. suffered by the Bank:</p> <p>a) Liability of Successful Bidder for third party claims for IP Infringement.  b) Liability of Successful Bidder (including third party claims) in case of bodily injury (including Death).  c) Liability of Successful Bidder (including third party claims) in case of damage to real property and tangible property caused by the bidder's gross negligence.  d) Liability of the Successful Bidder in case of gross negligence or willful misconduct attributable to the Successful Bidder while providing services under this Contract.  e) Liability of the Successful Bidder in case of fraudulent acts or willful misrepresentation attributable to the Vendor regarding the services provided under this Contract.  f) Breach of the confidentiality.  g) Employment liabilities for Successful Bidder's staff relating to the period of their employment within contractual period while working with Bank.</p>	<p>We request following Limitation of Liability is included:  The liability of bidder under the scope of this contract (including all indemnities) is limited to the value of the dues payable to the bidder in the 12 months immediately preceding the event giving rise to the claim under the relevant order. Only exceptions are third party claims arising out of IPR infringements, tax defaults and breach of applicable labour laws.</p>	<p>Please adhere to the terms and conditions of RFP.</p>
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# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

				<p>h) Any liability/penalty/cost/compensation/charges etc. that cannot be capped or is excluded as a matter of applicable laws and imposed by the statutory authority/ government bodies/ court/tribunals etc. in relation to this Contract, owing to the fault of the Successful Bidder.</p>		
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# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

126	30	43	<p>LIMITATION OF LIABILITY</p>	<p>Successful Bidder's aggregate liability under the Contract shall be limited to a maximum of the Contract value. For the purposes of this clause, Contract value at any given point of time, means the aggregate value of the purchase orders, paid by Bank to the Successful Bidder that gives rise to claim, under this Contract. In the following circumstances limitation of liability shall not apply and the Successful Bidder shall be liable for amount of cost, damages, compensation, penalty etc. suffered by the Bank:</p> <p>a) Liability of Successful Bidder for third party claims for IP Infringement.  b) Liability of Successful Bidder (including third party claims) in case of bodily injury (including Death).  c) Liability of Successful Bidder (including third party claims) in case of damage to real property and tangible property caused by the bidder's gross negligence.  d) Liability of the Successful Bidder in case of gross negligence or willful misconduct attributable to the Successful Bidder while providing services under this Contract.  e) Liability of the Successful Bidder in case of fraudulent acts or willful misrepresentation attributable to the Vendor regarding the services provided under this Contract.  f) Breach of the confidentiality.  g) Employment liabilities for Successful Bidder's staff relating to the period of their employment within contractual period while working with Bank.</p>	<p>We request the following to be clarified in the contract:</p> <p>Bidder's entire liability for all claims related to the contract will not exceed the amount of any actual direct damages incurred by Owner up to the amounts paid (if recurring charges, up to 12 months' charges apply) for the service that is the subject of the claim, regardless of the basis of the claim. Bidder will not be liable for special, incidental, exemplary, indirect, or economic consequential damages, or lost profits, business, value, revenue, goodwill, or anticipated savings.</p>	<p>Please adhere to the terms and conditions of RFP.</p>
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# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

				<p>h) Any liability/penalty/cost/compensation/charges etc. that cannot be capped or is excluded as a matter of applicable laws and imposed by the statutory authority/ government bodies/ court/tribunals etc. in relation to this Contract, owing to the fault of the Successful Bidder.</p>		
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# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

127	30	42.d	INTELLECTUAL PROPERTY RIGHTS	<p>If a third party's claim endangers or disrupts the Bank's use of the Software/ appliance, the Successful bidder shall at no further expense, charge, fees or costs to the Bank, (i) obtain a license so that the Bank may continue use of the Software/ Appliance in accordance with the terms of this contract and the license agreement; or (ii) modify the Software/ Appliance without affecting the functionality in any manner so as to avoid the infringement; or (iii) replace the Software/ Appliance with a compatible, functionally equivalent and non-infringing product.</p>	<p>We propose the below to be added after section 42 (d):</p> <p>"Bidder shall not be obligated to defend or otherwise be liable for any claims under Section 42: (i) unless Bank promptly notifies Bidder at such time as Bank is apprised of any such third-party Infringement claim and Bank agrees to give full and complete authority, information and assistance to Bidder (at Bidder's expense) for the defence and disposition of such claim; (ii) to the extent such infringement would not have occurred but for (A) any modification of the Services not made by Bidder, (B) any use of the Services not in accordance with the Project or Bidder's written documentation, (C) use or combination of the Services in combination with products, equipment, software, or data not owned by Bidder; or (iii) for any compromise or settlement made by Bank without Bidder's consent in writing. WITH RESPECT TO ALL INTELLECTUAL PROPERTY CLAIMS, BIDDER SHALL IN NO EVENT BE LIABLE IN AN AMOUNT THAT EXCEEDS, IN THE AGGREGATE FOR ALL SUCH LIABILITIES, THE MOST RECENT TWELVE (12) MONTHS OF CHARGES COLLECTED BY BIDDER PURSUANT TO THE APPLICABLE PURCHASE ORDER OR THE ORDERING DOCUMENT GIVING RISE TO THE LIABILITY."</p>	<p>Please adhere to the terms and conditions of RFP.</p>
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# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

128	31	44	DISPUTE RESOLUTION /ARBITRATION	<p>All disputes or differences whatsoever arising between the parties out of or in relation to the construction, meaning and operation or effect of the said Contract or breach thereof shall be settled amicably. If, however, the parties are not able to solve them amicably, the same shall be settled by arbitration in accordance with the Arbitration and Conciliation Act, 1996, the matter may be referred to a sole arbitrator who may be appointed mutually by both the Parties and the award made in pursuance thereof shall be binding on the parties. The venue of the arbitration shall be Chennai. The Arbitrator/Arbitrators shall give a reasoned award. Any appeal will be subject to the exclusive jurisdiction of courts at Chennai. Successful Bidder Shall continue work under the Contract during the arbitration proceedings unless otherwise directed in writing by the Bank or unless the approval of bank in writing that the events are such where work cannot possibly be continued or until the decision to the contrary of the arbitrator or the umpire, as the case may be, has been obtained by Successful bidder. However, during such a contingency, the Bank shall be entitled to make alternative arrangements in any manner it deems fit, at the cost of the Successful bidder which may also be adjusted by the Bank from the Performance Bank Guarantee, being treated as default so that the business of the Bank is not disrupted. Submitting to arbitration may be considered as an additional remedy and it does not preclude Parties to seek redressal/ other legal recourse.</p>	<p>We request this section to be replaced with the following:</p> <p>Both parties agree to the application of the laws of India , without regard to conflict of law principles. Disputes shall be finally settled in accordance with The Arbitration and Conciliation Act, 1996 then in effect, in English, with seat in Bangalore, India. There shall be one arbitrator if the amount in dispute is less than or equal to Indian Rupee five crores and three arbitrators if the amount is more</p>	<p>Please adhere to the terms and conditions of RFP.</p>
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# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

129	31	44	DISPUTE RESOLUTION /ARBITRATION	<p>All disputes or differences whatsoever arising between the parties out of or in relation to the construction, meaning and operation or effect of the said Contract or breach thereof shall be settled amicably. If, however, the parties are not able to solve them amicably, the same shall be settled by arbitration in accordance with the Arbitration and Conciliation Act, 1996, the matter may be referred to a sole arbitrator who may be appointed mutually by both the Parties and the award made in pursuance thereof shall be binding on the parties. The venue of the arbitration shall be Chennai. The Arbitrator/Arbitrators shall give a reasoned award. Any appeal will be subject to the exclusive jurisdiction of courts at Chennai. Successful Bidder Shall continue work under the Contract during the arbitration proceedings unless otherwise directed in writing by the Bank or unless the approval of bank in writing that the events are such where work cannot possibly be continued or until the decision to the contrary of the arbitrator or the umpire, as the case may be, has been obtained by Successful bidder. However, during such a contingency, the Bank shall be entitled to make alternative arrangements in any manner it deems fit, at the cost of the Successful bidder which may also be adjusted by the Bank from the Performance Bank Guarantee, being treated as default so that the business of the Bank is not disrupted. Submitting to arbitration may be considered as an additional remedy and it does not preclude Parties to seek redressal/ other legal recourse.</p>	<p>We suggest the following changes in Clause 44. The words in Red font shall be modified as "referred to a sole arbitrator appointed by mutual agreement of the Bank and the Successful Bidder" ALTERNATIVELY the same shall be modified as follows: "referred to a panel of three arbitrators one nominated by each party and the third arbitrator appointed by two arbitrators.</p>	<p>Please adhere to the terms and conditions of RFP.</p>
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# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

130	31	45	BUSINESS CONTINUITY PLAN	The bidder shall ensure to have effective business continuity and disaster recovery plan. The bidder shall develop and establish a robust framework for documenting, maintaining and periodic testing of business continuity and recovery procedures and shall maintain a record of the same as per applicable law.	<p>1. Please confirm whether the Cyber Security Operation Center to be configured with a business continuity design approach.</p> <p>2. If it is Yes, to the above statement, kindly do let us know the Primary Cyber Security Operation Center and Secondary Cyber Security Operation Center locations with the seating capacity and number of user details at each location.</p> <p>3. Please provide the expected DC -DR Replication Recovery point objective and Recovery time objective requirements.</p> <p>4. Please confirm if any Disaster recovery manager tool required for automatic failover of applications and databases between DC and DR Sites .</p>	<p>1. It is clarified that CSOC setup should facilitate business continuity</p> <p>2. SOC operations may be undertaken from PO/DC/DR locations as per the requirements of the bank. Necessary seating space for FMS will be provided by the bank.</p> <p>3. RTO – 2hrs RPO – upto 15 minutes</p> <p>4. Bank expects the bidder to use native database replication tools, VM replication tools, etc which is the part of databases, OS, etc. Additional specialized automated tools are not part of this RFP.</p>
131	31	48	Additional Quantity during Contract Period	During the first year of the contract period, Bank may require additional quantity of hardware/solution/licenses and it should be provided at the same rates as quoted by the successful bidder in GeM.	Any such deviation in the quantity of order is subject to applicable prices of the products at the time of such revision. Please update the clause.	Please adhere to the terms and conditions of RFP.
132	33	1.1	SCOPE OF WORK - INTERNAL FIREWALL	The new firewall solution should comprise of Firewall rule analyser feature and NIPS.	<p>Please help us understand internal firewall details hosted at client site. Such as firewall make and model. No of policies configured.</p> <p>Whether client is looking for separate Firewall Analyzer solution or inbuilt component within proposed internal firewall solution</p>	Firewall analyzer is expected as an inbuilt component. Other details will be shared with the successful bidder.



# TAMIL NADU GRAMA BANK

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133	33	1.2	SCOPE OF WORK - External Firewall	<ul style="list-style-type: none"> <li>• Four Firewalls to be supplied (2 at DC and 2 at DR) to be configured in HA.</li> <li>• The new firewall solution should comprise of Firewall rule analyser feature, Anti APT, Sandboxing and NIPS.</li> <li>• External and Internal Firewall should be from different OEM.</li> </ul>	<p>Please help us understand external firewall details hosted at client site. Such as firewall make and model. No of policies configured.</p> <p>Whether client is looking for separate Firewall Analyzer solution or inbuilt component within proposed external firewall solution.</p> <p>For Anti APT solution no of files to be scanned/ day</p>	Firewall analyzer is expected as an inbuilt component. Other details will be shared with the successful bidder.
134	33	1.2	SCOPE OF WORK - External Firewall	<ul style="list-style-type: none"> <li>• Four Firewalls to be supplied (2 at DC and 2 at DR) to be configured in HA.</li> <li>• The new firewall solution should comprise of Firewall rule analyser feature, Anti APT, Sandboxing and NIPS.</li> <li>• External and Internal Firewall should be from different OEM.</li> </ul>	<p>Requesting bank to Segregate the Anti-APT, Sandbox and NIPS from Firewall.</p> <p>Justification: With respect to firewall, it has a dedicated work to filter out the good traffic from huge amount of bad traffic. For this activity it needs good amount of processing speed. Enabling multiple other features in the same Appliance may degraded the overall performance.</p> <p>The purpose of Anti-APT and Sandbox is also to find out the unknown threats which needs huge processing power and analysis time. Adding these technologies with Firewall is not a proper ask.</p> <p>As per the best practice and adherence to defence in depth architecture, every critical infrastructure should consider dedicated purpose-built solutions for each of these activities.</p> <p>Referring to the Indian bank architecture, TNGB should consider a separate Network Anti-APT, Sandboxing for Endpoints/Servers and NIPS technologies seperatly but not in the same Firewall Appliance.</p> <p>This approach will protect bank infrastructure if in case Perimeter layer does not intercept any attack then it</p>	Please adhere to the terms and conditions of RFP.



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					may get identified in another layer such as NIPS or Anti-APT.	
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# TAMIL NADU GRAMA BANK

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135	33	1.2	SCOPE OF WORK - External Firewall	<p>The new firewall solution should comprise of Firewall rule analyser feature, Anti APT, Sandboxing and NIPS.</p>	<p>Requesting bank to Segregate the Anti-APT, Sandbox and NIPS from Firewall.</p> <p>Justification: With respect to firewall, it has a dedicated work to filter out the good traffic from huge amount of bad traffic. For this activity it needs good amount of processing speed. Enabling multiple other features in the same Appliance may degraded the overall performance.</p> <p>The purpose of Anti-APT and Sandbox is also to find out the unknown threats which needs huge processing power and analysis time. Adding these technologies with Firewall is not a proper ask.</p> <p>As per the best practice and adherence to defence in depth architecture, every critical infrastructure should consider dedicated purpose-built solutions for each of these activities.</p> <p>Referring to the Indian bank architecture, TNGB should consider a separate Network Anti-APT, Sandboxing for Endpoints/Servers and NIPS technologies seperatly but not in the same Firewall Appliance.</p> <p>This approach will protect bank infrastructure if in case Perimeter layer does not intercept any attack then it may get identified in another layer such as NIPS or Anti-APT.</p>	<p>Please adhere to the terms and conditions of RFP.</p>
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# TAMIL NADU GRAMA BANK

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136	33	1.2	SCOPE OF WORK - External Firewall	<p>The new firewall solution should comprise of Firewall rule analyser feature, Anti APT, Sandboxing and NIPS.</p>	<p>Requesting bank to Segregate the Anti-APT, Sandbox and NIPS from Firewall.</p> <p>Justification: With respect to firewall, it has a dedicated work to filter out the good traffic from huge amount of bad traffic. For this activity it needs good amount of processing speed. Enabling multiple other features in the same Appliance may degraded the overall performance.</p> <p>The purpose of Anti-APT and Sandbox is also to find out the unknown threats which needs huge processing power and analysis time. Adding these technologies with Firewall is not a proper ask.</p> <p>As per the best practice and adherence to defence in depth architecture, every critical infrastructure should consider dedicated purpose-built solutions for each of these activities.</p> <p>Referring to the Indian bank architecture, TNGB should consider a separate Network Anti-APT, Sandboxing for Endpoints/Servers and NIPS technologies seperatly but not in the same Firewall Appliance.</p> <p>This approach will protect bank infrastructure if in case Perimeter layer does not intercept any attack then it may get identified in another layer such as NIPS or Anti-APT.</p>	<p>Please adhere to the terms and conditions of RFP.</p>
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# TAMIL NADU GRAMA BANK

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137	33	1.2	SCOPE OF WORK - External Firewall	<p>The new firewall solution should comprise of Firewall rule analyser feature, Anti APT, Sandboxing and NIPS.</p>	<p>Requesting bank to Segregate the Anti-APT, Sandbox and NIPS from Firewall.</p> <p>Justification: With respect to firewall, it has a dedicated work to filter out the good traffic from huge amount of bad traffic. For this activity it needs good amount of processing speed. Enabling multiple other features in the same Appliance may degraded the overall performance.</p> <p>The purpose of Anti-APT and Sandbox is also to find out the unknown threats which needs huge processing power and analysis time. Adding these technologies with Firewall is not a proper ask.</p> <p>As per the best practice and adherence to defence in depth architecture, every critical infrastructure should consider dedicated purpose-built solutions for each of these activities.</p> <p>Referring to the Indian bank architecture, TNGB should consider a separate Network Anti-APT, Sandboxing for Endpoints/Servers and NIPS technologies seperatly but not in the same Firewall Appliance.</p> <p>This approach will protect bank infrastructure if in case Perimeter layer does not intercept any attack then it may get identified in another layer such as NIPS or Anti-APT.</p>	<p>Please adhere to the terms and conditions of RFP.</p>
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# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

138	33	1.2	SCOPE OF WORK - External Firewall	<p>The new firewall solution should comprise of Firewall rule analyser feature, Anti APT, Sandboxing and NIPS.</p>	<p>Requesting bank to Segregate the Anti-APT, Sandbox and NIPS from Firewall.</p> <p>Justification: With respect to firewall, it has a dedicated work to filter out the good traffic from huge amount of bad traffic. For this activity it needs good amount of processing speed. Enabling multiple other features in the same Appliance may degraded the overall performance.</p> <p>The purpose of Anti-APT and Sandbox is also to find out the unknown threats which needs huge processing power and analysis time. Adding these technologies with Firewall is not a proper ask.</p> <p>As per the best practice and adherence to defence in depth architecture, every critical infrastructure should consider dedicated purpose-built solutions for each of these activities. Referring to the Indian bank architecture, TNGB should consider a separate Network Anti-APT, Sandboxing for Endpoints/Servers and NIPS technologies seperatly but not in the same Firewall Appliance.</p> <p>This approach will protect bank infrastructure if in case Perimeter layer does not intercept any attack then it may get identified in another layer such as NIPS or Anti-APT.</p>	<p>Please adhere to the terms and conditions of RFP.</p>
139	33	1.3	SCOPE OF WORK - Database Activity Monitoring (DAM) Solution	<ul style="list-style-type: none"> <li>• Bidder to provide 10 Database Licenses of DAM solution for a period of 5 years.</li> <li>• DC and DR setup for the solution to be implemented without HA.</li> <li>• Databases to be monitored may be held at any site or combination of it as per bank's requirement.</li> </ul>	<p>Is the 10 DB licenses across DC and DR and how many DB instances are present</p>	<p>The details will be shared with successful bidder.</p>



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140	33	1.3	SCOPE OF WORK - Centralized Log Management Solution (CLMS)	<ul style="list-style-type: none"> <li>Bidder to provide 200 licenses for log management solution.</li> <li>DC and DR setup for the solution to be implemented without HA.</li> <li>However the log sources may be at various locations as required by bank.</li> </ul>	Centralized Log Management Bill of Material shows 200 Licenses. Please provide the split of windows file servers, linux file servers, cloud sources, application sources, syslog devices, MS SQL Servers, IIS Sites, Windows Servers, Windows Workstations e.t.c to be considered in this 200 License.	The details will be shared with successful bidder.
141	33	1.3	SCOPE OF WORK - Centralized Log Management Solution (CLMS)	<ul style="list-style-type: none"> <li>Bidder to provide 200 licenses for log management solution.</li> <li>DC and DR setup for the solution to be implemented without HA.</li> <li>However the log sources may be at various locations as required by bank.</li> </ul>	Kindly clarify the licenses count based on EPS or provide insights on the 200 licenses as mentioned in the RFP and also provide the log retention policy bank is expecting and will the required storage be provided by bank or should the bidder provide the same	It is clarified that 200 is the count of log sources. Required storage should be provided by the bidder. Please refer to page number: 78 for log retention details.
142	33	1.3	SCOPE OF WORK - Centralized Log Management Solution (CLMS)	<ul style="list-style-type: none"> <li>Bidder to provide 200 licenses for log management solution.</li> <li>DC and DR setup for the solution to be implemented without HA.</li> <li>However the log sources may be at various locations as required by bank.</li> </ul>	Kindly clarify whether SIEM OEM can be considered for the CLMS also	Yes. SIEM OEM may be considered for CLMS provided all the technical specifications are met.
143	33	1.3	SCOPE OF WORK - Centralized Log Management Solution (CLMS)	<ul style="list-style-type: none"> <li>Bidder to provide 200 licenses for log management solution.</li> <li>DC and DR setup for the solution to be implemented without HA.</li> <li>However the log sources may be at various locations as required by bank.</li> </ul>	<p>Please help us understand existing CLMS solution details.</p> <p>Please provide device details for which logs that need to be stored.</p> <p>Whether logs need to be migrated to existing one to newly proposed solution.</p> <p>Log retention duration online and offline.</p>	It is a Greenfield Implementation and device details will be shared with successful bidder. The rolling log retention period for CLMS is as follows online: 270 days offline: Bank will provide tape back up infrastructure.
144	33	1.3	SCOPE OF WORK - Database Activity	Bidder to provide 10 Database Licenses of DAM solution for a period of 5 years.	<p>Please provide existing DAM solution details.</p> <p>Please provide split of databases hosted across DC &amp; DR site.</p> <p>Flavor of Databases.</p>	It is a Greenfield Implementation. The required details will be



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			Monitoring (DAM) Solution			provided to the successful bidder.
145	33	1.3	SCOPE OF WORK - Centralized Log Management Solution (CLMS)	Bidder to provide 200 licenses for log management solution.	1. Is there an existing CLMS solution at the Bank 2. What are the expected log sources for the new CLMS? 3. Can the SIEM solution suffice, or is a separate CLMS required? 4. If separate CLMS is needed, please share the key use cases and logs to be integrated.	It is a Greenfield Implementation. Bank expects SIEM and Log Management Solution as separate solutions. The required details will be provided to the successful bidder
146	33	1.3	SCOPE OF WORK - Centralized Log Management Solution (CLMS)	Bidder to provide 200 licenses for log management solution.	Kindly clarify if the license mentioned is based on the number of users	It is clarified that the count mentioned refers to log sources.
147	33	1.3	SCOPE OF WORK - Centralized Log Management Solution (CLMS)	Bidder to provide 200 licenses for log management solution.	Kindly clarify if the license mentioned is based on the number of users or Assets/Devices.	It is clarified that the count mentioned refers to log sources.
148	33	1.3	SCOPE OF WORK - Centralized Log Management Solution (CLMS)	Bidder to provide 200 licenses for log management solution.	License is asked for 5K EPS in various sections in RFP and same will be factored . Need clarification on this 200 Licenses mentioned in this clause.	It is clarified that the count mentioned refers to log sources.
149	33	1.4	Scope of Work - Anti-Virus and Endpoint Detection & Response (EDR)	Bidder to provide new solution for EDR on an annual subscription basis for 5500 devices.	Please provide existing EPP/EDR solution details. Please provide split of 5500 endpoints hosted across different locations. Whether bidder can leverage client existing centralized platform for pushing of agents across endpoints.	It is a Greenfield Implementation. It is expected that the Patch Management solution proposed for this RFP be used for pushing agents.
150	33	1.5	Scope of Work - Web	Bidder to provide new WAF devices with latest features (two at DC) and (two at DRS) as per technical specifications.	Please help us understand existing WAF solution details.	It is a Greenfield Implementation. The



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			Application Firewall		No of Applications/URLS that need to be monitored through WAF solution.	details will be provided to the successful bidder.
151	33	1.5	SCOPE OF WORK - Web Application Firewall	Bidder to provide new WAF devices with latest features (two at DC) and (two at DRS) as per technical specifications.	Please share application counts covering under WAF	The required details will be provided to the successful bidder
152	33	1.6	SCOPE OF WORK - Web Proxy Solution	<ul style="list-style-type: none"> <li>Bank intends to procure 4500 subscription based Web proxy licenses with Web DLP.</li> <li>DC and DRS should have similar setup of the solution to be implemented by the Bidder in active – passive mode.</li> </ul>	Please help us understand existing Web Proxy solution details. Web & DLP policies and that need to be migrated. Please provide splits of users hosted across locations. Whether bidder can propose cloud based Web proxy solution.	It is clarified that migration is not required. Please refer to RFP page no. 36, point (ff). Further details will be shared with the successful bidder.
153	33	1.7	SCOPE OF WORK - Security Incident and Event Management (SIEM)	However log collector may be deployed at various sites based on bank's requirement.	Kindly confirm if any remote locations are present for the logs to be collected.	It is clarified that the log collector is to be deployed in DC & DR locations.
154	33	1.7	SCOPE OF WORK - Security Incident and Event Management (SIEM)	However log collector may be deployed at various sites based on bank's requirement.	Kindly confirm if any remote locations are present for the logs to be collected. DC location and DR location.	It is clarified that the log collector is to be deployed in DC & DR locations.



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155	33	1.7	SCOPE OF WORK - Security Incident and Event Management (SIEM)	<ul style="list-style-type: none"> <li>Bank intends to procure SIEM solution for DC and DRS with 5000 EPS. The solution should be scalable for future expansion and needs.</li> <li>The solution to be implemented in DC-DR setup without HA.</li> <li>However log collector may be deployed at various sites based on bank's requirement.</li> </ul>	<p>Please provide existing SIEM solution and architecture details.</p> <p>Existing SIEM rules details that need to be migrated newly proposed SIEM solution. Whether SIEM data need to be migrated to newly proposed SIEM solution. If not possible then it that scenario both the SIEM must be up and running. No of log sources and their devices details that need to be integrated with SIEM. Please provide split of log sources hosted across locations and log collector details hosted across locations for gathering of logs. Log retention duration online and offline.</p>	<p>It is a Greenfield Implementation and device details will be shared with successful bidder. The rolling log retention period for SIEM is as follows online: 180 days offline: Bank will provide tape back up infrastructure.</p>
156	33	1.7	SCOPE OF WORK - Security Incident and Event Management (SIEM)	Bank intends to procure SIEM solution for DC and DRS with 5000 EPS. The solution should be scalable for future expansion and needs.	<p>In the Scope of Work and Pricing section, the EPS (Events Per Second) is mentioned as 5,000 EPS. However, in the Compliance Requirements section, it is stated as 10,000 EPS. Request you to kindly confirm the accurate EPS figure that should be considered for our solution design and pricing.</p> <p>Additionally, please advise on the Year-on-Year (YoY) growth rate of EPS that the bidder is expected to factor in while sizing the solution (e.g., 10–15% YoY growth) Is the understanding correct?</p>	<p>It is clarified that the proposed SIEM should support scalability needs upto 10000 EPS.</p>
157	33	1.7	SCOPE OF WORK - Security Incident and Event Management (SIEM)	Bank intends to procure SIEM solution for DC and DRS with 5000 EPS. The solution should be scalable for future expansion and needs.	Kindly confirm if the 5000 EPS for the SIEM solution is peak or average sustained EPS.	<p>Please refer SIEM Technical specifications in page no 56, point no. 9.</p>
158	33		Additional Clause	SCOPE OF WORK - Centralized Log Management Solution (CLMS)	Centralized Log Management Bill of Material shows 200 Licenses. Please provide the split of windows file servers, linux file servers, cloud sources, application sources, syslog devices, MS SQL Servers, IIS Sites,	<p>The required details will be provided to the successful bidder</p>



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					Windows Servers, Windows Workstations e.t.c to be considered in this 200 License.	
159	33		Additional Clause	SCOPE OF WORK - Security Incident and Event Management (SIEM)	Kindly suggest log retention period expectation and archiving period as well, so that we can factor the storage accordingly.	The rolling log retention period for SIEM is as follows online: 180 days offline: 1 year.
160	33		Additional Clause	SCOPE OF WORK - Security Incident and Event Management (SIEM)	What is the log retention policy bank is expecting and will the required storage be provided by bank or should the bidder provide the same	The rolling log retention period for SIEM is as follows online: 180 days offline: 1 year. The required storage should be provided by the bidder.
161	33		Additional Clause	SECTION 3 - SCHEDULE OF REQUIREMENTS: 1. SCOPE OF WORK	We understand that the requested solution is of On-Prem. Can we extend the solutions from our SOC platform on the solutions requested ? Please confirm. Thanks.	Please adhere to the terms and conditions of RFP.
162	34	1.12	SCOPE OF WORK - Network Access control (NAC)	<ul style="list-style-type: none"> <li>• Bidder to provide NAC solution for 9000 devices</li> <li>• The solution have to be implemented in HA mode in DC and DR.</li> <li>• NAC should be compatible and work in tandem with existing switches available with the Bank</li> </ul>	Please provide existing NAC solution details if any Split of 9000 devices across locations. Please provide existing Switches details to check the compatibility of NAC solution.	Please adhere to the terms and conditions of RFP and amendment.
163	34	1.12	SCOPE OF WORK - Network Access control (NAC)	<ul style="list-style-type: none"> <li>• Bidder to provide NAC solution for 9000 devices</li> <li>• The solution have to be implemented in HA mode in DC and DR.</li> <li>• NAC should be compatible and work in tandem with existing switches available with the Bank</li> </ul>	Reference to the "SECTION 5 - commercial Bid, Table - B ", point no.12, The number of License requirement is 11000 devices, however it seems to be an typo error for an NAC license requirement. we will size the NAC solution keeping 11000 devices, does our understanding is correct?.	Please adhere to the terms and conditions of RFP and amendment.



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164	34	1.12	SCOPE OF WORK - Network Access control (NAC)	<ul style="list-style-type: none"> <li>• Bidder to provide NAC solution for 9000 devices</li> <li>• The solution have to be implemented in HA mode in DC and DR.</li> <li>• NAC should be compatible and work in tandem with existing switches available with the Bank</li> </ul>	Reference to the "SECTION 5 - commercial Bid, Table - B ", point no.12, The number of License requirement is 11000 devices, however it seems to be an typo error for an NAC license requirement. we will size the NAC solution keeping 11000 devices, does our understanding is correct?.	Please adhere to the terms and conditions of RFP and amendment.
165	34	1.12	SCOPE OF WORK - Network Access control (NAC)	<ul style="list-style-type: none"> <li>• Bidder to provide NAC solution for 9000 devices</li> <li>• The solution have to be implemented in HA mode in DC and DR.</li> <li>• NAC should be compatible and work in tandem with existing switches available with the Bank</li> </ul>	Reference to the "SECTION 5 - commercial Bid, Table - B ", point no.12, The number of License requirement is 11000 devices, however it seems to be an typo error for an NAC license requirement. we will size the NAC solution keeping 11000 devices, does our understanding is correct?.	Please adhere to the terms and conditions of RFP and amendment.
166	34	1.12	SCOPE OF WORK - Network Access control (NAC)	Bidder to provide NAC solution for 9000 devices.	Please confirm the NAC device counts . As per Scope of Work 9000 devices are mentioned and as per commercial quote template as 11000 devices also confirm if any cloud assets are considered here?	Please adhere to the terms and conditions of RFP and amendment.
167	34	1.12	SCOPE OF WORK - Network Access control (NAC)	<p>Network Access control (NAC)</p> <ul style="list-style-type: none"> <li>• Bidder to provide NAC solution for 9000 devices</li> <li>• The solution have to be implemented in HA mode in DC and DR.</li> <li>• NAC should be compatible and work in tandem with existing switches available with the Bank</li> </ul>	Reference to the "SECTION 5 - commercial Bid, Table - B ", point no.12, The number of License requirement is 11000 devices, however it seems to be an typo error for an NAC license requirement. we will size the NAC solution keeping 11000 devices, does our understanding is correct?.	Please adhere to the terms and conditions of RFP and amendment.
168	34	1.12	SCOPE OF WORK - Network Access control (NAC)	<p>Network Access control (NAC)</p> <ul style="list-style-type: none"> <li>• Bidder to provide NAC solution for 9000 devices</li> <li>• The solution have to be implemented in HA mode in DC and DR.</li> <li>• NAC should be compatible and work in tandem with existing switches available with the Bank</li> </ul>	Reference to the "SECTION 5 - commercial Bid, Table - B ", point no.12, The number of License requirement is 11000 devices, however it seems to be an typo error for an NAC license requirement. we will size the NAC solution keeping 11000 devices, does our understanding is correct?.	Please adhere to the terms and conditions of RFP and amendment.
169	34	1.13	SCOPE OF WORK - HIPS for Servers	Bidder to provide HIPS solution for 150 servers	Please provide existing HIPS solution details. Please provide split of HIPS server hosted across DC & DR site. Flavor of OS.	It is a Greenfield Implementation and the required details will be



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						shared with successful bidder.
170	34	1.14	Scope of Work - Data classification Solution	Bidder to provide solution with license for 4500 users	Data classification solution - No details about HA nor about DR has been clarified, please confirm if this solution need to be on premise or can it be a hybrid or if on premise then should it be standalone?	Please adhere to the terms and conditions of RFP and amendment.
171	34	1.14	Scope of Work - Data classification Solution	Bidder to provide solution with license for 4500 users	Is the solution required to be deployed at DC and DR with or without HA?	Please adhere to the terms and conditions of RFP and amendment.
172	34	1.14	Scope of Work - Data classification Solution	Bidder to provide solution with license for 4500 users	Please provide existing Data classification Solutions details if any Data classification to be done for endpoints only or for data residing on databases, storage..etc Splits of 4500 endpoints across bank branch locations	It is a Greenfield Implementation and device details will be shared with successful bidder.
173	34	1.15	Scope of Work - Data Leakage Prevention solution for end points	Bidder to provide solution with license for 4500 users	DLP - No details about HA nor about DR has been clarified, please confirm if this solution need to be on premise or can it be a hybrid or if on premise then should it be standalone?	Please adhere to the terms and conditions of RFP and amendment.
174	34	1.15	Scope of Work - Data Leakage Prevention solution for end points	Bidder to provide solution with license for 4500 users	Is the solution required to be deployed at DC and DR with or without HA?	Please adhere to the terms and conditions of RFP and amendment.
175	34	1.15	Scope of Work - Data Leakage Prevention solution for end points	Bidder to provide solution with license for 4500 users	Please provide existing endpoint DLP solution details if any Whether incident handling is taken care by bank Information Security team for the identified incidents.	It is a greenfield implementation. Please refer page no. 37 of RFP.



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176	34	1.9	SCOPE OF WORK - Asset Management and Patch Management	<ul style="list-style-type: none"> <li>• Bidder to provide the Asset management solution for 12000 devices/server and Patch management solution for 6000 devices/Servers and information assets in the bank's network.</li> <li>• Bidder to provide patch management solution for Windows, Linux OS running on bank owned devices.</li> <li>• The solution should be implemented in DC-DR Setup without HA</li> </ul>	Kindly share split of 12000 devices between - count of Servers (virtual, physical, virtualization/esx), count of workstations, count of network devices) and Count of Asset Managers / Admin Users who will manage/modify/create Asset Information. Either named or concurrent	The required details may be provided to the successful bidder.
177	34	1.9	SCOPE OF WORK - Asset Management and Patch Management	<ul style="list-style-type: none"> <li>• Bidder to provide the Asset management solution for 12000 devices/server and Patch management solution for 6000 devices/Servers and information assets in the bank's network.</li> <li>• Bidder to provide patch management solution for Windows, Linux OS running on bank owned devices.</li> <li>• The solution should be implemented in DC-DR Setup without HA</li> </ul>	Please advise how many technicians need to be considered for Patch Management Solution. Also please provide a split of Endpoint and Server count from the 6000 licenses mentioned in the RFP	Please refer to the scope of work mentioned in this RFP. The required details may be provided to the successful bidder.
178	34	1.10.	SCOPE OF WORK - VAS	Bidder to provide the Vulnerability Assessment Solution for 50 devices concurrently.	As the ask is for only 50-concurrent scans for the assets/devices but the ask across the technical specifications are for full-fledged vulnerability-management solution focusing on dashboards and reports displaying the vulnerability trends and scan-findings. Requesting bank to consider the higher license number for the total number of assets/devices that will be under the vulnerability-scanning scope.	Please adhere to the terms and conditions of RFP.
179	34	1.10.	SCOPE OF WORK - VAS	Bidder to provide the Vulnerability Assessment Solution for 50 devices concurrently.	As the ask is for only 50-concurrent scans for the assets/devices but the ask across the technical specifications are for full-fledged vulnerability-management solution focusing on dashboards and reports displaying the vulnerability trends and scan-findings. Requesting bank to consider the higher license	Please adhere to the terms and conditions of RFP.



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					numberfor the total number of assets/devices that will be under the vulnerability-scanning scope.	
180	34	1.10.	SCOPE OF WORK - VAS	Bidder to provide the Vulnerability Assessment Solution for 50 devices concurrently.	Can the solution provided on SaaS based?	Please refer to Scope of Work of RFP.
181	34	1.10.	SCOPE OF WORK - VAS	Bidder to provide the Vulnerability Assessment Solution for 50 devices concurrently.	Please provide existing VAS solution and architecture details	It is a Greenfield Implementation.
182	34	1.10.	SCOPE OF WORK - VAS	Bidder to provide the Vulnerability Assessment Solution for 50 devices concurrently.	Please share the total ip counts for Infra Vulnerability Assessment and frequency of testing.	The requested details may be shared with successful bidder.
183	34	1.10.	SCOPE OF WORK - VAS	Bidder to provide the Vulnerability Assessment Solution for 50 devices concurrently.	VAS - No details about HA nor about DR has been clarified, please confirm if this solution need to be on premise or can it be a hybrid or if on premise then should it be standalone?	It is expected that the VAS is implemented as a standalone on-prem instance.
184	34	1.a	SCOPE OF WORK	The Bidder has to provide the name of the application they are quoting and also the alternative application name if in case if his chosen solution fails to match the requirements as per the RFP or if the Implementer is not able to complete the installation as per the requirements of the Bank	Is this mandatory to provide during the bid submission or its optional	Please adhere to the terms and conditions of RFP and amendment.
185	34	1.a	SCOPE OF WORK	The Bidder has to provide the name of the application they are quoting and also the alternative application name if in case if his chosen solution fails to match the requirements as per the RFP or if the Implementer is not able to complete the installation as per the requirements of the Bank	Please confirm how to present both primary and alternative applications in the bid format—should both be technically and commercially quoted?	Please adhere to the terms and conditions of RFP and amendment.
186	34	1.a	SCOPE OF WORK	The Bidder has to provide the name of the application they are quoting and also the alternative application name if in case if his chosen solution fails to match the requirements as per the RFP or if the Implementer is not able to	We understand bidder has to provide multiple makes( 2 makes) in his offer for hardware and software. Kindly confirm.	Please adhere to the terms and conditions of RFP and amendment.



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				complete the installation as per the requirements of the Bank		
187	34	1.b	SCOPE WORK	OF The Bidder has to ensure that the same solution is provided in case the quoted solution is not found working.	please clarify what does same solution has to be provided in case the quoted solution is not working?	Please adhere to the terms and conditions of RFP and amendment.
188	34	1.d	SCOPE WORK	OF The Successful bidder is responsible for managing the proposed newly deployed solutions (at DC, DR and other Bank's Locations) along with other solutions as per the terms and conditions of this RFP.	Kindly mention the other locations of bank where the services to be managed other than DC and DR location	Please adhere to the terms and conditions of RFP and amendment. For locations other than DC and DR, refer page no 7 of the RFP.
189	34	1.d	SCOPE WORK	OF The Successful bidder is responsible for managing the proposed newly deployed solutions (at DC, DR and other Bank's Locations) along with other solutions as per the terms and conditions of this RFP.	Please clarify on the different existing solutions in the bank which shall fall under the pervue of management of the bidder, also please share the OEM, size of the deployment	Please adhere to the terms and conditions of RFP and amendment.
190	34	1.f	SCOPE WORK	OF Successful bidder has to provide Facility Management Services for all these new Security solutions for a period of Five years.	please clarify if the proposed resources would be given with all required facilities to function in 24/7, basic facilities not limited to include, work station, laptop/desktop	Yes, necessary facilities will be provided to the FMS team at the bank's location.
191	34	1.h	SCOPE WORK	OF Bidder has to submit implementation plan and the details of plan should not be limited to Architecture Diagram, low level detailed network diagram considering the interfaces, peer connectivity, RACK & Floor details, etc along with project schedule date for deployment of new security solutions proposed as per this RFP.	h) Bidder has to submit implementation plan and the details of plan should not be limited to Architecture Diagram, low level detailed network diagram considering the interfaces, peer connectivity, RACK & Floor details, etc along with project schedule date for deployment of new security solutions proposed as per this RFP.	Please adhere to the terms and conditions of RFP.



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192	34	1.i	SCOPE WORK	OF Bank has a vast network spreading all over Tamil Nadu, Andhra Pradesh (Hyderabad) and Puducherry covering from semi-urban to rural areas. It has approximately 6500 systems deployed in the network which include Desktop systems, Servers, Routers, Switches and devices	Bank has appro 6500 Systems deployed across bank locations. But for SIEM requirement, bank has asked for 5000 EPS count only. How this number has been considered.	Please adhere to the terms and conditions of RFP and amendment.
193	34	1.j	SCOPE WORK	OF Bank retains the right to replace the solution if the solution is found to be not working as per the terms and conditions mentioned in the scope of RFP post implementation.	Please add the Statement ' if the solution proposed does not meet the technical complaine and RFP requirements" then - j) Bank retains the right to replace the solution if the solution is found to be not working as per the terms and conditions mentioned in the scope of RFP post implementation.	Please adhere to the terms and conditions of RFP.
194	35	1.m	SCOPE WORK	OF Successful bidder has to ensure remediation of the Security Audit/ Third party audit observations on security devices/ solutions under scope of this RFP.	Please clarify what are the various complaines and standards which bank has to adhere to and frequency of these audits : "m) Successful bidder has to ensure remediation of the Security Audit/ Third party audit observations on security devices/ solutions under scope of this RFP."	Please refer to page no 21 of the RFP.
195	35	1.m	SCOPE WORK	OF Successful bidder has to ensure remediation of the Security Audit/ Third party audit observations on security devices/ solutions under scope of this RFP.	Please confirm the frequency of security Audit / Third Party that shall happen Year on Year. This will help us to factor the required efforts and support form our side.	Please refer to page no 21 of the RFP.
196	35	1.n	SCOPE WORK	OF Prior to configuration and integration of any Security solution, the bidder needs to understand the requirement of Bank and prepare detailed implementation plan. On approval of the same by Bank, integration of the solution needs to be carried out. Detailed solution architecture, design, traffic flow and policies (existing) should be documented. Deployment of the solution will start only after acceptance by Bank.	Please provide the count of exisiting policies for all legacy technologies being used	The requested details may be shared with successful bidder.



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197	35	1.s	SCOPE WORK	OF	s) Bidder has to provide reports for all the solutions on a daily, weekly and monthly basis for executive reporting in addition to the detailed reports. Some of the reports may be required multiple times in a day. Bank may also ask customized reports of any solution based on Bank's requirement and same has to be provided.	Please clarify no of reports and reports alignment to any compliance. 's) Bidder has to provide reports for all the solutions on a daily, weekly and monthly basis for executive reporting in addition to the detailed reports. Some of the reports may be required multiple times in a day. Bank may also ask customized reports of any solution based on Bank's requirement and same has to be provided.'	The requested details may be shared with successful bidder.
198	35	1.t	SCOPE WORK	OF	A consolidated report on all users configured in the solutions under scope has to be submitted on a monthly basis for review. The report should contain all users with their current privileges, active/inactive state etc. along with date of creation and disabling for all users in that particular month.	Please confirm if a centralised IDAM/PIM/PAM is present for this report to be generated, 't) A consolidated report on all users configured in the solutions under scope has to be submitted on a monthly basis for review. The report should contain all users with their current privileges, active/inactive state etc. along with date of creation and disabling for all users in that particular month.	It is clarified that the requirement pertains to the solutions proposed for this RFP.
199	35	1.t	SCOPE WORK	OF	A consolidated report on all users configured in the solutions under scope has to be submitted on a monthly basis for review. The report should contain all users with their current privileges, active/inactive state etc. along with date of creation and disabling for all users in that particular month.	To comply with this clause, a PAM solution would be required. Kindly confirm whether PAM/PIM support is part of the scope. If yes, please share the existing make and model of the PAM/PIM solution. Also, help us with the list of currently deployed PAM/PIM modules.	It is clarified that the requirement pertains to the solutions proposed for this RFP.
200	35	1.x	SCOPE WORK	OF	The Bank intends to provide virtual infrastructure (VM) for the required solutions to have easy manageability and Bank will provide the necessary system hardware in Bank's VM environment as per requirement for solutions mentioned in the Hardware sizing as per Annexure-XIII by the Bidder.	Contradicting statements, x) The Bank intends to provide virtual infrastructure (VM) for the required solutions to have easy manageability and Bank will provide the necessary system hardware in Bank's VM environment as per requirement for solutions mentioned in the Hardware sizing as per Annexure-XIII by the Bidder. and a. The successful bidder should supply necessary	Please adhere to the terms and conditions of RFP and amendment.



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					hardware & software for all the software solutions proposed for this RFP.	
201	35	1.x	SCOPE WORK OF	The Bank intends to provide virtual infrastructure (VM) for the required solutions to have easy manageability and Bank will provide the necessary system hardware in Bank's VM environment as per requirement for solutions mentioned in the Hardware sizing as per Annexure-XIII by the Bidder.	We understand that only On-Prem solution is permitted and infrastructure requirements will be supplied by bank.	Please adhere to the terms and conditions of RFP and amendment.
202	36	1.a	SCOPE WORK OF - Infrastructure requirements:	Cables, Patch cords, transceiver modules and passive components	Bank need to Specify which type of Transceiver are needed Whether Single-mode-SFP / Multi-mode 1gb/10gb/40gb/100gb?	Please adhere to the terms and conditions of RFP and amendment.
203	36	1.a	SCOPE WORK OF - Infrastructure requirements:	The successful bidder should supply necessary hardware & software for all the software solutions proposed for this RFP.	This statement is contradicting with point 1(x), page No. 35 of the RFP and under the technical specifications of certain solutions, where bank has mentioned that virtual infrastructure will be provided by bank. Kindly clarify if bidders has to provide the necessary VM infra also or the bank will be providing the required hardware, software, OS & DB licenses.	Please adhere to the terms and conditions of RFP and amendment.
204	36	1.aa	SCOPE WORK OF	Bidder has to take necessary periodic backup like Configuration, logs etc as per bank's policy.	Bidder is expected to take regular Configuration & Log backups and do regular Restore testing. Please confirm if a backup solution already exists in TNGB ICT infra which can be leveraged by bidder for this requirement as backup is not included specifically in Infrastructure requirement (or) should the same be included as part of the Bidder Proposal. Please share Backup policy (Backup type, Retention etc) for sizing the backup solution, in case Backup solution to be included as part of proposal.	Bank will provide Tape storage system for backup purpose.
205	36	1.aa	SCOPE WORK OF	Bidder has to take necessary periodic backup like Configuration, logs etc as per bank's policy.	Will the bank provide the required storage & backup solution to store the configuration data.	Bank will provide Tape storage system for backup purpose.



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206	36	1.cc	SCOPE WORK	OF	cc)The successful Bidder has to provide necessary support during DR Drill, Cyber Drill or any other such activity undertaken by the Bank.	Please share Number of DR & other drills in a year to be supported by Bidder	It is clarified that the drills will be conducted as per the requirement of bank and regulatory compliance.
207	36	1.hh	SCOPE WORK	OF	Successful bidder should support the existing PIM solution.	Please provide the count of no of users, devices and also features enabled on the PIM/PAM	Please adhere to the terms and conditions of RFP and amendment.
208	36	1.hh	SCOPE WORK	OF	Successful bidder should support the existing PIM solution.	Please share the existing PIM make & model with user counts and applications counts integrated with PIM	Please adhere to the terms and conditions of RFP and amendment.
209	36	1.z	SCOPE WORK	OF	All the new solutions should have replication of database between DC & DRS and vice versa. There should not be any need of purchasing additional licenses for replication and if any licensing/additional modules are required for replication, the same has to be factored in with this proposal itself. If the solution requires any database licenses like Oracle, Microsoft SQL, the required number of database licenses should be considered and factored in the commercial quotation/proposal.	Will the bank be providing the OS such as Windows, RHEL, Linux or should the bidders factor the same.	It is clarified that the required OS is to be provided by the bidder.



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210	36	2.a	ONSITE TECHNICAL SUPPORT (FACILITY MANAGEMENT SERVICES)	The successful Bidder has to provide onsite/offsite technical support from within Chennai [called Facility Management Services] resources for maintenance and monitoring of the new and existing solutions for a period of five (5) years as per scope of this RFP and provide AMC/ATS as applicable for the solutions as per the technical specifications. The Onsite Technical resource will also have to manage the existing security solution/components/devices already deployed by the Bank as well as new solutions under the scope of this RFP. In case, Bank upgrades any existing solution or purchases a new solution or Bidder changes the solution in place of existing solution during the contract period of 5 years then Bidder has to provide necessary FM services without any extra cost to the Bank.	As per the RFP, the bidder expected to support the TNGB existing security solutions. Kindly confirm the existing support model and the technologies currently in use. Additionally, please share the requirements, volumetrics, and details of the existing technology stack that needs to be supported.	Please adhere to the terms and conditions of RFP and amendment.
211	36	2.a	ONSITE TECHNICAL SUPPORT (FACILITY MANAGEMENT SERVICES)	The successful Bidder has to provide onsite/offsite technical support from within Chennai [called Facility Management Services] resources for maintenance and monitoring of the new and existing solutions for a period of five (5) years as per scope of this RFP and provide AMC/ATS as applicable for the solutions as per the technical specifications. The Onsite Technical resource will also have to manage the existing security solution/components/devices already deployed by the Bank as well as new solutions under the scope of this RFP. In case, Bank upgrades any existing solution or purchases a new solution or Bidder changes the solution in place of existing solution during the contract period of 5 years then Bidder has to provide necessary FM services without any extra cost to the Bank.	Bidder's scope shall be limited to the items expressly set out in the proposal. Any changes to the scope shall be subject to a mutually agreed Project Change Request in writing setting out the changes in the scope and related changes in timelines, commercials, and other implications	Please adhere to the terms and conditions of RFP and amendment.



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212	36	2.a	ONSITE TECHNICAL SUPPORT (FACILITY MANAGEMENT SERVICES)	The successful Bidder has to provide onsite/offsite technical support from within Chennai [called Facility Management Services] resources for maintenance and monitoring of the new and existing solutions for a period of five (5) years as per scope of this RFP and provide AMC/ATS as applicable for the solutions as per the technical specifications. The Onsite Technical resource will also have to manage the existing security solution/components/devices already deployed by the Bank as well as new solutions under the scope of this RFP. In case, Bank upgrades any existing solution or purchases a new solution or Bidder changes the solution in place of existing solution during the contract period of 5 years then Bidder has to provide necessary FM services without any extra cost to the Bank.	Kindly clarify if the provided resources should manage any other solutions apart from the proposed solution in the RFP?	Please adhere to the terms and conditions of RFP and amendment.
213	36	2.a	ONSITE TECHNICAL SUPPORT (FACILITY MANAGEMENT SERVICES)	The successful Bidder has to provide onsite/offsite technical support from within Chennai [called Facility Management Services] resources for maintenance and monitoring of the new and existing solutions for a period of five (5) years as per scope of this RFP and provide AMC/ATS as applicable for the solutions as per the technical specifications. The Onsite Technical resource will also have to manage the existing security solution/components/devices already deployed by the Bank as well as new solutions under the scope of this RFP. In case, Bank upgrades any existing solution or purchases a new solution or Bidder changes the solution in place of existing solution during the contract period of 5 years then Bidder has to provide necessary FM services without any extra cost to the Bank.	Please clarify if support for any future solutions (not currently listed in the RFP) also needs to be covered under the same FM team without additional commercial implication.	Please adhere to the terms and conditions of RFP and amendment.



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214	36	2.a	ONSITE TECHNICAL SUPPORT (FACILITY MANAGEMENT SERVICES)	The successful Bidder has to provide onsite/offsite technical support from within Chennai [called Facility Management Services] resources for maintenance and monitoring of the new and existing solutions for a period of five (5) years as per scope of this RFP	Please provide the security support model(onsite or offshore or multiple sites). Please provide the details.	Please adhere to the terms and conditions of RFP and amendment.
215	36	2.d	SCOPE OF WORK - Infrastructure requirements:	<p>a. The successful bidder should supply necessary hardware &amp; software for all the software solutions proposed for this RFP.</p> <p>The indicative list of items is given below:-</p> <ul style="list-style-type: none"> <li>• Rack (Standard rack with iPDUs)</li> <li>• Server (Enterprise grade with dedicated OOB port, redundant power supply units)</li> <li>• Virtualization technology may be adapted for hosting solutions in TABLE-B in Section-5, Commercial Bid.</li> <li>• OS (preferably RHEL)</li> <li>• Database software (preferably Oracle/Mysql)</li> <li>• Storage switch</li> <li>• SAN</li> <li>• Cables, Patch cords, transceiver modules and passive components</li> </ul> <p>b. All such components should be under OEM support during the contract period</p> <p>c. Such infrastructure should support the SLA &amp; High Availability (Dual power &amp; redundancy) requirements of security solutions proposed for this RFP</p> <p>d. In case of server, the CPU &amp; Memory utilization should never exceed 70% persistently (beyond 5 minutes) during the contract period. If it exceeds, the successful bidder should undertake upgradation without incurring any cost to the</p>	Is bank is looking for traditional architecture OR Bidder can propose HCI Based architecture.	It is clarified that the architecture proposed by the bidder should meet the terms and conditions of the RFP.



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				<p>bank</p> <p>e. Bidder should ensure timely patching/upgradation of software components during the contract period.</p>		
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216	36	2.d	SCOPE OF WORK - Infrastructure requirements:	<p>a. The successful bidder should supply necessary hardware &amp; software for all the software solutions proposed for this RFP.</p> <p>The indicative list of items is given below:-</p> <ul style="list-style-type: none"> <li>• Rack (Standard rack with iPDUs)</li> <li>• Server (Enterprise grade with dedicated OOB port, redundant power supply units)</li> <li>• Virtualization technology may be adapted for hosting solutions in TABLE-B in Section-5, Commercial Bid.</li> <li>• OS (preferably RHEL)</li> <li>• Database software (preferably Oracle/Mysql)</li> <li>• Storage</li> <li>• SAN switch</li> <li>• Cables, Patch cords, transceiver modules and passive components</li> </ul> <p>b. All such components should be under OEM support during the contract period</p> <p>c. Such infrastructure should support the SLA &amp; High Availability (Dual power &amp; redundancy) requirements of security solutions proposed for this RFP</p> <p>d. In case of server, the CPU &amp; Memory utilization should never exceed 70% persistently (beyond 5 minutes) during the contract period. If it exceeds, the successful bidder should undertake upgradation without incurring any cost to the bank</p> <p>e. Bidder should ensure timely patching/upgradation of software components during the contract period.</p>	<p>We understand power, space, cooling for hosting the IT infrastructure will be provided by bank. Kindly confirm.</p>	<p>The solutions are supposed to be implemented in the data centre and disaster recovery centre of the bank. Therefore, power, space, cooling will be provided by the bank.</p>
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217	36	2.d	SCOPE OF WORK - Infrastructure requirements:	In case of server, the CPU & Memory utilization should never exceed 70% persistently (beyond 5 minutes) during the contract period. If it exceeds, the successful bidder should undertake upgradation without incurring any cost to the bank	Bidder's scope shall be limited to the items expressly set out in the proposal. Any changes to the scope shall be subject to a mutually agreed Project Change Request in writing setting out the changes in the scope and related changes in timelines, commercials, and other implications	Please adhere to the terms and conditions of RFP.
218	36	2.d	SCOPE OF WORK - Infrastructure requirements:	In case of server, the CPU & Memory utilization should never exceed 70% persistently (beyond 5 minutes) during the contract period. If it exceeds, the successful bidder should undertake upgradation without incurring any cost to the bank	This statement contradicts with point "d" of page No. 22, where it mentions the threshold of 80%. Please clarify if its 70% or 80%.	Please adhere to the terms and conditions of RFP and amendment.
219	36	ff	SCOPE OF WORK	The solution must be fully on premise solution deployed in house and there should not be any dependency on modules/services/process outside bank's ICT infrastructure for the proper functioning of the solution/product as warranted by the RFP.	There are lot of advance analytics and ai-based advancements are done in the vulnerability-management and in CTEM domain. There are many vendors who are adhering to the RBI/Meity guildlines and providing best-in-class vulnerabiloty-management & CTEM solutions via SAAS platforms hosted within our country (India). Requesting bank to consider the those OEMs who can comply with the RBI/Meity guidelines and are able to provide best-in-class vulnerability-management solution either on-premise or hosted on SAAS platform with the SAAS platform's region within Indian geographical boundaries.	Please adhere to the terms and conditions of RFP.
220	37	2	ONSITE TECHNICAL SUPPORT (FACILITY MANAGEMENT SERVICES)	The successful Bidder has to submit Root cause analysis of all incidents to be provided within a 3 days which is specified in this RFP	RCA is subject to the response from the OEM analysis depending on the type of incident and bidder will have minimal control on the OEM response, hence request bank to change this to 7 days.	Please adhere to the terms and conditions of RFP.



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221	37	3	REQUIREMENT OF MANPOWER	L1 onsite resource at DC/DR/ Other Locations as specified by Bank	What does 2 seats (24*7*365) Means ? Need more clarity whether 2 Seats in Each shift in Each Locations?	It is clarified that minimum 2 L1 resources should be available in each of the three shifts per day working as per respective shift timing mentioned in the RFP.
222	37	3	REQUIREMENT OF MANPOWER	L1 onsite resource at DC/DR/ Other Locations as specified by Bank - 2 seats (24*7*365) L2 onsite resource at DC/DR Other Locations as specified by Bank - 4 Nos L3 resource ( On call support – Should be available onsite whenever required) - 1 No	Are the services to be provided from the Bank's DC and DR locations, or is the bidder permitted to provide remote support from its Offshore delivery centers located across PAN India . Kindly clarify	The centralised SOC to be implemented at bank's DC & DR. Service support and incident response to be provided onsite from bank's Project Office at Chennai.
223	37	3	REQUIREMENT OF MANPOWER	L1 onsite resource at DC/DR/ Other Locations as specified by Bank - 2 seats (24*7*365) L2 onsite resource at DC/DR Other Locations as specified by Bank - 4 Nos L3 resource ( On call support – Should be available onsite whenever required) - 1 No	considering multiple cyber security technologies support and SOC monitoring, the quantity (FTE)estimates given for manpower is very low; Please clarify	Please adhere to the terms and conditions of RFP and amendment.
224	37	3	REQUIREMENT OF MANPOWER	L1 onsite resource at DC/DR/ Other Locations as specified by Bank - 2 seats (24*7*365) L2 onsite resource at DC/DR Other Locations as specified by Bank - 4 Nos L3 resource ( On call support – Should be available onsite whenever required) - 1 No	Please confirm if the bidder can size the resource aptly as required, this is because we are assuming bank has asked the bare minimum requirement.	Please adhere to the terms and conditions of RFP and amendment.
225	37	3	REQUIREMENT OF MANPOWER	L1 onsite resource at DC/DR/ Other Locations as specified by Bank - 2 seats (24*7*365) L2 onsite resource at DC/DR Other Locations as specified by Bank - 4 Nos L3 resource ( On call support – Should be available onsite whenever required) - 1 No	Please help us to understand whether these resources need to manage the existing hardware/security services also? If yes, please share the list of hardware/security services which need to be managed. And please allow the bidder to modify the manpower requirement based on actuals.	Please adhere to the terms and conditions of RFP and amendment.



# TAMIL NADU GRAMA BANK

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226	37	3	REQUIREMENT OF MANPOWER	L1 onsite resource at DC/DR/ Other Locations as specified by Bank L2 onsite resource at DC/DR Other Locations as specified by Bank	L1 and L2 resources onsite placement it is specified ' Other locations as specified by Bank' - please specify the locations wherein these resources are to be placed.	The location details may be provided with the successful bidder.
227	37	3	REQUIREMENT OF MANPOWER	L2 onsite resource at DC/DR Other Locations as specified by Bank	Is the ask for 4 per General shift and there are 2 general shift timings? So total we can add additional engineers if required. If so kindly share the revised commercial bid format since there it is mentioned as 4nos L2 engineers. Kindly clarify	It is clarified that the two general shifts should be collectively covered by the 4 L2 resources.
228	37	3	REQUIREMENT OF MANPOWER	L3 resource ( On call support – Should be available onsite whenever required)	Requesting the bank to clarify what it implies when "Whenever required"	Please adhere to the terms and conditions of RFP and amendment.
229	37	3.b	REQUIREMENT OF MANPOWER	Payment for Onsite Technical Support [Facility Management] will be made only for FM Resources deployed in the bank.	However, in Section 5, commercial bid, it is asked to fill the ratecard for L3 also. Refer, Page37/ Point 3- Requirement of Manpower - L3 resource ( On call support – Should be available onsite whenever required) Request clarification on the above points	Please adhere to the terms and conditions of RFP and amendment.
230	37	3.c	REQUIREMENT OF MANPOWER	Based on the bank's requirement in the contract period, if bank decide to increase manpower in L1 or L2 or L3, the additional man power to be supplied at the manpower cost quoted for this RFP.	We request Bank to allow price revision for additional resources beyond 24 months due to wage inflation or change in minimum wage norms.	Please adhere to the terms and conditions of RFP and amendment.
231	37	3.d	REQUIREMENT OF MANPOWER	The bidder should arrange periodical trainings for the manpower deployed to upskill the associates deployed without affecting the operations of the project.	Please clarify the minimum number of trainings expected per year. Is there a possibility for virtual classes?	It is clarified that the periodicity of training should be as per the training needs of the FM resources.



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232	38	4.k	INDIVIDUAL ROLE & RESPONSIBILITIES OF ONSITE, OFFSITE AND ONCALL TECHNICAL SUPPORT RESOURCES - Level 1 Onsite Support:	Implementing security best practices as well as adhere to compliances of regulatory and other government bodies.	We request the following be clarified:  Client will comply with all laws and regulations applicable to it, and its own policies, from time to time ("Client Compliances"). If Client requires any change to the expressly stated scope items to comply with Client Compliances, Client will identify the changes required ("Client Compliance Directive") and will guide IBM on how to comply with the Client Compliance Directive. In case of any such change, IBM will propose modifications to the project to comply with the Client Compliance Directive, and such modifications shall be addressed via a mutually agreed change request setting out the changes to the scope, pricing, timelines and other related matters. Client retains authority and responsibility for determining that the project complies with the Client Compliances.	Please adhere to the terms and conditions of RFP.
233	39	4.l	INDIVIDUAL ROLE & RESPONSIBILITIES OF ONSITE, OFFSITE AND ONCALL TECHNICAL SUPPORT RESOURCES - Level 2 Onsite Support:	Mitigation and compliance of Information security/cyber security /RBI IT Examination audit points/ VAPT Audit Points/ Internal IS audit Points/ Points pertaining any other internal/external Audit undertaken in the Bank.	We request the following be clarified:  Client will comply with all laws and regulations applicable to it, and its own policies, from time to time ("Client Compliances"). If Client requires any change to the expressly stated scope items to comply with Client Compliances, Client will identify the changes required ("Client Compliance Directive") and will guide IBM on how to comply with the Client Compliance Directive. In case of any such change, IBM will propose modifications to the project to comply with the Client Compliance Directive, and such modifications shall be addressed via a mutually agreed change request setting out the changes to the scope, pricing, timelines and other related matters. Client retains authority and responsibility for determining that the project complies with the Client Compliances.	Please adhere to the terms and conditions of RFP.



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234	40	4.h	INDIVIDUAL ROLE & RESPONSIBILITIES OF ONSITE, OFFSITE AND ONCALL TECHNICAL SUPPORT RESOURCES - Level 3 Support:	Mitigation and compliance of Information security/cyber security /IT Examination audit points/ VAPT Audit Points/ Internal IS audit Points/ Points pertaining to any other internal/external Audit undertaken in the Bank.	We request the following be clarified:  Client will comply with all laws and regulations applicable to it, and its own policies, from time to time ("Client Compliances"). If Client requires any change to the expressly stated scope items to comply with Client Compliances, Client will identify the changes required ("Client Compliance Directive") and will guide IBM on how to comply with the Client Compliance Directive. In case of any such change, IBM will propose modifications to the project to comply with the Client Compliance Directive, and such modifications shall be addressed via a mutually agreed change request setting out the changes to the scope, pricing, timelines and other related matters. Client retains authority and responsibility for determining that the project complies with the Client Compliances.	Please adhere to the terms and conditions of RFP and amendment.
235	40	4.n	INDIVIDUAL ROLE & RESPONSIBILITIES OF ONSITE, OFFSITE AND ONCALL TECHNICAL SUPPORT RESOURCES - Level 3 Support:	Prepare a backup plan for each site/device with the single & high availability modules	We understand that Backup of the SAN storage and other data will be responsibility of bank. Bank will provision Backup software,D2D Appliance, Tape library for the same.Please confirm.Is bank is expecting from bidder to deploy Backup admin OR it will be taken care by bank. please confirm	Bank will provide the Tape storage infrastructure for offline Backup purpose. Bidder is not expected to provision Backup admin. However, bidder has to support & ensure integration with the Tape storage infrastructure.



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236	41	5	REQUIREMENT OF MANPOWER SKILLSET	<p>Position: Level-1 (L1) B.E/B.Tech or above in Computer Science/Computer Applications/Electronics/IT/Electrical Engineering/ MCA. Minimum Cost To Company(CTC) expected for the L1 resource is 6 Lakhs per annum</p>	<p>CTC of minimum 6 LPA is also imposed. The said clause is significantly impacting the over all tender cost. Further bidder is ultimately responsible for the complete solution and maintaining the uptime in line with SLA requirements. Hence request to amend the clause as follows: Position: Level-1 (L1) B.E/B.Tech/BSc/Diploma or above in Computer Science/Computer applications /Electronics/IT/Electrical Engineering. Minimum Cost To Company(CTC) expected for the L1 resource is 6 Lakhs per annum.</p>	Please adhere to the terms and conditions of RFP and amendment.
237	43	6	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS	<p>DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS: Delivery Hardware/ Appliances at respective site locations : Within 8 weeks from date of PO acceptance Implementation/ Integration/Go Live/ Sign-Off at respective locations: Within 12 weeks from date of PO acceptance</p>	<p>Delivery of Hardware/ Appliances at respective site locations in 8 weeks time is very challenging. Hence we request to amend the clause as follow: Delivery Hardware/ Appliances at respective site locations : Within 8 16 weeks from date of PO acceptance Implementation/ Integration/Go Live/ Sign-Off at respective locations: Within 12 24 weeks from date of PO acceptance</p>	Please adhere to the terms and conditions of RFP.
238	43	6	SECTION 3 - SCHEDULE OF REQUIREMENTS , 6. DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS: ( DC and DR implementation should be done in parallel.)	<p>DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS: ( DC and DR implementation should be done in parallel.)</p>	<p>Delivery &amp; implementation timeline for DAM solution is not mentioned by the bank in the list. Requesting bank to please add the delivery &amp; implementation time line as below 'Delivery of Hardware/ Appliance/ Licenses at respective locations* - Within 8 weeks from date of PO acceptance  Implementation/ Integration/Go Live/ Sign-Off at respective locations - Within 8 weeks from date of PO acceptance'</p>	Please adhere to the terms and conditions of RFP and amendment.



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239	43	6	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS: ( DC and DR implementation should be done in parallel.)	Delivery & implementation timeline for DAM solution is not mentioned by the bank in the list. Requesting bank to please add the delivery & implementation time line as below 'Delivery of Hardware/ Appliance/ Licenses at respective locations* - Within 8 weeks from date of PO acceptance  Implementation/ Integration/Go Live/ Sign-Off at respective locations - Within 8 weeks from date of PO acceptance'	Please adhere to the terms and conditions of RFP and amendment.
240	43	6	Delivery and Implementation timelines of the solutions	Delivery of Hardware/ Appliance/ Licenses at respective locations  Internal Firewall, External Firewall, Web Application Firewall, Security Incident and Event Management (SIEM) - Within 8 weeks from date of PO acceptance  Centralised Log Management Solution (CLMS), Web Proxy Solution - Within 4 weeks from date of PO acceptance	Considering the project complexities and increased resource commitment, Kindly revise the delivery terms as below  Internal Firewall, External Firewall, Web Application Firewall, Security Incident and Event Management (SIEM) - Within 12 weeks from date of PO acceptance  Centralised Log Management Solution (CLMS), Web Proxy Solution with Web DLP - Within 8 weeks from date of PO acceptance	Please adhere to the terms and conditions of RFP.
241	43	6	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS	Delivery of Hardware/ Appliance/ Licenses at respective locations*	Bidder requests to relax the Hardware/ Appliance/ Licenses to 10 weeks from date of PO acceptance for all in-scope security components.	Please adhere to the terms and conditions of RFP.



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242	43	6	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS	Implementation/ Integration/Go Live/ Sign-Off at respective locations	We seek your clarification regarding the proposed implementation timeline of PO + 10 weeks, which appears to be quite aggressive. Given that hardware procurement itself is likely to take around 6-8 weeks, and the subsequent activities—including delivery, staging, configuration, and full deployment—are expected to require an additional 6 weeks, we are concerned that the current timeline may not allow for a smooth and complete implementation. Would you be open to considering a relaxation of the timeline to accommodate these dependencies and ensure quality delivery?	Please adhere to the terms and conditions of RFP.
243	43	6	Delivery and Implementation timelines of the solutions	<p>Implementation/ Integration/Go Live/ Sign-Off at respective locations</p> <p>Internal Firewall, External Firewall, Web Application Firewall, - Within 10 weeks from date of PO acceptance</p> <p>Security Incident and Event Management (SIEM) - Within 12 weeks from date of PO acceptance</p> <p>Centralised Log Management Solution (CLMS),- Within 5 weeks from date of PO acceptance</p> <p>Web Proxy Solution - Within 8 weeks from date of PO acceptance</p> <p>Endpoint Detection &amp; Response(EDR) - Within 16 weeks from date of PO acceptance</p>	<p>Considering the project complexities and increased resource commitment, Kindly revise the delivery terms as below</p> <p>Internal Firewall, External Firewall, Web Application Firewall, - Within 14 weeks from date of PO acceptance</p> <p>Security Incident and Event Management (SIEM) - Within 16 weeks from date of PO acceptance</p> <p>Centralised Log Management Solution (CLMS),- Within 9 weeks from date of PO acceptance</p> <p>Web Proxy Solution- Within 12 weeks from date of PO acceptance</p> <p>Endpoint Detection &amp; Response(EDR) - Within 20 weeks from date of PO acceptance</p>	Please adhere to the terms and conditions of RFP.



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244	43	6.1	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - Internal Firewall	Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 10 weeks from date of PO acceptance	Request to amend Implementation/Integration timeline to - Within 14 weeks from date of PO acceptance	Please adhere to the terms and conditions of RFP.
245	43	6.11	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - NTP	Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 9 weeks from date of PO acceptance	Request to amend Implementation/Integration timeline to - Within 12 weeks from date of PO acceptance	Please adhere to the terms and conditions of RFP.
246	43	6.12	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - NAC	NAC- Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 16 weeks from date of PO acceptance	Request to amend Implementation/Integration timeline to - Within 20 weeks from date of PO acceptance	Please adhere to the terms and conditions of RFP.
247	43	6.13	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS: HIPS	Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 16 weeks from date of PO acceptance	Request to amend Implementation/Integration timeline to - Within 24 weeks from date of PO acceptance	Please adhere to the terms and conditions of RFP.
248	43	6.14	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - Data Classification solution	Implementation/ Integration/Go Live/ Sign-Off at respective locations - Within 18 weeks from date of PO acceptance	Request to amend Implementation/Integration timeline to - Within 24 weeks from date of PO acceptance	Please adhere to the terms and conditions of RFP.



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249	43	6.15	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - Data Leakage prevention solution for end points	Implementation/ Integration/Go Live/ Sign-Off at respective locations - Within 18 weeks from date of PO acceptance	Request to amend Implementation/Integration timeline to - Within 24 weeks from date of PO acceptance	Please adhere to the terms and conditions of RFP.
250	43	6.2	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - External Firewall	Implementation/ Integration/Go Live/ Sign-Off at respective locations--- Within 10 weeks from date of PO acceptance	Request to amend Implementation/Integration timeline to - Within 14 weeks from date of PO acceptance	Please adhere to the terms and conditions of RFP.
251	43	6.3	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - Centralised Log Management Solution (CLMS)	Implementation/ Integration/Go Live/ Sign-Off at respective locations - Within 5 weeks from date of PO acceptance	Request to amend Implementation/Integration timeline to - Within 12 weeks from date of PO acceptance	Please adhere to the terms and conditions of RFP.
252	43	6.4	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - Endpoint Detection & Response (EDR) & AV	Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 16 weeks from date of PO acceptance	Please provide the details of centralised software for deployment of EDR & EV or we need to deploy manually.	It is expected that the Patch Management solution proposed for this RFP be used for pushing agents.



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253	43	6.4	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - Endpoint Detection & Response (EDR) & AV	Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 16 weeks from date of PO acceptance	Request to amend Implementation/Integration timeline to - Within 24 weeks from date of PO acceptance	Please adhere to the terms and conditions of RFP.
254	43	6.5	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - Web Application Firewall	Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 10 weeks from date of PO acceptance	Request to amend Implementation/Integration timeline to - Within 14 weeks from date of PO acceptance	Please adhere to the terms and conditions of RFP.
255	43	6.6	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - Web Proxy Solution	Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 8 weeks from date of PO acceptance	Request to amend Implementation/Integration timeline to - Within 10 weeks from date of PO acceptance	Please adhere to the terms and conditions of RFP.
256	43	6.7	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - Security Incident and Event Management (SIEM)	Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 12 weeks from date of PO acceptance	Request to amend Implementation/Integration timeline to - Within 20 weeks from date of PO acceptance	Please adhere to the terms and conditions of RFP.



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257	43	6.9	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - Asset Management and Patch Management	Implementation/ Integration/Go Live/ Sign-Off at respective locations - Within 12 weeks from date of PO acceptance	Request to amend Implementation/Integration timeline to - Within 20 weeks from date of PO acceptance	Please adhere to the terms and conditions of RFP.
258	43	6 . 1	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - Internal Firewall	Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 10 weeks from date of PO acceptance	Request bank to extend the implementation timelines to 14 weeks	Please adhere to the terms and conditions of RFP.
259	43	6. 10	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS: VAS	Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 9 weeks from date of PO acceptance	Request bank to extend the implementation timelines to 12 weeks	Please adhere to the terms and conditions of RFP.
260	43	6. 12	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - NAC	NAC- Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 16 weeks from date of PO acceptance	Request bank to extend the implementation timelines to 20 weeks	Please adhere to the terms and conditions of RFP.
261	43	6. 2	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - External Firewall	Implementation/ Integration/Go Live/ Sign-Off at respective locations--- Within 10 weeks from date of PO acceptance	Request bank to extend the implementation timelines to 14 weeks	Please adhere to the terms and conditions of RFP.



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262	43	6. 3	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - Centralised Log Management Solution (CLMS)	Implementation/ Integration/Go Live/ Sign-Off at respective locations - Within 5 weeks from date of PO acceptance	Request bank to extend the implementation timelines to 10 weeks	Please adhere to the terms and conditions of RFP.
263	43	6. 4	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - Endpoint Detection & Response (EDR) & AV	Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 16 weeks from date of PO acceptance	Request bank to extend the implementation timelines to 20 weeks	Please adhere to the terms and conditions of RFP.
264	43	6. 5	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - Web Application Firewall	Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 10 weeks from date of PO acceptance	Request bank to extend the implementation timelines to 12 weeks	Please adhere to the terms and conditions of RFP.
265	43	6. 6	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - Web Proxy Solution	Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 8 weeks from date of PO acceptance	Request bank to extend the implementation timelines to 12 weeks	Please adhere to the terms and conditions of RFP.



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266	43	6. 7	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS	Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 12 weeks from date of PO acceptance	Request bank to extend the implementation timelines to 20 weeks	Please adhere to the terms and conditions of RFP.
267	43	6. 9	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS - Asset Management and Patch Management	Implementation/ Integration/Go Live/ Sign-Off at respective locations - Within 12 weeks from date of PO acceptance	Request bank to extend the implementation timelines to 20 weeks	Please adhere to the terms and conditions of RFP.
268	43	6.10.	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS:VAS	Implementation/ Integration/Go Live/ Sign-Off at respective locations-- Within 9 weeks from date of PO acceptance	Request to amend Implementation/Integration timeline to - Within 14 weeks from date of PO acceptance	Please adhere to the terms and conditions of RFP.
269	45	1.1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	All the functionalities mentioned should be included in a single appliance	Is Bank is Looking for NGFW ( Firewall, Application Control, IPS) or NGTP (NGFW + URL Filtering, Anti Bot, Anti Spam, Anti Virus, DNS Security)	Please refer technical specifications mentioned in RFP
270	45	1.1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	All the functionalities mentioned should be included in a single appliance	Is Bank is Looking for NGFW ( Firewall, Application Control, IPS) or NGTP (NGFW + URL Filtering, Anti Bot, Anti Spam, Anti Virus, DNS Security)	Please refer technical specifications mentioned in RFP
271	45	1.1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	All the functionalities mentioned should be included in a single appliance	Is Bank is Looking for NGFW ( Firewall, Application Control, IPS) or NGTP (NGFW + URL Filtering, Anti Bot, Anti Spam, Anti Virus, DNS Security)	Please refer technical specifications mentioned in RFP



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272	45	1.1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	All the functionalities mentioned should be included in a single appliance	Is Bank is Looking for NGFW ( Firewall, Application Control, IPS) or NGTP (NGFW + URL Filtering, Anti Bot, Anti Spam, Anti Virus, DNS Security)	Please refer technical specifications mentioned in RFP
273	45	1.1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	All the functionalities mentioned should be included in a single appliance	Is Bank is Looking for NGFW ( Firewall, Application Control, IPS) or NGTP (NGFW + URL Filtering, Anti Bot, Anti Spam, Anti Virus, DNS Security)	Please refer technical specifications mentioned in RFP
274	45	1.11	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The firewall management console Should provide the current status of compliance to PCI DSS in percentage.	Need clarity Why Firewall should have the Compliance, its overhead for Firewall and also give huge false positive	Please adhere to the terms and conditions of RFP and amendment.
275	45	1.11	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The firewall management console Should provide the current status of compliance to PCI DSS in percentage.	Need clarity Why Firewall should have the Compliance, its overhead for Firewall and also give huge false positive	Please adhere to the terms and conditions of RFP and amendment.
276	45	1.11	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The firewall management console Should provide the current status of compliance to PCI DSS in percentage.	Need clarity Why Firewall should have the Compliance, its overhead for Firewall and also give huge false positive	Please adhere to the terms and conditions of RFP and amendment.
277	45	1.11	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The firewall management console Should provide the current status of compliance to PCI DSS in percentage.	Need clarity Why Firewall should have the Compliance, its overhead for Firewall and also give huge false positive	Please adhere to the terms and conditions of RFP and amendment.
278	45	1.11	TECHNICAL AND FUNCTIONAL SPECIFICATIONS	The firewall management console Should provide the current status of compliance to PCI DSS in percentage.	Request removal of the clause	Please adhere to the terms and conditions of RFP and amendment.



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			- Internal Firewall			
279	45	1.11	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The firewall management console Should provide the current status of compliance to PCI DSS in percentage.	Request removal of the clause Specific to one OEM	Please adhere to the terms and conditions of RFP and amendment.
280	45	1.13	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The Firewall solution should support Role-based administrative access and also MFA for the same	The Firewall solution should have Role-based administrative access and should be able to intrgate with MFA	It is clarified that role-based administrative access with native capability for MFA.
281	45	1.13	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The Firewall solution should support Role-based administrative access and also MFA for the same	The Firewall solution should have Role-based administrative access and should be able to intrgate with MFA  MFA is not the native functionality of thr firewall, however it can be intergated with MFA for 2 factor authentication	Please adhere to the terms and conditions of RFP.
282	45	1.2	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	All the applicable software licenses\subscriptions should be available for use from day one	Is Bank is Looking for NGFW ( Firewall, Application Control, IPS) or NGTP (NGFW + URL Filtering, Anti Bot, Anti Spam, Anti Virus, DNS Security)	Please refer technical specifications mentioned in RFP
283	45	1.2	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	All the applicable software licenses\subscriptions should be available for use from day one	Is Bank is Looking for NGFW ( Firewall, Application Control, IPS) or NGTP (NGFW + URL Filtering, Anti Bot, Anti Spam, Anti Virus, DNS Security)	Please refer technical specifications mentioned in RFP



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284	45	1.2	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	All the applicable software licenses\subscriptions should be available for use from day one	Is Bank is Looking for NGFW ( Firewall, Application Control, IPS) or NGTP (NGFW + URL Filtering, Anti Bot, Anti Spam, Anti Virus, DNS Security)	Please refer technical specifications mentioned in RFP
285	45	1.2	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	All the applicable software licenses\subscriptions should be available for use from day one	Is Bank is Looking for NGFW ( Firewall, Application Control, IPS) or NGTP (NGFW + URL Filtering, Anti Bot, Anti Spam, Anti Virus, DNS Security)	Please refer technical specifications mentioned in RFP
286	45	1.2	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	All the applicable software licenses\subscriptions should be available for use from day one	Is Bank is Looking for NGFW ( Firewall, Application Control, IPS) or NGTP (NGFW + URL Filtering, Anti Bot, Anti Spam, Anti Virus, DNS Security)	Please refer technical specifications mentioned in RFP
287	45	1.10.	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The Firewall solution should facilitate compliance to GDPR, PCI DSS, SOX, ISO 27001 and SOC 2 requirements.	Need clarity Why Firewall should have the Compliance, its overhead for Firewall and also give huge false positive	Please adhere to the terms and conditions of RFP.
288	45	1.10.	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The Firewall solution should facilitate compliance to GDPR, PCI DSS, SOX, ISO 27001 and SOC 2 requirements.	Need clarity Why Firewall should have the Compliance, its overhead for Firewall and also give huge false positive	Please adhere to the terms and conditions of RFP.
289	45	1.10.	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The Firewall solution should facilitate compliance to GDPR, PCI DSS, SOX, ISO 27001 and SOC 2 requirements.	Need clarity Why Firewall should have the Compliance, its overhead for Firewall and also give huge false positive	Please adhere to the terms and conditions of RFP.
290	45	1.10.	TECHNICAL AND FUNCTIONAL SPECIFICATIONS	The Firewall solution should facilitate compliance to GDPR, PCI DSS, SOX, ISO 27001 and SOC 2 requirements.	Need clarity Why Firewall should have the Compliance, its overhead for Firewall and also give huge false positive	Please adhere to the terms and conditions of RFP.



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			- Internal Firewall			
291	46	1.14	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should support Out-of-Band management access	Request to modify the spec for Wider participation "The Firewall solution should support Out-of-Band / Use any of the interface to leverage the management access"	Please adhere to the terms and conditions of RFP.
292	46	1.14	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should support Out-of-Band management access	Request to modify the spec for Wider participation "The Firewall solution should support Out-of-Band / Use any of the interface to leverage the management access"	Please adhere to the terms and conditions of RFP.
293	46	1.14	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should support Out-of-Band management access	Request to modify the spec for Wider participation "The Firewall solution should support Out-of-Band / Use any of the interface to leverage the management access"	Please adhere to the terms and conditions of RFP.
294	46	1.14	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should support Out-of-Band management access	Request to modify the spec for Wider participation "The Firewall solution should support Out-of-Band / Use any of the interface to leverage the management access"	Please adhere to the terms and conditions of RFP.
295	46	1.15	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The Firewall solution should support import and export of security policies (in .csv and .xls files) \configurations without any downtime	The Firewall solution should be able to import and export of security policies/configurations through API without any downtime  Every OEM has own way for achieving this requirment.	Please adhere to the terms and conditions of RFP.
296	46	1.15	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should support import and export of security policies (in .csv and .xls files) \configurations without any downtime	The Firewall solution should be able to import and export of security policies/configurations through API without any downtime	Please adhere to the terms and conditions of RFP.



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297	46	1.16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The Firewall solution should be loaded with maximum memory modules feasible. Each Memory module should have maximum memory	OEM Specific. Request to remove the same	Please adhere to the terms and conditions of RFP.
298	46	1.16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The Firewall solution should be loaded with maximum memory modules feasible. Each Memory module should have maximum memory	OEM Specific. Request to remove the same	Please adhere to the terms and conditions of RFP.
299	46	1.16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - INTERNAL FIREWALL	The Firewall solution should be loaded with maximum memory modules feasible. Each Memory module should have maximum memory	OEM Specific. Request to remove the same	Please adhere to the terms and conditions of RFP.
300	46	1.16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should be loaded with maximum memory modules feasible. Each Memory module should have maximum memory	OEM Specific. Request to remove the same	Please adhere to the terms and conditions of RFP.
301	46	1.17	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The throughput of the Firewall solution should be minimum 20 Gbps after enabling NIPS, Logging etc. with recommended secured algorithms during the contract period	The throughput of the Firewall solution should be minimum 30 Gbps after enabling antimalware/antivirus, NGIPS, AVC and Logging etc. with recommended secured algorithms during the contract period  Enabling all the feature features, the firewall performance will deteriorate hence requesting for higher throughput from day one after enabling all the features.	Please adhere to the terms and conditions of RFP.
302	46	1.17	TECHNICAL AND FUNCTIONAL SPECIFICATIONS	The throughput of the Firewall solution should be minimum 20 Gbps after enabling NIPS, Logging etc. with recommended secured algorithms during the contract period	The throughput of the Firewall solution should be minimum 30 Gbps after enabling antimalware/antivirus, NGIPS, AVC and Logging etc.	Please adhere to the terms and conditions of RFP.



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			- Internal Firewall		with recommended secured algorithms during the contract period	
303	46	1.17	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The throughput of the Firewall solution should be minimum 20 Gbps after enabling NIPS, Logging etc. with recommended secured algorithms during the contract period	Understand from OEMs seeking for changes in the firewall through put and NIPS throughput to be called out separately. Kindly request to look in to the same.	Please adhere to the terms and conditions of RFP.
304	46	1.17	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The throughput of the Firewall solution should be minimum 20 Gbps after enabling NIPS, Logging etc. with recommended secured algorithms during the contract period	We kindly request a modification to the clause related to firewall throughput in the current specifications. "The proposed firewall should support Threat Prevention throughput of 20 Gbps and NGFW throughput of 50 Gbps from Day-1 " To be reconsidered to better align with available industry offerings and realistic deployment models, This shall help bank to handle future growth and avoid utilization bottle neck.	Please adhere to the terms and conditions of RFP.
305	46	1.17	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The throughput of the Firewall solution should be minimum 20 Gbps after enabling NIPS, Logging etc. with recommended secured algorithms during the contract period	We kindly request a modification to the clause related to firewall throughput in the current specifications. "The proposed firewall should support Threat Prevention throughput of 20 Gbps and NGFW throughput of 50 Gbps from Day-1 " To be reconsidered to better align with available industry offerings and realistic deployment models, This shall help bank to handle future growth and avoid utilization bottle neck.	Please adhere to the terms and conditions of RFP.



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306	46	1.17	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The throughput of the Firewall solution should be minimum 20 Gbps after enabling NIPS, Logging etc. with recommended secured algorithms during the contract period	We kindly request a modification to the clause related to firewall throughput in the current specifications.  "The proposed firewall should support Threat Prevention throughput of 20 Gbps and NGFW throughput of 50 Gbps from Day-1 ". To be reconsidered to better align with available industry offerings and realistic deployment models, This shall help bank to handle future growth and avoid utilization bottle neck.	Please adhere to the terms and conditions of RFP.
307	46	1.17	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The throughput of the Firewall solution should be minimum 20 Gbps after enabling NIPS, Logging etc. with recommended secured algorithms during the contract period	We kindly request a modification to the clause related to firewall throughput in the current specifications.  "The proposed firewall should support Threat Prevention throughput of 20 Gbps and NGFW throughput of 50 Gbps from Day-1 "  may be reconsidered to better align with available industry offerings and realistic deployment models, This shall help bank to handle future growth and avoid utilization bottle neck.	Please adhere to the terms and conditions of RFP.
308	46	1.17	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The throughput of the Firewall solution should be minimum 20 Gbps after enabling NIPS, Logging etc. with recommended secured algorithms during the contract period	We kindly request a modification to the clause related to firewall throughput in the current specifications.  "The proposed firewall should support Threat Prevention throughput of 20 Gbps and NGFW throughput of 50 Gbps from Day-1 " To be reconsidered to better align with available industry offerings and realistic deployment models, This shall help bank to handle future growth and avoid utilization bottle neck.	Please adhere to the terms and conditions of RFP.



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309	46	1.18	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The supported number of new connections per second should be minimum 300000	Must support at least 300000 L3 new sessions per second processing OR New Layer 7/app-id/AVC connections per second – Min 230,000	Please adhere to the terms and conditions of RFP.
310	46	1.18	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The supported number of new connections per second should be minimum 300000	Must support at least 300000 L3 new sessions per second processing OR New Layer 7/app-id/AVC connections per second – Min 230,000  The ask feature set are of NGFW . NGFW differentiate from its predecessor that rules are define with application (micro/macro) instead of ports and hence it is important the connections and connections per second should be with L7/AVC paramters for correct sizing	Please adhere to the terms and conditions of RFP.
311	46	1.19	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The supported number of concurrent sessions should be minimum 1000000	Must support at least 1000000 L3 concurrent session OR New Layer 7/app-id/AVC connections per second – Min 6 million	Please adhere to the terms and conditions of RFP.
312	46	1.19	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The supported number of concurrent sessions should be minimum 1000000	Must support at least 1000000 L3 concurrent session OR New Layer 7/app-id/AVC connections per second – Min 6 million  The ask feature set are of NGFW . NGFW differentiate from its predecessor that rules are define with application (micro/macro) instead of ports and hence it is important the connections and connections per second should be with L7/AVC paramters for correct sizing	Please adhere to the terms and conditions of RFP.



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313	46	1.22	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The appliance should have dedicated HA/sync port	Request for change the Spec as "The appliance should have dedicated HA/sync port or from the available interface to configure the dedicated HA / Sync Port"	Please adhere to the terms and conditions of RFP.
314	46	1.22	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The appliance should have dedicated HA/sync port	Request for change the Spec as "The appliance should have dedicated HA/sync port or from the available interface to configure the dedicated HA / Sync Port"	Please adhere to the terms and conditions of RFP.
315	46	1.22	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The appliance should have dedicated HA/sync port	Request for change the Spec as "The appliance should have dedicated HA/sync port or from the available interface to configure the dedicated HA / Sync Port"	Please adhere to the terms and conditions of RFP.
316	46	1.22	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Internal Firewall	The appliance should have dedicated HA/sync port	Request for change the Spec as "The appliance should have dedicated HA/sync port or from the available interface to configure the dedicated HA / Sync Port"	Please adhere to the terms and conditions of RFP.
317	46	1.26	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should support creation of security\QoS policy based on the following: a. Zone b. Source and Destination Address c. Source and Destination port d. Applications (including legacy\in-house applications) e. User-identity f. Threat protection profile g. Protocol h. Schedule (based on date and time)	Need Clarification, why source and Destination port QOS policy is needed.	Please adhere to the terms and conditions of RFP.



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318	46	1.26	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should support creation of security\QoS policy based on the following: a. Zone b. Source and Destination Address c. Source and Destination port d. Applications (including legacy\in-house applications) e. User-identity f. Threat protection profile g. Protocol h. Schedule (based on date and time)	Need Clarification, why source and Destination port QOS policy is needed.	Please adhere to the terms and conditions of RFP.
319	46	1.26	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - INTERNAL FIREWALL	The Firewall solution should support creation of security\QoS policy based on the following: a. Zone b. Source and Destination Address c. Source and Destination port d. Applications (including legacy\in-house applications) e. User-identity f. Threat protection profile g. Protocol h. Schedule (based on date and time)	Need Clarification, why source and Destination port QOS policy is needed.	Please adhere to the terms and conditions of RFP.
320	46	1.26	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should support creation of security\QoS policy based on the following: a. Zone b. Source and Destination Address c. Source and Destination port d. Applications (including legacy\in-house applications) e. User-identity f. Threat protection profile g. Protocol h. Schedule (based on date and time)	Need Clarification, why source and Destination port QOS policy is needed.	Please adhere to the terms and conditions of RFP.



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321	46	1.27	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should support operation modes- Active\Active, Active\Standby and Clustering (for scalability)	The Proposed Firewall solution should support Active\Active in cluster and Active\Standby in HA.  For true HA configuration the architechure should be in Active-Standby.	Please adhere to the terms and conditions of RFP and amendment.
322	46	1.27	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should support operation modes- Active\Active, Active\Standby and Clustering (for scalability)	The Proposed Firewall solution should support Active\Active in cluster and Active\Standby in HA.	Please adhere to the terms and conditions of RFP and amendment.
323	46	1.20.	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	There should be dedicated management and USB console port	Request for change the Spec as "There should be dedicated management / use any of the available interface to configure the Management and console port"	Please adhere to the terms and conditions of RFP and amendment.
324	46	1.20.	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	There should be dedicated management and USB console port	Request for change the Spec as "There should be dedicated management / use any of the available interface to configure the Management and console port"	Please adhere to the terms and conditions of RFP and amendment.
325	46	1.20.	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	There should be dedicated management and USB console port	Request for change the Spec as "There should be dedicated management / use any of the available interface to configure the Management and console port"	Please adhere to the terms and conditions of RFP and amendment.
326	46	1.20.	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	There should be dedicated management and USB console port	Request for change the Spec as "There should be dedicated management / use any of the available interface to configure the Management and console port"	Please adhere to the terms and conditions of RFP and amendment.
327	47	1.36	TECHNICAL AND FUNCTIONAL SPECIFICATIONS	The Firewall solution should provide insights on unused rule\policy and provide optimization recommendations	The Firewall solution should provide insights on unused rule\policy.	Please adhere to the terms and conditions of RFP.



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			-INTERNAL FIREWALL			
328	47	1.40.	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should not connect to public\vendor cloud for any of its functions	Has to be removed	Please adhere to the terms and conditions of RFP.
329	47		Additional Clause	Geographical spread of Bank's network (Tamil Nadu, Andhra Pradesh, Puducherry)	Confirm if the bidder's support team will require local presence or remote support is acceptable for rural/semi-urban branches.	Please refer to RFP Scope of Work.
330	48	1.53	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	Appliance must have minimum 128 GB of RAM and 240 GB storage	<p>Fortinet uses custom Application-Specific Integrated Circuits (ASICs), like the NP (Network Processor) and CP (Content Processor) ASICs. These ASICs offload and accelerate specific tasks such as:</p> <p>Fast path traffic forwarding (NP) Content inspection, SSL decryption (CP) IPsec VPN encryption/decryption</p> <p>This hardware acceleration reduces CPU load and enhances throughput. The RAM on any hardware functions to hold session table, route table,etc and is optimally sized individually by every OEM for performance numbers in the datasheet for the respective hardware. Hence, FortiGates can offer the throughput specified on the Datasheet with the RAM available in the system. Hence we request you to remove this clause as this specification will not improve performance.</p>	Please refer to the terms and conditions of RFP and amendment.



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331	48	1.56	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The IPS should have minimum 10000+ CVE. Application control database must contain more than 3500+ known applications. Should have a URL categorization that exceeds 100+ million URLs	The IPS should have minimum 20000+ CVE. Application control database must contain more than 3500+ known applications. Should have a URL categorization that exceeds 250+ million URLs	Please adhere to the terms and conditions of RFP.
332	48	1.58	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should have detection and prevention capabilities for DNS tunnelling attacks	proposed Internal firewall, we would like to seek clarification from the bank on whether DNS tunneling detection and prevention features are required as part of the security functionality. This will help us align the configuration and licensing accordingly, in case if its not required, i would request you to relax the clause. Incase DNS feature is required, the Fire wall licenses shall be New Gen Threat Prevention.	Please refer to the terms and conditions of RFP and amendment.
333	48	1.58	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should have detection and prevention capabilities for DNS tunnelling attacks	proposed Internal firewall, we would like to seek clarification from the bank on whether DNS tunneling detection and prevention features are required as part of the security functionality. This will help us align the configuration and licensing accordingly, in case if its not required, i would request you to relax the clause. Incase DNS feature is required, the Fire wall licenses shall be New Gen Threat Prevention.	Please refer to the terms and conditions of RFP and amendment.
334	48	1.58	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should have detection and prevention capabilities for DNS tunnelling attacks	proposed Internal firewall, we would like to seek clarification from the bank on whether DNS tunneling detection and prevention features are required as part of the security functionality. This will help us align the configuration and licensing accordingly, in case if its not required, i would request you to relax the clause. Incase DNS feature is required, the Fire wall licenses shall be New Gen Threat Prevention.	Please refer to the terms and conditions of RFP and amendment.



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335	48	1.58	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should have detection and prevention capabilities for DNS tunnelling attacks	The Firewall solution should have detection and prevention capabilities for DNS attacks	Please refer to the terms and conditions of RFP and amendment.
336	48	1.62	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution must be able to segment the rule base in a sub-policy structure in which only relevant traffic is being forwarded to relevant policy segment for an autonomous system		Whenever there are autonomous(independent systems) in the domain, then firewall should be able to cater to the policies as well as sub-policies.
337	48	1.58	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should have detection and prevention capabilities for DNS tunnelling attacks	proposed Internal firewall, we would like to seek clarification from the bank on whether DNS tunneling detection and prevention features are required as part of the security functionality. This will help us align the configuration and licensing accordingly, in case if its not required, i would request you to relax the clause. In case DNS feature is required, the Fire wall licenses shall be New Gen Threat Prevention.	Please refer to the terms and conditions of RFP and amendment.
338	48	1.58	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should have detection and prevention capabilities for DNS tunnelling attacks	proposed Internal firewall, we would like to seek clarification from the bank on whether DNS tunneling detection and prevention features are required as part of the security functionality. This will help us align the configuration and licensing accordingly, in case if its not required, i would request you to relax the clause. In case DNS feature is required, the Fire wall licenses shall be New Gen Threat Prevention.	Please refer to the terms and conditions of RFP and amendment.
339	48	1.58	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -INTERNAL FIREWALL	The Firewall solution should have detection and prevention capabilities for DNS tunnelling attacks	We would like to seek clarification from the bank on whether DNS tunneling detection and prevention features are required as part of the security functionality. Kindly clarify	Please refer to the terms and conditions of RFP and amendment.



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340	48	1.62	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - INTERNAL FIREWALL	The Firewall solution must be able to segment the rule base in a sub-policy structure in which only relevant traffic is being forwarded to relevant policy segment for an autonomous system.	Please clarify on autonomous system.	Whenever there are autonomus(independent systems) in the domain, then firewall should be able to cater to the policies as well as sub-policies.
341	49	2. 10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should facilitate compliance to GDPR, PCI DSS, SOX, ISO 27001 and SOC 2 requirements. The firewall management console Should provide the current status of compliance to PCI DSS in percentage.	Need clarity Why Firewall should have the Compliance, its overhead for Firewall and also give huge false positive	Please refere to the terms and conditions of RFP and amendment.
342	49	2. 10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should facilitate compliance to GDPR, PCI DSS, SOX, ISO 27001 and SOC 2 requirements. The firewall management console Should provide the current status of compliance to PCI DSS in percentage.	Need clarity Why Firewall should have the Compliance, its overhead for Firewall and also give huge false positive	Please refere to the terms and conditions of RFP and amendment.
343	49	2. 10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should facilitate compliance to GDPR, PCI DSS, SOX, ISO 27001 and SOC 2 requirements. The firewall management console Should provide the current status of compliance to PCI DSS in percentage.	Need clarity Why Firewall should have the Compliance, its overhead for Firewall and also give huge false positive	Please refere to the terms and conditions of RFP and amendment.
344	49	2. 10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should facilitate compliance to GDPR, PCI DSS, SOX, ISO 27001 and SOC 2 requirements. The firewall management console Should provide the current status of compliance to PCI DSS in percentage.	Need clarity Why Firewall should have the Compliance, its overhead for Firewall and also give huge false positive	Please refere to the terms and conditions of RFP and amendment.



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345	50	2.13	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should support Out-of-Band management access	Request to modify the spec for Wider participation "The Firewall solution should support Out-of-Band / Use any of the interface to leverage the management access"	Please adhere to the terms and conditions of RFP.
346	50	2.17	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The supported number of concurrent sessions (https) should be 300000	As per RFP bank requested firewall with 100000 new connection per second. Considering this value maximum concurrent session should be minimum 10 times which is 1000000. request you to consider to change the claus as "Minimum supported number of concurrent sessions (https) should be 1000000" to ensure proposed solution can handle neccesory traffic.	Please refere to the terms and conditions of RFP and amendment.
347	50	2.17	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The supported number of concurrent sessions (https) should be 300000	As per RFP bank requested firewall with 100000 new connection per second. Considering this value maximum concurrent session should be minimum 10 times which is 1000000. request you to consider to change the claus as "Minimum supported number of concurrent sessions (https) should be 1000000" to ensure proposed solution can handle neccesory traffic.	Please refere to the terms and conditions of RFP and amendment.
348	50	2.17	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The supported number of concurrent sessions (https) should be 300000	As per RFP bank requested firewall with 100000 new connection per second. Considering this value maximum concurrent session should be minimum 10 times which is 1000000. request you to consider to change the claus as "Minimum supported number of concurrent sessions (https) should be 1000000"	Please refere to the terms and conditions of RFP and amendment.



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					to ensure proposed solution can handle necessary traffic.	
349	50	2.17	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The supported number of concurrent sessions (https) should be 300000	As per RFP bank requested firewall with 100000 new connection per second. Considering this value maximum concurrent session should be minimum 10 times which is 1000000. request you to consider to change the clause as "Minimum supported number of concurrent sessions (https) should be 1000000" to ensure proposed solution can handle necessary traffic.	Please refer to the terms and conditions of RFP and amendment.
350	50	2.18	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	There should be dedicated management and USB console port	Request for change the Spec as "There should be dedicated management / use any of the available interface to configure the Management and console port"	Please refer to the terms and conditions of RFP and amendment.
351	50	1. 16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - INTERNAL FIREWALL	The Firewall solution should be loaded with maximum memory modules feasible. Each Memory module should have maximum memory	OEM Specific. Request to remove the same	Please adhere to the terms and conditions of RFP.
352	50	2. 13	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -	The Firewall solution should support Out-of-Band management access	Request to modify the spec for Wider participation "The Firewall solution should support Out-of-Band / Use any of the interface to leverage the management access"	Please adhere to the terms and conditions of RFP.



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			EXTERNAL FIREWALL			
353	50	2. 13	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should support Out-of-Band management access	Request to modify the spec for Wider participation "The Firewall solution should support Out-of-Band / Use any of the interface to leverage the management access"	Please adhere to the terms and conditions of RFP.
354	50	2. 13	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should support Out-of-Band management access	Request to modify the spec for Wider participation "The Firewall solution should support Out-of-Band / Use any of the interface to leverage the management access"	Please adhere to the terms and conditions of RFP.
355	50	2. 18	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	There should be dedicated management and USB console port	Request for change the Spec as "There should be dedicated management / use any of the available interface to configure the Management and console port"	Please refer to the terms and conditions of RFP and amendment.
356	50	2. 18	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	There should be dedicated management and USB console port	Request for change the Spec as "There should be dedicated management / use any of the available interface to configure the Management and console port"	Please refer to the terms and conditions of RFP and amendment.
357	50	2. 18	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	There should be dedicated management and USB console port	Request for change the Spec as "There should be dedicated management / use any of the available interface to configure the Management and console port"	Please refer to the terms and conditions of RFP and amendment.



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358	50	2.15	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall should be loaded with maximum memory modules feasible. Each Memory module should have maximum memory.	OEM Specific. Request to remove the same	Please adhere to the terms and conditions of RFP.
359	50	2.15	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall should be loaded with maximum memory modules feasible. Each Memory module should have maximum memory.	OEM Specific. Request to remove the same	Please adhere to the terms and conditions of RFP.
360	50	2.15	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall should be loaded with maximum memory modules feasible. Each Memory module should have maximum memory.	OEM Specific. Request to remove the same	Please adhere to the terms and conditions of RFP.
361	50	2.20.	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	There should be separate redundant high\optimal throughput ports for HA\clustering connectivity	Request for change the Spec as "There should be dedicated management / use any of the available interface to configure the Management and console port"	Please refer to the terms and conditions of RFP and amendment.
362	50	2.20.	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	There should be separate redundant high\optimal throughput ports for HA\clustering connectivity	Request for change the Spec as "There should be dedicated management / use any of the available interface to configure the Management and console port"	Please refer to the terms and conditions of RFP and amendment.
363	50	2.20.	TECHNICAL AND FUNCTIONAL SPECIFICATIONS	There should be separate redundant high\optimal throughput ports for HA\clustering connectivity	Request for change the Spec as "There should be dedicated management / use any of the available interface to configure the Management and console port"	Please refer to the terms and conditions of RFP and amendment.



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			- EXTERNAL FIREWALL			
364	50	2.20.	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	There should be separate redundant high\optimal throughput ports for HA\clustering connectivity	Request for change the Spec as "There should be dedicated management / use any of the available interface to configure the Management and console port"	Please refer to the terms and conditions of RFP and amendment.
365	50	2.25	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should support creation of security\QoS policy based on the following: c. Source and Destination port	Need Clarification, why source and Destination port QOS policy is needed.	Please adhere to the terms and conditions of RFP.
366	50	2.26	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should support creation of security\QoS policy based on the following: a. Zone b. Source and Destination Address c. Source and Destination port d. Applications (including legacy\in-house applications) e. User-identity f. Threat protection profile g. Protocol h. Schedule (based on date and time)	Need Clarification, why source and Destination port QOS policy is needed.	Please adhere to the terms and conditions of RFP.
367	50	2.27	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should support creation of security\QoS policy based on the following: c. Source and Destination port	Need Clarification, why source and Destination port QOS policy is needed.	Please adhere to the terms and conditions of RFP.



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368	50	2.28	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should support creation of security\QoS policy based on the following: c. Source and Destination port	Need Clarification, why source and Destination port QOS policy is needed.	Please adhere to the terms and conditions of RFP.
369	51	2.30	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should be able to scan and find malicious payload in executables by sending to sandbox when required	Whether Bank would like to ensure solution support for a cloud sandboxing hosted in india region for future which can be enabled with additional license or would like to have cloud sandboxing service/license hosted in india region to be available part of proposal from day one . Please clarify.	The firewall for its operations should not have a dependency on cloud.
370	51	2.30	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should be able to scan and find malicious payload in executables by sending to sandbox when required	Whether Bank would like to ensure solution support for a cloud sandboxing hosted in india region for future which can be enabled with additional license or would like to have cloud sandboxing service/license hosted in india region to be available part of proposal from day one . Please clarify.	The firewall for its operations should not have a dependency on cloud.
371	51	2.30	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should be able to scan and find malicious payload in executables by sending to sandbox when required	Whether Bank would like to ensure solution support for a cloud sandboxing hosted in india region for future which can be enabled with additional license or would like to have cloud sandboxing service/license hosted in india region to be available part of proposal from day one . Please clarify.	The firewall for its operations should not have a dependency on cloud.
372	51	2.30	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should be able to scan and find malicious payload in executables by sending to sandbox when required	Whether Bank would like to ensure solution support for a cloud sandboxing hosted in india region for future which can be enabled with additional license or would like to have cloud sandboxing service/license hosted in india region to be available part of proposal from day one . Please clarify.	The firewall for its operations should not have a dependency on cloud.



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373	51	2. 30	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should be able to scan and find malicious payload in executables by sending to sandbox when required	Whether Bank would like to ensure solution support for a cloud sandboxing hosted in india region for future which can be enabled with additional license or would like to have cloud sandboxing service/license hosted in india region to be available part of proposal from day one . Please clarify.	The firewall for its operations should not have a dependency on cloud.
374	51	2. 40	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The firewall should not connect to public\vendor cloud for any of its functions	As per RFP technical point 53 , bank is asking capability that proposed solution should have cloud based anti-APT for unknown malware same time this point mentions firewall should not connect to vendor cloud . these both points are conflicting. we request bank to either remove this point or change the point as "The firewall should not connect to public\vendor cloud outside india for any of its functions" which will ensure no data leaving the geographical boundaries of India.	Please refer to the terms and conditions of RFP and amendment.
375	51	2. 40	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The firewall should not connect to public\vendor cloud for any of its functions	As per RFP technical point 53 , bank is asking capability that proposed solution should have cloud based anti-APT for unknown malware same time this point mentions firewall should not connect to vendor cloud . these both points are conflicting. we request bank to either remove this point or change the point as "The firewall should not connect to public\vendor cloud outside india for any of its functions" which will ensure no data leaving the geographical boundaries of India.	Please refer to the terms and conditions of RFP and amendment.



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376	51	2. 40	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The firewall should not connect to public\vendor cloud for any of its functions	We request to kindly modify the clause as:  "The firewall should not connect to public\vendor cloud outside india for any of its functions"  which will ensure no data leaving the geographical boundaries of India.	Please refer to the terms and conditions of RFP and amendment.
377	51	2. 41	EXTERNAL FIREWALL	The firewall should not connect to public\vendor cloud for any of its functions	As per RFP technical point 53 , bank is asking capability that proposed solution should have cloud based anti-APT for unknown malware same time this point mentions firewall should not connect to vendor cloud . these both points are conflicting. we request bank to either remove this point or change the point as  "The firewall should not connect to public\vendor cloud outside india for any of its functions"  which will ensure no data leaving the geographical boundaries of India.	Please refer to the terms and conditions of RFP and amendment.
378	51	2. 42	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The firewall should not connect to public\vendor cloud for any of its functions	As per RFP technical point 53 , bank is asking capability that proposed solution should have cloud based anti-APT for unknown malware same time this point mentions firewall should not connect to vendor cloud . these both points are conflicting. we request bank to either remove this point or change the point as  "The firewall should not connect to public\vendor cloud outside india for any of its functions"  which will ensure no data leaving the geographical boundaries of India.	Please refer to the terms and conditions of RFP and amendment.



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379	51	2.32	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should be capable of doing real time user\device traffic analysis and provide alerts in case of deviation from historical usage patterns	The Firewall solution should be capable of doing real time user\device traffic analysis and provide alerts.	Please refer to the terms and conditions of RFP and amendment.
380	51	2.32	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should be capable of doing real time user\device traffic analysis and provide alerts in case of deviation from historical usage patterns	The Firewall solution should be capable of doing real time user\device traffic analysis and provide alerts.  Historical usage pattern identification is not native functionality of firewall. NBAD should satisfy this requirement.	Please refer to the terms and conditions of RFP and amendment.
381	51	2.36	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should provide insights on unused rule\policy and provide optimization recommendations	The Firewall solution should provide insights on unused rule\policy.  Policy optimization recommendations can be achieved with cloud delivered FMC, which requires cloud management.	Please refer to the terms and conditions of RFP.
382	51	2.40	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should not connect to public\vendor cloud for any of its functions	Has to be removed  The firewall has to connect to threat intel to get the new feed updates.	It is clarified that signature updates/threat intel feeds shall be received from OEM's site.
383	52	2.17	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The supported number of concurrent sessions (https) should be 300000	As per RFP bank requested firewall with 100000 new connection per second. Considering this value maximum concurrent session should be minimum 10 times which is 1000000. request you to consider to change the clause as "Minimum supported number of concurrent sessions (https) should be 1000000"  to ensure proposed solution can handle necessary traffic.	Please refer to the terms and conditions of RFP and amendment.



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384	52	2.51	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	Proposed firewall appliance should support minimum of 3.5Gbps of Threat prevention throughput(after enabling NIPS, Anti-APT, sandboxing, Logging etc)	As per point 50 RFP asks for 12Gbps NGFW throughput . But threat prevention throughput is asked only 3 Gbps . considering genral banking scenarios and most of the traffic need to be inspected against threats . we recommend to increase the threat prevention throughput minimum 7.2Gbps .	Please refere to the terms and conditions of RFP.
385	52	2.51	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	Proposed firewall appliance should support minimum of 3.5Gbps of Threat prevention throughput(after enabling NIPS, Anti-APT, sandboxing, Logging etc)	As per point 50 RFP asks for 12Gbps NGFW throughput . But threat prevention throughput is asked only 3 Gbps . considering genral banking scenarios and most of the traffic need to be inspected against threats . we recommend to increase the threat prevention througput minimum 7.2Gbps .	Please refere to the terms and conditions of RFP.
386	52	2.51	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	Proposed firewall appliance should support minimum of 3.5Gbps of Threat prevention throughput(after enabling NIPS, Anti-APT, sandboxing, Logging etc)	As per point 50 RFP asks for 12Gbps NGFW throughput . But threat prevention throughput is asked only 3 Gbps . considering genral banking scenarios and most of the traffic need to be inspected against threats . we recommend to increase the threat prevention througput minimum 7.2Gbps .	Please refere to the terms and conditions of RFP.
387	52	2.53	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The proposed solution should have cloud based Anti- APT Solution, unknown malware analysis service with guaranteed protection signature with delivery near real time	We request to change the claus as  "The proposed solution should have cloud based Anti-APT Solution hosted entirely within the India region, unknown malware analysis service with protection signature with delivery near real time"  which will ensure no data leaving the geographical boundaries of India	Please refere to the terms and conditions of RFP and amendment.
388	52	2. 53	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The proposed solution should have cloud based Anti- APT Solution, unknown malware analysis service with guaranteed protection signature with delivery near real time	We request to change the claus as  "The proposed solution should have cloud based Anti-APT Solution hosted entirely within the India region, unknown malware analysis service with protection signature with delivery near real time"	Please refere to the terms and conditions of RFP and amendment.



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					which will ensure no data leaving the geographical boundaries of India	
389	52	2. 53	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The proposed solution should have cloud based Anti- APT Solution, unknown malware analysis service with guaranteed protection signature with delivery near real time	<p>We request to change the claus as</p> <p>"The proposed solution should have cloud based Anti-APT Solution hosted entirely within the India region, unknown malware analysis service with protection signature with delivery near real time"</p> <p>which will ensure no data leaving the geographical boundaries of India</p>	Please refere to the terms and conditions of RFP and amendment.
390	52	2. 53	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The proposed solution should have cloud based Anti- APT Solution, unknown malware analysis service with guaranteed protection signature with delivery near real time	<p>We request to change the claus as</p> <p>"The proposed solution should have cloud based Anti-APT Solution hosted entirely within the India region, unknown malware analysis service with protection signature with delivery near real time"</p> <p>which will ensure no data leaving the geographical boundaries of India</p>	Please refere to the terms and conditions of RFP and amendment.



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391	52	2.57	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	<p>Following features of the NGFW must have, which should be enabled while the bench mark testing is carried out in a single box deployment:</p> <ul style="list-style-type: none"> <li>- IPS</li> <li>- Anti-Virus</li> <li>- Anti-malware</li> <li>- Anti-botnet</li> <li>- Logging and reporting</li> <li>- Application Identifications/control</li> <li>- URL filtering</li> <li>- QOS Marking</li> <li>- Zero-Day Protection</li> <li>- Should support Static and Dynamic routing protocols</li> </ul>	Request to Modify the Spec for Wider participation "Policy Based Routing (PBR) based on zone / source and destination IP / source and destination port / application (not port based) / AD or LDAP user or User Group / Services	Please refer to the terms and conditions of RFP.
392	52	2.57	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	<ul style="list-style-type: none"> <li>- Policy Based Routing (PBR) based on zone, source or destination IP, source or destination port, application (not port based), AD/LDAP user or User Group and Services</li> <li>- Packet Capture utility with support for Ipv4 and IPV6</li> </ul>	Request to Modify the Spec for Wider participation "Policy Based Routing (PBR) based on zone / source and destination IP / source and destination port / application (not port based) / AD or LDAP user or User Group / Services	Please refer to the terms and conditions of RFP.



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393	53	2.57	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	Following features of the NGFW must have, which should be enabled while the bench mark testing is carried out in a single box deployment: Policy Based Routing (PBR) based on zone, source or destination IP, source or destination port, application (not port based), AD/LDAP user or User Group and Services	Request to Modify the Spec for Wider participation "Policy Based Routing (PBR) based on zone / source and destination IP / source and destination port / application (not port based) / AD or LDAP user or User Group / Services	Please adhere to the terms and conditions of RFP.
394	53	2.61	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	Should allow the report to be exported into other format such as PDF, HTML, CSV, XML etc.	Request to modify for wider participation "Should allow the report to be exported into other format such as PDF, HTML, CSV / XML"	Please refer to the terms and conditions of RFP.
395	53	2.64	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	Proposed Firewall rules optimization: iii. Analysis on Rules Consolidation (Merging of similar kind of rules) iv. Analysis on Redundant Rules vi. Analysis on Unattached/Unused Objects to simplify objects management vii. Analysis on Rule-Reordering to improve the performance of the Firewall viii. Analysis on Disabled/Expired Rules for enhanced visibility on the Firewall Rules sets	OEM Specific. Request to remove the same	Please refer to the terms and conditions of RFP.
396	53	2. 57	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	Following features of the NGFW must have, which should be enabled while the bench mark testing is carried out in a single box deployment: Policy Based Routing (PBR) based on zone, source or destination IP, source or destination port, application (not port based), AD/LDAP user or User Group and Services	Request to Modify the Spec for Wider participation "Policy Based Routing (PBR) based on zone / source and destination IP / source and destination port / application (not port based) / AD or LDAP user or User Group / Services	Please adhere to the terms and conditions of RFP.
397	53	2. 61	TECHNICAL AND FUNCTIONAL SPECIFICATIONS	Should allow the report to be exported into other format such as PDF, HTML, CSV, XML etc.	Request to modify for wider participation "Should allow the report to be exported into other format such as PDF, HTML, CSV / XML"	Please refer to the terms and conditions of RFP.



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			- EXTERNAL FIREWALL			
398	53	2. 64	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	Proposed Firewall rules optimization: iii. Analysis on Rules Consolidation (Merging of similar kind of rules) iv. Analysis on Redundant Rules vi. Analysis on Unattached/Unused Objects to simplify objects management vii. Analysis on Rule-Reordering to improve the performance of the Firewall viii. Analysis on Disabled/Expired Rules for enhanced visibility on the Firewall Rules sets	OEM Specific. Request to remove the same	Please refer to the terms and conditions of RFP.
399	53	2.61	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	Should allow the report to be exported into other format such as PDF, HTML, CSV, XML etc.	Request to modify for wider participation "Should allow the report to be exported into other format such as PDF, HTML, CSV / XML"	Please refer to the terms and conditions of RFP.
400	53	2.61	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	Should allow the report to be exported into other format such as PDF, HTML, CSV, XML etc.	Request to modify for wider participation "Should allow the report to be exported into other format such as PDF, HTML, CSV / XML"	Please refer to the terms and conditions of RFP.



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401	53	2.64	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	Proposed Firewall rules optimization: i. Unused Rules Calculation for specific time period based on Firewall Traffic Logs. ii. Analysis on Covered/Shadow/Hidden Rules iii. Analysis on Rules Consolidation (Merging of similar kind of rules) iv. Analysis on Redundant Rules v. Tightening of Overly Permissive Rules (Any-Any) vi. Analysis on Unattached/Unused Objects to simplify objects management vii. Analysis on Rule-Reordering to improve the performance of the Firewall viii. Analysis on Disabled/Expired Rules for enhanced visibility on the Firewall Rules sets	OEM Specific. Request to remove the same	Please refer to the terms and conditions of RFP.
402	53	2.65	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	Proposed Firewall rules optimization: i. Unused Rules Calculation for specific time period based on Firewall Traffic Logs. ii. Analysis on Covered/Shadow/Hidden Rules iii. Analysis on Rules Consolidation (Merging of similar kind of rules) iv. Analysis on Redundant Rules v. Tightening of Overly Permissive Rules (Any-Any) vi. Analysis on Unattached/Unused Objects to simplify objects management vii. Analysis on Rule-Reordering to improve the performance of the Firewall viii. Analysis on Disabled/Expired Rules for enhanced visibility on the Firewall Rules sets	OEM Specific. Request to remove the same	Please refer to the terms and conditions of RFP.
403	54	2.51	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	Proposed firewall appliance should support minimum of 3.5Gbps of Threat prevention throughput(after enabling NIPS, Anti-APT, sandboxing, Logging etc)	As per point 50 RFP asks for 12Gbps NGFW throughput . But threat prevention throughput is asked only 3 Gbps . considering genral banking scenarios and most of the traffic need to be inspected against threats . we recommend to increase the threat prevention througput minimum 7.2Gbps .	Please refer to the terms and conditions of RFP.



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404	54	2. 67	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The firewall must have the capability to be configured and deployed as SSL connection broker and port mirroring for SSL traffic	OEM Specific. Request to remove the same	Please adhere to the terms and conditions of RFP.
405	54	2. 67	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The firewall must have the capability to be configured and deployed as SSL connection broker and port mirroring for SSL traffic	OEM Specific. Request to remove the same	Please adhere to the terms and conditions of RFP.
406	54	2. 67	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The firewall must have the capability to be configured and deployed as SSL connection broker and port mirroring for SSL traffic	OEM Specific. Request to remove the same	Please adhere to the terms and conditions of RFP.
407	54	2.67	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The firewall must have the capability to be configured and deployed as SSL connection broker and port mirroring for SSL traffic	OEM Specific. Request to remove the same	Please adhere to the terms and conditions of RFP.
408	54	2.71	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The IPS should have minimum 10000+ CVE. Application control database must contain more than 3500+ known applications. Should have a URL categorization that exceeds 100+ million URLs	The IPS should have minimum 20000+ CVE. Application control database must contain more than 3500+ known applications. Should have a URL categorization that exceeds 250+ million URLs  Since IPS leverages signature to match against pattern, hence it is critical that solution should have high number of signature or extreme database	Please refer to the terms and conditions of RFP.
409	54	2.73	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -	The Firewall solution should have detection and prevention capabilities for DNS tunnelling attacks	The Firewall solution should have detection and prevention capabilities for DNS attacks	Please refer to the terms and conditions of RFP.



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			EXTERNAL FIREWALL			
410	55	3.5	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	The proposed NG SIEM Platform should be scalable for data retention( 1 Year) needs & support a web-based GUI for management, analysis and reporting with intuitive and easy-to use User Interface. The solution must be able to provide the capability to fully customize alerts, reports, and dashboards to the business requirements. The solution should provide customizable management console/dashboard which can be provided to different Team/s. Access to the solution should be restricted based on role of that team/user, which should be configurable.	Request calrification on the retention requirement for the solution for online and archive	The rolling log retention period for SIEM is as follows online: 180 days offline: Bank will provide tape back up infrastructure.
411	55	3.5	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	The proposed NG SIEM Platform should be scalable for data retention( 1 Year) needs & support a web-based GUI for management, analysis and reporting with intuitive and easy-to use User Interface. The solution must be able to provide the capability to fully customize alerts, reports, and dashboards to the business requirements. The solution should provide customizable management console/dashboard which can be provided to different Team/s. Access to the solution should be restricted based on role of that team/user, which should be configurable.	Request calrification on the retention requirement for the solution for online and archive	The rolling log retention period for SIEM is as follows online: 180 days offline: Bank will provide tape back up infrastructure.



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412	55		TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	Additional clause-General Points	Considering the requirement is non-HA and DC-DR. Should the architecture be Active-Passive or Active-Active? This would reflect in the hardware requirement and Licensing structure as well	It is clarified that SIEM is to be implemented in Active-Passive architecture.
413	55		TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	Additional clause-General Points	Machine learning should be embedded across the platform (SIEM & CLMS). It should empower every user in the SOC with ML. Security analyst to become citizen data scientist i.e. used predefined ML algorithms to detect & predict threats, threat hunters to build their own ML models with steps to build, train and implement model and data scientists should be able to integrate various ML frameworks.	Please refer to the terms and conditions of RFP.
414	55		TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	Additional clause-General Points	Most next-gen SIEM solution is licensed based on ingestion (GB/Day). Request to mention 325 bytes per event for conversion from EPS to ingestion	Please refer to the terms and conditions of RFP.
415	55		TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	Additional clause-General Points	Should 5000 EPS be considered for DC itself or this includes logs from DC+DR	It is clarified that 5000 EPS count is irrespective of location of log sources.
416	55		TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	Additional clause-General Points	The proposed solution must provide GUI that can easily help to build, built-in or custom machine learning models using the predefined sequence and should be able to integrate with a collection of NLP and classical machine learning	It is not mandatory however the solution quoted by the bidder may have this feature.



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					libraries, generic machine learning tools like tensor flow, pytorch, R, Python, Scala etc.	
417	55		TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	Additional clause-General Points	The proposed solution should be able to receive, ingest and index structured or unstructured data without schema or normalization and no events should be dropped if log source changes the format of log data. Unparsed events should be usable for co-relation and machine learning models.	It is not mandatory however the solution quoted by the bidder may have this feature.
418	55		TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	Additional clause-General Points	The solution must ensure that if data ingested is not parsed then with the new parser old data ingested should also be parsed without need to re-ingest data throughout the retention period. Use Case: Referencing old data for predictive analytics, proactive monitoring etc. By not re-indexing and re-ingesting security analyst would	It is not mandatory however the solution quoted by the bidder may have this feature.
419	55		TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	Additional clause-General Points	The solution must provide the same search language for search, investigate, alert, report and visualize license utilization. A proper error handling screen should be available.	It is not mandatory however the solution quoted by the bidder may have this feature.



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420	56	3. 16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	The solution should be able to collect and process raw logs in real-time , but not limited to like from any IP Device including Networking devices (router/ switches/ voice gateways), Security devices (IDS/IPS, AV,EDR, Patch Mgmt, Firewall,WAF/DB Security solutions), Operating systems (Windows(all flavors), Unix, LINUX (all flavors), AIX, etc), Virtualization platforms, Databases (Oracle,MSSQL,MYSQL, DB2 etc.),Active Directory servers,OpenLDAP,TACACS,Web servers, Private cloud (VMware, Openstack) & cloud services (Aws/Azure/GCP), SAAS Solutions, O365, etc Storage systems,SAP and Enterprise Management systems etc.	Ideally Linux (all flaovurs), AIX can be integrated using SYSLOG protocol. Kindly specify any such applications hosted on Linux / AIX - which requires agent based collection?  Does AIX based agent(s) are mandatory?	Please adhere to the terms and conditions of RFP.
421	56	3. 18	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	The solution should be able to conduct agent less collection of logs except for those which cannot publish native audit logs	The solution should be able to conduct agent less collection of logs except for those which cannot publish native audit logs	Please refer to the terms and conditions of RFP.
422	56	3.20	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	The system should support, not restricted to, the following log and event collection methods:- Syslog – UDP (as detailed in RFC 3164) and TCP (as detailed in RFC 3195)- Flat file logs such as from DNS, DHCP, Mail servers, web servers etc.- Windows events logs – Agent-based or agentless- FTP, S/FTP, SNMP, SCP,ODBC, CP-LEA, SDEE, WMI,JDBC,AIX,SAP, single and multi-line flat files,API,Netflow etc.	SDEE is a deprecated logging method and is not in use by the product itself. Request removal of SDEE from the list	Please refer to the terms and conditions of RFP.



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423	56	3.20	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	The system should support, not restricted to, the following log and event collection methods:· Syslog – UDP (as detailed in RFC 3164) and TCP (as detailed in RFC 3195)· Flat file logs such as from DNS, DHCP, Mail servers, web servers etc.· Windows events logs – Agent-based or agentless· FTP, S/FTP, SNMP, SCP,ODBC, CP-LEA, SDEE, WMI,JDBC,AIX,SAP, single and multi-line flat files,API,Netflow etc.	SDEE is a deprecated logging method and is not in use by the product itself. Request removal of SDEE from the list	Please refer to the terms and conditions of RFP.
424	58	3. 42	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	The Proposed solution should be capable to detect Slow attacks, advance persistent threats, file less attacks, advance malwares, zero - day attacks, in-memory attacks, leveraging in-built self-learning and analytics leveraging AI or ML or both. Also, capable to prevent & predict known- known, knownunknown and unknown-unknown threats by monitoring entire IT infrastructure and leveraging real time threat intelligence	There are multiple ways/techniques to detect " detect Slow attacks, advance persistent threats, file less attacks, advance malwares, zero -day attacks, in-memory attacks" not all attacks are covered via "in-built self-learning and analytics leveraging AI or ML or both" only e.g.,  1. Zero days attacks are detected via TI feed, Integration with IPS/IDS, SYSMON etc. 2. advance malwares are detected via C2C detection (TI), Sandbox solution integration, SYSMON/EDR logs etc.  please change this clause to "The Proposed solution should be capable to detect Slow attacks, advance persistent threats, file less attacks, advance malwares, zero - day attacks, in-memory attacks, leveraging AI or ML/Integrations/TI feed/Correlation or any similar detection techniques . Also, capable to prevent & predict known- known, knownunknown and unknown-unknown threats by monitoring entire IT infrastructure and	Please refer to the terms and conditions of RFP.



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					leveraging real time threat intelligence"	
425	59	3. 56	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	The solution must display traffic profiles in terms of packet rate/ traffic volume/ protocol. This capability must be available for complete TCP sessions analysis e.g. application traffic, session recreation and visualization. For example, throw alert if any services within the organization is using an unknown protocol to a foreign IP address with which there was never any communication done earlier.	Point 59 and 80 both are indicating towards NTA/NBAD/packet Capture, but in clause 80 it is mentioned that "Bidder does not require to provide NTA and NBAD in this bid". Please clarify that both points "56 and 80" are only applicable if Bank provides current deployed NTA or in future.	Please refer to the terms and conditions of RFP.
426	60	3.80	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	SIEM should have ability/provision to perform Deep packet inspection using NTA/NBAD along with Layer-4 ,Layer-7 flow inspection. (Bidder does not require to provide NTA and NBAD in this bid.)	Even with NTA, the capability of SIEM to do DPI is limited as it is mostly done by solutions like NDR. Kindly remove the clause.  or amend the clause as "SIEM should have ability/provision to ingest data from NTA/NBAD "	Please refer to the terms and conditions of RFP and amendment.
427	60	3.80	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	SIEM should have ability/provision to perform Deep packet inspection using NTA/NBAD along with Layer-4 ,Layer-7 flow inspection. (Bidder does not require to provide NTA and NBAD in this bid.)	Even with NTA, the capability of SIEM to do DPI is limited as it is mostly done by solutions like NDR. Kindly remove the clause.  or amend the clause as "SIEM should have ability/provision to ingest data from NTA/NBAD "	Please refer to the terms and conditions of RFP and amendment.
428	60	3.80	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	SIEM should have ability/provision to perform Deep packet inspection using NTA/NBAD along with Layer-4 ,Layer-7 flow inspection. (Bidder does not require to provide NTA and NBAD in this bid.)	Point 59 and 80 both are indicating towards NTA/NBAD/packet Capture, but in clause 80 it is mentioned that "Bidder does not require to provide NTA and NBAD in this bid". Please clarify that both points "56 and 80" are only applicable if Bank provides current deployed NTA or in future.	Please refer to the terms and conditions of RFP and amendment.
429	60	3.80	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	SIEM should have ability/provision to perform Deep packet inspection using NTA/NBAD along with Layer-4 ,Layer-7 flow inspection. (Bidder does not require to provide NTA and NBAD in this bid.)	Request clarification if support of integration of SIEM tool with NBAD/NTA would suffice this requirement	Please refer to the terms and conditions of RFP and amendment.



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REF RFP No: TMD/3/2025-26 dated 28/07/2025

430	60	3.80	SIEM	SIEM should have ability/provision to perform Deep packet inspection using NTA/NBAD along with Layer-4 ,Layer-7 flow inspection. (Bidder does not require to provide NTA and NBAD in this bid.)	Request clarification if support of integration of SIEM tool with NBAD/NTA would suffice this requirement	Please refer to the terms and conditions of RFP and amendment.
431	61	10	DAM	It must establish a comprehensive baseline of typical data access behavior, considering various contextual factors beyond just users and data objects.	Risk Analytics is an important rich feature, where every DAM should have this to prevent from suspicious data activities, Kindly add this points	It is not mandatory however the solution quoted by the bidder may have this feature.
432	61	4. 1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The WAF Appliance must be a dedicated hardware with inbuilt load balancer.	This is vendor specific, Please modify the clause as "WAF appliance any of which is purpose built should be integrated with load balancer"	Please refer to the terms and conditions of RFP and amendment.
433	61	4. 1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The WAF Appliance must be a dedicated hardware with inbuilt load balancer.	This is vendor specific, Please modify the clause as "WAF appliance any of which is purpose built should be integrated with load balancer"	Please refer to the terms and conditions of RFP and amendment.
434	61	4. 1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The WAF Appliance must be a dedicated hardware with inbuilt load balancer.	This is vendor specific, Please modify the clause as "WAF appliance any of which is purpose built should be integrated with load balancer"	Please refer to the terms and conditions of RFP and amendment.
435	61	4. 1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The WAF Appliance must be a dedicated hardware with inbuilt load balancer.	This is vendor specific, Please modify the clause as "WAF appliance any of which is purpose built should be integrated with load balancer"	Please refer to the terms and conditions of RFP and amendment.
436	61	4. 10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The WAF solution should not be any white labelled or 3rd party WAF solution deployed on any OEM hardware/software.	As a security best practices, it is better to separate WAF and LB to be in separate instance and it is suggested that WAF and LB should not be from same OEM and not in same Instance to avoid surfaced based attacks.	Please refer to the terms and conditions of RFP and amendment.
437	61	4. 10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The WAF solution should not be any white labelled or 3rd party WAF solution deployed on any OEM hardware/software.	As a security best practices, it is better to separate WAF and LB to be in separate instance and it is suggested that WAF and LB should not be from same OEM and not in same Instance to avoid surfaced based attacks.	Please refer to the terms and conditions of RFP and amendment.



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438	61	4. 10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The WAF solution should not be any white labelled or 3rd party WAF solution deployed on any OEM hardware/software.	As a security best practices, it is better to separate WAF and LB to be in separate instance and it is suggested that WAF and LB should not be from same OEM and not in same Instance to avoid surfaced based attacks.	Please refer to the terms and conditions of RFP and amendment.
439	61	4. 10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The WAF solution should not be any white labelled or 3rd party WAF solution deployed on any OEM hardware/software.	As a security best practices, it is better to separate WAF and LB to be in separate instance and it is suggested that WAF and LB should not be from same OEM and not in same Instance to avoid surfaced based attacks.	Please refer to the terms and conditions of RFP and amendment.
440	61	4. 6	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The solution must support minimum ECC: 10 K TPS (ECDSA P-256) OR RSA: 14K TPS (2K keys) .	Kindly increase RSA TPS to 45K & ECC TPS to 20K as its better to increase these values to accommodate more transaction per second during peekhours.	Please refer to the terms and conditions of RFP.
441	61	4. 6	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The solution must support minimum ECC: 10 K TPS (ECDSA P-256) OR RSA: 14K TPS (2K keys) .	Kindly increase RSA TPS to 45K & ECC TPS to 20K as its better to increase these values to accommodate more transaction per second during peekhours.	Please refer to the terms and conditions of RFP.
442	61	4. 6	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The solution must support minimum ECC: 10 K TPS (ECDSA P-256) OR RSA: 14K TPS (2K keys) .	Kindly increase RSA TPS to 45K & ECC TPS to 20K as its better to increase these values to accommodate more transaction per second during peekhours.	Please refer to the terms and conditions of RFP.
443	61	4. 7	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The appliance MUST NOT USE Hypervisors. The appliance must be a purpose built WAF with its own custom specialised hardened OS integrated with the hardware. It must not have any Virtualisation components in the hardware.	Load Balancer offers load balancing features for both HTTP/HTTPS and non HTTP/HTTPS, WAF is resource intensive to mitigate web based attacks. Suggest to modify the clause as WAF and LB to be in different instance. "There is a need for dedicated instance for LB and WAF instance to mitigate any kind of issues . In the Point #94 it is also mentioned that the WAF needs to load balance non http traffic ""The solution should include both HTTP and Non-HTTP load balancing. It should support all common load balancing method with priority-based group activation."" "	Please refere to the terms and conditions of RFP and amendment.



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444	61	4. 7	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The appliance MUST NOT USE Hypervisors. The appliance must be a purpose built WAF with its own custom specialised hardened OS integrated with the hardware. It must not have any Virtualisation components in the hardware.	Load Balancer offers load balancing features for both HTTP/HTTPS and non HTTP/HTTPS, WAF is resource intensive to mitigate web based attacks. Suggest to modify the clause as WAF and LB to be in different instance.  There is a need for dedicated instance for LB and WAF instance to mitigate any kind of issues	Please refer to the terms and conditions of RFP and amendment.
445	61	4. 7	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The appliance MUST NOT USE Hypervisors. The appliance must be a purpose built WAF with its own custom specialised hardened OS integrated with the hardware. It must not have any Virtualisation components in the hardware.	Load Balancer offers load balancing features for both HTTP/HTTPS and non HTTP/HTTPS, WAF is resource intensive to mitigate web based attacks. Suggest to modify the clause as WAF and LB to be in different instance.  There is a need for dedicated instance for LB and WAF instance to mitigate any kind of issues	Please refer to the terms and conditions of RFP and amendment.
446	61	4. 7	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The appliance MUST NOT USE Hypervisors. The appliance must be a purpose built WAF with its own custom specialised hardened OS integrated with the hardware. It must not have any Virtualisation components in the hardware.	Load Balancer offers load balancing features for both HTTP/HTTPS and non HTTP/HTTPS, WAF is resource intensive to mitigate web based attacks. Suggest to modify the clause as WAF and LB to be in different instance. There is a need for dedicated instance for LB and WAF instance to mitigate any kind of issues . In the Point #94 it is also mentioned that the WAF needs to load balance non http traffic "The solution should include both HTTP and Non-HTTP load balancing. It should support all common load balancing method with priority-based group activation."	Please refer to the terms and conditions of RFP and amendment.
447	61	4.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	Proposed appliance should have minimum 2 X 10G Fibre, and 4x1 G Fibre ports provisioned from the start. There should be separate out of band management port as well.	Proposed appliance should have minimum 4 X 10G Copper ports + 2X10G Fiber ports + 2X1G Fiber ports ) provisioned from the start. There should be separate out of band	Please refer to the terms and conditions of RFP and amendment.



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448	61	4.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	Proposed appliance should have minimum 2 X 10G Fibre, and 4x1 G Fibre ports provisioned from the start. There should be separate out of band management port as well.	Proposed appliance should have minimum 4 X 10G Copper ports + 2X10G Fiber ports + 2X1G Fiber ports ) provisioned from the start. There should be separate out of band management port as well.	Please refer to the terms and conditions of RFP and amendment.
449	61	4.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	Proposed appliance should have minimum 2 X 10G Fibre, and 4x1 G Fibre ports provisioned from the start. There should be separate out of band management port as well.	Proposed appliance should have minimum 4 X 10G Copper ports + 2X10G Fiber ports + 2X1G Fiber ports ) provisioned from the start. There should be separate out of band management port as well.	Please refer to the terms and conditions of RFP and amendment.
450	61	4.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	Proposed appliance should have minimum 2 X 10G Fibre, and 4x1 G Fibre ports provisioned from the start. There should be separate out of band management port as well.	Suggest to have separate instance of load balancer and WAF and have 8 * 10g SFP+ ports with 4 TB SSD HDD and 512 GB RAM and 15 Million Layer & RPS with inbuilt virtualization supporting 32 Instances and should allow 3rd Party OEMs to import	Please refer to the terms and conditions of RFP and amendment.
451	61	4.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	Proposed appliance should have minimum 2 X 10G Fibre, and 4x1 G Fibre ports provisioned from the start. There should be separate out of band management port as well.	Suggest to have separate instance of load balancer and WAF and have 8 * 10g SFP+ ports with 4 TB SSD HDD and 512 GB RAM and 15 Million Layer & RPS with inbuilt virtualization supporting 32 Instances and should allow 3rd Party OEMs to import	Please refer to the terms and conditions of RFP and amendment.
452	61	New	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	Additional clause: System should have built-in web deception method to lure bots away from legitimate resources	This is one of the proactive technique to lure the bots from legitimate resources. Hence request to add these in the RFP.	It is not mandatory however the solution quoted by the bidder may have this feature.
453	61	New	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	Additional clause: The proposed solution should have anti-defacement feature to monitor the websites for defacement attacks.	Website defacement is a type of cyber attack where an attacker gains unauthorized access to a website and modifies its content or appearance. hence its an important WAF feature to be included in the RFP.	It is not mandatory however the solution quoted by the bidder may have this feature.
454	61	New	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	Additional clause: The proposed solution should have Web vulnerability scanning feature out of the box for OWASP Top 10 flaws in web applications and offer comprehensive report with remediation recommendations to protect your web applications.	Builtin vulnerability scanner help to dynamically scan the websites for known OWASP Top 10 vulnerability and apply patches for the known vulnerabilities discovered by WAF. Hence request to add these in the RFP.	It is not mandatory however the solution quoted by the bidder may have this feature.



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455	61	New	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	Additional clause: The proposed waf appliance should have application-aware load-balancing engine to distribute traffic and route content across multiple web servers.	application load balancer is an essential feature in a WAF to distribute the traffic across multiple web servers. Without a builtin load balncing function, we need additional sets of load balancer hardware.Hence request to add these in the RFP.	It is not mandatory however the solution quoted by the bidder may have this feature.
456	61	New	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	Additional clause: The proposed Waf solution should have the capability to integrate with sandbox to mitigate zero day attached.	This is an important feature for WAF to protect the application from Zero day attack. Hence request to add these in the RFP.	It is not mandatory however the solution quoted by the bidder may have this feature.
457	61	New	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	Additional clause: The proposed WAF solution should support antivirus scanning of file for malicious content.	System should have built-in antivirus engine to protect back end application and validates uploaded files to prevent malicious code injection, limits file sizes and type. Hence WAF can protect web applications servers from malware based attacks. Hence request to add these in the RFP.	It is not mandatory however the solution quoted by the bidder may have this feature.
458	61	New	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	High availability	The High Availability should support standard VRRP for failover between devices and not any proprietary Protocol	It is clarified that the solution should support VRRP for HA. However, Proprietary protocols may also be used.
459	61	New	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	High availability	The High Availability should support standard VRRP for failover between devices and not any proprietary Protocol	It is clarified that the solution should support VRRP for HA. However, Proprietary protocols may also be used.
460	61	New	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The proposed solution should have configurable persistency features to maintain sessions to the load balanced backend servers. It should also support features like URL rewriting, compression & caching to improve application response.	application load balancer feature sets are feature in a WAF to distribute the traffic across multiple web servers and perform custom actions on the layer 4 -7 contents. This is a key feature of WAF to perform effective application load balancing. Hence request to add these in the RFP.	Please refer to the terms and conditions of RFP.



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461	65	4. 50	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The Proposed Solution should be able to work in High Availability (HA) mode and should be deployable in an Active-Standby & Active-Active in both DC & DR Environments.	Kindly rephrase the statement as "Propossed solution comply to the Active/Stanby and Active/Active deployment with support from a external GSLB solution for traffic distribution between DC & DR." as GSLB is a external solution to achieve Geo based or DNS availability based redundancy.	It is clarified that HA configuration is not required across DC & DR.
462	65	4. 50	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The Proposed Solution should be able to work in High Availability (HA) mode and should be deployable in an Active-Standby & Active-Active in both DC & DR Environments.	Kindly rephrase the statement as "Propossed solution comply to the Active/Stanby and Active/Active deployment with support from a external GSLB solution for traffic distribution between DC & DR." as GSLB is a external solution to achieve Geo based or DNS availability based redundancy.	It is clarified that HA configuration is not required across DC & DR.
463	65	4. 50	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The Proposed Solution should be able to work in High Availability (HA) mode and should be deployable in an Active-Standby & Active-Active in both DC & DR Environments.	Kindly rephrase the statement as "Propossed solution comply to the Active/Stanby and Active/Active deployment with support from a external GSLB solution for traffic distribution between DC & DR." as GSLB is a external solution to achieve Geo based or DNS availability based redundancy.	It is clarified that HA configuration is not required across DC & DR.
464	69	5.1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WEB PROXY SOLUTION	The secure web gateway solution can be dedicated solution based or the solution may be loaded in the bank provided VM and it must provide features like Web Proxy with Caching, Web Content based/ Web Reputation based filtering, URL filtering, Antivirus, Antimalware, Application Visibility & control, SSL inspection, Protocol filtering, Detailed Reporting and Management etc. and all the functionality should be available from day one. All required licenses, hardware, software should be provided in the proposal submitted.	Please change the Clause to " The secure web gateway solution can be dedicated solution based or the solution may be loaded in the bank provided VM or Cloud Based SWG solution with dedicated tenant Hosted at a Datacenter in India and it must provide features like Web Proxy with Caching, Web Content based/ Web Reputation based filtering, URL filtering, Antivirus, Antimalware, Application Visibility & control, SSL inspection, Protocol filtering, Detailed Reporting and Management etc. and all the functionality should be available from day one. All required licenses, hardware, software should be provided in the proposal submitted."  Justification: The majority of banks are utilizing cloud-	Please refer to the terms and conditions of RFP and amendment.



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					based SWG, which provides enhanced agility, cost efficiency, and security effectiveness compared to on-premises solutions. Nevertheless, hybrid deployments (which combine cloud and on-premises) remain a viable option for financial institutions.	
465	70	5.10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WEB PROXY SOLUTION	The solution should have Global web content monitoring services to provide regular and updated caching algorithms and signatures on regular intervals to the on-premises WSS to enable effective caching for popular web 2.0 and video sites. The solution should support granular web 2.0 application control over web eg. Facebook controls like block file upload, block posting text, blocking specific version of Internet Explorer, etc. This blocking should be based on signature and not URL. The application signature database should be updated periodically by the vendor (from their cloud).	Kindly remove the statement "The solution should have Global web content monitoring services to provide regular and updated caching algorithms and signatures on regular intervals to the on-premises WSS to enable effective caching for popular web 2.0 and video sites." as its OEM specific feature.	Please refer to the terms and conditions of RFP.
466	70	5.10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WEB PROXY SOLUTION	The solution should have Global web content monitoring services to provide regular and updated caching algorithms and signatures on regular intervals to the on-premises WSS to enable effective caching for popular web 2.0 and video sites. The solution should support granular web 2.0 application control over web eg. Facebook controls like block file upload, block posting text, blocking specific version of Internet Explorer, etc. This blocking should be based on signature and not URL. The application signature database should be updated periodically by the vendor (from their cloud).	Kindly remove the statement "The solution should have Global web content monitoring services to provide regular and updated caching algorithms and signatures on regular intervals to the on-premises WSS to enable effective caching for popular web 2.0 and video sites." as its OEM specific feature.	Please refer to the terms and conditions of RFP.



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467	71	5.37	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WEB PROXY SOLUTION	Solution should be able to restrict Users to download certain amount of data, for example a user can be restricted to use not more than 2 GB data during a time interval (parameterization).	Request to rephrase the statement as "Solution should be able to restrict Users to download certain amount of data or for a certain time period, for example a user can be restricted to use not more than 2 GB data during a time interval (parameterization) or browse until a particular time period." as its a OEM specific feature.	Please refer to the terms and conditions of RFP.
468	71	5.37	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WEB PROXY SOLUTION	Solution should be able to restrict Users to download certain amount of data, for example a user can be restricted to use not more than 2 GB data during a time interval (parameterization).	Request to rephrase the statement as "Solution should be able to restrict Users to download certain amount of data or for a certain time period, for example a user can be restricted to use not more than 2 GB data during a time interval (parameterization) or browse until a particular time period." as its a OEM specific feature.	Please refer to the terms and conditions of RFP.
469	78	6.2.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - CLMS	The retention duration should be flexible ( current requirement is 5 years for VPN logs and 1 year for other logs)	What percentage of 5000 EPS should be considered for VPN logs. This is required to calculate the storage for archiving the data	Please adhere to the terms and conditions of RFP.
470	78	6.2.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - CLMS	The retention duration should be flexible ( current requirement is 5 years for VPN logs and 1 year for other logs)	What percentage of 5000 EPS should be considered for VPN logs. This is required to calculate the storage for archiving the data	Please adhere to the terms and conditions of RFP.
471	78	New	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - CLMS	Additional clause	<p>CIS (Center for Internet Security) standards provide globally recognized security benchmarks with actionable guidelines for securely configuring systems and enterprise networks. Adopting these standards for such data center project will help enhance cybersecurity posture, reduce risks, and ensure compliance with industry regulations.</p> <p>Hence ,we request you to add the following cluase in the RFP</p> <p>"The OEM of the proposed solution should possess Quality certifications such as CIS benchmark certificate.</p>	Please refer to the terms and conditions of RFP.



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					Documentary proof must be provided at the time of submission."	
472	78	New	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - CLMS	Additional clause	<p>CIS (Center for Internet Security) standards provide globally recognized security benchmarks with actionable guidelines for securely configuring systems and enterprise networks. Adopting these standards for such data center project will help enhance cybersecurity posture, reduce risks, and ensure compliance with industry regulations.</p> <p>Hence ,we request you to add the following cluase in the RFP</p> <p>"The OEM of the proposed solution should possess Quality certifications such as CIS benchmark certificate. Documentary proof must be provided at the time of submission."</p>	Please refer to the terms and conditions of RFP.
473	78	New	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - CLMS	Additional Clause	<p>CIS (Center for Internet Security) standards provide globally recognized security benchmarks with actionable guidelines for securely configuring systems and enterprise networks. Adopting these standards for such data center project will help enhance cybersecurity posture, reduce risks, and ensure compliance with industry regulations.</p> <p>Hence ,we request you to add the following clause in the RFP</p> <p>"The OEM of the proposed solution should possess Quality certifications such as CIS benchmark certificate. Documentary proof must be provided at the time of submission."</p>	Please refer to the terms and conditions of RFP.



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474	78	New	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - CLMS	Additional clause	<p>CIS (Center for Internet Security) standards provide globally recognized security benchmarks with actionable guidelines for securely configuring systems and enterprise networks. Adopting these standards for such data center project will help enhance cybersecurity posture, reduce risks, and ensure compliance with industry regulations.</p> <p>Hence ,we request you to add the following cluase in the RFP</p> <p>"The OEM of the proposed solution should possess Quality certifications such as CIS benchmark certificate. Documentary proof must be provided at the time of submission."</p>	Please refer to the terms and conditions of RFP.
475	78	New	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - CLMS	Additional Clause	<p>CIS (Center for Internet Security) standards provide globally recognized security benchmarks with actionable guidelines for securely configuring systems and enterprise networks. Adopting these standards for such data center project will help enhance cybersecurity posture, reduce risks, and ensure compliance with industry regulations.</p> <p>Hence ,we request you to add the following cluase in the RFP</p> <p>"The OEM of the proposed solution should possess Quality certifications such as CIS benchmark certificate. Documentary proof must be provided at the time of submission."</p>	Please refer to the terms and conditions of RFP.



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476	78	New	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - CLMS	Additional clause-General Points	<p>CIS (Center for Internet Security) standards provide globally recognized security benchmarks with actionable guidelines for securely configuring systems and enterprise networks. Adopting these standards for such data center project will help enhance cybersecurity posture, reduce risks, and ensure compliance with industry regulations.</p> <p>Hence ,we request you to add the following cluase in the RFP</p> <p>"The OEM of the proposed solution should possess Quality certifications such as CIS benchmark certificate. Documentary proof must be provided at the time of submission."</p>	Please refer to the terms and conditions of RFP.
477	79	6.4.16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - CLMS	The Solution shall be integrated with the Bank's SIEM solutions so that logs may be forwarded to SIEM.	Kindly share the list of all remote branches or sites where logs are expected to be collected for SIEM/CLMS.	Please refer to RFP page no. 7
478	81	7. 1. 7	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV	The proposed Endpoint Detection & Response can be on-premise	Requesting bank to clarify if the EDR solution "can" be on-premise or "must" be on-premise?	Please refer to the terms and conditions of RFP and amendment.
479	82	7. 2. 3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV	The proposed solution must support OS versions like Windows, Linux Versions like RHEL, Ubuntu, SUSE, Open SUSE, Oracle Linux .	<p>Requesting bank to modify clause as follows "The proposed solution must support Microsoft Windows client operating system."</p> <p>Justification: AV and EDR are basically use to protect User Endpoints such as Windows Laptops and Desktops variants.</p> <p>Server platform which is running on Windows and Linux Flavours (RHEL, Cent OS, Ubuntu, SUSE, Oracle Linux etc.), there is a seperate Server Security component</p>	Please refer to the terms and conditions of RFP and amendment.



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					<p>which is already asked in the same RFP as part of HIPS requirement.</p> <p>Justification: With respect to server security for Linux Environment, Trend Micro is proposing a purpose-built solution, Deep Security that has multiple modules which go beyond Antimalware. Modules like Virtual patching provide protection against vulnerabilities and virtually shield it until OEM patches are applied. Furthermore, modules like Integrity Monitoring and Log Inspection, deep dive into the server level and help track changes done to critical files, folders, registries, processes. (Which can indicate an impending attack). Log inspection module inspects OS and application-level logs and highlight the ones that indicate suspicious activity. Alerts generated from these modules are mapped to MITRE ATT&amp;CK framework which helps organization track the TTPs that are being used inside the system. Application control helps to blacklisting bad IOCs that need to be blocked for preventing malicious application execution or any unauthorized application and help to harden the server. All these modules put together drastically reduce the attack surface and provide insights that can help detect attack at an early stage and remediate it subsequently.</p>	
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480	82	7. 2. 3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV	The proposed solution must support OS versions like Windows, Linux Versions like RHEL, Ubuntu, SUSE, Open SUSE, Oracle Linux .	<p>Requesting bank to modify clause as follows "The proposed solution must support Microsoft Windows client operating system."</p> <p>Justification: AV and EDR are basically use to protect User Endpoints such as Windows Laptops and Desktops variants.</p> <p>Server platform which is running on Windows and Linux Flavours (RHEL, Cent OS, Ubuntu, SUSE, Oracle Linux etc.), there is a seperate Server Security component which is already asked in the same RFP as part of HIPS requirement.</p>	Please refer to the terms and conditions of RFP and amendment.
481	82	7. 2. 3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV	The proposed solution must support OS versions like Windows, Linux Versions like RHEL, Ubuntu, SUSE, Open SUSE, Oracle Linux .	<p>Requesting bank to modify clause as follows "The proposed solution must support Microsoft Windows client operating system."</p> <p>Justification: AV and EDR are basically use to protect User Endpoints such as Windows Laptops and Desktops variants.</p> <p>Server platform which is running on Windows and Linux Flavours (RHEL, Cent OS, Ubuntu, SUSE, Oracle Linux etc.), there is a seperate Server Security component which is already asked in the same RFP as part of HIPS requirement.</p> <p>Justification: With respect to server security for Linux Environment, Trend Micro is proposing a purpose-built solution, Deep Security that has multiple modules which go beyond Antimalware. Modules like Virtual patching provide protection against vulnerabilities and virtually shield it until OEM patches are applied.</p>	Please refer to the terms and conditions of RFP and amendment.



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					<p>Furthermore, modules like Integrity Monitoring and Log Inspection, deep dive into the server level and help track changes done to critical files, folders, registries, processes. (Which can indicate an impending attack). Log inspection module inspects OS and application-level logs and highlight the ones that indicate suspicious activity. Alerts generated from these modules are mapped to MITRE ATT&amp;CK framework which helps organization track the TTPs that are being used inside the system. Application control helps to blacklisting bad IOCs that need to be blocked for preventing malicious application execution or any unauthorized application and help to harden the server. All these modules put together drastically reduce the attack surface and provide insights that can help detect attack at an early stage and remediate it subsequently.</p>	
482	82	7. 2. 3	<p>TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV</p>	<p>The proposed solution must support OS versions like Windows, Linux Versions like RHEL, Ubuntu, SUSE, Open SUSE, Oracle Linux .</p>	<p>Requesting bank to modify clause as follows "The proposed solution must support Microsoft Windows client operating system."</p> <p>Justification: AV and EDR are basically use to protect User Endpoints such as Windows Laptops and Desktops variants.</p> <p>Server platform which is running on Windows and Linux Flavours (RHEL, Cent OS, Ubuntu, SUSE, Oracle Linux etc.), there is a seperate Server Security component which is already asked in the same RFP as part of HIPS requirement.</p> <p>Justification: With respect to server security for Linux Environment, Trend Micro is proposing a purpose-built</p>	<p>Please refer to the terms and conditions of RFP and amendment.</p>



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					<p>solution, Deep Security that has multiple modules which go beyond Antimalware. Modules like Virtual patching provide protection against vulnerabilities and virtually shield it until OEM patches are applied. Furthermore, modules like Integrity Monitoring and Log Inspection, deep dive into the server level and help track changes done to critical files, folders, registries, processes. (Which can indicate an impending attack). Log inspection module inspects OS and application-level logs and highlight the ones that indicate suspicious activity. Alerts generated from these modules are mapped to MITRE ATT&amp;CK framework which helps organization track the TTPs that are being used inside the system. Application control helps to blacklisting bad IOCs that need to be blocked for preventing malicious application execution or any unauthorized application and help to harden the server. All these modules put together drastically reduce the attack surface and provide insights that can help detect attack at an early stage and remediate it subsequently.</p>	
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483	82	7. 2. 3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV	<p>The proposed solution must support OS versions like Windows, Linux Versions like RHEL, Ubuntu, SUSE, Open SUSE, Oracle Linux .</p>	<p>Requesting bank to modify clause as follows "The proposed solution must support Microsoft Windows client operating system."</p> <p>Justification: AV and EDR are basically use to protect User Endpoints such as Windows Laptops and Desktops variants.</p> <p>Server platform which is running on Windows and Linux Flavours (RHEL, Cent OS, Ubuntu, SUSE, Oracle Linux etc.), there is a seperate Server Security component which is already asked in the same RFP as part of HIPS requirement.</p> <p>Justification: With respect to server security for Linux Environment, Trend Micro is proposing a purpose-built solution, Deep Security that has multiple modules which go beyond Antimalware. Modules like Virtual patching provide protection against vulnerabilities and virtually shield it until OEM patches are applied. Furthermore, modules like Integrity Monitoring and Log Inspection, deep dive into the server level and help track changes done to critical files, folders, registries, processes. (Which can indicate an impending attack). Log inspection module inspects OS and application-level logs and highlight the ones that indicate suspicious activity. Alerts generated from these modules are mapped to MITRE ATT&amp;CK framework which helps organization track the TTPs that are being used inside the system. Application control helps to blacklisting bad IOCs that need to be blocked for preventing malicious application execution or any unauthorized application and help to harden the server. All these modules put together drastically reduce the attack surface and provide insights that can help detect attack at an early stage and remediate it subsequently.</p>	<p>Please refer to the terms and conditions of RFP and amendment.</p>
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484	82	7.2.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV	<p>The proposed solution must support OS versions like Windows, Linux Versions like RHEL, Ubuntu, SUSE, Open SUSE, Oracle Linux .</p>	<p>Requesting bank to modify clause as follows "The proposed solution must support Microsoft Windows client operating system."</p> <p>Justification: AV and EDR are basically use to protect User Endpoints such as Windows Laptops and Desktops variants.</p> <p>Server platform which is running on Windows and Linux Flavours (RHEL, Cent OS, Ubuntu, SUSE, Oracle Linux etc.), there is a seperate Server Security component which is already asked in the same RFP as part of HIPS requirement.</p> <p>Justification: With respect to server security for Linux Environment, Trend Micro is proposing a purpose-built solution, Deep Security that has multiple modules which go beyond Antimalware. Modules like Virtual patching provide protection against vulnerabilities and virtually shield it until OEM patches are applied. Furthermore, modules like Integrity Monitoring and Log Inspection, deep dive into the server level and help track changes done to critical files, folders, registries, processes. (Which can indicate an impending attack). Log inspection module inspects OS and application-level logs and highlight the ones that indicate suspicious activity. Alerts generated from these modules are mapped to MITRE ATT&amp;CK framework which helps organization track the TTPs that are being used inside the system. Application control helps to blacklisting bad IOCs that need to be blocked for preventing malicious application execution or any unauthorized application and help to harden the server. All these modules put together drastically reduce the attack surface and provide insights that can help detect attack at an early stage and remediate it subsequently.</p>	<p>Please refer to the terms and conditions of RFP and amendment.</p>
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485	84	7.2.12	<p>TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV</p> <p>2.12 Hunting and Search features across windows, MAC and Linux must be available at the minimum including key System parameters like Application Name, Browser (Name &amp; Version), DNS Hostname, Driver Device Name, Driver Module ( Address, in-tree, license, parameters, Signature, signer, status, signing hash algorithm, signing Key, vermagic, version), Executable Exported (Dll &amp; Function Name), Executable (Imported Function &amp; Module Name), Executable Injected, Executable PE Type, Executable Resource Name, File Attributes, File Certificate Issuer, File Certificate Subject, File Download Mime Type, File Download Referrer, File Download Type, File Full Path, File Name, File SHA256 Hash, File Signature Exists, File Signature Verified, File Stream Name, File Text Written, Group ID, Group name, HTTP Header, Host Set, IP Address, Local IP Address, Local Port, Login Failed, Login Record Type, Network Route Flags, Parent Process Name, Parent Process Path, Port Protocol &amp; State, Process Arguments, Process Hidden, Process Name, Registry Key Full Path, Registry Key Value Name, Registry Key Value Text, Remote IP Address, Remote Port, Remote Login, Session length, shell command, shell type, socket protocol, Socket State, Socket Type, sudo command &amp; its success, syslog event ID, Syslog event message, syslog file, syslog sender, syslog severity level, Service DLL, Service Mode, Service Name, Service Status, Service Type, Size in bytes, Task Flag, Task Name, Task reference, Task Status, Terminal Type, Timestamp - (Accessed, Changed, Created, Event, Last Login, Last Run, Modified, Started), URL, Username, Web Page Original URL, Web Page Title, Windows Event ID, Windows Event Log Type, Windows Event Message etc</p>	<p>EDR supports Windows Client OS (Laptops and Desktops) for hunting and search features. For Server Security's system security module (Windows and Linux OS) allow incident response teams to take all of that historical telemetry metadata and query individual event logs in Server Security. Request bank to modify the clause and make it only for Windows for this capability.</p> <p>Justification: Server Security's system security module allow incident response teams to take all of that historical telemetry metadata and query individual event logs in Server Security.</p> <p>Threat Hunting:</p> <ul style="list-style-type: none"> <li>- File, user, group, process, registry, network traffic</li> <li>- Broadly across network or specific workload</li> <li>- by time</li> </ul> <p>IOC sweeping:</p> <ul style="list-style-type: none"> <li>- Hash or network traffic</li> <li>- Via APIs</li> </ul>	<p>Please refer to the terms and conditions of RFP and amendment.</p>
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REF RFP No: TMD/3/2025-26 dated 28/07/2025

486	84	7.2.12	<p>TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV</p> <p>2.12 Hunting and Search features across windows, MAC and Linux must be available at the minimum including key System parameters like Application Name, Browser (Name &amp; Version), DNS Hostname, Driver Device Name, Driver Module ( Address, in-tree, license, parameters, Signature, signer, status, signing hash alogorithm, signing Key, vermagic, version), Executable Exported (DII &amp; Function Name), Executable (Imported Function &amp; Module Name), Executable Injected, Executable PE Type, Executable Resource Name, File Attributes, File Certificate Issuer, File Certificate Subject, File Download Mime Type, File Download Referrer, File Download Type, File Full Path, File Name, File SHA256 Hash, File Signature Exists, File Signature Verified, File Stream Name, File Text Written, Group ID, Group name, HTTP Header, Host Set, IP Address, Local IP Address, Local Port, Login Failed, Login Record Type, Network Route FLags, Parent Process Name, Parent Process Path, Port Protocol &amp; State, Process Arguments, Process Hidden, Process Name, Registry Key Full Path, Registry Key Value Name, Registry Key Value Text, Remote IP Address, Remote Port, Remote Login, Session length, shell command, shell type, socket protocol, Socket State, Socket Type, sudo command &amp; its success, syslog event ID, Syslog event message, syslog file, syslog sender, syslog severity level, Service DLL, Service Mode, Service Name, Service Status, Service Type, Size in bytes, Task Flag, Task Name, Task reference, Task Status, Terminal Type, Timestamp - (Accessed, Changed, Created, Event, Last Login, Last Run, Modified, Started), URL, Username, Web Page Original URL, Web Page Title, Windows Event ID, Windows Event Log Type, Windows Event Message etc</p>	<p>EDR supports Windows Client OS (Laptops and Desktops) for hunting and search features. For Server Security's system security module (Windows and Linux OS) allow incident response teams to take all of that historical telemetry metadata and query individual event logs in Server Security. Request bank to modify the clause and make it only for Windows for this capability.</p> <p>Justification: Server Security's system security module allow incident response teams to take all of that historical telemetry metadata and query individual event logs in Server Security.</p> <p>Threat Hunting:</p> <ul style="list-style-type: none"> <li>- File, user, group, process, registry, network traffic</li> <li>- Broadly across network or specific workload by time</li> </ul> <p>IOC sweeping:</p> <ul style="list-style-type: none"> <li>- Hash or network traffic</li> <li>- Via APIs</li> </ul>	<p>Please refer to the terms and conditions of RFP and amendment.</p>
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REF RFP No: TMD/3/2025-26 dated 28/07/2025

487	84	7.2.12	<p>TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV</p> <p>Hunting and Search features across windows, MAC and Linux must be available at the minimum including key System parameters like Application Name, Browser (Name &amp; Version), DNS Hostname, Driver Device Name, Driver Module ( Address, in-tree, license, parameters, Signature, signer, status, signing hash alogorithm, signing Key, vermagic, version), Executable Exported (DII &amp; Function Name), Executable (Imported Function &amp; Module Name), Executable Injected, Executable PE Type, Executable Resource Name, File Attributes, File Certificate Issuer, File Certificate Subject, File Download Mime Type, File Download Referrer, File Download Type, File Full Path, File Name, File SHA256 Hash, File Signature Exists, File Signature Verified, File Stream Name, File Text Written, Group ID, Group name, HTTP Header, Host Set, IP Address, Local IP Address, Local Port, Login Failed, Login Record Type, Network Route FLags, Parent Process Name, Parent Process Path, Port Protocol &amp; State, Process Arguments, Process Hidden, Process Name, Registry Key Full Path, Registry Key Value Name, Registry Key Value Text, Remote IP Address, Remote Port, Remote Login, Session length, shell command, shell type, socket protocol, Socket State, Socket Type, sudo command &amp; its success, syslog event ID, Syslog event message, syslog file, syslog sender, syslog severity level, Service DLL, Service Mode, Service Name, Service Status, Service Type, Size in bytes, Task Flag, Task Name, Task reference, Task Status, Terminal Type, Timestamp - (Accessed, Changed, Created, Event, Last Login, Last Run, Modified, Started), URL, Username, Web Page Original URL, Web Page Title, Windows Event ID, Windows Event Log Type, Windows Event Message etc</p>	<p>EDR supports Windows Client OS (Laptops and Desktops) for hunting and search features. For Server Security's system security module (Windows and Linux OS) allow incident response teams to take all of that historical telemetry metadata and query individual event logs in Server Security. Request bank to modify the clause and make it only for Windows for this capability.</p> <p>Justification: Server Security's system security module allow incident response teams to take all of that historical telemetry metadata and query individual event logs in Server Security.</p> <p>Threat Hunting:</p> <ul style="list-style-type: none"> <li>- File, user, group, process, registry, network traffic</li> <li>- Broadly across network or specific workload by time</li> </ul> <p>IOC sweeping:</p> <ul style="list-style-type: none"> <li>- Hash or network traffic</li> <li>- Via APIs</li> </ul>	<p>Please refer to the terms and conditions of RFP and amendment.</p>
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REF RFP No: TMD/3/2025-26 dated 28/07/2025

488	84	7.2.12	<p>TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV</p> <p>Hunting and Search features across windows, MAC and Linux must be available at the minimum including key System parameters like Application Name, Browser (Name &amp; Version), DNS Hostname, Driver Device Name, Driver Module ( Address, in-tree, license, parameters, Signature, signer, status, signing hash alogorithm, signing Key, vermagic, version), Executable Exported (DII &amp; Function Name), Executable (Imported Function &amp; Module Name), Executable Injected, Executable PE Type, Executable Resource Name, File Attributes, File Certificate Issuer, File Certificate Subject, File Download Mime Type, File Download Referrer, File Download Type, File Full Path, File Name, File SHA256 Hash, File Signature Exists, File Signature Verified, File Stream Name, File Text Written, Group ID, Group name, HTTP Header, Host Set, IP Address, Local IP Address, Local Port, Login Failed, Login Record Type, Network Route FLags, Parent Process Name, Parent Process Path, Port Protocol &amp; State, Process Arguments, Process Hidden, Process Name, Registry Key Full Path, Registry Key Value Name, Registry Key Value Text, Remote IP Address, Remote Port, Remote Login, Session length, shell command, shell type, socket protocol, Socket State, Socket Type, sudo command &amp; its success, syslog event ID, Syslog event message, syslog file, syslog sender, syslog severity level, Service DLL, Service Mode, Service Name, Service Status, Service Type, Size in bytes, Task Flag, Task Name, Task reference, Task Status, Terminal Type, Timestamp - (Accessed, Changed, Created, Event, Last Login, Last Run, Modified, Started), URL, Username, Web Page Original URL, Web Page Title, Windows Event ID, Windows Event Log Type, Windows Event Message etc</p>	<p>EDR supports Windows Client OS (Laptops and Desktops) for hunting and search features. For Server Security's system security module (Windows and Linux OS) allow incident response teams to take all of that historical telemetry metadata and query individual event logs in Server Security. Request bank to modify the clause and make it only for Windows for this capability.</p> <p>Justification: Server Security's system security module allow incident response teams to take all of that historical telemetry metadata and query individual event logs in Server Security.</p> <p>Threat Hunting:</p> <ul style="list-style-type: none"> <li>- File, user, group, process, registry, network traffic</li> <li>- Broadly across network or specific workload by time</li> </ul> <p>IOC sweeping:</p> <ul style="list-style-type: none"> <li>- Hash or network traffic</li> <li>- Via APIs</li> </ul>	<p>Please refer to the terms and conditions of RFP and amendment.</p>
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489	84	7.2.12	<p>TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV</p> <p>Hunting and Search features across windows, MAC and Linux must be available at the minimum including key System parameters like Application Name, Browser (Name &amp; Version), DNS Hostname, Driver Device Name, Driver Module ( Address, in-tree, license, parameters, Signature, signer, status, signing hash alogorithm, signing Key, vermagic, version), Executable Exported (DII &amp; Function Name), Executable (Imported Function &amp; Module Name), Executable Injected, Executable PE Type, Executable Resource Name, File Attributes, File Certificate Issuer, File Certificate Subject, File Download Mime Type, File Download Referrer, File Download Type, File Full Path, File Name, File SHA256 Hash, File Signature Exists, File Signature Verified, File Stream Name, File Text Written, Group ID, Group name, HTTP Header, Host Set, IP Address, Local IP Address, Local Port, Login Failed, Login Record Type, Network Route FLags, Parent Process Name, Parent Process Path, Port Protocol &amp; State, Process Arguments, Process Hidden, Process Name, Registry Key Full Path, Registry Key Value Name, Registry Key Value Text, Remote IP Address, Remote Port, Remote Login, Session length, shell command, shell type, socket protocol, Socket State, Socket Type, sudo command &amp; its success, syslog event ID, Syslog event message, syslog file, syslog sender, syslog severity level, Service DLL, Service Mode, Service Name, Service Status, Service Type, Size in bytes, Task Flag, Task Name, Task reference, Task Status, Terminal Type, Timestamp - (Accessed, Changed, Created, Event, Last Login, Last Run, Modified, Started), URL, Username, Web Page Original URL, Web Page Title, Windows Event ID, Windows Event Log Type, Windows Event Message etc</p>	<p>EDR supports Windows Client OS (Laptops and Desktops) for hunting and search features. For Server Security's system security module (Windows and Linux OS) allow incident response teams to take all of that historical telemetry metadata and query individual event logs in Server Security. Request bank to modify the clause and make it only for Windows for this capability.</p> <p>Justification: Server Security's system security module allow incident response teams to take all of that historical telemetry metadata and query individual event logs in Server Security.</p> <p>Threat Hunting:</p> <ul style="list-style-type: none"> <li>- File, user, group, process, registry, network traffic</li> <li>- Broadly across network or specific workload by time</li> </ul> <p>IOC sweeping:</p> <ul style="list-style-type: none"> <li>- Hash or network traffic</li> <li>- Via APIs</li> </ul>	<p>Please refer to the terms and conditions of RFP and amendment.</p>
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490	84	7.2.12	<p>TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV</p> <p>Hunting and Search features across windows, MAC and Linux must be available at the minimum including key System parameters like Application Name, Browser (Name &amp; Version), DNS Hostname, Driver Device Name, Driver Module ( Address, in-tree, license, parameters, Signature, signer, status, signing hash alogorithm, signing Key, vermagic, version), Executable Exported (DII &amp; Function Name), Executable (Imported Function &amp; Module Name), Executable Injected, Executable PE Type, Executable Resource Name, File Attributes, File Certificate Issuer, File Certificate Subject, File Download Mime Type, File Download Referrer, File Download Type, File Full Path, File Name, File SHA256 Hash, File Signature Exists, File Signature Verified, File Stream Name, File Text Written, Group ID, Group name, HTTP Header, Host Set, IP Address, Local IP Address, Local Port, Login Failed, Login Record Type, Network Route FLags, Parent Process Name, Parent Process Path, Port Protocol &amp; State, Process Arguments, Process Hidden, Process Name, Registry Key Full Path, Registry Key Value Name, Registry Key Value Text, Remote IP Address, Remote Port, Remote Login, Session length, shell command, shell type, socket protocol, Socket State, Socket Type, sudo command &amp; its success, syslog event ID, Syslog event message, syslog file, syslog sender, syslog severity level, Service DLL, Service Mode, Service Name, Service Status, Service Type, Size in bytes, Task Flag, Task Name, Task reference, Task Status, Terminal Type, Timestamp - (Accessed, Changed, Created, Event, Last Login, Last Run, Modified, Started), URL, Username, Web Page Original URL, Web Page Title, Windows Event ID, Windows Event Log Type, Windows Event Message etc</p>	<p>EDR supports Windows Client OS (Laptops and Desktops) for hunting and search features. For Server Security's system security module (Windows and Linux OS) allow incident response teams to take all of that historical telemetry metadata and query individual event logs in Server Security. Request bank to modify the clause and make it only for Windows for this capability.</p> <p>Justification: Server Security's system security module allow incident response teams to take all of that historical telemetry metadata and query individual event logs in Server Security.</p> <p>Threat Hunting:</p> <ul style="list-style-type: none"> <li>- File, user, group, process, registry, network traffic</li> <li>- Broadly across network or specific workload by time</li> </ul> <p>IOC sweeping:</p> <ul style="list-style-type: none"> <li>- Hash or network traffic</li> <li>- Via APIs</li> </ul>	<p>Please refer to the terms and conditions of RFP and amendment.</p>
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491	85	1.1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	Solution should be a single agent that combines all the critical component like Antivirus, Antispyware, Device control, Desktop firewall, Application Control, EDR, for comprehensive security on the endpoint.	Single agent solution will restrict the participation. Most of the BFSI institutions are running with two-agent solution without any performance impact on endpoints. So, we request the feature may please be modified as below: "Solution should combines all the critical component like Antivirus, Antispyware, Device control, Desktop firewall, Application Control for comprehensive security on the endpoint."	Please adhere to the terms and conditions of RFP.
492	85	1.2	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	AV & EDR Solution should be managed from a single centralized management console which should provide Instant visibility into the security state and health of endpoint security products and not based on logs. Real-time actions help ensure that defences are installed, running, correctly configured, and up to date.	Single agent solution will restrict the participation. Most of the BFSI institutions are running with two-agent solution without any performance impact on endpoints. So, we request the feature may please be modified as below: "AV & EDR Solution must be preferably implemented using a single agent. In any case, there should not be more than two agents and both EPP and EDR must be from the same OEM. Management consoles should provide Instant visibility into the security state and health of endpoint security products and not based on logs. Real-time actions help ensure that defences are installed, running, correctly configured, and up to date."	Please adhere to the terms and conditions of RFP.
493	85	1.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	The proposed solution should be able to support Windows, MAC, Ubuntu and Linux (all flavours like Oracle, RHEL etc) operating systems.	Request bank to modify the clause as follows "The proposed solution should be able to support Windows and MAC operating systems."  Justification: AV and EDR are basically use to protect User Endpoints such as Windows Laptops and Desktops variants.  Server platform which is running on Windows and Linux Flavours (RHEL, Cent OS, Ubuntu, SUSE, Oracle Linux etc.), there is a separate Server Security component	Please adhere to the terms and conditions of RFP and amendment.



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					which is already asked in the same RFP as part of HIPS requirement.	
494	85	1.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	The proposed solution should be able to support Windows, MAC, Ubuntu and Linux (all flavours like Oracle, RHEL etc) operating systems.	<p>Request bank to modify the clause as follows "The proposed solution should be able to support Windows and MAC operating systems."</p> <p>Justification: AV and EDR are basically used to protect User Endpoints such as Windows Laptops and Desktops variants.</p> <p>Server platform which is running on Windows and Linux Flavours (RHEL, Cent OS, Ubuntu, SUSE, Oracle Linux etc.), there is a separate Server Security component which is already asked in the same RFP as part of HIPS requirement.</p>	Please adhere to the terms and conditions of RFP and amendment.
495	85	1.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	The proposed solution should be able to support Windows, MAC, Ubuntu and Linux (all flavours like Oracle, RHEL etc) operating systems.	<p>Request bank to modify the clause as follows "The proposed solution should be able to support Windows and MAC operating systems."</p> <p>Justification: AV and EDR are basically used to protect User Endpoints such as Windows Laptops and Desktops variants.</p> <p>Server platform which is running on Windows and Linux Flavours (RHEL, Cent OS, Ubuntu, SUSE, Oracle Linux etc.), there is a separate Server Security component which is already asked in the same RFP as part of HIPS requirement.</p>	Please adhere to the terms and conditions of RFP and amendment.



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496	85	1.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	The proposed solution should be able to support Windows, MAC, Ubuntu and Linux (all flavours like Oracle, RHEL etc) operating systems.	Request bank to modify the clause as follows "The proposed solution should be able to support Windows and MAC operating systems."  Justification: AV and EDR are basically use to protect User Endpoints such as Windows Laptops and Desktops variants.  Server platform which is running on Windows and Linux Flavours (RHEL, Cent OS, Ubuntu, SUSE, Oracle Linux etc.), there is a separate Server Security component which is already asked in the same RFP as part of HIPS requirement.	Please adhere to the terms and conditions of RFP and amendment.
497	85	1. 4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	The proposed solution should be able to support Windows, MAC, Ubuntu and Linux (all flavours like Oracle, RHEL etc) operating systems.	Request bank to modify the clause as follows "The proposed solution should be able to support Windows and MAC operating systems."  Justification: AV and EDR are basically use to protect User Endpoints such as Windows Laptops and Desktops variants.  Server platform which is running on Windows and Linux Flavours (RHEL, Cent OS, Ubuntu, SUSE, Oracle Linux etc.), there is a separate Server Security component which is already asked in the same RFP as part of HIPS requirement.	Please adhere to the terms and conditions of RFP and amendment.



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498	85	1. 4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	The proposed solution should be able to support Windows, MAC, Ubuntu and Linux (all flavours like Oracle, RHEL etc) operating systems.	Request bank to modify the clause as follows "The proposed solution should be able to support Windows and MAC operating systems."  Justification: AV and EDR are basically use to protect User Endpoints such as Windows Laptops and Desktops variants.  Server platform which is running on Windows and Linux Flavours (RHEL, Cent OS, Ubuntu, SUSE, Oracle Linux etc.), there is a separate Server Security component which is already asked in the same RFP as part of HIPS requirement.	Please adhere to the terms and conditions of RFP and amendment.
499	85	7.2.19	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV	Proposed solution agent upgrade process must be completely invisible to end-users. The process must not require restarting servers, hosts, endpoints and should not prompt end users for any actions.	Request bank to modify this clause as follows "Proposed solution agent upgrade process must be completely invisible to end-users. The process must not require restarting servers, hosts, endpoints and should not prompt end users for any actions. The restart maybe required for critical or exceptional cases"	Please adhere to the terms and conditions of RFP.
500	85	7.2.19	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV	Proposed solution agent upgrade process must be completely invisible to end-users. The process must not require restarting servers, hosts, endpoints and should not prompt end users for any actions.	Request bank to modify this clause as follows "Proposed solution agent upgrade process must be completely invisible to end-users. The process must not require restarting servers, hosts, endpoints and should not prompt end users for any actions. The restart maybe required for critical or exceptional cases"	Please adhere to the terms and conditions of RFP.
501	85	7.2.19	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV	Proposed solution agent upgrade process must be completely invisible to end-users. The process must not require restarting servers, hosts, endpoints and should not prompt end users for any actions.	Request bank to modify this clause as follows "Proposed solution agent upgrade process must be completely invisible to end-users. The process must not require restarting servers, hosts, endpoints and should not prompt end users for any actions. The restart maybe required for critical or exceptional cases"	Please adhere to the terms and conditions of RFP.



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502	85	7.2.19	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV	Proposed solution agent upgrade process must be completely invisible to end-users. The process must not require restarting servers, hosts, endpoints and should not prompt end users for any actions.	Request bank to modify this clause as follows "Proposed solution agent upgrade process must be completely invisible to end-users. The process must not require restarting servers, hosts, endpoints and should not prompt end users for any actions. The restart maybe required for critical or exceptional cases"	Please adhere to the terms and conditions of RFP.
503	85	7.2.19	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV	Proposed solution agent upgrade process must be completely invisible to end-users. The process must not require restarting servers, hosts, endpoints and should not prompt end users for any actions.	Request bank to modify this clause as follows "Proposed solution agent upgrade process must be completely invisible to end-users. The process must not require restarting servers, hosts, endpoints and should not prompt end users for any actions. The restart maybe required for critical or exceptional cases"	Please adhere to the terms and conditions of RFP.
504	85	7.2.19	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV	Proposed solution agent upgrade process must be completely invisible to end-users. The process must not require restarting servers, hosts, endpoints and should not prompt end users for any actions.	Request bank to modify this clause as follows "Proposed solution agent upgrade process must be completely invisible to end-users. The process must not require restarting servers, hosts, endpoints and should not prompt end users for any actions. The restart maybe required for critical or exceptional cases"	Please adhere to the terms and conditions of RFP.
505	88	2.45	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	The proposed solution should have the option to block the intruder hosts for a specific number of seconds.	Requesting bank to modify the caluse as follows "The proposed solution must isolate affected host during malicious activity."	Please adhere to the terms and conditions of RFP and amendment.
506	88	2.45	7. EDR with AV, ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	The proposed solution should have the option to block the intruder hosts for a specific number of seconds.	Requesting bank to modify the caluse as follows "The proposed solution must isolate affected host during malicious activity."	Please adhere to the terms and conditions of RFP and amendment.



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507	88	2.45	ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	The proposed solution should have the option to block the intruder hosts for a specific number of seconds.	Requesting bank to modify the caluse as follows "The proposed solution must isolate affected host during malicious activity."	Please adhere to the terms and conditions of RFP and amendment.
508	88	2.45	ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	The proposed solution should have the option to block the intruder hosts for a specific number of seconds.	Requesting bank to modify the caluse as follows "The proposed solution must isolate affected host during malicious activity."	Please adhere to the terms and conditions of RFP and amendment.
509	88	2.45	ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	The proposed solution should have the option to block the intruder hosts for a specific number of seconds.	Requesting bank to modify the caluse as follows "The proposed solution must isolate affected host during malicious activity."	Please adhere to the terms and conditions of RFP and amendment.
510	88	2.45	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	The proposed solution should have the option to block the intruder hosts for a specific number of seconds.	Requesting bank to modify the caluse as follows "The proposed solution must isolate affected host during malicious activity."	Please adhere to the terms and conditions of RFP and amendment.



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511	89	4.8	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	Solution should prevent tampering of applications which are white listed above either on disk or on memory when running	Request you to kindly amend this clause as follows "Solution should have the capability of allowing only whitelisted applications to run and prevent execution of any application which is tampered."  Justification: OEM for Application whitelisting can prevent any tampered component of the application from running/loading in a High Enforcement senario where no new .exe/file/script etc can be executed. That is the esense of a whitelisting not allow any new file/exe or script to get executed and addher to zero trust model, only allow/trusted apps to run and any thing else either good or bad to be blocked, with exclusion for tools like patch management/publishers etc.	Please adhere to the terms and conditions of RFP.
512	89	4.8	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	Solution should prevent tampering of applications which are white listed above either on disk or on memory when running	Request you to kindly amend this clause as follows "Solution should have the capability of allowing only whitelisted applications to run and prevent execution of any application which is tampered."  Justification: OEM for Application whitelisting can prevent any tampered component of the application from running/loading in a High Enforcement senario where no new .exe/file/script etc can be executed. That is the esense of a whitelisting not allow any new file/exe or script to get executed and addher to zero trust model, only allow/trusted apps to run and any thing else either good or bad to be blocked, with exclusion for tools like patch management/publishers etc.	Please adhere to the terms and conditions of RFP.



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513	89	4.8	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	Solution should prevent tampering of applications which are white listed above either on disk or on memory when running	Request you to kindly amend this clause as follows "Solution should have the capability of allowing only whitelisted applications to run and prevent execution of any application which is tampered."  Justification: OEM for Application whitelisting can prevent any tampered component of the application from running/loading in a High Enforcement senario where no new .exe/file/script etc can be executed. That is the esense of a whitelisting not allow any new file/exe or script to get executed and addher to zero trust model, only allow/trusted apps to run and any thing else either good or bad to be blocked, with exclusion for tools like patch management/publishers etc.	Please adhere to the terms and conditions of RFP.
514	89	4.8	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	Solution should prevent tampering of applications which are white listed above either on disk or on memory when running	Request you to kindly amend this clause as follows "Solution should have the capability of allowing only whitelisted applications to run and prevent execution of any application which is tampered."  Justification: OEM for Application whitelisting can prevent any tampered component of the application from running/loading in a High Enforcement senario where no new .exe/file/script etc can be executed. That is the esense of a whitelisting not allow any new file/exe or script to get executed and addher to zero trust model, only allow/trusted apps to run and any thing else either good or bad to be blocked, with exclusion for tools like patch management/publishers etc.	Please adhere to the terms and conditions of RFP.



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515	89	4. 8	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	Solution should prevent tampering of applications which are white listed above either on disk or on memory when running	Request you to kindly amend this clause as follows "Solution should have the capability of allowing only whitelisted applications to run and prevent execution of any application which is tampered."  Justification: OEM for Application whitelisting can prevent any tampered component of the application from running/loading in a High Enforcement scenario where no new .exe/file/script etc can be executed. That is the essence of a whitelisting not allow any new file/exe or script to get executed and adhere to zero trust model, only allow/trusted apps to run and any thing else either good or bad to be blocked, with exclusion for tools like patch management/publishers etc.	Please adhere to the terms and conditions of RFP.
516	89	4. 8	TECHNICAL AND FUNCTIONAL SPECIFICATIONS -ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	Solution should prevent tampering of applications which are white listed above either on disk or on memory when running	Request you to kindly amend this clause as follows "Solution should have the capability of allowing only whitelisted applications to run and prevent execution of any application which is tampered."  Justification: OEM for Application whitelisting can prevent any tampered component of the application from running/loading in a High Enforcement scenario where no new .exe/file/script etc can be executed. That is the essence of a whitelisting not allow any new file/exe or script to get executed and adhere to zero trust model, only allow/trusted apps to run and any thing else either good or bad to be blocked, with exclusion for tools like patch management/publishers etc.	Please adhere to the terms and conditions of RFP.



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517	91	8.F.5	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NTP	<p>The NTP system should have capability to synchronize the system time with multiple sources like, NPL, NIC etc Or any other source subject to approval by bank.</p>	<p>As per CERT Government Guidelines, all service providers, intermediaries, data centres, body corporate and Government organisations shall mandatorily enable logs of all their ICT systems and maintain them securely with time stamp data connect to the Network Time Protocol (NTP) Server. Entities having ICT infrastructure spanning multiple geographies may also use accurate and standard time source other than NPL and NIC.</p> <p>Considering the above, this NTP being a real time device. Sertel GNSS Servers are stratum-1 time server which is directly linked (not over a network path) to a reliable source of UTC time such as GPS, Galileo, IRNSS, GNSS receiver communicating over satellites. We will install a GPS antenna at the respective DC &amp; DR location for achieving this. We request you to please consider the same.</p>	Please adhere to the terms and conditions of RFP.
518	91	8.F.5	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NTP	<p>The NTP system should have capability to synchronize the system time with multiple sources like, NPL, NIC etc Or any other source subject to approval by bank.</p>	<p>As per CERT Government Guidelines, all service providers, intermediaries, data centres, body corporate and Government organisations shall mandatorily enable logs of all their ICT systems and maintain them securely with time stamp data connect to the Network Time Protocol (NTP) Server. Entities having ICT infrastructure spanning multiple geographies may also use accurate and standard time source other than NPL and NIC.</p> <p>Considering the above, this NTP being a real time device. Sertel GNSS Servers are stratum-1 time server which is directly linked (not over a network path) to a reliable source of UTC time such as GPS, Galileo, IRNSS, GNSS receiver communicating over satellites. We will install a GPS antenna at the respective DC &amp; DR location</p>	Please adhere to the terms and conditions of RFP.



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					for achieving this. We request you to please consider the same.	
519	91	8.F.5	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NTP	The NTP system should have capability to synchronize the system time with multiple sources like, NPL, NIC etc Or any other source subject to approval by bank.	<p>As per CERT Government Guidelines, all service providers, intermediaries, data centres, body corporate and Government organisations shall mandatorily enable logs of all their ICT systems and maintain them securely with time stamp data connect to the Network Time Protocol (NTP) Server. Entities having ICT infrastructure spanning multiple geographies may also use accurate and standard time source other than NPL and NIC.</p> <p>Considering the above, this NTP being a real time device. Sertel GNSS Servers are stratum-1 time server which is directly linked (not over a network path) to a reliable source of UTC time such as GPS, Galileo, IRNSS, GNSS receiver communicating over satellites. We will install a GPS antenna at the respective DC &amp; DR location for achieving this. We request you to please consider the same.</p>	Please adhere to the terms and conditions of RFP.



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520	91	8.F.5	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NTP	The NTP system should have capability to synchronize the system time with multiple sources like, NPL, NIC etc Or any other source subject to approval by bank.	As per CERT Government Guidelines, all service providers, intermediaries, data centres, body corporate and Government organisations shall mandatorily enable logs of all their ICT systems and maintain them securely with time stamp data connect to the Network Time Protocol (NTP) Server. Entities having ICT infrastructure spanning multiple geographies may also use accurate and standard time source other than NPL and NIC. Considering the above, this NTP being a real time device. OEM's GNSS Servers are stratum-1 time server which is directly linked (not over a network path) to a reliable source of UTC time such as GPS, Galileo, IRNSS, GNSS receiver communicating over satellites. We will install a GPS antenna at the respective DC & DR location for achieving this. We request you to please consider the same.	Please adhere to the terms and conditions of RFP.
521	93	9.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	Information on the number and type of Hardware components Processors/Core/USB/Network Card/USB etc.), Drivers/ Firmware, Graphics and Audio, Hard Drives, Hosted Virtual Machines, Logical Volumes, Memory, Network Interfaces, Operating System Updates Applied, Out of Band Management, Peripherals, Ports and USB Controllers, Processors , Removable Media, Software installed, Storage Controller, System Information, OS Update Information	Please advise if Out of Band Management & Removable Media can be removed from the scope	Please adhere to the terms and conditions of RFP.
522	93	9.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	Information on the number and type of Hardware components Processors/Core/USB/Network Card/USB etc.), Drivers/ Firmware, Graphics and Audio, Hard Drives, Hosted Virtual Machines, Logical Volumes, Memory, Network Interfaces, Operating System Updates Applied, Out of Band Management, Peripherals, Ports and USB Controllers, Processors , Removable Media,	Please advise if Out of Band Management & Removable Media can be removed from the scope	Please adhere to the terms and conditions of RFP.



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				Software installed, Storage Controller, System Information, OS Update Information		
523	93	9.4	<b>TECHNICAL AND FUNCTIONAL SPECIFICATIONS</b> <b>- ASSET MANAGEMENT AND PATCH MANAGEMENT</b>	<p>Asset Discovery: Solution should be able to identify the IT Assets inside the Bank's network through Agent Based and Agent Less discovery techniques along with the functionality of distributed scan/discovery. Asset Discovery should gather information such as:</p> <ul style="list-style-type: none"> <li>· Information on the number and type of Hardware components Processors/Core/USB/Network Card/USB etc.), Drivers/ Firmware, Graphics and Audio, Hard Drives, Hosted Virtual Machines, Logical Volumes, Memory, Network Interfaces, Operating System Updates Applied, Out of Band Management, Peripherals, Ports and USB Controllers, Processors , Removable Media, Software installed, Storage Controller, System Information, OS Update Information</li> <li>· Make &amp; Model of Hardware Components (Asset/Motherboard/RAM/Hard disk etc.)</li> <li>· Serial Nos of Hardware Components (Motherboard/RAM/Hard disk etc.)</li> <li>· Versions/Manufacture Dates of the Components</li> <li>· BIOS Details/ OS &amp; Service Pack/Build/Version Details</li> <li>· IP/MAC Addresses</li> <li>· Peripheral Devices connected to the Assets.</li> <li>· Software Discovery – Applications (including Virtualized) / Software/ Patches etc.</li> </ul>	Please advise if Out of Band Management & Removable Media can be removed from the scope	Please adhere to the terms and conditions of RFP.



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524	93	NEW	<p>TECHNICAL AND FUNCTIONAL SPECIFICATIONS</p> <p>- ASSET MANAGEMENT AND PATCH MANAGEMENT</p>	Additional clause	<p>Adding the following clause in the RFP requiring ITIL alignment and ITIL4 certification for Monitoring and Event Management justifies the adoption of best practices, quality assurance, and standardized IT service management. It ensures improved efficiency and vendor expertise while setting clear expectations and demonstrating a commitment to continuous improvement in IT practices.</p> <p>"The proposed solution should be aligned with ITIL framework principles and certified with ITIL4 with minimum 12 practices like:</p> <p>Monitoring &amp; Event Management ,Incident Management, Service Request Management, Problem Management, Service Level Management Capacity &amp; Performance Management,Availability Management, Change Enablement Release Management, Knowledge Management Measurement &amp; Reporting Management IT Asset Management"</p>	<p>Please adhere to the terms and conditions of RFP.</p>
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# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

525	93	NEW	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	Additional clause	<p>Adding the following clause in the RFP requiring ITIL alignment and ITIL4 certification for Monitoring and Event Management justifies the adoption of best practices, quality assurance, and standardized IT service management. It ensures improved efficiency and vendor expertise while setting clear expectations and demonstrating a commitment to continuous improvement in IT practices.</p> <p>"The proposed solution should be aligned with ITIL framework principles and certified with ITIL4 with minimum 12 practices like:</p> <p>Monitoring &amp; Event Management ,Incident Management, Service Request Management, Problem Management, Service Level Management Capacity &amp; Performance Management,Availability Management, Change Enablement Release Management, Knowledge Management Measurement &amp; Reporting Management IT Asset Management"</p>	Please adhere to the terms and conditions of RFP.
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# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

526	93	NEW	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	Additional Clause	<p>Adding the following clause in the RFP requiring ITIL alignment and ITIL4 certification for Monitoring and Event Management justifies the adoption of best practices, quality assurance, and standardized IT service management. It ensures improved efficiency and vendor expertise while setting clear expectations and demonstrating a commitment to continuous improvement in IT practices.</p> <p>"The proposed solution should be aligned with ITIL framework principles and certified with ITIL4 with minimum 12 practices like:</p> <p>Monitoring &amp; Event Management ,Incident Management, Service Request Management, Problem Management, Service Level Management Capacity &amp; Performance Management,Availability Management, Change Enablement Release Management, Knowledge Management Measurement &amp; Reporting Management IT Asset Management"</p>	Please adhere to the terms and conditions of RFP.
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527	93	NEW	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	Additional Clause	<p>Adding the following clause in the RFP requiring ITIL alignment and ITIL4 certification for Monitoring and Event Management justifies the adoption of best practices, quality assurance, and standardized IT service management. It ensures improved efficiency and vendor expertise while setting clear expectations and demonstrating a commitment to continuous improvement in IT practices.</p> <p>"The proposed solution should be aligned with ITIL framework principles and certified with ITIL4 with minimum 12 practices like:</p> <p>Monitoring &amp; Event Management ,Incident Management, Service Request Management, Problem Management, Service Level Management Capacity &amp; Performance Management,Availability Management, Change Enablement Release Management, Knowledge Management Measurement &amp; Reporting Management IT Asset Management"</p>	Please adhere to the terms and conditions of RFP.
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528	93	NEW	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	Additional clause	<p>Adding the following clause in the RFP requiring ITIL alignment and ITIL4 certification for Monitoring and Event Management justifies the adoption of best practices, quality assurance, and standardized IT service management. It ensures improved efficiency and vendor expertise while setting clear expectations and demonstrating a commitment to continuous improvement in IT practices.</p> <p>"The proposed solution should be aligned with ITIL framework principles and certified with ITIL4 with minimum 12 practices like:</p> <p>Monitoring &amp; Event Management ,Incident Management, Service Request Management, Problem Management, Service Level Management Capacity &amp; Performance Management,Availability Management, Change Enablement Release Management, Knowledge Management Measurement &amp; Reporting Management IT Asset Management"</p>	Please adhere to the terms and conditions of RFP.
529	93	NEW	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	Additional Clause	<p>Are there any integrations expected as part of the asset management solution.</p>	It is clarified that asset management solution should integrate with patch management solution proposed in this RFP.
530	93	NEW	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT	Additional Clause	<p>Are we expected to integrate the asset management tool proposed to be integrated with any other CMS (Central Management Server) (if any)</p>	Bidder may quote asset management solution and patch management solution managed by a single Central



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			AND PATCH MANAGEMENT			Management Server (CMS).
531	93	NEW	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	Additional Clause	Kindly let us know if there is a discovery tool currently.	It is a Greenfield Implementation.
532	93	NEW	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	Additional clause-General Points	<p>Adding the following clause in the RFP requiring ITIL alignment and ITIL4 certification for Monitoring and Event Management justifies the adoption of best practices, quality assurance, and standardized IT service management. It ensures improved efficiency and vendor expertise while setting clear expectations and demonstrating a commitment to continuous improvement in IT practices.</p> <p>"The proposed solution should be aligned with ITIL framework principles and certified with ITIL4 with minimum 12 practices like:</p> <p>Monitoring &amp; Event Management ,Incident Management, Service Request Management, Problem Management, Service Level Management Capacity &amp; Performance Management,Availability Management, Change Enablement Release Management, Knowledge Management Measurement &amp; Reporting Management IT Asset Management"</p>	Please adhere to the terms and conditions of RFP.



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533	94	9.5	<p>TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT</p>	<p>Asset On boarding: The solution should be able to onboard any new or existing IT Assets as per the following:</p> <p>Network On boarding: Solution should connect through leased line, GPRS, VSAT etc to collect the information</p> <p>Manual On boarding: For IT Assets not connected to the network, Solution shall allow for manual on boarding of the Assets. Manual on boarding shall be done through either or through a combination of the below:</p> <ul style="list-style-type: none"> <li>• Upload of Asset data files (excel/word) into the solution.</li> <li>• Upload of Asset data using QR Codes/Bar Codes (Optional) For IT Assets on boarded manually, which have been on boarded through any of the above methods, solution shall conduct a data integrity check as and when such assets are connected to the network. Any deviations should be triggered to the solution admin for rectification.</li> </ul> <p>Automatic On boarding: Once the discovery of the IT Assets has been completed, such assets should be on boarded to the solution with all the details.</p>	<p>Please confirm if the asset validation will be done by the admins</p>	<p>Bank team will undertake the validation</p>
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534	94	9.5	<p>TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT</p>	<p>Asset On boarding: The solution should be able to onboard any new or existing IT Assets as per the following:</p> <p>Network On boarding: Solution should connect through leased line, GPRS, VSAT etc to collect the information</p> <p>Manual On boarding: For IT Assets not connected to the network, Solution shall allow for manual on boarding of the Assets. Manual on boarding shall be done through either or through a combination of the below:</p> <ul style="list-style-type: none"> <li>• Upload of Asset data files (excel/word) into the solution.</li> <li>• Upload of Asset data using QR Codes/Bar Codes (Optional) For IT Assets on boarded manually, which have been on boarded through any of the above methods, solution shall conduct a data integrity check as and when such assets are connected to the network. Any deviations should be triggered to the solution admin for rectification.</li> </ul> <p>Automatic On boarding: Once the discovery of the IT Assets has been completed, such assets should be on boarded to the solution with all the details.</p>	<p>Please confirm if the asset validation will be done by the admins</p>	<p>Bank team will undertake the validation</p>
535	94	9.7	<p>TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT</p>	<p>The inventory information should be stored along with date stamps &amp; track changes like installation/un-installation, configuration changes, user/owner changes etc along with functionality of XML tagging.</p>	<p>Request bank,if XML Tagging can be removed</p>	<p>Please adhere to the terms and conditions of RFP.</p>



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536	94	9.7	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	The inventory information should be stored along with date stamps & track changes like installation/un-installation, configuration changes, user/owner changes etc along with functionality of XML tagging.	XML Tagging will not fall under the scope of Asset Explorer	Please adhere to the terms and conditions of RFP.
537	94	9.5	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	<p>Asset On boarding: The solution should be able to onboard any new or existing IT Assets as per the following:</p> <p>Network On boarding: Solution should connect through leased line, GPRS, VSAT etc to collect the information</p> <p>Manual On boarding: For IT Assets not connected to the network, Solution shall allow for manual on boarding of the Assets. Manual on boarding shall be done through either or through a combination of the below:</p> <ul style="list-style-type: none"> <li>• Upload of Asset data files (excel/word) into the solution.</li> <li>• Upload of Asset data using QR Codes/Bar Codes (Optional) For IT Assets on boarded manually, which have been on boarded through any of the above methods, solution shall conduct a data integrity check as and when such assets are connected to the network. Any deviations should be triggered to the solution admin for rectification.</li> </ul> <p>Automatic On boarding: Once the discovery of the IT Assets has been completed, such assets should be on boarded to the solution with all the details.</p>	Please confirm if the asset validation will be done by the admins	Bank team will undertake the validation



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538	94	9.7	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	<p>Asset Inventory:</p> <ul style="list-style-type: none"> <li>• Solution should be capable of generating inventory details for all the IT Assets inside the Bank's environment.</li> <li>• The inventory information should be stored along with date stamps &amp; track changes like installation/ un-installation, configuration changes, user/owner changes etc along with functionality of XML tagging.</li> <li>• IT inventory should include all the details of hardware such as Vendor, Serial Number, Chip Set, CPU information, RAM, numbers of CPUs &amp; Cores, Detail information on Network devices, internal &amp; peripheral disk drives, BIOS details, IP/MAC addresses, End Point/Device name, End Point/Device model, Hard Disk, Storage Devices details, all application and software including in house developed applications/programs, virtualized applications, OS versions and Service Pack information, patch information, services running on the Device etc.</li> <li>• Asset Tracking: Solution should be capable to identify and track change in the location of assets, increase or decrease the number of assets, track assignment status and user information.</li> </ul>	XML Tagging will not fall under the scope of Asset Explorer	Please adhere to the terms and conditions of RFP.
539	95	9.9	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	Removal of un-licensed software identified in machines in which client software is installed.	Our interpretation of this point 'Removal of un-licensed software identified in machines in which client software is installed' is our solution will help you identify under/over utilization of softwares, with list/location/owner of actual machine on which they are installed. However the actual task of uninstallation on the machine must be done by Desktop Admin team,	Please Please adhere to the terms and conditions of RFP.



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					as our agent is a read-only agent, and cannot trigger write/uninstall actions.	
540	95	9.9	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	Removal of un-licensed software identified in machines in which client software is installed.	Our interpretation of this point 'Removal of un-licensed software identified in machines in which client software is installed' is our solution will help you identify under/over utilization of softwares, with list/location/owner of actual machine on which they are installed. However the actual task of uninstallation on the machine must be done by Desktop Admin team, as our agent is a read-only agent, and cannot trigger write/uninstall actions.	Please Please adhere to the terms and conditions of RFP.
541	95	9.9	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	Should maintain the Catalogue of software from all major OEMs/Principals and should alert the admins regarding updates released on periodic basis.	Our interpretation of this point 'should alert the admins regarding updates released on periodic basis', is we provide EOL/EOSL information for many softwares. However we cannot notify admin on newest release or updates	Please Please adhere to the terms and conditions of RFP.
542	96	9.16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	It should provide a powerful reporting engine that enables administrators to schedule large batch reports, which can be automatically e-mailed to multiple recipients. Reports can be created in multiple formats such as PDF, DHTML, and XML, and revisions of past report output can be archived	DHTML, XML report format is not available in Asset Explorer. The supported formats are : XLS,XLSX, CSV, PDF and HTML. Please advise if this would suffice and the same can be modified in the clause	Please refer to the terms of RFP and amendment.
543	96	9.16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	It should provide a powerful reporting engine that enables administrators to schedule large batch reports, which can be automatically e-mailed to multiple recipients. Reports can be created in multiple formats such as PDF, DHTML, and XML, and revisions of past report output can be archived	if DHTML, XML report format cane be relaxed ? i The supported formats are : XLS, XLSX, CSV, PDF and HTML. Please advise if this would suffice and the same can be modified in the clause	Please refer to the terms of RFP and amendment.



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544	96	9.21	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	Solution should check for entry of new end points into the Bank's network and trigger alerts	Asset Management tool will not be able to do this functionality and this is more of a feature that comes with an IP Address Management or Switch Port Mapping solution. Please advise if this clause can be removed	It is clarified that the asset management solution should discover the IP based devices in the network during every scan. If there are new devices found between the previous scan and current scan, the differences should be reported by email.
545	96	9.21	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	Solution should check for entry of new end points into the Bank's network and trigger alerts	Asset Management tool will not be able to do this functionality and this is more of a feature that comes with an IP Address Management or Switch Port Mapping solution. Please advise if this clause can be removed	It is clarified that the asset management solution should discover the IP based devices in the network during every scan. If there are new devices found between the previous scan and current scan, the differences should be reported by email.
546	96	9.16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	It should provide a powerful reporting engine that enables administrators to schedule large batch reports, which can be automatically e-mailed to multiple recipients. Reports can be created in multiple formats such as PDF, DHTML, and XML, and revisions of past report output can be archived	DHTML, XML report format is not available in Asset Explorer. The supported formats are : XLS,XLSX, CSV, PDF and HTML. Please advise if this would suffice and the same can be modified in the clause	Please refer to the terms of RFP and amendment.



# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

547	96	9.21	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	Solution should check for entry of new end points into the Bank's network and trigger alerts	Asset Management tool will not be able to do this functionality and this is more of a feature that comes with an IP Address Management or Switch Port Mapping solution. Please advise if this clause can be removed	It is clarified that the asset management solution should discover the IP based devices in the network during every scan. If there are new devices found between the previous scan and current scan, the differences should be reported by email.
548	97	9.34	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	The Solution should perform integrity check of all actions deployed on the managed devices.	Please brief about this clause with use cases	Please adhere to the terms and conditions of RFP and amendment.
549	97	9.34	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	The Solution should perform integrity check of all actions deployed on the managed devices.	Please brief about this clause with use cases	Please adhere to the terms and conditions of RFP and amendment.
550	97	9.38	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	The solution should Support Ability to manage and enforce policies Settings such as the following : Password Enabled; Password Length; Require Alphanumeric Password; Inactivity Timeout; Wrong Attempts Before Wipe	As this is a an Asset Management domain, our agent is a read-only light-weight software (<10 mb). It does not have any ability to write on the system. Request Bank to move this point to Patching or related section where the solution is able to administer the target machine.	Please adhere to the terms and conditions of RFP.



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551	97	9.34	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	The Solution should perform integrity check of all actions deployed on the managed devices.	Please brief about this clause with use cases	Please adhere to the terms and conditions of RFP and amendment.
552	98	1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Patch Management	The System should be able to recognize files with hidden attributes that is in the following: • hidden files • hidden directories	Can bank please relax the Hidden files / Hidden directories	Please adhere to the terms and conditions of RFP.
553	98	1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Patch Management	The System should be able to recognize files with hidden attributes that is in the following: • hidden files • hidden directories	Endpoint Central supports file scanning process, where IT administration team can probe for any specific file type and perform desired actions to it. For example, when an IT administration team wants to block all the video files, they can run a file scan with all possible video file extensions and collect the data. Once received, they can implement commands to block/remove the video files. This process also allows you to analyze the system's hardware usage and monitor memory usage of files. Hope this would suffice. Please clarify incase anything more to be considered.	Please adhere to the terms and conditions of RFP.
554	98	1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Patch Management	The System should be able to recognize files with hidden attributes that is in the following: • hidden files • hidden directories	Endpoint Central supports file scanning process, where IT administration team can probe for any specific file type and perform desired actions to it. For example, when an IT administration team wants to block all the video files, they can run a file scan with all possible video file extensions and collect the data. Once received, they can implement commands to block/remove the video files. This process also allows you to analyze the system's hardware usage and monitor memory usage of files. Hope this would suffice. Please clarify incase anything more to be considered.	Please adhere to the terms and conditions of RFP.



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555	98	6	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Patch Management	The Solution should be able to hide the agent from the Desktops "Add/Remove Program" list from the central console.	Customization is available to provide a baseline security standards to your agents. This includes restricting end-user from uninstalling the agent on their own and stopping the agent's service. Hope this can be considered as an alternate. Please advise otherwise.	Please adhere to the terms and conditions of RFP and amendment.
556	98	6	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Patch Management	The Solution should be able to hide the agent from the Desktops "Add/Remove Program" list from the central console.	Customization is available to provide a baseline security standards to your agents. This includes restricting end-user from uninstalling the agent on their own and stopping the agent's service. Hope this can be considered as an alternate. Please advise otherwise.	Please adhere to the terms and conditions of RFP and amendment.
557	98	6	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Patch Management	The Solution should be able to hide the agent from the Desktops "Add/Remove Program" list from the central console.	Customization is available to provide a baseline security standards to your agents. This includes restricting end-user from uninstalling the agent on their own and stopping the agent's service. Hope this can be considered as an alternate. Please advise otherwise.	Please adhere to the terms and conditions of RFP and amendment.
558	98	9.44	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	The Solution should show trending and analysis of security configuration changes through advanced reporting.	From an Asset Management standpoint, we can help identify Configuration Changes on the asset. However since it is not a security solution, the actual changes in Config, may or may not have security implications. o Request Bank to modify this point to include both aspects.	Please adhere to the terms and conditions of RFP.
559	98	9.44	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	The Solution should show trending and analysis of security configuration changes through advanced reporting.	Kindly help us by elaborating the security analysis requirement from asset management perspective	Please adhere to the terms and conditions of RFP.
560	99	22	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Patch Management	Allow console user to set start and end date/time for each action deployed.	Scheduling of Deployments are supported for actions such as installing software, patch,etc & hope that is what beinf referred on this clause. Please confirm otherwise	Please adhere to the terms and conditions of RFP.



# TAMIL NADU GRAMA BANK

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561	99	22	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Patch Management	Allow console user to set start and end date/time for each action deployed.	Scheduling of Deployments are supported for actions such as installing software, patch,etc & hope that is what beinf referred on this clause. Please confirm otherwise	Please adhere to the terms and conditions of RFP.
562	99	22	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Patch Management	Allow console user to set start and end date/time for each action deployed.	Is it Scheduling ? Please confirm Scheduling of Deployments for actions such as installing software, patch,etc	Please adhere to the terms and conditions of RFP.
563	100	1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Common Features for Asset and Patch Management	Reporting Services: • Customs reports in tabular format • Query Builder for Reports / Query based Reports • Flash Reports • Functionality to export Report to .csv, .xls and .pdf format • Reports Scheduler – Auto generation & Distribution • Report Analysis • Save & Store Customized reports · Customizable Dashboard with standard information	Report Analysis- Endpoint Central offers various predefine reports for requirements. Please refer <a href="https://www.manageengine.com/products/desktop-central/help/reports/desktop-central-reports.html">https://www.manageengine.com/products/desktop-central/help/reports/desktop-central-reports.html</a> . Please share more details on report analysis.	It is clarified that the Administrator of the solution should be able to generate reports as per the RFP requirements.
564	100	1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Common Features for Asset and Patch Management	Reporting Services: • Customs reports in tabular format • Query Builder for Reports / Query based Reports • Flash Reports • Functionality to export Report to .csv, .xls and .pdf format • Reports Scheduler – Auto generation & Distribution • Report Analysis • Save & Store Customized reports · Customizable Dashboard with standard information	Report Analysis- Endpoint Central offers various predefine reports for requirements. Please refer <a href="https://www.manageengine.com/products/desktop-central/help/reports/desktop-central-reports.html">https://www.manageengine.com/products/desktop-central/help/reports/desktop-central-reports.html</a> . Please share more details on report analysis.	It is clarified that the Administrator of the solution should be able to generate reports as per the RFP requirements.
565	100	3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Common Features for Asset and Patch Management	The resource utilization(Network bandwidth/Quality Of Service) used by the agent on the system must be configurable and the agent footprint will be such that memory requirements will be under 50 MB and CPU utilization on idle state should not be more than 2 %	Resource utilization can not be configured.However, Scanning and Task Deployment scenarios can be configured via console. Please advise if this meet Bank expectations.	Please adhere to the terms and conditions of RFP.



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566	100	3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Common Features for Asset and Patch Management	The resource utilization(Network bandwidth/Quality Of Service) used by the agent on the system must be configurable and the agent footprint will be such that memory requirements will be under 50 MB and CPU utilization on idle state should not be more than 2 %	Agent foot print in endpoint is 0-2% and 11 MB at ideal state of agent. It will vary during task execution. For example, 15-20 % during scanning process. however, This will run only for few seconds to minutes and come back to original state.  Resource utilization can not be configured.However, Scanning and Task Deployment scenarios can be configured via console. Please advise if there is anymore expectation from this clause	Please adhere to the terms and conditions of RFP.
567	100	3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Common Features for Asset and Patch Management	The resource utilization(Network bandwidth/Quality Of Service) used by the agent on the system must be configurable and the agent footprint will be such that memory requirements will be under 50 MB and CPU utilization on idle state should not be more than 2 %	Agent foot print in endpoint is 0-2% and 11 MB at ideal state of agent. It will vary during task execution. For example, 15-20 % during scanning process. however, This will run only for few seconds to minutes and come back to original state.  Resource utilization can not be configured.However, Scanning and Task Deployment scenarios can be configured via console. Please advise if there is anymore expectation from this clause	Please adhere to the terms and conditions of RFP.
568	100	5	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Common Features for Asset and Patch Management	The solution should support various discovery protocols based on network range, AD domain, LDAP directory structure and SNMP enabled devices	Endpoint Central supports Active Directory joined devices discovery. Hence please advise if the caluse can be modified as "solution should support any of the the discovery protocols such as AD Domain or LDAP Directory structure or SNMP Enabled devices"	It is clarified that the solution should support AD domain and LDAP directory structure, however there can be separate instances for AD and LDAP.
569	100	5	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Common Features for Asset and Patch Management	The solution should support various discovery protocols based on network range, AD domain, LDAP directory structure and SNMP enabled devices	Endpoint Central supports Active Directory joined devices discovery. Hence please advise if the caluse can be modified as "solution should support any of the the discovery protocols such as AD Domain or LDAP Directory structure or SNMP Enabled devices"	It is clarified that the solution should support AD domain and LDAP directory structure, however there can be separate instances for AD and LDAP.



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570	100	5	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Common Features for Asset and Patch Management	The solution should support various discovery protocols based on network range, AD domain, LDAP directory structure and SNMP enabled devices	Request to please change if the clause can be modified as "solution should support any of the the discovery protocols such as AD Domain or LDAP Directory structure or SNMP Enabled devices"	It is clarified that the solution should support AD domain and LDAP directory structure, however there can be separate instances for AD and LDAP.
571	100	10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Common Features for Asset and Patch Management	The System should be able to do automatic identification of the following software attributes (not exhaustive) · Product name · Product version · Manufacturer · Language · File name · Directory file time · Executable type · Internal name · Known as · File description · File extension · File path · File date/time · File size	Executable type- Installer Type is captured, please advise if there is anything more. Also provide some more details on Internal name, known as & File Description	Please refer to the terms and conditions of RFP and amendment.
572	100	10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Common Features for Asset and Patch Management	The System should be able to do automatic identification of the following software attributes (not exhaustive) · Product name · Product version · Manufacturer · Language · File name · Directory file time · Executable type · Internal name · Known as · File description · File extension · File path · File date/time · File size	Executable type- Installer Type is captured, please advise if there is anything more. Also provide some more details on Internal name, known as & File Description	Please refer to the terms and conditions of RFP and amendment.
573	100	10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Common Features for Asset and Patch Management	The System should be able to do automatic identification of the following software attributes (not exhaustive) · Product name · Product version · Manufacturer · Language · File name · Directory file time · Executable type · Internal name · Known as · File description · File extension · File path · File date/time · File size	Executable type- Installer Type is captured, please advise if there is anything more. Also provide some more details on Internal name, known as & File Description	Please refer to the terms and conditions of RFP and amendment.



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574	102	10.1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - VAS	<p>The Solution should be on-premises with no dependency on the cloud and shall not rely on component /service hosted outside the Organization's premise for any feature functionality or product capability. It should cater to perform vulnerability scan of all IP enabled devices present in their environment.</p>	<p>Instead of an on-premise solution, request the bank to consider subscription on our shared cloud platform which is hosted in a MeitY approved DC in India. Most of the National Banks are working with Share cloud platforms. "The majority of banks are utilizing cloud-based SWG, which provides enhanced agility, cost efficiency, and security effectiveness compared to on-premises solutions. Nevertheless, hybrid deployments (which combine cloud and on-premises) remain a viable option for financial institutions.</p> <p>According to the specifications, only one OEM is currently providing an on-premises solution. Other OEMs have transitioned to hybrid or cloud offerings, which may restrict the ability of additional OEMs to present a competitive solution".</p>	Please adhere to the terms and conditions of RFP.
575	102	10.1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - VAS	<p>The Solution should be on-premises with no dependency on the cloud and shall not rely on component /service hosted outside the Organization's premise for any feature functionality or product capability. It should cater to perform vulnerability scan of all IP enabled devices present in their environment.</p>	<p>There are lot of advance analytics and ai-based advancements are done in the vulnerability-management and in CTEM domain. There are many vendors who are adhering to the RBI/Meity guildlines and providing best-in-class vulnerabiloty-management &amp; CTEM solutions via SAAS platforms hosted within our country (India). Requesting bank to consider the those OEMs who can comply with the RBI/Meity guidelines and are able to provide best-in-class vulnerability-management solution either on-premise or hosted on SAAS platform with the SAAS platform's region within Indian geographical boundaries.</p>	Please adhere to the terms and conditions of RFP.
576	102	10.12	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - VAS	<p>The solution should support an option of uploading the custom audit policies to meet organization's requirement</p>	<p>All the configuration as per CIS, NIST, PCI-DSS and more are already prebuilt in the product and TNGB can customised and build their own benchmark.Hence there in no necessity for uploading to the tool. If</p>	Please adhere to the terms and conditions of RFP.



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					required, we can build and configure in the tool as and when Bank requires the same.	
577	103	10.16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - VAS	Tool should provide unique Vulnerability Priority Prediction apart from CVSS framework	"Vulnerability Priority Prediction" is an OEM proprietary terminology (Please refer, <a href="https://docs.tenable.com/cyber-exposure-studies/ransomware/Content/PrioritizeUsingPrediction.htm">https://docs.tenable.com/cyber-exposure-studies/ransomware/Content/PrioritizeUsingPrediction.htm</a> ). Requesting bank to clarify if the respective OEM is desired by the bank?	Please refer to the terms of RFP and amendment.
578	103	10.17	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - VAS	The product must fully integrate scanning and compliance to include combined licensing and consolidation of data, analysis, and querying. The Vulnerability Scanner should be capable of performing agentless and agent-based scans.	Requesting bank to provide the list of OS that need to be supported with the agent-based scanning.	The required details may be shared with successful bidder.
579	103	10.29	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - VAS	The proposed solution should include a library of potential vulnerabilities and rules which should cover OWASP and SANS top 20. This library should be customizable by the administrator and changes to the same should be traceable.	OWASP is applicable for web-applications. Is DAST (Dynamic Application Security Testing) also part of the the VA scope? If yes, then how many web-applications will considered under the VA scope?	Please adhere to the terms and conditions of RFP.
580	103	10.29	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - VAS	The proposed solution should include a library of potential vulnerabilities and rules which should cover OWASP and SANS top 20. This library should be customizable by the administrator and changes to the same should be traceable.	OWASP is applicable for web-applications. Is DAST (Dynamic Application Security Testing) also part of the the VA scope? If yes, then how many web-applications will considered under the VA scope?	Please adhere to the terms and conditions of RFP.
581	103	10.29	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - VAS	The proposed solution should include a library of potential vulnerabilities and rules which should cover OWASP and SANS top 20. This library should be customizable by the administrator and changes to the same should be traceable.	OWASP vulnerabilities – Is the bank expecting the websites (external or internal-intranet) to be scanned for DAST scanning? If yes, please specify the number of URLs and APIs to be scanned.	Please adhere to the terms and conditions of RFP.



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582	104	11.1.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	The solution should be able to deliver all features mentioned hereunder in this NAC specifications in its entirety through different customizable dashboards, controlling consoles, posture check profiles, reporting modules, policy configurations etc as three RRBs may have different network segments and different policies to be complied by the endpoints for granting access.	We can't customise the dashboard but we can get the custom report as per the RRB requirements. This Specific to OEM and everytime script involvement will be there.  Request to Amend this Clause as it's favouring to single OEM.	Please adhere to the terms and conditions of RFP.
583	105	11.2.11	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	The NAC solution must bi-directionally integrate with SCCM. Perform posture assessment based on various properties like Advertisement List, Collection List, Last Hardware Inventory List, SCCM Client Software GUID, Software Updates List etc. and help auto remediation SCCM client with new advertisements and then update the SCCM server with the new status.	By integrating the NAC with SCCM it will make sure the system is upto date. Features like Hardware Inventory List, SCCM Client Software GUID, Software Updates List etc. it's not necessarily NAC functionaly. However we can get the Inventory through SNMP/Network Scan.  The NAC solution must integrate with SCCM to Register the device to Perform the posture assessment.	Please adhere to the terms and conditions of RFP.
584	105	11.2.12	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Visibility must not only be limited to IP address, MAC address and Operating System but it should also include OS version, all service running, all process running, all application version, all application installed etc. to achieve 100% device visibility with NAC.	FortiNAC does not support to give visibility on all running services and process. Fortinac can check the services and process as a posture assessment and share you the result of the passed and failed services and process which is mentioned in the posture check list. Reqeust to rephrase the statement as " Visibility must not only be limited to IP address, MAC address and Operating System but it should also include OS version, all service running, all process running, all application version, all application installed etc. to achieve 100% device visibility with NAC."	Please adhere to the terms and conditions of RFP.



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585	105	11.2.13	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Solution must support NAC functionality in both managed and un-managed switches. Solution must help in uncovering of unmanaged & unknown Switches through number of hosts detection, etc. and block non-compliant endpoints which are connected to un-managed switches.	<p>This is Specific to Single OEM. Unmanaged switches are a basic threat to overall network security and adds vulnerability to bank's network. This follows a 'trust first' methodology allowing a user/device to connect to network first without proper authentication. To achieve full network access control, 'authenticate first/No trust' methodology shall be followed. Hence Remove this "Un-Managed Switches"</p> <p>Solution must support NAC functionality User and device authentication based on 802.1X, and Web Portal access methods across multi-vendor wired networks , wireless networks, and VPNs. For Non-802.1X devices (such as printers, IP phones, IP cameras and IOT devices) can be identified as known, based on the presence of their MAC addresses in database, or unknown upon connecting to the network.</p>	Please adhere to the terms and conditions of RFP.
586	105	11.2.13	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Visibility must not only be limited to IP address, MAC address and Operating System but it should also include OS version, all service running, all process running, all application version, all application installed etc. to achieve 100% device visibility with NAC.	<p>FortiNAC does not support to give visibility on all running services and process. Fortinac can check the services and process as a posture assessment and share you the result of the passed and failed services and process which is mentioned in the posture check list. Reqeust to rephrase the statement as " Visibility must not only be limited to IP address, MAC address and Operating System but it should also include OS version, all service running, all process running, all application version, all application installed etc. to achieve 100% device visibility with NAC."</p>	Please adhere to the terms and conditions of RFP.
587	105	11.2.15	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	The solution should provide out of the box visibility to Virtual machine properties such as Boot Time, Virtual Machine Hardware, is Virtual Machine orphan, Virtual Machine Peripheral Devices info, Virtual Machine port group, Virtual Machine power state, Virtual	<p>This is a feature of SIEM and its convered as part of the CSOC solution offering. Hence we reqeust to remove this RFP specification.</p>	Please adhere to the terms and conditions of RFP.



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				Machine CPU usage, Virtual Machine usage network I/O (KBPS) etc		
588	105	11.2.15	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	The solution should provide out of the box visibility to Virtual machine properties such as Boot Time, Virtual Machine Hardware, is Virtual Machine orphan, Virtual Machine Peripheral Devices info, Virtual Machine port group, Virtual Machine power state, Virtual Machine CPU usage, Virtual Machine usage network I/O (KBPS) etc	This is a feature of SIEM and its covered as part of the CSOC solution offering. Hence we request to remove this RFP specification.	Please adhere to the terms and conditions of RFP.
589	105	11.2.15	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	The solution should provide out of the box visibility to Virtual machine properties such as Boot Time, Virtual Machine Hardware, is Virtual Machine orphan, Virtual Machine Peripheral Devices info, Virtual Machine port group, Virtual Machine power state, Virtual Machine CPU usage, Virtual Machine usage network I/O (KBPS) etc	This is Specific to Single OEM. It's doesn't comes under the NAC use case.  Request to Remove this Clause as it's favouring to single OEM.	Please adhere to the terms and conditions of RFP.
590	105	11.2.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Solution Must get complete visibility of all open ports (TCP/UDP) of all connected device in the enterprise & help in categorization of vulnerable port	It's specific to Single OEM. NAC can able to show the all Open port information, we can't able to catagories of vulnerable port.  Solution Must get complete visibility of all open ports (TCP/UDP) of all connected device in the enterprise	Please adhere to the terms and conditions of RFP.
591	105	11.2.6	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Works via agent-less, persistent client-based agent and a dissolvable/temporary agent to validate that an endpoint is conforming to a company's posture policies which includes but not limited to checks for the latest OS patches, antivirus/EDR and antispysware software packages with current definition version, Windows registries key, Windows registry value, Linux process etc., and	FortiNAC supports Registry key and Registry version only. Request rephrase of the statemenet as "Works via agent-less, persistent client-based agent and a dissolvable/temporary agent to validate that an endpoint is conforming to a company's posture policies which includes but not limited to checks for the latest OS patches, antivirus/EDR and antispysware software packages with current definition version, Linux process	Please adhere to the terms and conditions of RFP.



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				applications, local firewalls, P2P applications, Disk Encryptions, USB Check, etc.	etc., and applications, local firewalls, P2P applications, Disk Encryptions, USB Check, etc."	
592	105	11.2.6	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Works via agent-less, persistent client-based agent and a dissolvable/temporary agent to validate that an endpoint is conforming to a company's posture policies which includes but not limited to checks for the latest OS patches, antivirus/EDR and antispymware software packages with current definition version, Windows registries key, Windows registry value, Linux process etc., and applications, local firewalls, P2P applications, Disk Encryptions, USB Check, etc.	FortiNAC supports Registry key and Registry version only. Request rephrase of the statemenet as "Works via agent-less, persistent client-based agent and a dissolvable/temporary agent to validate that an endpoint is conforming to a company's posture policies which includes but not limited to checks for the latest OS patches, antivirus/EDR and antispymware software packages with current definition version, Linux process etc., and applications, local firewalls, P2P applications, Disk Encryptions, USB Check, etc."	Please adhere to the terms and conditions of RFP.
593	106	11.2.16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Solution must support controlling capabilities of USB devices (with Class level detection of Peripheral Devices like printer, imaging devices, WPD, Bluetooth, etc.) with and without endpoint agents.	NAC will enable and disable to USB and not able to fetch the connected device information.  Solution must support controlling capabilities of USB devices to enable and disable the USB Port to control the Network.	Please adhere to the terms and conditions of RFP.
594	106	11.2.20	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	The proposed solution should support to monitor traffic from multiple network segments simultaneously and proposed Solution should have built in capabilities to add exceptions for detections. The proposed solution should support adding different exception profile to each network segment and should have the capability to report on the exceptions profile.	This is specific to OEM terms, Request Bank to clarify what is the usecase to be achieved. NAC can able to detect and allow based on the policy defined in the system.  Please clarify the use case here.	Please adhere to the terms and conditions of RFP.
595	106	11.2.22	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	The NAC solution should support bank's existing network infrastructure i.e. managed & unmanaged switches to block or limit the non-complised and rogue devices	It's Specific to single OEM, Industry Standard is 802.1X which is support only on Managed switches, Request to Remove the "Unamanged Switches" Request Bank to Provide the Model & QTY of the "Un-Managed Switches".	Please adhere to the terms and conditions of RFP.



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					The NAC solution should support bank's existing network infrastructure i.e. managed switches to block or limit the non-complied and rogue devices	
596	106	11.2.27	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	The proposed solution should also provide light weight agents which can be used to perform deep inspection on unmanaged devices having Windows, Macintosh and Linux (e.g. BYOD) operating system. Such lightweight client can dissolve upon reboot.	It's Specific to single OEM, Industry Standard is 802.1X which is support only on Managed switches, Request to Remove the "Unamanged Switches" clause  Request to Amend this Clause as it's favouring to single OEM.	Please adhere to the terms and conditions of RFP.
597	106	11.2.6	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Works via agent-less, persistent client-based agent and a dissolvable/temporary agent to validate that an endpoint is conforming to a company's posture policies which includes but not limited to checks for the latest OS patches, antivirus/EDR and antispysware software packages with current definition version, Windows registries key, Windows registry value, Linux process etc., and applications, local firewalls, P2P applications, Disk Encryptions, USB Check, etc.	Need more details	Please adhere to the terms and conditions of RFP. Refer to the corresponding full paragraph.
598	107	11.3.6	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	The proposed NAC solution should detect devices with missing or broken SCCM agents before allowing network access. It should be able to automatically enroll devices with missing agents at the connection time and leverage SCCM for automated agent deployment. It must be able to leverage SCCM host properties within the NAC policies. Further, it must be able retrieve advertisements (Patch and Software update) related to SCCM hosts, update SCCM clients with new advertisements (Patch and Software update), and update the SCCM server with new host information.	By integrating the NAC with SCCM it will make sure the system is upto date. NAC will detect the Missing Device and manually download the file to install, but not able to do auto. Single OEM  The proposed NAC solution should detect devices with missing or broken SCCM agents before allowing network access. NAC must detect the Missing Device and Auto / manually download the file to install the Agents.	Please adhere to the terms and conditions of RFP.



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599	107	11.3.9	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Solution Must support the capabilities to detect and disable unauthorized dual-homed and NAT endpoints.	It's favour to Specific OEM we request to remove the NAT Endpoints.  Solution Must support the capabilities to detect and disable unauthorized dual-homed Endpoints.	Please adhere to the terms and conditions of RFP.
600	107	11.4.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	The proposed NAC solution should be able to reflect immediate endpoint change, and automatically trigger configured host or network actions (e.g. user disables AV – automate immediate actions like notify user, force restart, etc.)	NAC can to detect/enable/ disable from Network but Restart the Devices which is specific to Single OEM.  The proposed NAC solution should be able to reflect immediate endpoint change, and automatically trigger configured host or network actions (e.g. user disables AV – automate immediate actions like notify user)	Please adhere to the terms and conditions of RFP.
601	107	11.5.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Solution must be able to provide compliance for Hardware properties on windows like Hardware Computer, Disks, Display Unit, Motherboard, Network Adapter, Physical Memory, Plug and Play Device, Processor, etc.	Request to remove this specification as this is vendor specific feature.	Please adhere to the terms and conditions of RFP.
602	107	11.5.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Solution must be able to provide compliance for Hardware properties on windows like Hardware Computer, Disks, Display Unit, Motherboard, Network Adapter, Physical Memory, Plug and Play Device, Processor, etc.	Request to remove this specification as this is vendor specific feature.	Please adhere to the terms and conditions of RFP.
603	107	11.5.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Solution must be able to provide compliance for Hardware properties on windows like Hardware Computer, Disks, Display Unit, Motherboard, Network Adapter, Physical Memory, Plug and Play Device, Processor, etc.	Specific to Single OEM. (Display Unit, Motherboard, Plug and Play). These components however can be done through EMS.  Request to Amend/Remove this Clause as it's favouring to single OEM.	Please adhere to the terms and conditions of RFP.



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604	107	11.5.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Solution must automate the inventorying of IP-connected assets across extended enterprise networks along with detailed information of hardware viz. Disks, Display Units, Motherboard, Network Adapter, Physical Memory, Plug and Play Device, Processor, etc continuously and accurately for all connected devices.	IP Connected device assets we can able to get the detailed information like RAM, Memory and but not limited to Motherboard info and all.  Request to Amend/Remove this Clause as it's favouring to single OEM.	Please adhere to the terms and conditions of RFP.
605	107	11.5.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Solution must automate the inventorying of IP-connected assets across extended enterprise networks along with detailed information of hardware viz. Disks, Display Units, Motherboard, Network Adapter, Physical Memory, Plug and Play Device, Processor, etc continuously and accurately for all connected devices.	This is a feature of SIEM and its convered as part of the CSOC solution offering. Hence we requeust to remove this RFP specification.	Please adhere to the terms and conditions of RFP.
606	107	11.5.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Solution must automate the inventorying of IP-connected assets across extended enterprise networks along with detailed information of hardware viz. Disks, Display Units, Motherboard, Network Adapter, Physical Memory, Plug and Play Device, Processor, etc continuously and accurately for all connected devices.	This is a feature of SIEM and its convered as part of the CSOC solution offering. Hence we requeust to remove this RFP specification.	Please adhere to the terms and conditions of RFP.
607	108	11.6.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Solution must support capability to generate report for hardware (Memory, RAM, HDD, Peripheral devices, etc.), all installed software with version, Open ports (TCP/UDP), Service Running, Process Running and application inventory across managed extended enterprise.	Request to remove this specification as this is vendor specific feature.	Please adhere to the terms and conditions of RFP.



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608	108	11.6.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Solution must support capability to generate report for hardware (Memory, RAM, HDD, Peripheral devices, etc.), all installed software with version, Open ports (TCP/UDP), Service Running, Process Running and application inventory across managed extended enterprise.	Request to remove this specification as this is vendor specific feature.	Please adhere to the terms and conditions of RFP.
609	108	11.6.6	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - NETWORK ACCESS CONTROL (NAC)	Should support full guest lifecycle management, whereby guest users can access the network for a limited time, either through administrator sponsorship or by self-signing via a guest portal. Allows administrators to customize portals and policies based on specific needs of the enterprise.	<p>Guest module shall provide different options and workflows to support all current as well as future use cases. Guest portal can also be used as a medium for advertisements and bank offers</p> <p>The propose solution should support Guest on boarding flexibility and should include delegation to guest sponsors, as well as the option for guests to self-register their own devices. Guest Device Management solution should support OTP-based authentication and social logins (Facebook, Google, Twitter etc.) as well as advertisement displays and integration with 3rd party payment gateways</p>	Please adhere to the terms and conditions of RFP.
610	109	12.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	The proposed DAM solution should be able to monitor in scope structured/unstructured database without dropping any log.	<p>By definition DAM solution is designed for structured databases where solution is capable to monitor structured database for DML, DDL &amp; DCL commands. Whereas unstructured databases are monitored by DLP solutions where DLP inspects files via different channels. Hence, requesting bank to rephrase the clause as below</p> <p>'The proposed DAM solution should be able to monitor in scope structured database without dropping any log.'</p>	Please adhere to the terms and conditions of RFP.



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611	109	12.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	The proposed DAM solution should be able to monitor in scope structured/unstructured database without dropping any log.	By definition DAM solution is designed for structured databases where solution is capable to monitor structured database for DML, DDL & DCL commands. Whereas unstructured databases are monitored by DLP solutions where DLP inspects files via different channels. Hence, requesting bank to rephrase the clause as below 'The proposed DAM solution should be able to monitor in scope structured database without dropping any log.'	Please adhere to the terms and conditions of RFP.
612	109	12.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	The proposed DAM solution should be able to monitor in scope structured/unstructured database without dropping any log.	By definition DAM solution is designed for structured databases where solution is capable to monitor structured database for DML, DDL & DCL commands. Whereas unstructured databases are monitored by DLP solutions where DLP inspects files via different channels. Hence, requesting bank to rephrase the clause as below 'The proposed DAM solution should be able to monitor in scope structured database without dropping any log.'	Please adhere to the terms and conditions of RFP.
613	109	12.10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	The solution should be able to monitor and detect breaches/anomalies for all the structured/unstructured (NoSql) databases like MSSQL, MYSQL, PostgreS, Oracle, mongo DB etc. including Big data databases(size more than 10 TB).	By definition DAM solution is designed for structured databases where solution is capable to monitor structured database for DML, DDL & DCL commands. Whereas unstructured databases are monitored by DLP solutions where DLP inspects files via different channels. Hence, requesting bank to rephrase the clause as below 'The solution should be able to monitor and detect breaches/anomalies for all the structured databases like MSSQL, MYSQL, PostgreS, Oracle, mongo DB etc.'	Please adhere to the terms and conditions of RFP.



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614	109	12.10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	The solution should be able to monitor and detect breaches/anomalies for all the structured/unstructured (NoSql) databases like MSSQL, MYSQL, PostgreS, Oracle, mongo DB etc. including Big data databases(size more than 10 TB).	By definition DAM solution is designed for structured databases where solution is capable to monitor structured database for DML, DDL & DCL commands. Whereas unstructured databases are monitored by DLP solutions where DLP inspects files via different channels. Hence, requesting bank to rephrase the clause as below 'The solution should be able to monitor and detect breaches/anomalies for all the structured databases like MSSQL, MYSQL, PostgreS, Oracle, mongo DB etc.'	Please adhere to the terms and conditions of RFP.
615	109	12.10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	The solution should be able to monitor and detect breaches/anomalies for all the structured/unstructured (NoSql) databases like MSSQL, MYSQL, PostgreS, Oracle, mongo DB etc. including Big data databases(size more than 10 TB).	By definition DAM solution is designed for structured databases where solution is capable to monitor structured database for DML, DDL & DCL commands. Whereas unstructured databases are monitored by DLP solutions where DLP inspects files via different channels. Hence, requesting bank to rephrase the clause as below 'The solution should be able to monitor and detect breaches/anomalies for all the structured databases like MSSQL, MYSQL, PostgreS, Oracle, mongo DB etc.'	Please adhere to the terms and conditions of RFP.
616	109	12.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	Creation of an inventory through auto discovery of all structured/unstructured databases and database users, deployed across the enterprise.	By definition DAM solution is designed for structured databases where solution is capable to monitor structured database for DML, DDL & DCL commands. Whereas unstructured databases are monitored by DLP solutions where DLP inspects files via different channels. Hence, requesting bank to rephrase the clause as below 'Creation of an inventory through auto discovery of all structured databases and database users, deployed across the enterprise.'	Please adhere to the terms and conditions of RFP.



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617	109	12.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	Creation of an inventory through auto discovery of all structured/unstructured databases and database users, deployed across the enterprise.	By definition DAM solution is designed for structured databases where solution is capable to monitor structured database for DML, DDL & DCL commands. Whereas unstructured databases are monitored by DLP solutions where DLP inspects files via different channels. Hence, requesting bank to rephrase the clause as below 'Creation of an inventory through auto discovery of all structured databases and database users, deployed across the enterprise.'	Please adhere to the terms and conditions of RFP.
618	109	12.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	Creation of an inventory through auto discovery of all structured/unstructured databases and database users, deployed across the enterprise.	By definition DAM solution is designed for structured databases where solution is capable to monitor structured database for DML, DDL & DCL commands. Whereas unstructured databases are monitored by DLP solutions where DLP inspects files via different channels. Hence, requesting bank to rephrase the clause as below 'Creation of an inventory through auto discovery of all structured databases and database users, deployed across the enterprise.'	Please adhere to the terms and conditions of RFP.
619	110	12.18	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	Minimum usage of system resources: For agent-based system, CPU utilization on the DB server should not exceed 3% beyond present utilization, however, the same should be configurable. For network monitoring the impact on monitored servers should be zero. At the same time, the solution should not overload the network and delay real time monitoring and attack mitigation measures. The solution should provide capping capabilities for CPU, RAM and disk on the agent based solution.	As DAM solution is specific to DB and doesn't monitor network traffic like a PCAP solution. Requesting bank to please rephrase the clause as 'Minimum usage of system resources: For agent-based system, CPU utilization on the DB server should not exceed 3% beyond present utilization, however, the same should be configurable. At the same time, the solution should not overload the network and delay real time monitoring and attack mitigation measures. The solution should provide capping capabilities for CPU, RAM and disk on the agent based solution.'	Please adhere to the terms and conditions of RFP.



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620	110	12.19	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	The solution should be able to integrate with leading NGSOC solutions such as SIEM, VM, XDR, NTA etc. to generate meaningful correlated events. Also, it should be able to integrate with PIM.	DAM solution integrates with solution like SIEM for log forwarding , ITSM for ticket generation for specific alert or violation, and PIM server for managing admin access. On the other side XDR & NTA solution serve different purpose to cater use cases like endpoint protection and network security. Hence, requesting the bank to rephrase the clause as below 'The solution should be able to integrate with leading NGSOC solutions such as SIEM, ITSM etc. to generate meaningful correlated events. Also, it should be able to integrate with PIM.'	Please adhere to the terms and conditions of RFP and amendment.
621	110	12.26	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	The solution should provide risk score of individual databases based on combination of security alerts, discovery results, vulnerability assessment, sensitivity & confidentiality of data stored in the database.	Not all the DAM solutions provide a risk score of individual databases however we can achieve the objective by providing a list of cases associated with individual databases in terms of security alerts, discovery result, vulnerability assessment, sensitivity & confidentiality of data stored in the database. The proposed DAM solution provides a risk score of all users and holistic view of High, Medium, Low severity cases for each databases to achieve the proposed outcome/objective.  Requesting the Bank to kindly rephrase to "The solution should provide risk score of individual users based on combination of security alerts, discovery results, vulnerability assessment and holistic view of cases associated with each databases in High, Medium and Low Severity based on the said parameters." to allow wider participation.	Please adhere to the terms and conditions of RFP.



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622	110	12.18	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	Minimum usage of system resources: For agent-based system, CPU utilization on the DB server should not exceed 3% beyond present utilization, however, the same should be configurable. For network monitoring the impact on monitored servers should be zero. At the same time, the solution should not overload the network and delay real time monitoring and attack mitigation measures. The solution should provide capping capabilities for CPU, RAM and disk on the agent based solution.	As DAM solution is specific to DB and doesn't monitor network traffic like a PCAP solution. Requesting bank to please rephrase the clause as 'Minimum usage of system resources: For agent-based system, CPU utilization on the DB server should not exceed 3% beyond present utilization, however, the same should be configurable. At the same time, the solution should not overload the network and delay real time monitoring and attack mitigation measures. The solution should provide capping capabilities for CPU, RAM and disk on the agent based solution.'	Please adhere to the terms and conditions of RFP.
623	110	12.18	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	Minimum usage of system resources: For agent-based system, CPU utilization on the DB server should not exceed 3% beyond present utilization, however, the same should be configurable. For network monitoring the impact on monitored servers should be zero. At the same time, the solution should not overload the network and delay real time monitoring and attack mitigation measures. The solution should provide capping capabilities for CPU, RAM and disk on the agent based solution.	As DAM solution is specific to DB and doesn't monitor network traffic like a PCAP solution. Requesting bank to please rephrase the clause as 'Minimum usage of system resources: For agent-based system, CPU utilization on the DB server should not exceed 3% beyond present utilization, however, the same should be configurable. At the same time, the solution should not overload the network and delay real time monitoring and attack mitigation measures. The solution should provide capping capabilities for CPU, RAM and disk on the agent based solution.'	Please adhere to the terms and conditions of RFP.
624	110	12.19	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	The solution should be able to integrate with leading NGSOC solutions such as SIEM, VM, XDR, NTA etc. to generate meaningful correlated events. Also, it should be able to integrate with PIM.	DAM solution integrates with solution like SIEM for log forwarding, ITSM for ticket generation for specific alert or violation, and PIM server for managing admin access. On the other side XDR & NTA solution serve different purpose to cater use cases like endpoint protection and network security. Hence, requesting the bank to rephrase the clause as below 'The solution should be able to integrate with leading NGSOC solutions such as SIEM, ITSM etc. to generate meaningful correlated events. Also, it should be able to integrate with PIM.'	Please adhere to the terms and conditions of RFP and amendment.



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625	110	12.19	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	The solution should be able to integrate with leading NGSOC solutions such as SIEM, VM, XDR, NTA etc. to generate meaningful correlated events. Also, it should be able to integrate with PIM.	DAM solution integrates with solution like SIEM for log forwarding , ITSM for ticket generation for specific alert or violation, and PIM server for managing admin access. On the other side XDR & NTA solution serve different purpose to cater use cases like endpoint protection and network security. Hence, requesting the bank to rephrase the clause as below 'The solution should be able to integrate with leading NGSOC solutions such as SIEM, ITSM etc. to generate meaningful correlated events. Also, it should be able to integrate with PIM.'	Please adhere to the terms and conditions of RFP and amendment.
626	110	12.26	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	The solution should provide risk score of individual databases based on combination of security alerts, discovery results, vulnerability assessment, sensitivity & confidentiality of data stored in the database.	Not all the DAM solutions provide a risk score of individual databases however we can achieve the objective by providing a list of cases associated with individual databases in terms of security alerts, discovery result, vulnerability assessment, sensitivity & confidentiality of data stored in the database. The proposed DAM solution provides a risk score of all users and holistic view of High, Medium, Low severity cases for each databases to achieve the proposed outcome/objective.  Requesting the Bank to kindly rephrase to "The solution should provide risk score of individual users based on combination of security alerts, discovery results, vulnerability assessment and holistic view of cases associated with each databases in High, Medium and Low Severity based on the said parameters." to allow wider participation.	Please adhere to the terms and conditions of RFP.



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627	110	NEW	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	Additional clause-General Points	<p>Delivery &amp; implementation timeline for DAM solution is not mentioned by the bank in the list. Requesting bank to please add the delivery &amp; implementation time line as below</p> <p>'Delivery of Hardware/ Appliance/ Licenses at respective locations* - Within 8 weeks from date of PO acceptance</p> <p>Implementation/ Integration/Go Live/ Sign-Off at respective locations - Within 8 weeks from date of PO acceptance'</p>	Please adhere to the terms and conditions of RFP and amendment.
628	111	12.27	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	The solution should be capable of identifying the missing patches and report the same and should have capabilities of virtual patching of known vulnerabilities till the patch is installed.	<p>Virtual patching is generally configured at IPS/ IDS or WAF, not a native function of DAM. This favours specific OEMs.</p> <p>Requesting the Bank to kindly rephrase to "The solution should be capable of identifying the missing patches and report the same" to allow wider participation.</p>	Please adhere to the terms and conditions of RFP and Amendment.
629	111	12.27	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	The solution should be capable of identifying the missing patches and report the same and should have capabilities of virtual patching of known vulnerabilities till the patch is installed.	<p>Virtual patching is generally configured at IPS/ IDS or WAF, not a native function of DAM. This favours specific OEMs.</p> <p>Requesting the Bank to kindly rephrase to "The solution should be capable of identifying the missing patches and report the same" to allow wider participation.</p>	Please adhere to the terms and conditions of RFP and Amendment.
630	112	13.13	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should support hierarchical and conditional classification fields, so that the appearance of a sub-field is conditional on the value selected in the higher-level field. For example, when a user selects "Restricted," a sub-field is presented with a list of departments including "Office use", "Branch use", "HR Only" etc.	looks like OEM specific, hence request to modify the spec as "The solution should support hierarchical and conditional classification fields / Flat List support so that the appearance of a sub-field is conditional on the value selected in the higher-level field/ For Example, "Restricted," a sub-field is presented with a list / Group of departments including "Office use", "Branch use", "HR Only" etc.	Please adhere to the terms and conditions of RFP and Amendment.



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631	112	13.13	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should support hierarchical and conditional classification fields, so that the appearance of a sub-field is conditional on the value selected in the higher-level field. For example, when a user selects "Restricted," a sub-field is presented with a list of departments including "Office use", "Branch use", "HR Only" etc.	looks like OEM specific, hence request to modify the spec as "The solution should support hierarchical and conditional classification fields / Flat List support so that the appearance of a sub-field is conditional on the value selected in the higher-level field/ For Example, "Restricted," a sub-field is presented with a list / Group of departments including "Office use", "Branch use", "HR Only" etc.	Please adhere to the terms and conditions of RFP and Amendment.
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634	112	13.2	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should enable the classification of Word, Excel and PowerPoint, Visio, MS Project documents from within Microsoft Office and Office Online	Microsoft Project & Microsoft Visio are thick app based tool. Hence the same can be controlled using manual classification and not using the plugin. Hence request to modify the spec as follows. "The solution should enable the classification of Word, Excel and PowerPoint, Visio, MS Project documents from within Microsoft Office / Office Online".	Please adhere to the terms and conditions of RFP and Amendment.



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					PowerPoint, Visio, MS Project documents from within Microsoft Office / Office Online".	
640	112	13.2	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should enable the classification of Word, Excel and PowerPoint, Visio, MS Project documents from within Microsoft Office and Office Online	Microsoft Project & Microsoft Visio are thick app based tool. Hence the same can be controlled using manual classification and not using the plugin. Hence request to modify the spec as follows. "The solution should enable the classification of Word, Excel and PowerPoint, Visio, MS Project documents from within Microsoft Office / Office Online".	Please adhere to the terms and conditions of RFP and Amendment.
641	112	13.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be capable of integrating with OpenOffice to classify documents being created with Apache OpenOffice.	With Open Office cant control the application effectively using agent based / agent less classification.. More over Open Office are freeware not recommended to use regulated industry.. Hence request to remove the same.	Please adhere to the terms and conditions of RFP and Amendment.
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644	112	13.5	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should work with Microsoft Office 2007 onwards both 32 and 64 bit, and OpenOffice, Apache and Libre office	Microsoft Office 2007 has limited control when forcing plug-ins and controls. Also Open Office, Apache and Libre office are freeware. Hence request to change the spec for wider participations " The solution should support Microsoft Office 2013 onwards for agent based Data Classification"	Please adhere to the terms and conditions of RFP and Amendment.



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651	112	13. 20	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should display icons over files that have been classified using the solution.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
652	112	13. 20	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should display icons over files that have been classified using the solution.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
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654	112	13. 20	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should display icons over files that have been classified using the solution.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
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657	112	13.13	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should support hierarchical and conditional classification fields, so that the appearance of a sub-field is conditional on the value selected in the higher-level field. For example, when a user selects "Restricted," a sub-field is presented with a list of departments including "Office use", "Branch use", "HR Only" etc.	looks like OEM specific, hence request to modify the spec as "The solution should support hierarchical and conditional classification fields / Flat List support so that the appearance of a sub-field is conditional on the value selected in the higher-level field/ For Example, "Restricted," a sub-field is presented with a list / Group of departments including "Office use", "Branch use", "HR Only" etc.	Please adhere to the terms and conditions of RFP and Amendment.
658	112	13.13	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should support hierarchical and conditional classification fields, so that the appearance of a sub-field is conditional on the value selected in the higher-level field. For example, when a user selects "Restricted," a sub-field is presented with a list of departments including "Office use", "Branch use", "HR Only" etc.	looks like OEM specific, hence request to modify the spec as "The solution should support hierarchical and conditional classification fields / Flat List support so that the appearance of a sub-field is conditional on the value selected in the higher-level field/ For Example, "Restricted," a sub-field is presented with a list / Group of departments including "Office use", "Branch use", "HR Only" etc.	Please adhere to the terms and conditions of RFP and Amendment.
659	112	13.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be capable of integrating with OpenOffice to classify documents being created with Apache OpenOffice.	With Open Office cant control the application effectively using agent based / agent less classification.. More over Open Office are freeware not recommended to use regulated industry.. Hence request to remove the same.	Please adhere to the terms and conditions of RFP and Amendment.
660	112	13.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be capable of integrating with OpenOffice to classify documents being created with Apache OpenOffice.	With Open Office cant control the application effectively using agent based / agent less classification.. More over Open Office are freeware not recommended to use regulated industry.. Hence request to remove the same.	Please adhere to the terms and conditions of RFP and Amendment.



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661	112	13.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be capable of integrating with OpenOffice to classify documents being created with Apache OpenOffice.	With Open Office cant control the application effectively using agent based / agent less classification.. More over Open Office are freeware not recommended to use regulated industry.. Hence request to remove the same.	Please adhere to the terms and conditions of RFP and Amendment.
662	112	13.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be capable of integrating with OpenOffice to classify documents being created with Apache OpenOffice.	With Open Office cant control the application effectively using agent based / agent less classification.. More over Open Office are freeware not recommended to use regulated industry.. Hence request to remove the same.	Please adhere to the terms and conditions of RFP and Amendment.
663	113	13.27	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide tooltips, classification descriptions, and help page links to assist users with classification policy.	Request for modying the spec as " The solution should provide tooltips, classification descriptions / help page links to assist users with classification policy"	Please adhere to the terms and conditions of RFP.
664	113	13.27	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide tooltips, classification descriptions, and help page links to assist users with classification policy.	Request for modying the spec as " The solution should provide tooltips, classification descriptions / help page links to assist users with classification policy"	Please adhere to the terms and conditions of RFP.
665	113	13.27	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide tooltips, classification descriptions, and help page links to assist users with classification policy.	Request for modying the spec as " The solution should provide tooltips, classification descriptions / help page links to assist users with classification policy"	Please adhere to the terms and conditions of RFP.
666	113	13.27	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide tooltips, classification descriptions, and help page links to assist users with classification policy.	Request for modying the spec as " The solution should provide tooltips, classification descriptions / help page links to assist users with classification policy"	Please adhere to the terms and conditions of RFP.
667	113	13.27	TECHNICAL AND FUNCTIONAL SPECIFICATIONS	The solution should provide tooltips, classification descriptions, and help page links to assist users with classification policy.	Request for modying the spec as " The solution should provide tooltips, classification descriptions / help page links to assist users with classification policy"	Please adhere to the terms and conditions of RFP.



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REF RFP No: TMD/3/2025-26 dated 28/07/2025

			- Data Classification			
668	113	13.27	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide tooltips, classification descriptions, and help page links to assist users with classification policy.	Request for modifying the spec as " The solution should provide tooltips, classification descriptions / help page links to assist users with classification policy"	Please adhere to the terms and conditions of RFP.
669	113	13.27	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide tooltips, classification descriptions, and help page links to assist users with classification policy.	Request for modifying the spec as " The solution should provide tooltips, classification descriptions / help page links to assist users with classification policy"	Please adhere to the terms and conditions of RFP.
670	113	13.28	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	Solution should have the feature to prompt the user to answer defined questions and suggest an appropriate classification based on the user's input.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
671	113	13.28	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	Solution should have the feature to prompt the user to answer defined questions and suggest an appropriate classification based on the user's input.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
672	113	13.28	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	Solution should have the feature to prompt the user to answer defined questions and suggest an appropriate classification based on the user's input.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
673	113	13.28	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	Solution should have the feature to prompt the user to answer defined questions and suggest an appropriate classification based on the user's input.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.



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674	113	13.28	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	Solution should have the feature to prompt the user to answer defined questions and suggest an appropriate classification based on the user's input.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
675	113	13.28	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	Solution should have the feature to prompt the user to answer defined questions and suggest an appropriate classification based on the user's input.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
676	113	13.29	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to allow user to specify an expiry of current classification and automatically apply new classification post expiry, Example- balance sheet will be confidential till 31AUG and after this it will become a public document.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
677	113	13.29	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to allow user to specify an expiry of current classification and automatically apply new classification post expiry, Example- balance sheet will be confidential till 31AUG and after this it will become a public document.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
678	113	13.29	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to allow user to specify an expiry of current classification and automatically apply new classification post expiry, Example- balance sheet will be confidential till 31AUG and after this it will become a public document.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
679	113	13.29	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to allow user to specify an expiry of current classification and automatically apply new classification post expiry, Example- balance sheet will be confidential till 31AUG and after this it will become a public document.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.



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680	113	13.29	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to allow user to specify an expiry of current classification and automatically apply new classification post expiry, Example- balance sheet will be confidential till 31AUG and after this it will become a public document.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
681	113	13.29	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to allow user to specify an expiry of current classification and automatically apply new classification post expiry, Example- balance sheet will be confidential till 31AUG and after this it will become a public document.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
682	113	13.33	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide the ability to save the name of the original classifier in metadata, and to enforce policy so that only the original classifier can change the classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
683	113	13.33	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide the ability to save the name of the original classifier in metadata, and to enforce policy so that only the original classifier can change the classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
684	113	13.33	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide the ability to save the name of the original classifier in metadata, and to enforce policy so that only the original classifier can change the classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
685	113	13.33	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide the ability to save the name of the original classifier in metadata, and to enforce policy so that only the original classifier can change the classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.



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686	113	13.33	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide the ability to save the name of the original classifier in metadata, and to enforce policy so that only the original classifier can change the classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
687	113	13.33	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide the ability to save the name of the original classifier in metadata, and to enforce policy so that only the original classifier can change the classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
688	113	13.34	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should support icon overlays to identify the classification of files in File Explorer.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
689	113	13.34	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should support icon overlays to identify the classification of files in File Explorer.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
690	113	13.34	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should support icon overlays to identify the classification of files in File Explorer.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
691	113	13.34	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should support icon overlays to identify the classification of files in File Explorer.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
692	113	13.34	TECHNICAL AND FUNCTIONAL SPECIFICATIONS	The solution should support icon overlays to identify the classification of files in File Explorer.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.



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			- Data Classification			
693	113	13.34	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should support icon overlays to identify the classification of files in File Explorer.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
694	113	13.36	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should automatically classify and send emails if all the recipients are in the set of defined domain.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
695	113	13.36	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should automatically classify and send emails if all the recipients are in the set of defined domain.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
696	113	13.36	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should automatically classify and send emails if all the recipients are in the set of defined domain.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
697	113	13.36	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should automatically classify and send emails if all the recipients are in the set of defined domain.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
698	113	13.36	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should automatically classify and send emails if all the recipients are in the set of defined domain.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.



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699	113	13.36	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should automatically classify and send emails if all the recipients are in the set of defined domain.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
700	113	13.39	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should block email of a particular classification from being send if specified software(s) and its version are not installed in the user's endpoint.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
701	113	13.39	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should block email of a particular classification from being send if specified software(s) and its version are not installed in the user's endpoint.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
702	113	13.39	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should block email of a particular classification from being send if specified software(s) and its version are not installed in the user's endpoint.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
703	113	13.39	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should block email of a particular classification from being send if specified software(s) and its version are not installed in the user's endpoint.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
704	113	13.39	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should block email of a particular classification from being send if specified software(s) and its version are not installed in the user's endpoint.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
705	113	13.39	TECHNICAL AND FUNCTIONAL SPECIFICATIONS	The solution should block email of a particular classification from being send if specified software(s) and its version are not installed in the user's endpoint.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.



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			- Data Classification			
706	113	13.41	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be able to resolve conflict automatically if there is a mismatch between email classification and attachment classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
707	113	13.41	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be able to resolve conflict automatically if there is a mismatch between email classification and attachment classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
708	113	13.41	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be able to resolve conflict automatically if there is a mismatch between email classification and attachment classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
709	113	13.41	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be able to resolve conflict automatically if there is a mismatch between email classification and attachment classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
710	113	13.41	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be able to resolve conflict automatically if there is a mismatch between email classification and attachment classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
711	113	13.41	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be able to resolve conflict automatically if there is a mismatch between email classification and attachment classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.



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REF RFP No: TMD/3/2025-26 dated 28/07/2025

712	113	13.42	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be able to perform content inspection a second time on the classified attachment to ensure the correct classification is applied.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
713	113	13.42	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be able to perform content inspection a second time on the classified attachment to ensure the correct classification is applied.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
714	113	13.42	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be able to perform content inspection a second time on the classified attachment to ensure the correct classification is applied.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
715	113	13.42	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be able to perform content inspection a second time on the classified attachment to ensure the correct classification is applied.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
716	113	13.42	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be able to perform content inspection a second time on the classified attachment to ensure the correct classification is applied.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
717	113	13.42	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be able to perform content inspection a second time on the classified attachment to ensure the correct classification is applied.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.



# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

718	113	13.46	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should prevent printing of document and emails based on the classification without any dependency of any third party solution.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
719	113	13.46	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should prevent printing of document and emails based on the classification without any dependency of any third party solution.	Request to change the Spec as "The solution should prevent printing of unclassified document and emails based on the classification without any dependency of any third party solution"	Please adhere to the terms and conditions of RFP and Amendment.
720	113	13.46	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should prevent printing of document and emails based on the classification without any dependency of any third party solution.	Request to change the Spec as "The solution should prevent printing of unclassified document and emails based on the classification without any dependency of any third party solution"	Please adhere to the terms and conditions of RFP and Amendment.
721	113	13.46	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should prevent printing of document and emails based on the classification without any dependency of any third party solution.	Request to change the Spec as "The solution should prevent printing of unclassified document and emails based on the classification without any dependency of any third party solution"	Please adhere to the terms and conditions of RFP and Amendment.
722	113	13.46	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should prevent printing of document and emails based on the classification without any dependency of any third party solution.	Request to change the Spec as "The solution should prevent printing of unclassified document and emails based on the classification without any dependency of any third party solution"	Please adhere to the terms and conditions of RFP and Amendment.
723	113	13.46	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should prevent printing of document and emails based on the classification without any dependency of any third party solution.	Request to change the Spec as "The solution should prevent printing of unclassified document and emails based on the classification without any dependency of any third party solution"	Please adhere to the terms and conditions of RFP and Amendment.
724	113	13.46	TECHNICAL AND FUNCTIONAL SPECIFICATIONS	The solution should prevent printing of document and emails based on the classification without any dependency of any third party solution.	Request to change the Spec as "The solution should prevent printing of unclassified document and emails based on the classification without any dependency of any third party solution"	Please adhere to the terms and conditions of RFP and Amendment.



# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

			- Data Classification			
725	113	13.47	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to allow/block print for specific printer based on classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
726	113	13.47	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to allow/block print for specific printer based on classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
727	113	13.47	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to allow/block print for specific printer based on classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
728	113	13.47	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to allow/block print for specific printer based on classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
729	113	13.40	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to mark bcc to specific mail for specific classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
730	113	13.40	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to mark bcc to specific mail for specific classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.



# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

731	113	13. 40	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to mark bcc to specific mail for specific classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
732	113	13. 40	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to mark bcc to specific mail for specific classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
733	113	13. 40	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to mark bcc to specific mail for specific classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
734	113	13. 40	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to mark bcc to specific mail for specific classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
735	113	13.47	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to allow/block print for specific printer based on classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
736	113	13.47	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to allow/block print for specific printer based on classification.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.



# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

737	114	13.56	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should suggest a classification based in content, but should allow user to change the classification if required by taking a justification for the same and recording it in logs.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
738	114	13.56	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should suggest a classification based in content, but should allow user to change the classification if required by taking a justification for the same and recording it in logs.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
739	114	13.56	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should suggest a classification based in content, but should allow user to change the classification if required by taking a justification for the same and recording it in logs.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
740	114	13.56	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should suggest a classification based in content, but should allow user to change the classification if required by taking a justification for the same and recording it in logs.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
741	114	13.56	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should suggest a classification based in content, but should allow user to change the classification if required by taking a justification for the same and recording it in logs.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
742	114	13.56	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should suggest a classification based in content, but should allow user to change the classification if required by taking a justification for the same and recording it in logs.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.



# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

743	114	13.58	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide the ability to prompt users to enter a justification when overriding a policy warning.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
744	114	13.58	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide the ability to prompt users to enter a justification when overriding a policy warning.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
745	114	13.58	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide the ability to prompt users to enter a justification when overriding a policy warning.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
746	114	13.58	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide the ability to prompt users to enter a justification when overriding a policy warning.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
747	114	13.58	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide the ability to prompt users to enter a justification when overriding a policy warning.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
748	114	13.58	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide the ability to prompt users to enter a justification when overriding a policy warning.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.



# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

749	114	13.63	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have a capability to deploy, upgrade, and uninstall the component without the use of any 3rd party software.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
750	114	13.63	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have a capability to deploy, upgrade, and uninstall the component without the use of any 3rd party software.	Request to change the Spec as "The solution should have a capability to deploy and uninstall the component with the use of any 3rd party software & the upgrade of agent must be inline with out any 3rd party software"	Please adhere to the terms and conditions of RFP and Amendment.
751	114	13.63	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have a capability to deploy, upgrade, and uninstall the component without the use of any 3rd party software.	Request to change the Spec as "The solution should have a capability to deploy and uninstall the component with the use of any 3rd party software & the upgrade of agent must be inline with out any 3rd party software"	Please adhere to the terms and conditions of RFP and Amendment.
752	114	13.63	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have a capability to deploy, upgrade, and uninstall the component without the use of any 3rd party software.	Request to change the Spec as "The solution should have a capability to deploy and uninstall the component with the use of any 3rd party software & the upgrade of agent must be inline with out any 3rd party software"	Please adhere to the terms and conditions of RFP and Amendment.
753	114	13.63	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have a capability to deploy, upgrade, and uninstall the component without the use of any 3rd party software.	Request to change the Spec as "The solution should have a capability to deploy and uninstall the component with the use of any 3rd party software & the upgrade of agent must be inline with out any 3rd party software"	Please adhere to the terms and conditions of RFP and Amendment.
754	114	13.63	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have a capability to deploy, upgrade, and uninstall the component without the use of any 3rd party software.	Request to change the Spec as "The solution should have a capability to deploy and uninstall the component with the use of any 3rd party software & the upgrade of agent must be inline with out any 3rd party software"	Please adhere to the terms and conditions of RFP and Amendment.
755	114	13.63	TECHNICAL AND FUNCTIONAL SPECIFICATIONS	The solution should have a capability to deploy, upgrade, and uninstall the component without the use of any 3rd party software.	Request to change the Spec as "The solution should have a capability to deploy and uninstall the component with the use of any 3rd party software &	Please adhere to the terms and conditions of RFP and Amendment.



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			- Data Classification		the upgrade of agent must be inline with out any 3rd party software"	
756	114	13.65	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to deploy policies basis users, machines, groups etc.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.
757	114	13.65	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to deploy policies basis users, machines, groups etc.	Same is in the Roadmap in Q4 2025.	Please adhere to the terms and conditions of RFP and Amendment.
758	114	13.65	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to deploy policies basis users, machines, groups etc.	Same is in the Roadmap in Q4 2025.	Please adhere to the terms and conditions of RFP and Amendment.
759	114	13.65	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to deploy policies basis users, machines, groups etc.	Same is in the Roadmap in Q4 2025.	Please adhere to the terms and conditions of RFP and Amendment.
760	114	13.65	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to deploy policies basis users, machines, groups etc.	Same is in the Roadmap in Q4 2025.	Please adhere to the terms and conditions of RFP and Amendment.
761	114	13.65	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to deploy policies basis users, machines, groups etc.	Same is in the Roadmap in Q4 2025.	Please adhere to the terms and conditions of RFP and Amendment.



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762	115	13.87	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution must have the capability to mask the sensitive data as a Remediation action if required.	Masking the data is not the Data Classification capability, hence request to remove the same.	Please adhere to the terms and conditions of RFP and Amendment.
763	115	13.88	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution shall be bundled along with professional services to ensure Implementation, sustenance (support) on call basis, knowledge transfer for administrators.	Kindly clarify if implementation need to be done by OEM	Please adhere to the terms and conditions of RFP and Amendment.
764	115	14.2	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Host Intrusion Prevention System	The Proposed solution should be Leader in server security market as per IDC latest report.	Kindly remove this clause. Justification: There is no specific report published by any of the 3rd party analyst on Server Security.	Please adhere to the terms and conditions of RFP and Amendment.
765	115	14.2	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Host Intrusion Prevention System	The Proposed solution should be Leader in server security market as per IDC latest report.	Kindly remove this clause. Justification: There is no specific report published by any of the 3rd party analyst on Server Security.	Please adhere to the terms and conditions of RFP and Amendment.
766	115	14.2	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Host Intrusion Prevention System	The Proposed solution should be Leader in server security market as per IDC latest report.	Kindly remove this clause. Justification: There is no specific report published by any of the 3rd party analyst on Server Security.	Please adhere to the terms and conditions of RFP and Amendment.
767	115	14.2	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Host Intrusion Prevention System	The Proposed solution should be Leader in server security market as per IDC latest report.	Kindly remove this clause. Justification: There is no specific report published by any of the 3rd party analyst on Server Security.	Please adhere to the terms and conditions of RFP and Amendment.



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768	115	14.2	Host Intrusion Prevention System	The Proposed solution should be Leader in server security market as per IDC latest report.	Kindly remove this clause. Justification: There is no specific report published by any of the 3rd party analyst on Server Security.	Please adhere to the terms and conditions of RFP and Amendment.
769	115	14.2	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Host Intrusion Prevention System	The Proposed solution should be Leader in server security market as per IDC latest report.	Kindly remove this clause. Justification: There is no specific report published by any of the 3rd party analyst on Server Security.	Please adhere to the terms and conditions of RFP and Amendment.
770	115	13.87	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution must have the capability to mask the sensitive data as a Remediation action if required.	Masking the data is not the Data Classificaton capability, hence request to remove the same.	Please adhere to the terms and conditions of RFP and Amendment.
771	115	13.87	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution must have the capability to mask the sensitive data as a Remediation action if required.	Masking the data is not the Data Classificaton capability, hence request to remove the same.	Please adhere to the terms and conditions of RFP and Amendment.
772	115	13.87	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution must have the capability to mask the sensitive data as a Remediation action if required.	Masking the data is not the Data Classificaton capability, hence request to remove the same.	Please adhere to the terms and conditions of RFP and Amendment.
773	115	13.87	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution must have the capability to mask the sensitive data as a Remediation action if required.	Masking the data is not the Data Classificaton capability, hence request to remove the same.	Please adhere to the terms and conditions of RFP and Amendment.
774	115	13.87	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution must have the capability to mask the sensitive data as a Remediation action if required.	OEM Specific Request to remove the Spec for wider participation.	Please adhere to the terms and conditions of RFP and Amendment.



# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

775	115	New	SIEM	Additional Query - OEM specific criteria	Request Bank to consider similar criteria for Network Access Control: OEM should have at least 3 references of successful deployment and signoff in Banks within India for atleast 5K License	Please adhere to the terms and conditions of RFP.
776	115	NEw		OEM specific criteria - Bank has put in reference criteria for OEM in section 13, Point 93, page 115 and for SIEM under section 3, pre-qualification criteria, page 8	Request Bank to consider similar criteria for Network Access Control: OEM should have at least 3 references of successful deployment and signoff in Banks within India for atleast 5K License	Please adhere to the terms and conditions of RFP.
777	115	New		OEM specific criteria - Bank has put in reference criteria for OEM in section 13, Point 93, page 115 and for SIEM under section 3, pre-qualification criteria, page 8	Requesting Bank to consider references outside the BFSI segments also.	Please adhere to the terms and conditions of RFP.
778	115	New	Data Classification	The OEM should have 2 or 3 references in BFSI with in India including a Bank.	Request you to consider NPCI and NIC as valid references, not limited to banks alone	Yes, It will considered
779	125	15.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution must support up to 700 endpoints/clients and solution should have compatibility of Scale-out when needed.	Need clarification on the specification, the statement of endpoint count is different from the Scope of Work	Please adhere to the terms and conditions of RFP and Amendment.
780	125	15.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution must support up to 700 endpoints/clients and solution should have compatibility of Scale-out when needed.	Need clarification on the specification, the statement of endpoint count is different from the Scope of Work	Please adhere to the terms and conditions of RFP and Amendment.



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781	125	15.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution must support up to 700 endpoints/clients and solution should have compatibility of Scale-out when needed.	Need clarification on the specification, the statement of endpoint count is different from the Scope of Work	Please adhere to the terms and conditions of RFP and Amendment.
782	125	15.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution must support up to 700 endpoints/clients and solution should have compatibility of Scale-out when needed.	Need clarification on the specification, the statement of endpoint count is different from the Scope of Work	Please adhere to the terms and conditions of RFP and Amendment.
783	125	15.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution must support up to 700 endpoints/clients and solution should have compatibility of Scale-out when needed.	Need clarification on the specification, the statement of endpoint count is different from the Scope of Work	Please adhere to the terms and conditions of RFP and Amendment.
784	125	15.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution must support up to 700 endpoints/clients and solution should have compatibility of Scale-out when needed.	Need clarification on the specification, the statement of endpoint count is different from the Scope of Work	Please adhere to the terms and conditions of RFP and Amendment.
785	125	15.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution must support up to 700 endpoints/clients and solution should have compatibility of Scale-out when needed.	Need clarification on the specification, the statement of endpoint count is different from the Scope of Work	Please adhere to the terms and conditions of RFP and Amendment.



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786	129	15.56	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Interoperable with EDR/XDR and similar agents on endpoint machine.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP and EDR from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.
787	129	15.56	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Interoperable with EDR/XDR and similar agents on endpoint machine.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP and EDR from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.
788	129	15.56	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Interoperable with EDR/XDR and similar agents on endpoint machine.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP and EDR from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.
789	129	15.56	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Interoperable with EDR/XDR and similar agents on endpoint machine.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP and EDR from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.
790	129	15.56	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Interoperable with EDR/XDR and similar agents on endpoint machine.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP and EDR from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.



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791	129	15.56	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Interoperable with EDR/XDR and similar agents on endpoint machine.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP and EDR from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.
792	131	15.75	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should provide seamless integration with existing IT infrastructure like IAM system, Antivirus, EDR/XDR, SIEM, SASE solutions.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP, AV, EDR and WSG/SWG from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.
793	131	15.75	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should provide seamless integration with existing IT infrastructure like IAM system, Antivirus, EDR/XDR, SIEM, SASE solutions.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP, AV, EDR and WSG/SWG from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.
794	131	15.75	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should provide seamless integration with existing IT infrastructure like IAM system, Antivirus, EDR/XDR, SIEM, SASE solutions.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP, AV, EDR and WSG/SWG from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.
795	131	15.75	Data Leakage Prevention for Endpoints	Solution should provide seamless integration with existing IT infrastructure like IAM system, Antivirus, EDR/XDR, SIEM, SASE solutions.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP, AV, EDR and WSG/SWG from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.



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797	131	15.75	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should provide seamless integration with existing IT infrastructure like IAM system, Antivirus, EDR/XDR, SIEM, SASE solutions.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP, AV, EDR and WSG/SWG from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.
798	136	15.126	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution should support dominant databases like Microsoft SQL, Oracle, MySQL, Postgres, and Maria DB, Mongo DB. The complete list of supported databases must be provided to BANK	Request to Modify the Spec as below. "The solution should support dominant databases like Microsoft SQL / Oracle / MySQL / Postgres / Maria DB / Mongo DB. The complete list of supported databases must be provided to BANK". Find the list of databased supported for Database Fingerprinting.	Please adhere to the terms and conditions of RFP and Amendment.
799	136	15.126	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution should support dominant databases like Microsoft SQL, Oracle, MySQL, Postgres, and Maria DB, Mongo DB. The complete list of supported databases must be provided to BANK	Request to Modify the Spec as below. "The solution should support dominant databases like Microsoft SQL / Oracle / MySQL / Postgres / Maria DB / Mongo DB. The complete list of supported databases must be provided to BANK". Find the list of databased supported for Database Fingerprinting.	Please adhere to the terms and conditions of RFP and Amendment.
800	136	15.126	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution should support dominant databases like Microsoft SQL, Oracle, MySQL, Postgres, and Maria DB, Mongo DB. The complete list of supported databases must be provided to BANK	Request to Modify the Spec as below. "The solution should support dominant databases like Microsoft SQL / Oracle / MySQL / Postgres / Maria DB / Mongo DB. The complete list of supported databases must be provided to BANK". Find the list of databased supported for Database Fingerprinting.	Please adhere to the terms and conditions of RFP and Amendment.



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801	136	15.126	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution should support dominant databases like Microsoft SQL, Oracle, MySQL, Postgres, and Maria DB, Mongo DB. The complete list of supported databases must be provided to BANK	Request to Modify the Spec as below. "The solution should support dominant databases like Microsoft SQL / Oracle / MySQL / Postgres / Maria DB / Mongo DB. The complete list of supported databases must be provided to BANK". Find the list of databased supported for Database Fingerprinting.	Please adhere to the terms and conditions of RFP and Amendment.
802	136	15.126	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution should support dominant databases like Microsoft SQL, Oracle, MySQL, Postgres, and Maria DB, Mongo DB. The complete list of supported databases must be provided to BANK	Request to Modify the Spec as below. "The solution should support dominant databases like Microsoft SQL / Oracle / MySQL / Postgres / Maria DB / Mongo DB. The complete list of supported databases must be provided to BANK". Find the list of databased supported for Database Fingerprinting.	Please adhere to the terms and conditions of RFP and Amendment.
803	136	15.126	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution should support dominant databases like Microsoft SQL, Oracle, MySQL, Postgres, and Maria DB, Mongo DB. The complete list of supported databases must be provided to BANK	Request to Modify the Spec as below. "The solution should support dominant databases like Microsoft SQL / Oracle / MySQL / Postgres / Maria DB / Mongo DB. The complete list of supported databases must be provided to BANK". Find the list of databased supported for Database Fingerprinting.	Please adhere to the terms and conditions of RFP and Amendment.
804	136	15.133	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution should be capable of monitoring and analysing both inbound and outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses.	Request to modify the spec as below, By design DLP Solution / function is to monitor the outbound data. For the inbound traffic monitoring Web Proxy will be taken care. "The solution should be capable of monitoring and analysing all the outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses."	Please adhere to the terms and conditions of RFP and Amendment.
805	136	15.133	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution should be capable of monitoring and analysing both inbound and outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses.	Request to modify the spec as below, By design DLP Solution / function is to monitor the outbound data. For the inbound traffic monitoring Web Proxy will be taken care. "The solution should be capable of monitoring and analysing all the outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses."	Please adhere to the terms and conditions of RFP and Amendment.



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807	136	15.133	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution should be capable of monitoring and analysing both inbound and outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses.	Request to modify the spec as below, By design DLP Solution / function is to monitor the outbound data. For the inbound traffic monitoring Web Proxy will be taken care. "The solution should be capable of monitoring and analysing all the outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses."	Please adhere to the terms and conditions of RFP and Amendment.
808	136	15.133	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution should be capable of monitoring and analysing both inbound and outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses.	Request to modify the spec as below, By design DLP Solution / function is to monitor the outbound data. For the inbound traffic monitoring Web Proxy will be taken care. "The solution should be capable of monitoring and analysing all the outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses."	Please adhere to the terms and conditions of RFP and Amendment.
809	136	15.133	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution should be capable of monitoring and analysing both inbound and outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses.	Request to modify the spec as below, By design DLP Solution / function is to monitor the outbound data. For the inbound traffic monitoring Web Proxy will be taken care. "The solution should be capable of monitoring and analysing all the outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses."	Please adhere to the terms and conditions of RFP and Amendment.
810	136	15.133	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution should be capable of monitoring and analysing both inbound and outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses.	Request to modify the spec as below, By design DLP Solution / function is to monitor the outbound data. For the inbound traffic monitoring Web Proxy will be taken care. "The solution should be capable of monitoring and analysing all the outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses."	Please adhere to the terms and conditions of RFP and Amendment.



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					transmission of sensitive data, including monitoring data in http/ https requests and responses."	
811	136	15.134	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution must be capable of inspecting and analysing API traffic, including both inbound and outbound requests, to identify sensitive data transfers.	Request to modify the spec as below, By design DLP Solution / function is to monitor the outbound data. For the inbound traffic monitoring Web Proxy will be taken care. "The solution should be capable of monitoring and analysing all the outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses."	Please adhere to the terms and conditions of RFP and Amendment.
812	136	15.134	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution must be capable of inspecting and analysing API traffic, including both inbound and outbound requests, to identify sensitive data transfers.	Request to modify the spec as below, By design DLP Solution / function is to monitor the outbound data. For the inbound traffic monitoring Web Proxy will be taken care. "The solution should be capable of monitoring and analysing all the outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses."	Please adhere to the terms and conditions of RFP and Amendment.
813	136	15.134	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution must be capable of inspecting and analysing API traffic, including both inbound and outbound requests, to identify sensitive data transfers.	Request to modify the spec as below, By design DLP Solution / function is to monitor the outbound data. For the inbound traffic monitoring Web Proxy will be taken care. "The solution should be capable of monitoring and analysing all the outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses."	Please adhere to the terms and conditions of RFP and Amendment.
814	136	15.134	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution must be capable of inspecting and analysing API traffic, including both inbound and outbound requests, to identify sensitive data transfers.	Request to modify the spec as below, By design DLP Solution / function is to monitor the outbound data. For the inbound traffic monitoring Web Proxy will be taken care. "The solution should be capable of monitoring and analysing all the outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses."	Please adhere to the terms and conditions of RFP and Amendment.



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815	136	15.134	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution must be capable of inspecting and analysing API traffic, including both inbound and outbound requests, to identify sensitive data transfers.	Request to modify the spec as below, By design DLP Solution / function is to monitor the outbound data. For the inbound traffic monitoring Web Proxy will be taken care. "The solution should be capable of monitoring and analysing all the outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses."	Please adhere to the terms and conditions of RFP and Amendment.
816	136	15.134	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution must be capable of inspecting and analysing API traffic, including both inbound and outbound requests, to identify sensitive data transfers.	Request to modify the spec as below, By design DLP Solution / function is to monitor the outbound data. For the inbound traffic monitoring Web Proxy will be taken care. "The solution should be capable of monitoring and analysing all the outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses."	Please adhere to the terms and conditions of RFP and Amendment.
817	136	15.131	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Proposed DLP solution should integrate with BANK WSG/SWG, EDR/XDR solution.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP, EDR and WSG/SWG from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.
818	136	15.131	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Proposed DLP solution should integrate with BANK WSG/SWG, EDR/XDR solution.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP, EDR and WSG/SWG from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.
819	136	15.131	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Proposed DLP solution should integrate with BANK WSG/SWG, EDR/XDR solution.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP, EDR and WSG/SWG from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.



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820	136	15.131	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Proposed DLP solution should integrate with BANK WSG/SWG, EDR/XDR solution.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP, EDR and WSG/SWG from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.
821	136	15.131	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Proposed DLP solution should integrate with BANK WSG/SWG, EDR/XDR solution.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP, EDR and WSG/SWG from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.
822	136	15.131	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Proposed DLP solution should integrate with BANK WSG/SWG, EDR/XDR solution.	Please remove this clause. Justification: There is no dependency in the work of DLP and EDR and both can independently work. With this clause, the indirect inputs to all the bidder to quote DLP, EDR and WSG/SWG from same OEM.	Please adhere to the terms and conditions of RFP and Amendment.
823	136	15.134	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution must be capable of inspecting and analysing API traffic, including both inbound and outbound requests, to identify sensitive data transfers.	Request to modify the spec as below, By design DLP Solution / function is to monitor the outbound data. For the inbound traffic monitoring Web Proxy will be taken care. "The solution should be capable of monitoring and analysing all the outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses."	Please adhere to the terms and conditions of RFP and Amendment.
824	137	15.146	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should support for various data masking techniques, such as substitution, shuffling, encryption, and nulling out.	OEM specific, request to remove the same.	Please adhere to the terms and conditions of RFP and Amendment.



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825	137	15.146	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should support for various data masking techniques, such as substitution, shuffling, encryption, and nulling out.	OEM specific, request to remove the same.	Please adhere to the terms and conditions of RFP and Amendment.
826	137	15.146	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should support for various data masking techniques, such as substitution, shuffling, encryption, and nulling out.	OEM specific, request to remove the same.	Please adhere to the terms and conditions of RFP and Amendment.
827	137	15.146	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should support for various data masking techniques, such as substitution, shuffling, encryption, and nulling out.	OEM specific, request to remove the same.	Please adhere to the terms and conditions of RFP and Amendment.
828	137	15.146	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should support for various data masking techniques, such as substitution, shuffling, encryption, and nulling out.	OEM specific, request to remove the same.	Please adhere to the terms and conditions of RFP and Amendment.
829	137	15.147	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should support for fingerprinting techniques like hashing, checksums, and digital signatures to identify and track data	Request to Modify the spec as "Solution should support for fingerprinting techniques like hashing / checksums/digital signatures to identify and track data"	Please adhere to the terms and conditions of RFP and Amendment.



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830	137	15.147	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should support for fingerprinting techniques like hashing, checksums, and digital signatures to identify and track data	Request to Modify the spec as "Solution should support for fingerprinting techniques like hashing / checksums/digital signatures to identify and track data"	Please adhere to the terms and conditions of RFP and Amendment.
831	137	15.147	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should support for fingerprinting techniques like hashing, checksums, and digital signatures to identify and track data	Request to Modify the spec as "Solution should support for fingerprinting techniques like hashing / checksums/digital signatures to identify and track data"	Please adhere to the terms and conditions of RFP and Amendment.
832	137	15.147	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should support for fingerprinting techniques like hashing, checksums, and digital signatures to identify and track data	Request to Modify the spec as "Solution should support for fingerprinting techniques like hashing / checksums/digital signatures to identify and track data"	Please adhere to the terms and conditions of RFP and Amendment.
833	137	15.147	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should support for fingerprinting techniques like hashing, checksums, and digital signatures to identify and track data	Request to Modify the spec as "Solution should support for fingerprinting techniques like hashing / checksums/digital signatures to identify and track data"	Please adhere to the terms and conditions of RFP and Amendment.
834	137	15.147	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should support for fingerprinting techniques like hashing, checksums, and digital signatures to identify and track data	Request to Modify the spec as "Solution should support for fingerprinting techniques like hashing / checksums/digital signatures to identify and track data"	Please adhere to the terms and conditions of RFP and Amendment.



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835	138	16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Hosting Infrastructure	Network switch - The Bank is implementing Cisco Spine-Leaf network architecture in DC & DR. The bidders are expected to ensure that the equipment being supplied by them will interface smoothly with the Bank's Cisco Spine-Leaf network architecture	Bidder is not suppose to Provide any Networking Swiches ? Is that Assumption Correct? Please clarify Whether Bank will Provide necessary Port and Interface on Various Networking Switches? Please clarify Is it fair to assume that Bank will take care of all WAN MPLS/Internet Bandwidth and it is Out of Bidder Scope.	Please adhere to the terms and conditions of RFP and Amendment.
836	138	16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Hosting Infrastructure	Network switch - The Bank is implementing Cisco Spine-Leaf network architecture in DC & DR. The bidders are expected to ensure that the equipment being supplied by them will interface smoothly with the Bank's Cisco Spine-Leaf network architecture	Please provide the existing Cisco Spine and leaf switch models along with the free ports count and interface speed to consider and propose the network interface at server's end.	Please adhere to the terms and conditions of RFP and Amendment.
837	138	16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Hosting Infrastructure	Network switch - The Bank is implementing Cisco Spine-Leaf network architecture in DC & DR. The bidders are expected to ensure that the equipment being supplied by them will interface smoothly with the Bank's Cisco Spine-Leaf network architecture	Cisco Leaf Switches how many Ports would be made available in each site for connecting the Servers. Please specify Port Speeds	Please adhere to the terms and conditions of RFP and Amendment.
838	138	16.c	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Hosting Infrastructure	Server	Kindly clarify if bidders need to provide the servers or will bank provide the required infra as this requirement contradicts with certain points mentioned above in the RFP which states bank will provide the VM infra.	It is clarified that necessary hosting infrastructure is to be provided by the bidder
839	138	16.e	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Hosting Infrastructure	SAN Switch	What is the required number of ports and port density. Also, there is no mention of the SAN storage requirement. Kindly clarify.	It is clarified that bidder should arrive number of ports and port density based on the requirements of the solutions proposed for this RFP.



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840	141	16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Hosting Infrastructure	General requirements:Space for one rack of 800 mm width and 1200 mm depth will be provided by BANK in DC and DR	What if Solution Hardware demand More Racks? Is Bank ready to provide more Racks?	It is clarified that rack space for devices like firewalls, WAF, NTP will be provided by the Bank at its DC and DRS. It is expected all other solutions proposed in this RFP has to be provisioned in a single 42U rack with power limit of 4 KW at DC; for DRS bank will provide one rack.
841	141	32	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Hosting Infrastructure - SAN Switch	5 Years 24/7 Warranty Support with 30 minutes Response Time and 6 hours Repair Time. Successful Bidder must provide documentary proof from OEM post installation of the Hardware.	6 hours repair time can we consider during business hours, pls confirm	Please adhere to the terms and conditions of RFP.
842	141	3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Hosting Infrastructure - Server Warranty	5 Years 24/7 Warranty with 30 minutes Response Time and 4 hours Call to Resolution including part replacement, access to OEM support portal, OEM technical support on 24X7X365 basis. Successful Bidder must provide documentary proof from OEM post installation of the Hardware. Highest Level of Proactive and Reactive support covering Half yearly Firmware analysis, and Proactive Health analysis. All the disk/SSD/NVME components (Data Drives) including faulty disk components will be property of the bank and will not be returned to OEM/SI.	4 hours call to resolution can we consider during business hours, pls confirm	Please adhere to the terms and conditions of RFP and Amendment.



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843	141	3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Hosting Infrastructure - Server - Warranty	5 Years 24/7 Warranty with 30 minutes Response Time and 4 hours Call to Resolution including part replacement, access to OEM support portal, OEM technical support on 24X7X365 basis. Successful Bidder must provide documentary proof from OEM post installation of the Hardware. Highest Level of Proactive and Reactive support covering Half yearly Firmware analysis, and Proactive Health analysis. All the disk/SSD/NVME components (Data Drives) including faulty disk components will be property of the bank and will not be returned to OEM/Sl.	Requesting Bank to modify as below: 5 Years 24/7 Warranty with 30 minutes Response Time and 6 hours Call to Repair including part replacement, access to OEM support portal, OEM technical support on 24X7X365 basis. Successful Bidder must provide documentary proof from OEM post installation of the Hardware.. All the disk/SSD/NVME components (Data Drives) including faulty disk components will be property of the bank and will not be returned to OEM/Sl.	Please adhere to the terms and conditions of RFP and Amendment.
844	142	10	General requirements	All the devices/products/solutions proposed for this RFP should not be announced End of Life, End of Service Life for seven years from the date of submission of this RFP.	OEM's practice of releasing updated models annually, it is not feasible to commit that the proposed products will not be declared End of Life (EOL) over a seven-year period. However, the OEM does guarantee End of Service Life support for five years from the End of Sale date, which includes continued technical support and critical updates. The products proposed are currently part of the active portfolio with no EOL/EOSL announcements.hence we request to reconsider this RPF clause.	Please adhere to the terms and conditions of RFP and Amendment.
845	142	10	General requirements	All the devices/products/solutions proposed for this RFP should not be announced End of Life, End of Service Life for seven years from the date of submission of this RFP.	OEM's practice of releasing updated models annually, it is not feasible to commit that the proposed products will not be declared End of Life (EOL) over a seven-year period. However, the OEM does guarantee End of Service Life support for five years from the End of Sale date, which includes continued technical support and critical updates. The products proposed are currently part of the active portfolio with no EOL/EOSL announcements.hence we request to reconsider this RPF clause.	Please adhere to the terms and conditions of RFP and Amendment.



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846	142	10	General requirements	All the devices/products/solutions proposed for this RFP should not be announced End of Life, End of Service Life for seven years from the date of submission of this RFP.	OEM's practice of releasing updated models annually, it is not feasible to commit that the proposed products will not be declared End of Life (EOL) over a seven-year period. However, the OEM does guarantee End of Service Life support for five years from the End of Sale date, which includes continued technical support and critical updates. The products proposed are currently part of the active portfolio with no EOL/EOSL announcements.hence we request to reconsider this RPF clause.	Please adhere to the terms and conditions of RFP and Amendment.
847	142	10	General Requirements	All the devices/products/solutions proposed for this RFP should not be announced End of Life, End of Service Life for seven years from the date of submission of this RFP.	Since the contract tenure is for 5 years, Herewith requesting below change. All the devices/products/solutions proposed for this RFP should not be announced End of Life as on date of RFP submission and the quoted hardware and software should have minimum 5 years standard OEM support from the date of delivery of the hardware and software.	Please adhere to the terms and conditions of RFP and Amendment.
848	142	14	General requirements	The successful bidder should ensure timely application of security patches,Firmware & software upgrades and IS Audit recommendations during the contract period.	Need to check how often this can be done in year, frequency of audit to be clarified	The bidder has to ensure application of any new and suggested patches, firmware, software upgrades whenever such patches are published by the OEMs. Bank arranges IS Audit yearly and VA/PT half-yearly, recommendations of auditors to be adhered to.
849	142	15	General requirements	General requirements- The successful bidder should undertake integration of CSOC setup with tape backup solution available in the Bank for offline backup needs.	Kindly clarify whether the required backup software agents / instances / capacity based licenses and required tape system hardware will be provided to bidder from Bank's end at Primary Cyber Security Operation Center and Secondary Cyber Security Operation Center locations.	Bank expects the data to be pumped into a shared path from where it will be fetched and written on to the tape. Tape system is



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						available in DC and DR locations.
850	143	5	SECTION 5 - COMMERCIAL BID	PROCUREMENT OF SOLUTIONS WITH LICENSES [WITH 1-YEAR WARRANTY AND 4 YEARS ATS OR SUBSCRIPTION LICENSE]	Requesting Bank to release Software order with 3 years warranty and ATS for 4th and 5th Year.	Please adhere to the terms and conditions of RFP and Amendment.
851	143	5	COMMERCIAL BID	PROCUREMENT OF SOLUTIONS WITH LICENSES [WITH 1-YEAR WARRANTY AND 4 YEARS ATS OR SUBSCRIPTION LICENSE]	Requesting Bank to release Software order with 3 years warranty and ATS for 4th and 5th Year.	Please adhere to the terms and conditions of RFP and Amendment.
852	143	5	COMMERCIAL BID	PROCUREMENT OF SOLUTIONS WITH LICENSES [WITH 1-YEAR WARRANTY AND 4 YEARS ATS OR SUBSCRIPTION LICENSE]	Requesting Bank to release Software order with 3 years warranty and ATS for 4th and 5th Year.	Please adhere to the terms and conditions of RFP and Amendment.
853	143	6	SECTION 5 - COMMERCIAL BID Table - B Asset Management	12000 device licenses for asset	We understand that asset management requirement is for 12000 assets. Kindly provide the assets classification based on asset type	The required details will be shared with the successful bidder
854	143	7	SECTION 5 - COMMERCIAL BID Table - B PATCH MANAGEMENT	6000 device licenses for patch Management	We understand that patch management is a requirement for 6000 devices. Request to provide the split up of the devices based on OS/type.	The required details will be shared with the successful bidder
855	143	7	SECTION 5 - COMMERCIAL BID	Procurement of Licences	Please advise how many technicians need to be considered for Patch Management Solution. Also please provide a split of Endpoint and Server count from the 6000 licenses mentioned in the RFP	Please adhere to the terms and conditions of RFP. The required details shall be provided to the successful bidder



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856	143	12	Section 5, Table B, Point 12	NAC Licenses	Under page 34, point 12, the licenses mentioned is 9000, where as this table mentions 11000, kindly clarify the required quantity of licenses	Please adhere to the terms and conditions of RFP and Amendment.
857	143	5.Table B	COMMERCIAL BID	PROCUREMENT OF SOLUTIONS WITH LICENSES [WITH 1-YEAR WARRANTY AND 4 YEARS ATS OR SUBSCRIPTION LICENSE]	Requesting Bank to release Software order with 3 years warranty and ATS for 4th and 5th Year.	Please adhere to the terms and conditions of RFP and Amendment.
858	143		SECTION 5 - COMMERCIAL BID TABLE -A TABLE -B	Multiplication Factor	We understand the bidder needs to quote as per the quantity mentioned in the commercial bid format under multiplication factor column. Any change in quantity after Go-Live will be considered as a variation and the rates will be mutually agreed upon. Kindly confirm	Please adhere to the terms and conditions of RFP.
859	143		SECTION 5 - COMMERCIAL BID	PROCUREMENT OF DEVICES/ SOLUTIONS WITH 3 YEARS WARRANTY and its AMC (All amount should be in INR inclusive all taxes)	Requesting bank to consider, Bid value should include GST too?	Yes, Please adhere to the terms and conditions of RFP.
860	143		SECTION 5 - COMMERCIAL BID	PROCUREMENT OF DEVICES/ SOLUTIONS WITH 3 YEARS WARRANTY and its AMC (All amount should be in INR inclusive all taxes)	Requesting bank to consider, Bidder requests to reduce the Warranty period to 1 Year	Please adhere to the terms and conditions of RFP.
861	143		SECTION 5 - COMMERCIAL BID	PROCUREMENT OF SOLUTIONS WITH LICENSES [WITH 1-YEAR WARRANTY AND 4 YEARS ATS OR SUBSCRIPTION LICENSE]	Requesting Bank to release Software order with 3 years warranty and ATS for 4th and 5th Year.	Please adhere to the terms and conditions of RFP and Amendment.
862	144	5	Commercial Bid	Table B.13.VAS	The license is based on number of assets and not on number of concurrent scans. Kindly specify the total number of assets to be scanned for VM.	The required details shall be shared to the successful bidder
863	145		SECTION 5 - COMMERCIAL BID TABLE- F	TOTAL COST OF OWNERSHIP (TCO ) FOR FIVE YEARS PERIOD	We understand the Contract period is 5 Years. Request bank please share the breakup of the Contract period.	Please adhere to the terms and conditions of RFP.
864	146	137	Data Leakage Prevention	Solution should support for various data masking techniques, such as substitution, shuffling, encryption, and nulling out.	OEM specific, request to remove the same.	Please adhere to the terms and conditions of RFP and Amendment.
865	147	1	Annexure-I 1. BID FORM	Deviations not allowed	We understand that the clarifications contained in the bidder's proposal will form part of the contract, such	Please adhere to the terms and conditions of RFP.



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					that in case of a conflict between the RFP and the bidder's proposal, the bidder's proposal will prevail	
866	147	137	Data Leakage Prevention	Solution should support for fingerprinting techniques like hashing, checksums, and digital signatures to identify and track data	Request to Modify the spec as "Solution should support for fingerprinting techniques like hashing / checksums/digital signatures to identify and track data"	Please adhere to the terms and conditions of RFP and Amendment.
867	154	15	Annexure-III - Serial No . 15, BIDDER'S INFORMATION	Last three financial years mentioned as FY2021-22, FY2022-23 and FY2023-24.	We request the bank for the following confirmation whether we need to submit FY2021-22, FY2022-23 and FY2023-24. OR FY2022-23 FY2023-24 FY2024-25	Please adhere to the terms and conditions of RFP and Amendment.
868	157	6	Annexure-VI - TURNOVER AND NETWORTH CERTIFICATE	This information is based on the Audited Financial Statements for FY2021-22, FY2022-23 and FY2023-24. in the tabulation it is mentioned as FY2022-23 FY2023-24 FY2024-25	We request the bank for the following correction This information is based on the Audited Financial Statements for FY2021-22, FY2022-23 and FY2023-24. in the tabulation it is mentioned as FY2022-23 FY2023-24 FY2024-25	Please adhere to the terms and conditions of RFP and Amendment.
869	165	7	Annexure-X 10. NON DISCLOSURE AGREEMENT	7) Damages: The provisions of this Contract are necessary for the protection of the business goodwill of the parties and are considered by the parties to be reasonable for such purposes. Both the parties agree that any breach of this Contract will cause substantial and irreparable damages to the other party and, therefore, in the event of such breach, in addition to other remedies, which may be available, the party violating the terms of Contract shall be liable for the entire loss and damages on account of such disclosure. Each party agrees to indemnify the other against loss suffered due to breach of contract / RFP / SLA and undertakes to make good the financial loss, Litigation charges, Arbitration Charges, other charges etc caused directly or indirectly by claims brought about by its customers or by third parties.	We request this section to be replaced with the following:  If a third party asserts a claim against Owner that an Bidder's services acquired under the Agreement infringes a patent or copyright, Bidder will defend Owner against that claim and pay amounts finally awarded by a court against Owner or included in a settlement approved by Bidder. Owner must promptly: i) notify Bidder in writing of the claim; ii) supply information requested by Bidder; and iii) allow Bidder to control, and reasonably cooperates in, the defense and settlement, including mitigation efforts	Please adhere to the terms and conditions of RFP.



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870	165	7	Annexure-X NON DISCLOSURE AGREEMENT	<p>7) Damages: The provisions of this Contract are necessary for the protection of the business goodwill of the parties and are considered by the parties to be reasonable for such purposes. Both the parties agree that any breach of this Contract will cause substantial and irreparable damages to the other party and, therefore, in the event of such breach, in addition to other remedies, which may be available, the party violating the terms of Contract shall be liable for the entire loss and damages on account of such disclosure. Each party agrees to indemnify the other against loss suffered due to breach of contract / RFP / SLA and undertakes to make good the financial loss, Litigation charges, Arbitration Charges, other charges etc caused directly or indirectly by claims brought about by its customers or by third parties.</p>	<p>We propose that the indemnity shall be restricted to direct damages:  "The provisions of this Contract are necessary for the protection of the business goodwill of the parties and are considered by the parties to be reasonable for such purposes. Both the parties agree that any breach of this Contract will cause substantial and irreparable damages to the other party and, therefore, in the event of such breach, in addition to other remedies, which may be available, the party violating the terms of Contract shall be liable for the entire loss and damages on account of such disclosure. Each party agrees to indemnify the other against loss suffered due to breach of contract / RFP / SLA and undertakes to make good any direct damages, Litigation charges, Arbitration Charges, other charges etc caused directly by claims brought about by its customers or by third parties."</p>	Please adhere to the terms and conditions of RFP.
871	28 & 29	37	TERMINATION OF CONTRACT FOR DEFAULT	<p>The Bank, without prejudice to any other remedy for breach of contract, by 30 days written notice of default sent to the Successful bidder, may terminate this Contract in whole or in part : a. if the Successful bidder fails to deliver any or all of the deliverables within the period(s) specified in the Contract, or within any extension thereof granted by the Bank; or b. if the Successful bidder fails to perform any other obligation(s) under the Contract. c. If the Successful bidder, in the judgement of the Bank has engaged in corrupt or fraudulent practices or unethical practices in competing for or in executing the Contract. 'For the purpose of this clause: "Corrupt practice" means the offering, giving,</p>	<p>The words "In the Judgement of the Bank in Clause 37 may be deleted as suggested (marked in Red)</p>	Please adhere to the terms and conditions of RFP.



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				<p>receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution; and</p> <p>“fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Bank, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Bank of the benefits of free and open competition.</p> <p>“Unethical practice” means any activity on the part of bidder, which try to circumvent tender process in any way. Unsolicited offering of discounts, reduction in financial bid amount, upward revision of quality of goods etc after opening of first bid.</p>		
872	34 /143	8	Table-B	Procurement of Licences	Centralized Log Management Bill of Material shows 200 Licenses. Please provide the split of windows file servers, linux file servers, cloud sources, application sources, syslog devices, MS SQL Servers, IIS Sites, Windows Servers, Windows Workstations e.t.c to be considered in this 200 License.	The required details may be shared with the successful bidder.
873	61-68	7,10,14,94	DAM	Technical Compliance in DAM	Risk Analytics is an important rich feature, where every DAM should have this to prevent from suspicious data activities, Kindly add this points	It is not mandatory however the solution quoted by the bidder may have this feature.
874	61-68	7,10,14,94	DAM	Technical Compliance in DAM	Vulnerability management is a critical feature that every Database Activity Monitoring (DAM) solution should include. It enables the identification of vulnerabilities within the database and provides actionable recommendations for remediation, thereby strengthening overall database security posture.	Please refer to the terms and conditions of RFP and Amendment.



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875	General	General		Existing Primary Cyber Security Operation Center and Secondary Cyber Security Operation Center floor and rack layout details required.	Kindly provide the Rack layout details along with power density per Rack at DC and DR Center locations.	It is clarified that Rack layout details shall be shared with the successful bidder. Power density per rack is approximately 4 KW (consumed power)
876	General	General		Server, Storage Hardware, System Software, Virtualization hypervisor and Database software technical specifications were not provided, kindly confirm if bidder needs to consider the required specs for CSOC applications	Kindly do let us know is there are minimum hardware and Software requirements which bidder needs to consider and propose as part of the project requirements.	It is clarified that sizing of hardware and software to be considered based on the requirements of CSOC solution proposed for this RFP.
877		NEW	DAM	a) Employee Details: Displaying relevant user attributes such as email address, phone numbers, and office location. b) Incidents: Presenting a graphical visualization of the employee's historical security incidents, categorized by severity level. c) Anomalies: Showing a graphical representation of the employee's detected anomalous activities, scaled from Low to High risk. d) Endpoints Activity: Detailing the number of distinct endpoints utilized by the employee to access monitored resources. e) Databases Activity: Illustrating the number of unique databases accessed by the employee.	Risk Analytics is an important rich feature, where every DAM should have this to prevent from suspicious data activities, Kindly add this points	The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
878		NEW	DAM	Abuse of Database Service Accounts	Risk Analytics is an important rich feature, where every DAM should have this to prevent from suspicious data activities, Kindly add this points	The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
879		NEW	DAM	Account Classification: Automatically identify database account types (e.g., service, user) to differentiate risk.	Risk Analytics is an important rich feature, where every DAM should have this to prevent from suspicious data activities, Kindly add this points	The bidder may provide any additional feature(s) but all other technical



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						specifications in the RFP should be met.
880		NEW	DAM	Activity Indicating Potential SQL Injection		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
881		NEW	SIEM	Additional clarification requirement	Considering the requirement is non-HA and DC-DR. Should the architecture be Active-Passive or Active-Active? This would reflect in the hardware requirement and Licensing structure as well	It is clarified that SIEM is to be implemented in Active-Passive architecture.
882		NEW	SIEM	Additional clarification requirement	Most next-gen SIEM solution is licensed based on ingestion (GB/Day). Request to mention 325 bytes per event for conversion from EPS to ingestion	Please adhere to the terms and conditions of RFP.
883		NEW	SIEM	Additional clarification requirement	Should 5000 EPS be considered for DC itself or this includes logs from DC+DR	5000 EPS irrespective of location of log sources
884		NEW	AM & PM	Additional clause	Adding the following clause in the RFP requiring ITIL alignment and ITIL4 certification for Monitoring and Event Management justifies the adoption of best practices, quality assurance, and standardized IT service management. It ensures improved efficiency and vendor expertise while setting clear expectations and demonstrating a commitment to continuous improvement in IT practices. "The proposed solution should be aligned with ITIL framework principles and certified with ITIL4 with minimum 12 practices like: Monitoring & Event Management, Incident Management, Service Request Management, Problem Management, Service Level Management Capacity & Performance Management, Availability Management, Change Enablement	It is not mandatory however the solution quoted by the bidder may have this feature.



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					Release Management, Knowledge Management Measurement & Reporting Management IT Asset Management"	
885		NEW	CLMS	Additional clause	CIS (Center for Internet Security) standards provide globally recognized security benchmarks with actionable guidelines for securely configuring systems and enterprise networks. Adopting these standards for such data center project will help enhance cybersecurity posture, reduce risks, and ensure compliance with industry regulations. Hence ,we request you to add the following cluase in the RFP "The OEM of the proposed solution should possess Quality certifications such as CIS benchmark certificate. Documentary proof must be provided at the time of submission."	Please adhere to the terms and conditions of RFP.
886		NEW		Additional clause-General Points	Are there existing monitoring or ITSM tools (e.g., Splunk, ManageEngine, SolarWinds, etc.) currently used by the bank that need to be integrated into the CSOC setup, or will this be a greenfield deployment?	The required details may be shared with the successful bidder.
887		NEW		Additional clause-General Points	Asset Management - Number of IT technicians managing assets.	Please refer page No 37 (Requirement of Manpower) in RFP
888		NEW		Additional clause-General Points	Can the bank please clarify if all critical components (SIEM, WAF, Firewalls, DLP) are expected to be deployed in Active-Active HA mode at both DC and DR locations, or if Active-Passive is acceptable for some	Please refer to the terms and conditions of RFP and Amendments.
889		NEW		Additional clause-General Points	If a resource fails to meet bank interview expectations, can the bank provide guidance on acceptable certification levels or experience benchmarks to avoid repeated rejections?	It is clarified that candidates will be evaluated against the eligibility criteria mentioned in the RFP.



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890		NEW	NEW	Additional clause-General Points	If the bidder is required to provision OEM products and/or OEM support thereon (collectively "OEM Items"), those will be provided solely as per OEM terms. In case of any issues arising from OEM Items, bidder will coordinate with the relevant OEM or reseller to pass on any service level credit to XXXXX, but the bidder shall not be responsible for any representations, warranties or indemnities in respect of OEM Items. Notwithstanding anything contained in the RFP or the contract, under no circumstances shall bidder be liable for any damages arising out of use of OEM Items	Please adhere to the terms and conditions of RFP.
891		NEW		Additional clause-General Points	Is there any preference or requirement from the bank regarding OEM-certified training vs hands-on custom training? Also, are certification exams to be covered for bank staff?	Please adhere to the terms and conditions of RFP.
892		NEW		Additional clause-General Points	NAC (Network Access Control) - Integration with existing infrastructure (e.g., AD, switches, firewalls)	Please adhere to the terms and conditions of RFP.
893		NEW		Additional clause-General Points	NAC (Network Access Control) - Number of endpoints/users to be covered	Please adhere to the terms and conditions of RFP.
894		NEW		Additional clause-General Points	NAC (Network Access Control) - Wired/wireless network environment	Please adhere to the terms and conditions of RFP.
895		NEW		Additional clause-General Points	Number of Databases and Instances for DAM	The required details may be shared with the successful bidder.
896		NEW		Additional clause-General Points	Please confirm the log retention period of Centralised Log management	The rolling log retention period for CLMS is as follows online: 270 days offline: Bank will provide tape back up infrastructure.



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897		NEW		Additional clause-General Points	Please confirm the log retention period of SIEM	The rolling log retention period for SIEM is as follows online: 180 days offline: Bank will provide tape back up infrastructure.
898		NEW		Additional clause-General Points	Provide details of database technologies in use (e.g., SQL Server, Oracle, MySQL, etc)	The required details may be shared with the successful bidder.
899		NEW		Additional clause-General Points	Some OEMs bundle multiple modules under single licensing. Can we propose such consolidated licenses if all mandatory features are available—e.g., EDR + patching + DLP from one OEM suite? Will this be compliant?	Yes, provided it complies with all the technical specifications mentioned in RFP. In such case, the cap of 3 solutions/products per OEM will be considered.
900		NEW		Additional clause-General Points	Specify number of instances per database type.	The required details may be shared with the successful bidder.
901		NEW		Additional clause-General Points	Web Proxy Solution - Is it a Secure Web Gateway (SWG)?, Is it cloud-based or on-prem?, Product/vendor details (e.g., Zscaler, Forcepoint, etc.)	Please adhere to the terms and conditions of RFP.
902		NEW		Additional clause-General Points	Will the commercial evaluation during reverse auction consider total cost of ownership including FMS, ATS, and renewals, or only initial hardware and licenses?	It is clarified that only total cost of ownership will be considered during reverse auction.



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903		NEW	SIEM	Additional points to be included	Machine learning should be embedded across the platform (SIEM & CLMS). It should empower every user in the SOC with ML. Security analyst to become citizen data scientist i.e. used predefined ML algorithms to detect & predict threats, threat hunters to build their own ML models with steps to build, train and implement model and data scientists should be able to integrate various ML frameworks.	Please adhere to the terms and conditions of RFP.
904		NEW	SIEM	Additional points to be included	The proposed solution must provide GUI that can easily help to build, built-in or custom machine learning models using the pre-defined sequence and should be able to integrate with a collection of NLP and classical machine learning libraries, generic machine learning tools like tensor flow, pytorch, R, Python, Scala etc.	It is not mandatory however the solution quoted by the bidder may have this feature.
905		NEW	SIEM	Additional points to be included	The proposed solution should be able to receive, ingest and index structured or unstructured data without schema or normalization and no events should be dropped if log source changes the format of log data. Unparsed events should be usable for co-relation and machine learning models.	It is not mandatory however the solution quoted by the bidder may have this feature.



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906		NEW	SIEM	Additional points to be included	The solution must ensure that if data ingested is not parsed then with the new parser old data ingested should also be parsed without need to re-ingest data throughout the retention period. Use Case: Referencing old data for predictive analytics, proactive monitoring etc. By not re-indexing and re-ingesting security analyst would	It is not mandatory however the solution quoted by the bidder may have this feature.
907		NEW	SIEM	Additional points to be included	The solution must provide the same search language for search, investigate, alert, report and visualize license utilization. A proper error handling screen should be available.	It is not mandatory however the solution quoted by the bidder may have this feature.
908		NEW	EDR and Server Security	Additional Query	Requesting Bank to Include Endpoint Sandboxing Solution which can be leveraged by EDR and Server Security solution. Justification: The EDR solution will work at its best when EPP, EDR and Sandboxing deployed together, it is industry best practice and bank will see the Maximum effectiveness of the EDR solution. The analysis process is divided into two ways to identify the anomalies - Static and Dynamic analysis. For Static Analysis, the signature-based analysis is done by EPP first followed by the Behaviour based detection by EDR. If the malware is still unidentified (which is Zero-day vulnerability), then the Dynamic analysis will take place which will be performed by Sandboxing solution. All these activities must happen one after another, hence it is very important to have all the solutions integrated tightly with each other and from the same OEM from day one and AV and EDR must be a single agent and single management console.	Please adhere to the terms and conditions of RFP.



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909		NEW	EDR and Server Security	Additional Query	<p>Requesting Bank to Include Endpoint Sandboxing Solution which can be leveraged by EDR and Server Security solution.</p> <p>Justification: The EDR solution will work at its best when EPP, EDR and Sandboxing deployed together, it is industry best practice and bank will see the Maximum effectiveness of the EDR solution. The analysis process is divided into two ways to identify the anomalies - Static and Dynamic analysis.</p> <p>For Static Analysis, the signature-based analysis is done by EPP first followed by the Behaviour based detection by EDR. If the malware is still unidentified (which is Zero-day vulnerability), then the Dynamic analysis will take place which will be performed by Sandboxing solution.</p> <p>All these activities must happen one after another, hence it is very important to have all the solutions integrated tightly with each other and from the same OEM from day one and AV and EDR must be a single agent and single management console.</p>	Please adhere to the terms and conditions of RFP.
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910		NEW	EDR and Server Security	Additional Query	<p>Requesting Bank to Include Endpoint Sandboxing Solution which can be leveraged by EDR and Server Security solution.</p> <p>Justification: The EDR solution will work at its best when EPP, EDR and Sandboxing deployed together, it is industry best practice and bank will see the Maximum effectiveness of the EDR solution. The analysis process is divided into two ways to identify the anomalies - Static and Dynamic analysis.</p> <p>For Static Analysis, the signature-based analysis is done by EPP first followed by the Behaviour based detection by EDR. If the malware is still unidentified (which is Zero-day vulnerability), then the Dynamic analysis will take place which will be performed by Sandboxing solution.</p> <p>All these activities must happen one after another, hence it is very important to have all the solutions integrated tightly with each other and from the same OEM from day one and AV and EDR must be a single agent and single management console.</p>	Adhere to the terms of the RFP
911		NEW		Additional Query - PRE-QUALIFICATION CRITERIA OF THE OEM	<p>OEM should have provided On-prem AV and EDR solution with minimum 10,000 endpoints in five Government Organizations/ BFSI / PSU in India, during last 5 years as on date of submission of Bids. Provide copies of completion certificate/ reference letter email from client along with copy of purchase order/ contract agreement/ work order/ engagement letter/ invoices.</p>	Please adhere to the terms and conditions of RFP.



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912		NEW		Additional Query - PRE-QUALIFICATION CRITERIA OF THE OEM	OEM should have provided On-prem AV and EDR solution with minimum 10,000 endpoints in five Government Organizations/ BFSI / PSU in India, during last 5 years as on date of submission of Bids. Provide copies of completion certificate/ reference letter email from client along with copy of purchase order/ contract agreement/ work order/ engagement letter/ invoices.	Please adhere to the terms and conditions of RFP.
913		NEW		Additional Query - PRE-QUALIFICATION CRITERIA OF THE OEM	OEM should have provided On-prem AV and EDR solution with minimum 10,000 endpoints in five Government Organizations/ BFSI / PSU in India, during last 5 years as on date of submission of Bids. Provide copies of completion certificate/ reference letter email from client along with copy of purchase order/ contract agreement/ work order/ engagement letter/ invoices.	Please adhere to the terms and conditions of RFP.
914		NEW		Additional Query - PRE-QUALIFICATION CRITERIA OF THE OEM	OEM should have provided On-prem AV and EDR solution with minimum 10,000 endpoints in five Government Organizations/ BFSI / PSU in India, during last 5 years as on date of submission of Bids. Provide copies of completion certificate/ reference letter email from client along with copy of purchase order/ contract agreement/ work order/ engagement letter/ invoices.	Please adhere to the terms and conditions of RFP.
915		NEW		Additional Query - Bank to consider this point for SIEM	<ul style="list-style-type: none"> <li>The platform must feature a built-in Sigma-Rhythm engine that enables analysts to utilize all available Sigma rules without manually downloading or converting any rules.</li> </ul>	It is not mandatory however the solution quoted by the bidder may have this feature.
916		NEW		Additional Query - Bank to consider this point for SIEM	<ul style="list-style-type: none"> <li>The platform must provide predictive Threat Intelligence Using Behavior Modeling.</li> </ul>	Please adhere to the terms and conditions of RFP.
917		NEW		Additional Query - Bank to consider this point for SIEM	<ul style="list-style-type: none"> <li>The proposed software MUST NOT drop logs if the platform receives more than the purchased license.</li> </ul>	Please adhere to the terms and conditions of RFP and Amendment.



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918		NEW		Additional Query - Bank to consider this point for SIEM	<ul style="list-style-type: none"> <li>The proposed solution must include a "PTI: Predictive Threat Intelligence" and the "Unique: Static/Dynamic" Threat Intelligence mentioned in the previous section.</li> </ul>	Please adhere to the terms and conditions of RFP.
919		NEW		Additional Query - Bank to consider this point for SIEM	<ul style="list-style-type: none"> <li>The SIEM must include natively and without adding a license, an anti-phishing e-mail module (The SIEM must have the capacity to track, analyze "using its own sandbox" and respond to phishing emails). Built-in antiphishing module continuously evaluates message tracking logs for malicious content and responds dynamically when threats are identified or emails are reported</li> </ul>	Please adhere to the terms and conditions of RFP.
920		NEW		Additional Query - Bank to consider this point for SIEM	SIEM Solution vendor must be in Gartner leader quadrant	Please adhere to the terms and conditions of RFP.
921		NEW		Additional Query - Bank to consider this point for SIEM	The Sigma-Rhythm engine must provide analysts with real-time dashboards for Sigma matching, eliminating the need to run search or investigation queries. This functionality should operate in real time.	The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
922		NEW		Additional Query - Bank to consider this point for SIEM	The solution must manage an unlimited number of devices and be based on the number of Average EPS mentioned in the RFP	Please adhere to the terms and conditions of RFP.
923		NEW		Additional Query - Bank to consider this point for SIEM	The solution must support a minimum of 1000+ vendor/ready technology integrations "without parser customization and without additional costs").	Please adhere to the terms and conditions of RFP.



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924		NEW		Additional Query EDR and Server Security	<p>Requesting Bank to Include Endpoint Sandboxing Solution which can be leveraged by EDR and Server Security solution.</p> <p>Justification: The EDR solution will work at its best when EPP, EDR and Sandboxing deployed together, it is industry best practice and bank will see the Maximum effectiveness of the EDR solution. The analysis process is divided into two ways to identify the anomalies - Static and Dynamic analysis.</p> <p>For Static Analysis, the signature-based analysis is done by EPP first followed by the Behaviour based detection by EDR. If the malware is still unidentified (which is Zero-day vulnerability), then the Dynamic analysis will take place which will be performed by Sandboxing solution.</p> <p>All these activities must happen one after another, hence it is very important to have all the solutions integrated tightly with each other and from the same OEM from day one and AV and EDR must be a single agent and single management console.</p>	Please adhere to the terms and conditions of RFP.
925		NEW	DAM	Advanced Conditions: Support for more complex rule definitions, potentially including combinations of the above attributes and other specific event characteristics.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.



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926		NEW	DAM	All the reports should be generated at least in minimum time (within 120 seconds)	Kindly amend this requirement to "All the reports should be generated at least in minimum time" as generating a report depends on several factors including but not limited to Central Management Configuration, network connectivity, type of report, report content, duration of report, existing job queue, etc,. Although the report typically generates within few minutes, however the actual time taken depends on several factors which may exceed 2 minutes as well sometimes.	Please adhere to the terms and conditions of RFP.
927		NEW	DAM	Anomalies: These are statistically significant deviations from established baselines of user and application behavior regarding data access. Anomalies encompass unusual activities across dimensions like accessed objects, access times, data volume, and query types, acting as initial indicators of potential risk.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
928		NEW	DAM	Anomalous Activity Related to Data Backup or Restore Operations		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
929		NEW	DAM	Attempts to Bypass Security Controls		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
930		NEW	DAM	Behavioral Baselines: Establish and monitor typical data access (e.g., user/application work hours, data volume, access frequency) to detect deviations.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.



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931		NEW	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	By analyzing activity over time and comparing users to their peers, it should reduce false positives and negatives, providing prioritized alerts for potential risks	Risk Analytics is an important rich feature, where every DAM should have this to prevent from suspicious data activities, Kindly add this points	It is not mandatory however the solution quoted by the bidder may have this feature.
932		NEW	DAM	Changes to Critical Database Objects		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
933		NEW	DAM	Changes to Database User Permissions		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
934		NEW	DAM	Data Sensitivity Indicators: Identify potential data sensitivity by analyzing access to tables with names/schemas suggesting sensitive information and detecting anomalous access patterns to those tables.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
935		NEW	DAM	Database Operation Conditions: The option to specify the types of database operations to be whitelisted, such as SELECT, INSERT, UPDATE, DELETE, or specific stored procedures.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
936		NEW	DAM	Description: A clear and concise explanation of the suspicious activity. b) Severity Influencing Reasons: The factors and analysis that contributed to the assigned risk level. c) Client and Server Details: Relevant information about the originating client (e.g., hostname, IP address) and the target server (e.g., database instance). d) Incident Details: Specific technical information and logs related to the anomalous event. e) Typical Behavior: A baseline view of the		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.



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				involved user or entity's regular activity patterns for comparison.		
937		NEW	DAM	Detection of Audit Log Manipulation		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
938		NEW	DAM	Discovery of Sensitive Data Elements		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
939		NEW	DAM	Entities With Most Severe Issues: A section listing and potentially ranking users, sources, and destinations associated with the highest number or severity of security issues.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
940		NEW	DAM	Events Analyzed: A graph showing the volume of events analyzed over time.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
941		NEW	DAM	Excessive Access to Database Records		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
942		NEW	DAM	For effective incident investigation, the risk analytics solution must provide comprehensive details for each identified anomaly, including:		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.



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943		NEW	General	General	We request the Bank not to consider the current NOC service providers for participation in this CSOC RFP, in order to ensure operational independence, best practice in Banking sector	Please refer to the amendment
944		NEW	DAM	Identification of Potential Malware Introduction		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
945		NEW	DAM	Incidents: These are formed by correlating and analyzing individual anomalies, often enriched with threat intelligence and contextual information, to pinpoint confirmed or highly suspected security violations or policy breaches. Incidents are actionable security events that generate alerts and demand investigation.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
946		NEW	DAM	Indicators of Potential Machine Takeover		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
947		NEW	DAM	Issues: A summary panel displaying the total number of security issues, visually categorized by severity (e.g., Critical, High, Medium, Low).		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
948		NEW	DAM	kerberos authentication	Kindly remove Kerberos authentication as it won't have any impact on the primary functionality while the platform will support the internal authentication, LDAP, RADIUS and SAML. The kerberos is supporting for accessing the data sources to be integrated.	Please adhere to the terms and conditions of RFP.



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949		NEW	DAM	Network Conditions: The capability to specify the source IP addresses or hostname patterns from which the whitelisted behavior originates.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
950		NEW	DAM	Object Conditions: The capability to specify conditions based on the affected database objects, such as specific database names, schemas, or table names, allowing for targeted whitelisting at the data level.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
951		NEW	NAC	OEM specific criteria	Request Bank to consider similar criteria for Network Access Control: OEM should have at least 3 references of successful deployment and signoff in Banks within India for atleast 5K License	Please adhere to the terms and conditions of RFP and Amendment.
952		NEW	Bank has put in reference criteria for OEM in section 13, Point 93, page 115 and for SIEM under section 3, pre-qualification criteria, page 8	OEM specific criteria	Request Bank to consider similar criteria for Network Access Control: OEM should have at least 3 references of successful deployment and signoff in Banks within India for atleast 5K License	Please adhere to the terms and conditions of RFP and Amendment.
953		NEW	Additional Clause	OEM specific criteria : Bank has put in reference criteria for OEM in point 13, Point 93, page 115 and for SIEM under section 3, pre-qualification criteria, Point 11, page 8	Request Bank to consider similar criteria for (NAC) Network Access Control: OEM should have at least 3 references of successful deployment and signoff in Banks within India for atleast 5K License	Please adhere to the terms and conditions of RFP.
954		NEW	DAM	Policy-based scans should allow administrators to define and apply predefined or custom security policies to assess database configurations and identify vulnerabilities based on established benchmarks and rules.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.



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955		NEW	DAM	Potentially Malicious Database Command Execution		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
956		NEW	DAM	Protected Assets: A summary indicating the number of protected data assets (e.g., Databases).		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
957		NEW	NAC	Recommendation	<p>In addition to corporate devices and guests, NAC solution shall be capable to address the growing requirement of BYOD by providing an easy and secure way to onboard those devices</p> <p>The solution should have integrated Certificate Authority (CA) for securely onboarding Personal/BYOD devices, without disturbing corporate PKI. The solution shall include these features from Day 1</p>	Please adhere to the terms and conditions of RFP.
958		NEW	NAC	Recommendation	<p>It is important to follow a 'authenticate first' methodology when deploying NAC. To achieve this, the solution shall have an enterprise-grade RADIUS server. Minimum benchmark of authentications per second will guarantee the performance</p> <p>The solution should include an enterprise-grade RADIUS server with 100+ vendor dictionaries, delivering full-featured AAA Services across multi-vendor infrastructure. Each NAC appliance (VM or Hardware) should support minimum 100 Authentications (IEEE 802.1x) per second</p>	Please adhere to the terms and conditions of RFP.



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959		NEW	NAC	Recommendation	To ensure bank does not incur recurring expenses for feature licenses.  All NAC feature licenses shall be offered with perpetual licenses including RADIUS, TACACS+, Guest, BYOD, Device Profiling, Posture Checking and 3rd party integration	Please adhere to the terms and conditions of RFP.
960		NEW	DAM	Rule History and Audit: A log of all created, modified, and deleted allow list rules, including timestamps and the users responsible for the changes, ensuring proper governance and accountability.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
961		NEW	DAM	Rule Name and Description: The ability to define a unique name and provide a detailed description for each allow list rule for clarity and auditability.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
962		NEW	DAM	Rule Status: Options to enable or disable individual allow list rules, providing control over their active application.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
963		NEW	Additional Clause	SCOPE OF WORK - Asset Management and Patch Management	Please advise how many technicians need to be considered for Patch Management Solution. Also please provide a split of Endpoint and Server count from the 6000 licenses mentioned in the RFP	Please refer to the scope of work mentioned in this RFP. The required details may be provided to the successful bidder.
964		NEW	DAM	Security Events Over Time: Line graphs visualizing the trends of security incidents and anomalies detected over a selected time period.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.



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965		NEW	DAM	Solution should detect attacks on network protocols, as well as application layer DB activity.	Attacks on Network level protocol prevented by WAF, IPS, not via a DAM. Kindly rephrase this to "Solution should detect attacks on application layer DB" as it will favour a specific OEM only.	Please adhere to the terms and conditions of RFP and Amendment.
966		NEW	DAM	Solution should have capability to track execution of stored procedures, including who executed a procedure, what procedure name and when, which tables were accessed.	Kindly rephrase to "Solution should have capability to track execution of stored procedures, including who executed a procedure, what procedure name and when" as stored procedures are stored in the databases and by giving the access to the database it will be intrusive and a privacy risk as well. Stored procedures often contain confidential logic, such as financial calculations, fraud detection algorithms, or pricing models, and giving the agent access to these data will increase the attack surface by the unauthorised users.	Please adhere to the terms and conditions of RFP.
967		NEW	DAM	Standard Access Sources: The system should establish and monitor the typical endpoint information (e.g., hostnames, IP addresses) from which users and applications regularly access databases.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
968		NEW	DAM	Subject Conditions: The ability to define conditions based on the user or application performing the action, including specific usernames, application names, or other relevant identifiers.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
969		NEW	DAM	Suspicious Data Export or Import Operations		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
970		NEW	DAM	Suspicious Data Masking or Unmasking Events		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.



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971		NEW	DAM	Suspicious Scans of Sensitive System Tables		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
972		NEW	DAM	System Health Status: An overview of the operational status of various components of the analytics solution.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
973		NEW	WAF	System should have built-in web deception method to lure bots away from legitimate resources	This is one of the proactive technique to lure the bots from legitimate resources. Hence request to add these in the RFP.	The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
974		NEW	DAM	Tag-based scans should enable the association of user-defined tags with database assets, allowing for targeted vulnerability assessments based on specific criteria, business units, or risk profiles defined by these tags.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
975		NEW	DAM	Testing and Validation: Functionality to test the effectiveness of newly created allow list rules against historical or live data to ensure they function as intended without inadvertently suppressing legitimate alerts.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
976		NEW	DAM	The agent should not require a reboot of OS and DB after installation / configuration. Only one agent to be installed, no third-party agents permitted. All agents regardless of deployment mode should be managed from the centralized management console. The solution should not use any 3rd Party software/support for any purpose	Kindly amend this point to include a one time restart of the DB Service that is required to intercept Encrypted TCP Traffic.	Please adhere to the terms and conditions of RFP.



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977		NEW	DAM	The DAM solution must allow for viewing all privileges associated with a specific user, providing a comprehensive understanding of their access rights across different database objects within the monitored environment.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
978		NEW	DAM	The DAM solution must be capable of calculating and displaying the effective permissions for each user, taking into account both direct grants and privileges inherited through roles. This should provide a clear understanding of a user's actual access rights within the database.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
979		NEW	DAM	The DAM solution must offer flexible vulnerability assessment capabilities through both policy-based and tag-based scanning methodologies.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
980		NEW	DAM	The DAM solution must provide a centralized interface for creating, viewing, editing, and managing assessment policies directly correlated to regulatory benchmarks, including CIS, DISA STIGs, FISMA, HIPAA, and PCI DSS.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
981		NEW	DAM	The DAM solution must provide a centralized view displaying a summary of user entitlements across monitored databases, showing the count of users with specific object-level privileges. This view should enable a quick assessment of user access rights.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
982		NEW	DAM	The DAM solution must provide comprehensive visibility into and monitoring of user rights and privileges across monitored database environments.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.



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983		NEW	DAM	The DAM solution must provide the capability to define and execute Custom Assessment Tests. This feature should allow administrators to create custom scripts or queries (e.g., SQL, OS commands) to perform specific security checks beyond the standard vulnerability assessments.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
984		NEW	DAM	The DAM solution shall provide a risk scoring mechanism for each identified vulnerability, leveraging industry standards such as CVSS (Common Vulnerability Scoring System) to prioritize remediation efforts based on the severity and potential impact of the vulnerability.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
985		NEW	DAM	The DAM solution shall provide automated and customizable vulnerability assessment capabilities for identified database assets.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
986		NEW	WAF	The proposed solution should have anti-defacement feature to monitor the websites for defacement attacks.	Website defacement is a type of cyber attack where an attacker gains unauthorized access to a website and modifies its content or appearance. hence its an important WAF feature to be included in the RFP.	The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
987		NEW	WAF	The proposed solution should have Web vulnerability scanning feature out of the box for OWASP Top 10 flaws in web applications and offer comprehensive report with remediation recommendations to protect your web applications.	Builtin vulenrability scanner help to dynamically scan the websites for know OSWAP Top 10 vulnerability and apply patches for the known vulnerabilities discovered by WAF.Hence request to add these in the RFP.	Please adhere to the terms and conditions of RFP.
988		NEW	WAF	The proposed solution should have configurable persistency features to maintain sessions to the load balanced backend servers. It should also support features like URL rewriting, compression & caching to improve application response.	application load balancer feature sets are feature in a WAF to distribute the traffic across multiple web servers and perform custom actions on the layer 4 -7 contents. This is a key feature of WAF to perform effective application load balancing. Hence request to add these in the RFP.	Please adhere to the terms and conditions of RFP.



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989		NEW	WAF	The proposed waf appliance should have application-aware load-balancing engine to distribute traffic and route content across multiple web servers.	application load balancer is an essential feature in a WAF to distribute the traffic across multiple web servers. Without a builtin load balncing function, we need additional sets of load balancer hardware.Hence request to add these in the RFP.	Please adhere to the terms and conditions of RFP and Amendments.
990		NEW	WAF	The proposed Waf solution should have the capability to integrate with sandbox to mitigate zero day attached.	This is an important feature for WAF to protect the application from Zero day attack. Hence request to add these in the RFP.	Please adhere to the terms and conditions of RFP.
991		NEW	WAF	The proposed WAF solution should support antivirus scanning of file for malicious content.	System should have built-in antivirus engine to protect back end application and validates uploaded files to prevent malicious code injection, limits file sizes and type. Hence WAF can protect web applications servers from malware based attacks. Hence request to add these in the RFP.	Please adhere to the terms and conditions of RFP.
992		NEW	DAM	The risk analytics component must be able to determine a user's risk score based on a comparison of their suspicious actions against organizational averages and through peer group analysis.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
993		NEW	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	The risk analytics solution must analyze key contextual elements to enhance risk assessment, including:	Risk Analytics is an important rich feature, where every DAM should have this to prevenent from suspicious data activities, Kindly add this points	It is not mandatory however the solution quoted by the bidder may have this feature.
994		NEW	DAM	The risk analytics solution must automatically assign a granular Risk Score (on a scale of 1-100, or a similar detailed range) to each detected anomaly or incident. This score should be dynamically calculated based on a combination of factors, including the severity of the triggering behavior, the sensitivity and value of the affected data, the context of the user and their peer group activity, the deviation from established baselines, and any indicators of active threat tactics. This detailed scoring mechanism will enable precise		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.



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				prioritization and classification of security events for efficient response.		
995		NEW	DAM	The risk analytics solution must possess the ability to identify and detect the following baseline characteristics to enhance anomaly detection:		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
996		NEW	DAM	The risk analytics solution must provide a dedicated and intuitive dashboard, distinct from any DAM interface, offering a clear, informative, and drill-down capable overview through the following key widgets:		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
997		NEW	DAM	The risk analytics solution must provide a granular rule-based system for defining and managing exceptions to its anomaly detection engine, allowing security teams to whitelist specific data access behaviors and patterns deemed legitimate or authorized. This system should enable the creation of allow list rules based on a combination of contextual attributes, including:		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
998		NEW	DAM	The risk analytics solution must provide a tiered approach to identifying and managing suspicious data-related activities, categorized as follows:		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
999		NEW	DAM	The risk analytics solution must provide automated detection of a range of abnormal and potentially malicious data access behaviors, including but not limited to:		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.



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1000		NEW	DAM	The risk analytics solution should enrich its analysis by incorporating user information from Active Directory, presenting this context through the following widgets:		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
1001		NEW	DAM	The solution shall detect suspicious data reconnaissance activities, including scans aimed at identifying sensitive and valuable information.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
1002		NEW	DAM	The solution shall include a dedicated risk analytics component for the automated detection of suspicious data-related activities.	Risk Analytics is an important rich feature, where every DAM should have this to prevent from suspicious data activities, Kindly add this points	It is not mandatory however the solution quoted by the bidder may have this feature.
1003		NEW	DAM	The solution should include features for analyzing role-based access control, including visualizing role memberships and providing insights into the privileges associated with each role.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
1004		NEW	DAM	The solution should offer detailed information on user privileges, breaking down permissions by object type (e.g., Tables, Views, Procedures) and the specific actions allowed (e.g., SELECT, INSERT, UPDATE, EXECUTE) for each user.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
1005		NEW	DAM	The solution should provide risk score of individual databases based on combination of security alerts, discovery results, vulnerability assessment	Please rephrase to "The solution should provide risk score of individual users based on combination of security alerts, discovery results, vulnerability assessment"	Please adhere to the terms and conditions of RFP.
1006		NEW	DAM	There should be no down-time of the OS or database for deployment of agents.	Kindly remove this as to intercept Encrypted TCP Traffic, a restart is required on the DB Service.	Please adhere to the terms and conditions of RFP.



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1007		NEW	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	This Risk Analytics must use machine learning and peer analysis to automatically detect unusual data access events, helping identify compromised, careless, and malicious users.	Risk Analytics is an important rich feature, where every DAM should have this to prevent from suspicious data activities, Kindly add this points	It is not mandatory however the solution quoted by the bidder may have this feature.
1008		NEW	DAM	Time Constraints: The ability to define specific time windows or schedules during which the allow list rule is active, allowing for temporary or recurring exceptions.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
1009		NEW	DAM	Uncharacteristic Access to Application Data		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
1010		NEW	DAM	Usual Data Interaction Methods: The solution must learn and track typical database access patterns, including the specific tables, data objects, and types of queries or operations commonly performed by users and applications.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
1011		NEW	DAM	Vulnerability assessment reports must include a "Recommended Fix" section with specific, actionable remediation guidance, steps, scripts/commands, and links to vendor advisories.		The bidder may provide any additional feature(s) but all other technical specifications in the RFP should be met.
1012		NEW	Additional query		For scenarios where solutions must be deployed at multiple locations, will bank undertake or coordinate site readiness (power, racks, cooling, cabling), or is the bidder responsible?	Please refer to the scope of work in RFP.
1013		NEW	Additional query		For solutions implemented at both DC and DR, should the design be active-active or active-passive? Are there minimum RTO/RPO or system state replication requirements for each solution?	Please refer to the terms and conditions of RFP and Amendment. RTO – 2hrs RPO – upto 15 minutes



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1014		NEW	Additional query		Kindly clarify and confirm that, as per the RFP, the bidder will not be held responsible for any downtime, SLA breach, penalty, or availability/response/resolution non-compliance caused due to failures, outages, incidents, unavailability, or deficiencies of any kind in the Bank's own infrastructure, facilities, data center resources, network, power, site access, virtualization/hardware platforms, or any other resources and conditions that are not directly supplied, managed, or maintained by the bidder. Please confirm that SLAs and penalties shall apply only to issues or non-compliance directly attributable to faults in the solutions, components, or services provided and supported by the bidder, and that all such responsibility demarcations will be explicitly defined in the contract and Service Level Agreement (SLA) to avoid any ambiguity.	Please adhere to the terms and conditions of RFP.
1015		NEW	Additional query		Kindly confirm if each proposed solution is required to integrate with both CLMS and SIEM or only with one.	All the proposed solution should support integration with both CLMS and SIEM
1016		NEW	Additional query		Kindly confirm if the bank currently has any security solutions in place (e.g., legacy firewalls, SIEM, NAC) and whether data or configuration migration is expected.	The successful bidder should migrate the firewall rules from existing firewalls to the proposed firewalls.
1017		NEW	GENERAL QUERIES		Kindly confirm that Bidder along with its affiliate including its subsidiaries shall participate in the bid. The contracting and invoicing for proposed services/goods specified in this RFP will be managed by bidder or its wholly owned subsidiary	Please adhere to the terms and conditions of RFP and Amendment.



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1018		NEW	Additional query		Please clarify how frequently DR or Cyber Drills are conducted and the extent of support expected from the bidder.	It is clarified that the drills will be conducted as per the requirement of bank and regulatory compliance.
1019		NEW	Additional query		Please confirm if all security solutions must be deployed strictly on-premise VMs provided by the bank or if hybrid/on-prem appliances are acceptable.	Please adhere to the terms and conditions of RFP.
1020		NEW	Additional query		Please provide details of the existing PIM solution that we are expected to support.	It is clarified that management of PIM solution is not part of the scope of RFP
1021		NEW	Additional query		Please provide the detailed current IT landscape and network diagrams of DC/DR/branches for proper sizing and deployment architecture of proposed solutions	The required details may be shared with the successful bidder.
1022		NEW	GENERAL QUERIES		<p>Requesting Bank to Include Endpoint Sandboxing Solution which can be leveraged by EDR and Server Security solution.</p> <p>Justification: The EDR solution will work at its best when EPP, EDR and Sandboxing deployed together, it is industry best practice and bank will see the Maximum effectiveness of the EDR solution. The analysis process is divided into two ways to identify the anomalies - Static and Dynamic analysis.</p> <p>For Static Analysis, the signature-based analysis is done by EPP first followed by the Behaviour based detection by EDR. If the malware is still unidentified (which is Zero-day vulnerability), then the Dynamic analysis will take place which will be performed by Sandboxing solution.</p> <p>All these activities must happen one after another,</p>	Please adhere to the terms and conditions of RFP.



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					hence it is very important to have all the solutions integrated tightly with each other and from the same OEM from day one and AV and EDR must be a single agent and single management console.	
1023		NEW	GENERAL QUERIES		Will all assets be procured in customer's name or bidder's name?	It is clarified that all procurements are to be made in Bank name as per RFP.
1024		NEW	Additional query		Will the bank accept subscription-based licensing for all solutions where perpetual licenses are not available?	The bidder has to assure the products delivered to the bank are covered with proper licenses, ATS, etc. taking into account the cost effectiveness of the solution as well.



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## Amendments

S. No.	Page No.	Clause No.	Type	Existing RFP clause	Amended RFP clause
1	3	4	GENERAL TENDER DETAILS	Last date and time for Online bid submission (both Technical & Commercial) - 29/08/2025, 15:00 Hrs	Last date and time for Online bid submission (both Technical & Commercial)- 12/09/2025, 15:00 Hrs
2	3	5	GENERAL TENDER DETAILS	Date and Time of Technical Bid Opening- 29/08/2025, 15:30 Hrs	Date and Time of Technical Bid Opening- 12/09/2025, 15:30 Hrs
3	7	2	BACKGROUND AND PURPOSE OF THE PROJECT	Renewal of existing Licenses for some of the Cyber Security solutions.	The point is removed.
4	8	3.9	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2023 and continue to run as on the date of publication of RFP in at least two of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.	The bidder should have supplied CSOC setup comprising A) SIEM (minimum 5000 EPS) and B)(Any one of WAF/EDR/ NAC Solution) to the customer on premises, deployed the said solutions in customer's infrastructure and manage the setup on or before 31/03/2024 and continue to run as on the date of publication of RFP in at least one of the Government/banking (public or private)/financial institutions in India. The SIEM product proposed in this tender by the bidder, should be the same SIEM which was implemented earlier, for which supporting documents to be submitted.
5	8	3.10	PRE-QUALIFICATION CRITERIA OF THE BIDDER	The bidder should have certified professionals as per the following on its payroll. Minimum 5 nos. of CISSP/ SSCP/ISSAP/ISSMP Minimum 5 nos. of CISA/CISM/CRISC/CCOA Minimum 5 nos. of GCFA/ GCIH/ GCFE/ CHFI/ ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH	The bidder should have minimum of 10 certified professionals subject to the following on its payroll. Minimum 2 nos. of CISSP/ SSCP/ISSAP/ISSMP Minimum 2 nos. of CISA/CISM/CRISC/CCOA Minimum 2 nos. of GCFA/ GCIH/ GCFE/ CHFI/



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					ECSA/ CREST/ OSCP/ CCNP Security/ CompTIA Security Plus/ CEH
6	9	5.n	OTHER CONDITIONS	Additional clause	All software solution including operating systems, applications and related licenses supplied by the successful bidder shall be procured directly from the respective OEM. These software components shall not be bundled with hardware appliances and must be quoted and delivered as separate items in the Bank's name.
7	10	5.j	OTHER CONDITIONS	The bidder awarded with Network Operation Center (NOC) project of the Bank is not eligible to bid for this RFP as Bank intends to have different bidders for NOC and CSOC as per industry followed best practice.	clause removed
8	19	25	25. PAYMENT TERMS	Delivery of Hardware/ appliances and Software/ Licenses and deployment of FM resources 70 % of [A] 70% of [E]	Delivery of Hardware and appliances. 70 % of [A]  Delivery of Software/ Licenses and deployment of FM resources. 70% of [D]  Updated payment terms included.



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9	23	I	Hardware/Solution Uptime	<p>Group-II Response time: If number of end points reporting goes below 95%, it must be made to report to Central site within 8 hours. Penalty will be levied based on the number of end points not reporting for more than 8 hours. Penalty will be applicable for number of endpoints not reporting beyond 8 hours and it will be calculated on monthly average.</p> <p>At least 95% of endpoints should be communicating to central solution console for a particular day. Out of these reporting 95% Endpoints, 95% endpoints should be updated with latest versions as applicable.</p> <p>100% of endpoints should report during each month to central site solution.</p> <p>Uptime will be calculated on monthly basis. Penalty amount in % will be calculated on Cost of respective solution including AMC/ATS (except Facility Management and Implementation Charges) for 5 years.</p>	<p>Group-II Response time: If number of end points reporting goes below 98%, it must be made to report to Central site within 8 hours. Penalty will be levied based on the number of end points not reporting for more than 8 hours. Penalty will be applicable for number of endpoints not reporting beyond 8 hours and it will be calculated on monthly average.</p> <p>At least 98% of endpoints should be communicating to central solution console for a particular day. Out of these reporting 95% Endpoints, 95% endpoints should be updated with latest versions as applicable.</p> <p>100% of endpoints should report during each month to central site solution.</p> <p>Uptime will be calculated on monthly basis. Penalty amount in % will be calculated on Cost of respective solution including AMC/ATS (except Facility Management and Implementation Charges) for 5 years.</p>
10	25	VI	Penalties related to Facility Management/ Onsite Technical Support	Additional clause	<p>In case engineer is on leave with permission from bank, alternate engineer should be available in the same capacity for the shift. Failure to do so will attract Penalty of Rs 10,000/day/person. No shift should remain unmanned.</p>



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11	25	VI.a	Penalties related to Facility Management/ Onsite Technical Support	The onsite engineer should be available at DC/DR/Any other location as per the shift schedule, irrespective of Holiday of the Bidder company. The engineers should be punctual and sign on the register provided at the office. In the case of unauthorized absence, and if suitable resource with similar skillset is not deployed on the day of absence, FM payment for the period of absence will not be paid and in addition to that, a penalty of amount equivalent to the cost of the resource per day of absence will be levied for the absent period. Holidays/off days, if any, clubbed in between the period of absence and holidays/off-days preceding or succeeding the absence period will also be counted in the period of absence while calculating penalty.	The onsite engineer should be available at DC/DR/Any other location as per the shift schedule, irrespective of Holiday of the Bidder company. The engineers should be punctual and sign on the register provided at the office. In the case of unauthorized absence, and if suitable resource with similar skillset is not deployed on the day of absence, FM payment for the period of absence will not be paid and in addition to that, a penalty of amount equivalent to the cost of the resource per day of absence will be levied for the absent period. Holidays/off days, if any, clubbed in between the period of absence and holidays/off-days preceding or succeeding the absence period will also be counted in the period of absence while calculating penalty. In case engineer is on leave with permission from bank, alternate engineer should be available in the same capacity for the shift. Failure to do so will attract Penalty of Rs 10,000/- per day per person. No shift should remain unmanned.
12	26	30. d	WARRANTY, ANNUAL MAINTENANCE CHARGES (AMC) & ANNUAL TECHNICAL SUPPORT (ATS)	The successful bidder should provide on-site preventive maintenance on regular interval i.e. quarterly, for all the new and existing security solutions/ Hardware/ Appliances under the scope of this RFP.	The successful bidder should provide on-site preventive maintenance on regular interval i.e. quarterly, for all the newly deployed security solutions/ Hardware/ Appliances under the scope of this RFP.
13	34	1.12	SCOPE OF WORK - Network Access control (NAC)	Bidder to provide NAC solution for 9000 devices	Bidder to provide NAC solution for 11000 devices



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14	34	1.a	SCOPE OF WORK	The Bidder has to provide the name of the application they are quoting and also the alternative application name if in case if his chosen solution fails to match the requirements as per the RFP or if the Implementer is not able to complete the installation as per the requirements of the Bank	Addendum - ANNEXURE XVI Added. FORMAT FOR CONFIRMING THE SOLUTION TO THE BID
15	34	1.b	SCOPE OF WORK	The Bidder has to ensure that the same solution is provided in case the quoted solution is not found working.	The bidder has to ensure that in case any of the proposed solution fails to meet the requirements of the bank during the contract period, alternate solution having same or higher specifications to be provided without any additional cost to the bank. However, bank reserve the right to conduct POC for the alternate solution before implementation.
16	34	1.d	SCOPE OF WORK	The Successful bidder is responsible for managing the proposed newly deployed solutions (at DC, DR and other Bank's Locations) along with other solutions as per the terms and conditions of this RFP.	The Successful bidder is responsible for managing the proposed newly deployed solutions (at DC, DR and other Bank's Locations) as per the terms and conditions of this RFP.
17	34	1.i	SCOPE OF WORK	Bank has a vast network spreading all over Tamil Nadu, Andhra Pradesh (Hyderabad) and Puducherry covering from semi-urban to rural areas. It has approximately 6500 systems deployed in the network which include Desktop systems, Servers, Routers, Switches and devices	Clause removed
18	35	1.x	SCOPE OF WORK	The Bank intends to provide virtual infrastructure (VM) for the required solutions to have easy manageability and Bank will provide the necessary system hardware in Bank's VM environment as per requirement for solutions	The bidder should supply, deploy and manage necessary infrastructure for hosting software based security solutions and details of the same are to be furnished in Annexure-XIII.



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				mentioned in the Hardware sizing as per Annexure-XIII by the Bidder.	
19	36	1.hh	SCOPE OF WORK	Successful bidder should support the existing PIM solution.	Clause removed
20	36	2.a	SCOPE OF WORK - ONSITE TECHNICAL SUPPORT (FACILITY MANAGEMENT SERVICES)	The successful Bidder has to provide onsite/offsite technical support from within Chennai [called Facility Management Services] resources for maintenance and monitoring of the new and existing solutions for a period of five (5) years as per scope of this RFP and provide AMC/ATS as applicable for the solutions as per the technical specifications. The Onsite Technical resource will also have to manage the existing security solution/components/devices already deployed by the Bank as well as new solutions under the scope of this RFP. In case, Bank upgrades any existing solution or purchases a new solution or Bidder changes the solution in place of existing solution during the contract period of 5 years then Bidder has to provide necessary FM services without any extra cost to the Bank.	The successful Bidder has to provide onsite/offsite technical support from within Chennai [called Facility Management Services] resources for maintenance and monitoring of the deployed solutions for a period of five (5) years as per scope of this RFP and provide AMC/ATS as applicable for the solutions as per the technical specifications. In case, Bank upgrades any proposed solution or purchases a new solution or Bidder changes the solution in place of proposed solution during the contract period of 5 years then Bidder has to provide necessary FM services without any extra cost to the Bank.
21	36	a	SCOPE OF WORK - Infrastructure requirements	Cables, Patch cords, transceiver modules and passive components	ATS (for single powered device other than server, storage and san switch), Cables, Patch cords, transceiver modules and other passive components. The Bank intends to provide ToR switches (maximum of 2). Each switch has 44 nos. of multigigabit physical ports supporting



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					1G/10G/25G speeds and 2 nos. of multigigabit physical ports supporting 40G/100G speeds. The transceiver modules for switch end will be provided by Bank. But for the device end, bidder need to provide required compatible transceiver modules.
22	36	d	SCOPE OF WORK - Infrastructure requirements	In case of server, the CPU & Memory utilization should never exceed 70% persistently (beyond 5 minutes) during the contract period. If it exceeds, the successful bidder should undertake upgradation without incurring any cost to the bank	In case of server, CPU & Memory utilization should never exceed 80% persistently (beyond 5 minutes) during the contract period. If it exceeds, the successful bidder should undertake upgradation without incurring any cost to the bank
23	37	3	REQUIREMENT OF MANPOWER	L1 onsite resource at DC/DR/ Other Locations as specified by Bank - 2 seats (24*7*365) L2 onsite resource at DC/DR Other Locations as specified by Bank - 4 Nos L3 resource ( On call support – Should be available onsite whenever required) - 1 No	L1 onsite resource at DC/DR/ Other Locations as specified by Bank - 2 seats (24*7*365) L2 onsite resource at DC/DR Other Locations as specified by Bank - 4 Nos L3 onsite resource - Scope & related details are entirely removed
24	37	3.3	REQUIREMENT OF MANPOWER	L3 resource ( On call support – Should be available onsite whenever required)	Clause removed. Amendment made in commercial bid.
25	37	3.c	REQUIREMENT OF MANPOWER	Based on the bank's requirement in the contract period, if bank decide to increase manpower in L1 or L2 or L3, the additional man power to be supplied at the manpower cost quoted for this RFP.	Based on the bank's requirement in the contract period, if bank decide to increase manpower in L1 or L2, the additional man power to be supplied at the manpower cost quoted for this RFP. L3 onsite resource - Scope & related details are entirely removed



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26	38	4	INDIVIDUAL ROLE & RESPONSIBILITIES OF ONSITE, OFFSITE AND ONCALL TECHNICAL SUPPORT RESOURCES	Level 1 Onsite Support	<p>The Individual Roles and Responsibilities of resources should consist of but not limited to:</p> <p>Level 1 Onsite Support:</p> <p>a) Management and monitoring all cyber security Solutions/ Devices/ Components of the Bank as mentioned in scope. It also covers the solutions under the scope which are to be replaced with new setup in the Bank during period of contract.</p> <p>b) Identification of security events that are True positive before qualifying event as an incident.</p> <p>c) Install application patches and signed software updates in order to improve performance, enable additional functionality or enhance security standard including but not limited to Performing Scans, Management of the system, Updating of plugins and patches, etc.</p> <p>d) The patch details of individual asset have to be updated and maintain the list of patches applied, patches unsuccessful, with proper reason for necessary reporting.</p> <p>e) Deployment of various agents for endpoints and servers and maintenance and monitoring of the same</p> <p>f) Application whitelisting for desktops and Servers</p> <p>g) Review application performance, capacity and availability and make recommendations as appropriate.</p> <p>h) Verify and maintain time synchronization among all the security system under control.</p> <p>i) To maintain the inventory of entire assets of the bank and update the database with respect</p>
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					<p>to OS, Database, Web-servers, Application details, IP addresses pertaining to all Security Solutions under scope of this RFP.</p> <p>j) Making required setup and monitoring the traffic to find out security threats/incidents during the duty hours.</p> <p>k) Implementing security best practices as well as adhere to compliances of regulatory and other government bodies.</p> <p>l) Maintain IP addressing schemes, routing information, routing tables, etc. for the Firewall operation</p> <p>m) Install application patches and signed software updates in order to improve performance or enable additional functionality of the Security Solutions/ devices deployed</p> <p>n) Mitigation and compliance of Information security/cyber security /IT Examination audit points/ VAPT Audit Points/ Internal IS audit Points/ Points pertaining to any other internal/external Audit undertaken in the Bank.</p> <p>o) Creation of base line document and bringing configuration changes to the systems after obtaining approval from Bank.</p> <p>p) Prepare a backup plan for each site/device with the single &amp; high availability modules</p> <p>q) Resource should suggest the Bank on new and improved ways and means to enhance the efficiency of the systems under scope by suggesting new performance improvement</p> <p>r) FM Engineer should maintain the backup of all necessary files including configuration file, in line with Bank's Information security policy</p>
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					<p>/Cyber security policy. Restoration testing process of the backup has to be carried out and recorded on periodic basis all applicable security solutions.</p> <p>s) Mitigation and compliance of Information security/cyber security /RBI IT Examination audit points/ VAPT Audit Points/ Internal IS audit Points/ Points pertaining any other internal/external Audit undertaken in the Bank.</p> <p>t) Track Hardware AMC Renewal Dates &amp; Validation.</p> <p>u) Solutions to be upgraded to recommended levels by OEM immediately on availability of upgrade/patches.</p>
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27	39	4	INDIVIDUAL ROLE & RESPONSIBILITIES OF ONSITE, OFFSITE AND ONCALL TECHNICAL SUPPORT RESOURCES	Level 2 Onsite Support	<p>Level 2 Onsite Support:</p> <p>a) Implementation, Management and Monitoring all cyber security Solutions/ Devices/ Components under scope. It also covers the solutions under the scope which are to be replaced with new setup in the Bank during period of contract.</p> <p>b) Deployment and Installation of all in scope solutions and their monitoring</p> <p>c) Upgradation of all in scope solutions and their monitoring</p> <p>d) Configuration and management of cyber security solutions/ components under the scope.</p> <p>e) Deployment of all in scope solutions</p> <p>f) Responsible for timely patch deployment, migration of firmware/ software and deployment of configuration as part of migrated functionality, timely update of necessary signatures, and its functionality after taking complete precaution to avoid outage and downtime</p> <p>g) Responsible for Fine tuning of the security solutions/components for obtaining optimum usage of the system as per the Bank's requirement.</p> <p>h) Identification of security events that are true positive before qualifying event as an incident.</p> <p>i) Periodic and planned update of firmware/definitions/patches of all security Solutions/components/ devices and other tools.</p> <p>j) Fine tuning configuration of the security</p>
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					<p>solutions/components for obtaining optimum usage of the system as per the Bank's requirement.</p> <p>k) Periodically evaluate the access device configurations and patch levels to ensure that all access points, nodes between (i) different VLANs in the Data Centre/DR/NDR other locations (ii) LAN / WAN interfaces (iii) Banks network to external network and extranet are securely configured.</p> <p>l) Closely monitoring of overall health of all the solutions and submit reports to the Bank with related parameters on a daily basis.</p> <p>m) Periodically provide reports for all availability and performance parameters along with log of all issues that have been raised and closed/Pending for closure. The frequency of these reports would be Daily, Weekly, Monthly, Quarterly and Yearly as per Bank's requirement. Apart from the reports on each availability and performance measurement parameter, the reporting should also include but not limited to: Utilization of Session, queue, CPU, RAM, Disk space, I/O (Peak and Average) etc.</p> <p>n) Mitigation and compliance of Information security/cyber security /RBI IT Examination audit points/ VAPT Audit Points/ Internal IS audit Points/ Points pertaining any other internal/external Audit undertaken in the Bank.</p> <p>o) Configuration of application control functionality in Firewall, WAF and to review &amp; monitor the same.</p> <p>p) Making required setup and monitoring the</p>
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					<p>traffic to find out security threats/incidents during the course of Cyber Drill conducted by the Bank or any external agency or regulatory bodies.</p> <p>q) Collect, correlate and review all incidents reported by all other security devices (e.g., Firewalls, vulnerability assessment, etc) in correlation with SIEM output.</p> <p>r) Analysis of events &amp; alerts generated by the security devices and</p> <p>s) Analysis of event correlation logs in coordination with SIEM output and analysis of traffic statistics as reported in the firewall connections' information</p> <p>t) Maintain network architecture diagram and review and update the based on changes.</p> <p>u) Configuration, deployment and review of regular use cases pertaining to SIEM, Firewall etc. New use cases should also be framed for low/medium/high level alerts which are quite regular to detect incidents or to ensure that similar incidents are not repeated</p> <p>v) Prepare RCA, Designs, Reports and present to appropriate teams and authorities.</p> <p>w) Preparation of high level design document (HLD) and low level design document (LLD) and its update related to security components [new solutions and the existing solutions]</p> <p>x) Provide the suggestions for any network enhancements/changes that can enhance the security posture and/or add business value to the delivery framework.</p> <p>y) Should develop complete know how of cyber</p>
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					<p>architecture posture of the Bank such as ingress and egress traffic, connectivity with third party (extranet) such as RBI, NPCI, SWIFT etc. Recommendation for Configuration in line with business requirement and industry standard</p> <p>z) Risk assessment and finalizing best possible optimum cyber security architecture design for new Cyber Security Solutions and solutions which are to be upgraded as per scope of this RFP at DC/DR/NDR/ other locations and reviewing of the same.</p> <p>aa) Suggesting best security architecture for Cyber Drill setup and monitoring the traffic to detect security threats/incidents during the course of Cyber Drill conducted by the Bank or any external agency or regulatory bodies.</p> <p>bb) Recommending Bank for next generation threat vector and providing suitable remedy.</p> <p>cc) Complete project management of L1 resources deployed under this project.</p> <p>dd) Direct interaction with L1 FM resources for better understanding of the deployed systems and their optimum management as part of knowledge base and updation.</p> <p>ee) Manage required setup and guide the team to monitor the traffic to find out security threats/incidents during the course of Cyber Drill conducted by the Bank or any external agency or regulatory bodies.</p> <p>ff) Aligning the team for DR Drill, Cyber Drill or any other planned/unplanned activities.</p> <p>gg) Help the team in designing new use cases/play books</p>
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					hh) Carry out cyber risk assessment for Bank quarterly & recommend risk mitigation measures in the monthly review meetings.
28	41	5	REQUIREMENT OF MANPOWER SKILLSET	Level-1 (L1): Minimum Cost To Company(CTC) expected for the L1 resource is 6 Lakhs per annum.	Clause removed
29	41	5	REQUIREMENT OF MANPOWER SKILLSET	Level-1(L1): B.E/B.Tech or above in Computer Science/Computer Applications/Electronics/IT/Electrical Engineering/ MCA.	Level-1 (L1): B.E. /B.Tech/B.Sc/BCA/Diploma or above in Computer Science/Electronics/IT/Electrical Engineering.
30	41	5	REQUIREMENT OF MANPOWER SKILLSET	Level-2 (L2): B.E. /B.Tech or above in Computer Science/Electronics/IT/Electrical Engineering/ MCA.	Level-2 (L2): B.E. /B.Tech/B.Sc/BCA/Diploma or above in Computer Science/Electronics/IT/Electrical Engineering.
31	41	5	REQUIREMENT OF MANPOWER SKILLSET	Level-2 (L2): Minimum Cost To Company(CTC) expected for the L2 resource is 12 Lakhs per annum	Clause removed
32	41	5	REQUIREMENT OF MANPOWER SKILLSET	Level-3 (L3): B.E./B.Tech or above in Computer Science/Electronics/IT/Electrical Engineering/ MCA.	L3 onsite resource - Scope & related details are entirely removed
33	43	6.16	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS: ( DC and DR implementation should be done in parallel.)	Additional clause	DAM-Delivery within 4 weeks from date of PO acceptance/Implementation within 5 weeks from date of PO acceptance



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34	43	6	DELIVERY AND IMPLEMENTATION TIMELINES OF THE SOLUTIONS: ( DC and DR implementation should be done in parallel.)	Additional clause	Software licenses should be delivered within One (1) Week from the date of Delivery Instruction issued by the Bank, which will be issued after delivery of hardware.
35	45	1.11	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - INTERNAL FIREWALL	The firewall management console Should provide the current status of compliance to PCI DSS in percentage.	Clause removed
36	46	1.27	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - INTERNAL FIREWALL	The Firewall solution should support operation modes- Active\Active, Active\Standby and Clustering (for scalability)	The Firewall solution should support operation modes- Active\Active and Active\Standby.
37	46	1.20	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - INTERNAL FIREWALL	There should be dedicated management and USB console port	There should be dedicated management and dedicated console port
38	48	1.53	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - INTERNAL FIREWALL	Appliance must have minimum 128 GB of RAM and 240 GB storage.	Appliance must be loaded with maximum memory modules supported by the model
39	48	1.58	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - INTERNAL FIREWALL	The Firewall solution should have detection and prevention capabilities for DNS tunnelling attacks	Clause removed



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40	49	2.10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should facilitate compliance to GDPR, PCI DSS, SOX, ISO 27001 and SOC 2 requirements. The firewall management console Should provide the current status of compliance to PCI DSS in percentage.	The Firewall solution should facilitate compliance to GDPR, PCI DSS, SOX, ISO 27001 and SOC 2 requirements.
41	50	2.17	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The supported number of concurrent sessions (https) should be 300000	The supported number of minimum concurrent sessions (https) should be 300000
42	50	2.18	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	There should be dedicated management and USB console port	There should be dedicated management and dedicated console port
43	50	2.20	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	There should be separate redundant high\optimal throughput ports for HA\clustering connectivity	There should be dedicated ports for HA.
44	51	2.32	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The Firewall solution should be capable of doing real time user\device traffic analysis and provide alerts in case of deviation from historical usage patterns	The Firewall solution should be capable of doing real time user\device traffic analysis and provide alerts.
45	52	2.53	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The proposed solution should have cloud based Anti- APT Solution, unknown malware analysis service with guaranteed protection signature with delivery near real time	The proposed solution should have Anti- APT Solution, unknown malware analysis service with guaranteed protection signature with delivery near real time



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46	53	2.64	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	Proposed Firewall rules optimization: iii. Analysis on Rules Consolidation (Merging of similar kind of rules) iv. Analysis on Redundant Rules vi. Analysis on Unattached/Unused Objects to simplify objects management vii. Analysis on Rule-Reordering to improve the performance of the Firewall viii. Analysis on Disabled/Expired Rules for enhanced visibility on the Firewall Rules sets	Proposed Firewall rules optimization or equivalent: iii. Analysis on Rules Consolidation (Merging of similar kind of rules) iv. Analysis on Redundant Rules vi. Analysis on Unattached/Unused Objects to simplify objects management vii. Analysis on Rule-Reordering to improve the performance of the Firewall viii. Analysis on Disabled/Expired Rules for enhanced visibility on the Firewall Rules sets
47	54	2. 67	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EXTERNAL FIREWALL	The firewall must have the capability to be configured and deployed as SSL connection broker and port mirroring for SSL traffic	Clause removed
48	60	3.80	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	SIEM should have ability/provision to perform Deep packet inspection using NTA/NBAD along with Layer-4 ,Layer-7 flow inspection. (Bidder does not require to provide NTA and NBAD in this bid.)	Specification removed
49	61	4.1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	The WAF Appliance must be a dedicated hardware with inbuilt load balancer.	The WAF Appliance must be a dedicated hardware with inbuilt/external load balancer.
50	61	4.4	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WAF	Proposed appliance should have minimum 2 X 10G Fibre, and 4x1 G Fibre ports provisioned from the start. There should be separate out of band management port as well.	Proposed appliance should have minimum 2 nos. of SFP+ and 4 nos. of GE/SFP ports populated with required transceiver modules. There should be separate out of band management port as well.



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51	69	5.1	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - WEB PROXY SOLUTION	The secure web gateway solution can be dedicated solution based or the solution may be loaded in the bank provided VM and it must provide features like Web Proxy with Caching, Web Content based/ Web Reputation based filtering, URL filtering, Antivirus, Antimalware, Application Visibility & control, SSL inspection, Protocol filtering, Detailed Reporting and Management etc. and all the functionality should be available from day one. All required licenses, hardware, software should be provided in the proposal submitted.	The secure web gateway solution must provide features like Web Proxy with Caching, Web Content based/ Web Reputation based filtering, URL filtering, Antivirus, Antimalware, Application Visibility & control, SSL inspection, Protocol filtering, Detailed Reporting and Management etc. and all the functionality should be available from day one. All required licenses, hardware, software should be provided in the proposal submitted.
52	81	7.1.7	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV	The proposed Endpoint Detection & Response can be on-premise	The proposed Endpoint Detection & Response should be a on-premise solution
53	82	7.2.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV	The proposed solution must support OS versions like Windows, Linux Versions like RHEL, Ubuntu, SUSE, Open SUSE, Oracle Linux .	The proposed solution must support OS versions like Windows, Linux Versions like RHEL and Oracle Linux .
54	84	7.2.12	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - EDR with AV	Hunting and Search features across windows, MAC and Linux must be available at the minimum including key System parameters like Application Name, Browser (Name & Version), DNS Hostname, Driver Device Name, Driver Module ( Address, in-tree, license, parameters, Signature, signer, status, signing hash alogorithm, signing Key, vermagic, version), Executable Exported (Dll & Function Name), Executable (Imported Function & Module Name),	Hunting and Search features across MS windows must be available at the minimum including key System parameters like Application Name, Browser (Name & Version), DNS Hostname, Driver Device Name, Driver Module ( Address, in-tree, license, parameters, Signature, signer, status, signing hash algorithm, signing



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			<p>Executable Injected, Executable PE Type, Executable Resource Name, File Attributes, File Certificate Issuer, File Certificate Subject, File Download Mime Type, File Download Referrer, File Download Type, File Full Path, File Name, File SHA256 Hash, File Signature Exists, File Signature Verified, File Stream Name, File Text Written, Group ID, Group name, HTTP Header, Host Set, IP Address, Local IP Address, Local Port, Login Failed, Login Record Type, Network Route Flags, Parent Process Name, Parent Process Path, Port Protocol &amp; State, Process Arguments, Process Hidden, Process Name, Registry Key Full Path, Registry Key Value Name, Registry Key Value Text, Remote IP Address, Remote Port, Remote Login, Session length, shell command, shell type, socket protocol, Socket State, Socket Type, sudo command &amp; its success, syslog event ID, Syslog event message, syslog file, syslog sender, syslog severity level, Service DLL, Service Mode, Service Name, Service Status, Service Type, Size in bytes, Task Flag, Task Name, Task reference, Task Status, Terminal Type, Timestamp - (Accessed, Changed, Created, Event, Last Login, Last Run, Modified, Started), URL, Username, Web Page Original URL, Web Page Title, Windows Event ID, Windows Event Log Type, Windows Event Message etc</p>	<p>Key, vermagic, version), Executable Exported (Dll &amp; Function Name), Executable (Imported Function &amp; Module Name), Executable Injected, Executable PE Type, Executable Resource Name, File Attributes, File Certificate Issuer, File Certificate Subject, File Download Mime Type, File Download Referrer, File Download Type, File Full Path, File Name, File SHA256 Hash, File Signature Exists, File Signature Verified, File Stream Name, File Text Written, Group ID, Group name, HTTP Header, Host Set, IP Address, Local IP Address, Local Port, Login Failed, Login Record Type, Network Route Flags, Parent Process Name, Parent Process Path, Port Protocol &amp; State, Process Arguments, Process Hidden, Process Name, Registry Key Full Path, Registry Key Value Name, Registry Key Value Text, Remote IP Address, Remote Port, Remote Login, Session length, shell command, shell type, socket protocol, Socket</p>
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					<p>State,          Socket Type, sudo command &amp; its success,          syslog event          ID, Syslog event message, syslog file, syslog sender,          syslog severity level, Service DLL, Service Mode, Service Name, Service Status, Service Type, Size in bytes, Task          Flag, Task Name, Task reference, Task Status, Terminal Type, Timestamp - (Accessed, Changed, Created, Event, Last Login, Last Run, Modified, Started), URL, Username,          Web Page Original URL, Web Page Title, Windows Event          ID, Windows Event Log Type, Windows Event Message etc.</p>
55	88	7.2.45	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ENDPOINT PROTECTION PLATFORM (EPP)/ANTI VIRUS FOR ENDPOINTS(AV)	The proposed solution should have the option to block the intruder hosts for a specific number of seconds.	The proposed solution should have the option to block/isolate/quarantine the intruder hosts for a specific number of seconds.
56	96	9.16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	It should provide a powerful reporting engine that enables administrators to schedule large batch reports, which can be automatically e-mailed to multiple recipients. Reports can be created in multiple formats such as PDF, DHTML, and XML, and revisions of past report output can be archived	It should provide a powerful reporting engine that enables administrators to schedule large batch reports, which can be automatically e-mailed to multiple recipients. Reports can be created in multiple formats such as PDF, CSV, XLS, XLSX and XML and revisions of past report output can be archived



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57	97	9.34	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - ASSET MANAGEMENT AND PATCH MANAGEMENT	The Solution should perform integrity check of all actions deployed on the managed devices.	Clause removed
58	98	6	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Patch Management	The Solution should be able to hide the agent from the Desktops "Add/Remove Program" list from the central console.	The Solution should be able to hide the agent from the desktop's "Add/Remove Program" list from the central console or restricting the end user from uninstalling and stopping the agent's service.
59	100	10	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Common Features for Asset and Patch Management	The System should be able to do automatic identification of the following software attributes (not exhaustive) · Product name · Product version · Manufacturer · Language · File name · Directory file time · Executable type · Internal name · Known as · File description · File extension · File path · File date/time · File size	The System should be able to do automatic identification of the following software attributes (not exhaustive) · Product name · Product version · Manufacturer · Language · File name · Directory file time · Executable type · File extension · File path · File date/time · File size
60	103	10.16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - VAS	Tool should provide unique Vulnerability Priority Prediction apart from CVSS framework.	Tool should support CVSS and similar framework



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61	109	12	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	Additional clause (Total Point 46)	<ol style="list-style-type: none"> <li>1. The solution should be able to auto discover privilege users in the database and should support user entitlement reviews on database accounts.</li> <li>2. The solution should be able to auto discover default passwords in the default DB accounts</li> <li>3. Solution track the dormant accounts as per defined rule</li> <li>4. The solution should inspect both in-coming and out-going DB traffic, compare with the rules and generate alert.</li> <li>5. Solution should detect attacks on network protocols, as well as application layer DB activity.</li> <li>6. The solution should provide full details needed for analysis of audited events: date and time, raw SQL, parameters used, end user name, source IP, source application, destination database instance, schema DB objects affected, command details, results generated, values affected etc. should be capable of capturing and reporting at a very granular level.</li> <li>7. Solution should detect attacks attempting to exploit known vulnerabilities as well as common threat vectors and can be configured to issue an alert and/or terminate the session in real time</li> <li>8. The solution should discover misconfigurations in the database and its platform and suggest remedial measures.</li> <li>9. Solution should have capability to track execution of stored procedures, including who executed a procedure, what procedure name</li> </ol>
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					<p>and when, which tables were accessed.</p> <p>10. Solution should also be able to detect any change happens in stored procedure</p> <p>11. Solution should have capability to monitor local access &amp; encrypted connections (Oracle ASO, SSL, IPsec etc. )</p> <p>12. The solution should provide facilities for scheduling of reports with respect to time, type of activity, nature of event, violation of specific rules, user, source of origin, DB instance etc</p> <p>13. The solution should support creation of different type of security and audit policies such as rule report based on heuristic and content based. These policies should support customization.</p> <p>14. Ability to kill sessions for accessing sensitive data/policy violations and keeping all activity in the logs</p> <p>15. The solution should be capable of blocking access real time, execution of commands which violate the rules/ policies, store the events securely and report the same in real time.</p> <p>16. The proposed solution should support Monitoring Mode and blocking Mode of Deployment. In monitoring mode, solution can generate alerts for unauthorized activity. In blocking mode, solution must proactively block the queries including blocking of matching signatures for known attacks like SQL injection.</p> <p>17. There should be no down-time of the OS or database for deployment of agents</p> <p>18. The agent should not require a reboot of OS and DB after installation / configuration. Only</p>
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					<p>one agent to be installed, no third-party agents permitted. All agents regardless of deployment mode should be managed from the centralized management console. The solution should not use any 3rd Party software/support for any purpose</p> <p>19. If the agent mal-functions or uninstalled or disabled on server, immediate alert to be issued.</p> <p>20. If the communication between agent and the console is lost, immediate alert to be issued.</p> <p>21. The solution should not use the native database audit functionality. The Solution should not employ native database transaction log auditing.</p> <p>22. The solution should be able to support/monitor all database activities in OS like AIX, UNIX, HP UNIX, Linux, Solaris, Windows and Databases like Oracle, MS- SQL, MySQL, Postgres, Mongo at a minimum provided that DB vendors still support the versions in scope.</p> <p>23. The solution should provide information of DB links and should have capability to monitor the activity of DB links</p> <p>24. The solution should generate alert for any violation of security policy real time</p> <p>25. All the reports should be generated at least in minimum time (within 120 seconds)</p> <p>26. The solution should also discover if any new database and DB objects created within the monitored network/systems.</p> <p>27. The solution must allow administrators to add and modify policies.</p> <p>28. The solution should auto profile the activities</p>
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					<p>to filter noise or known false positives and should generate alert if any violation</p> <p>29. The solution support individual user access auditing for packaged applications like SAP, Peoplesoft etc.</p> <p>30. Separate policies should be applied for different databases configured in DAM</p> <p>31. The solution should have pre-built templates for well-known security and audit policies.</p> <p>32. Databases are to be integrated without any limitation on the number of databases. Solution should support the deployment modes i. e. monitoring / blocking separately for each database.</p> <p>33. The solution should have capability to facilitate rule creation at a very granular level. Example: Which user can connect from which source, access what objects, have which rights, at what time window etc.</p> <p>34. Rules also should allow blocking access depending upon different parameters like above.</p> <p>35. The Proposed Solution should be managed centrally for Both DC &amp; DR Setup.</p> <p>36. Management solution should support Role-Based Access Control or multiple user roles that facilitate separation of duties. i. e. Administrator (Super- User), Manager, read only etc.</p> <p>37. The solution should support the following authentication mechanism for accessing the solution</p> <p>(i) In-built authentication in the solution</p>
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					<p>(ii) Kerberos authentication          (iii) LDAP/AD authentication          (iv) RADIUS authentication          38. The Bank should be able to deploy or remove the DAM solution from the network with no impact on the existing databases or the network architecture.          39. Should be able to report events and alerts via standard mechanisms, for example, to a syslog or SNMP server or a SIEM solution.          40. The solution must support the creation of custom log messages and provide system variable placeholders mechanism to make this use case possible. For example, the Username placeholder looks like (\${Alert. username})          41. The solution must support generation/ both predefined as well as easy option to customize reports as per Bank's requirements in tabular views, pdf, data analysis graphical views, Excel, CSV formats etc.          42. The solution should provide facilities for scheduling of reports with respect to time, type of activity, nature of event, violation of specific rules, user, source of origin, DB instance etc.          43. Solution must support either: 1) Ability to query raw event data via REST API, 2) Ability to perform bulk exports of raw event data, or 3) Other external analytical and data store integration method.          44. Solution should provide monitoring of all on-prem, cloud databases including PaaS, IaaS via centralise management console          45. Solution should not write any logs on the</p>
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					<p>database server when using agent based monitoring</p> <p>46. The solution should establish critical database security visibility and should only send events to SIEM rather than the entire logs. The solution should reduce SIEM index/telemetry fees with compute and storage costs.</p>
62	110	12.19	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	<p>The solution should be able to integrate with leading NGSOC solutions such as SIEM, VM, XDR, NTA etc. to generate meaningful correlated events. Also, it should be able to integrate with PIM.</p>	<p>The solution should be able to integrate with leading NGSOC solutions such as SIEM, PIM etc. to generate meaningful correlated events. Also, it should be able to integrate with PIM.</p>
63	111	12.27	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - DAM	<p>The solution should be capable of identifying the missing patches and report the same and should have capabilities of virtual patching of known vulnerabilities till the patch is installed.</p>	<p>The solution should be capable of identifying the missing patches, known vulnerabilities and report the same till the patch is installed.</p>
64	112	13.2	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	<p>The solution should enable the classification of Word, Excel and PowerPoint, Visio, MS Project documents from within Microsoft Office and Office Online</p>	<p>The solution should enable the classification of Word, Excel and PowerPoint documents from within Microsoft Office and Office Online</p>



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65	112	13.3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data classification	The solution should be capable of integrating with OpenOffice to classify documents being created with Apache OpenOffice.	Clause removed
66	112	13.5	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data classification	The solution should work with Microsoft Office 2007 onwards both 32 and 64 bit, and OpenOffice, Apache and Libre office	The solution should support O365 offline/online suite of applications(Word,Excel,Powerpoint etc.)
67	112	13.13	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should support hierarchical and conditional classification fields, so that the appearance of a sub-field is conditional on the value selected in the higher-level field. For example, when a user selects "Restricted," a sub-field is presented with a list of departments including "Office use", "Branch use", "HR Only" etc.	The solution should support hierarchical and conditional classification fields.
68	113	13.28	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	Solution should have the feature to prompt the user to answer defined questions and suggest an appropriate classification based on the user's input.	Clause removed
69	113	13.29	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to allow user to specify an expiry of current classification and automatically apply new classification post expiry, Example- balance sheet will be confidential till 31AUG and after this it will become a public document.	Clause removed



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70	113	13.33	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data classification	The solution should provide the ability to save the name of the original classifier in metadata, and to enforce policy so that only the original classifier can change the classification.	The solution should have the ability to capture the name of the user who classified the file/document.
71	113	13.34	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data classification	The solution should support icon overlays to identify the classification of files in File Explorer.	Clause removed
72	113	13.34	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should support icon overlays to identify the classification of files in File Explorer.	Clause removed
73	113	13.36	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should automatically classify and send emails if all the recipients are in the set of defined domain.	Clause removed
74	113	13.39	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data classification	The solution should block email of a particular classification from being send if specified software(s) and its version are not installed in the user's endpoint.	Clause removed
75	113	13.41	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be able to resolve conflict automatically if there is a mismatch between email classification and attachment classification.	Clause removed



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76	113	13.42	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should be able to perform content inspection a second time on the classified attachment to ensure the correct classification is applied.	Clause removed
77	113	13.46	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should prevent printing of document and emails based on the classification without any dependency of any third party solution.	The solution should prevent printing of unclassified document and emails based on the classification without any dependency of any third party solution
78	113	13.47	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data classification	The solution should have capability to allow/block print for specific printer based on classification.	Clause removed
79	113	13.40.	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data classification	The solution should have capability to mark bcc to specific mail for specific classification.	Clause removed
80	114	13.56	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should suggest a classification based in content, but should allow user to change the classification if required by taking a justification for the same and recording it in logs.	Clause removed
81	114	13.58	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should provide the ability to prompt users to enter a justification when overriding a policy warning.	Clause removed



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82	114	13.63	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data classification	The solution should have a capability to deploy, upgrade, and uninstall the component without the use of any 3rd party software.	The solution should have native capability to patch,upgrade components of solution without the use of any 3rd party software.
83	114	13.65	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Classification	The solution should have capability to deploy policies basis users, machines, groups etc.	Clause removed
84	115	13.87	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data classification	The solution must have the capability to mask the sensitive data as a Remediation action if required.	Clause removed
85	115	13.88	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data classification	The solution shall be bundled along with professional services to ensure Implementation, sustenance (support) on call basis, knowledge transfer for administrators.	Clause removed
86	115	14.2	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Host Intrusion Prevention System	The Proposed solution should be Leader in server security market as per IDC latest report	Clause removed
87	125	15.5	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution must support up to 700 endpoints/clients and solution should have compatibility of Scale-out when needed.	The solution should support minimum of 4500 users and solution should have compatibility of Scale-out when needed.



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88	129	15.56	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Interoperable with EDR/XDR and similar agents on endpoint machine.	Clause removed
89	131	15.75	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should provide seamless integration with existing IT infrastructure like IAM system, Antivirus, EDR/XDR, SIEM, SASE solutions.	Clause removed
90	136	15.126	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution should support dominant databases like Microsoft SQL, Oracle, MySQL, Postgres, and Maria DB, Mongo DB. The complete list of supported databases must be provided to BANK	The solution should support databases like Microsoft SQL, Oracle, MySQL, Postgres. The complete list of supported databases must be provided to BANK
91	136	15.131	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Proposed DLP solution should integrate with BANK WSG/SWG, EDR/XDR solution.	Proposed DLP solution should integrate with BANK WSG/SWG solution.
92	136	15.133	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution should be capable of monitoring and analysing both inbound and outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses.	The solution should be capable of monitoring and analysing outbound traffic to detect any transmission of sensitive data, including monitoring data in http/ https requests and responses.



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93	136	15.134	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	The solution must be capable of inspecting and analysing API traffic, including both inbound and outbound requests, to identify sensitive data transfers.	The solution must be capable of inspecting and analysing API traffic, outbound requests, to identify sensitive data transfers.
94	137	15.146	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should support for various data masking techniques, such as substitution, shuffling, encryption, and nulling out.	Clause removed
95	137	15.147	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Data Leakage Prevention for Endpoints	Solution should support for fingerprinting techniques like hashing, checksums, and digital signatures to identify and track data	Solution should support for fingerprinting techniques like hashing/checksums/digital signatures to identify and track data.
96	138	16	Hosting Infrastructure	Additional clause	The proposed Hardware family and Software generation should be latest from the date of RFP submission and the proposed Hardware family
97	141	10	General requirements	All the devices/products/solutions proposed for this RFP should not be announced End of Life, End of Service Life for seven years from the date of submission of this RFP.	All the devices/products/solutions proposed for this RFP should not be announced End of Sale for two years from the date of the submission of the RFP and should be under OEM Support for 7 years from the date of the submission of the RFP
98	141	16	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Hosting Infrastructure	General requirements: Space for one rack of 800 mm width and 1200 mm depth will be provided by BANK in DC and DR	At DC, Rack space for one 42U rack with dimensions 800 mm width and 1200 mm depth will be provided by Bank and the rack has to be provided by the bidder. Whereas at DR, one Rack with dimensions 800 mm width and 1200 mm depth will be provided by Bank and rack is not required to be provided by the bidder.



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99	141	3	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - Hosting Infrastructure - Server - Warranty	5 Years 24/7 Warranty with 30 minutes Response Time and 4 hours Call to Resolution including part replacement, access to OEM support portal, OEM technical support on 24X7X365 basis. Successful Bidder must provide documentary proof from OEM post installation of the Hardware. Highest Level of Proactive and Reactive support covering Half yearly Firmware analysis, and Proactive Health analysis. All the disk/SSD/NVME components (Data Drives) including faulty disk components will be property of the bank and will not be returned to OEM/SI.	5 Years 24/7 Warranty with 30 minutes Response Time and 6 hours Call to Resolution including part replacement, access to OEM support portal, OEM technical support on 24X7X365 basis. Successful Bidder must provide documentary proof from OEM post installation of the Hardware. Highest Level of Proactive and Reactive support covering Half yearly Firmware analysis, and Proactive Health analysis. All the disk/SSD/NVME components (Data Drives) including faulty disk components will be property of the bank and will not be returned to OEM/SI.
100	143	5	SECTION 5 - COMMERCIAL BID	Table B, C & F	Revised commercial bid format added
101	154	3.15	BIDDER'S INFORMATION	Please mention turnover* for last three financial years and include the copies of Audited Balance Sheet in support of it . Financial Year [For three consecutive FY]2021-22,2022-23,2023-24	Please mention turnover* for last three financial years and include the copies of Audited Balance Sheet in support of it . Financial Year For three consecutive FY 2022-23 FY2023-24 FY2024-25.  The changes are incorportaed in Annexure-III
102	157	6	TURNOVER AND NETWORTH CERTIFICATE	This is to certify that M/s_____, a company incorporated under the Companies Act, 1956 with its headquarters at, _____has the following Turnover, Net Profit/Loss and Net worth from its Indian Operations. This information is based on the Audited Financial Statements for FY2021-22, FY2022-23 and FY2023-24.	This is to certify that M/s , a company incorporated under the Companies Act, 1956 with its headquarters at, has the following Turnover, Net Profit/Loss and Net worth from its Indian Operations. This information is based on the Audited Financial Statements for FY 2022-23, FY 2023-24 and FY 2024-25.  The changes are incorportaed in Annexure-VI



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103	169	13	HARDWARE REQUIREMENTS FOR THE OFFERED SOLUTIONS	HA mode	CLMS included. The changes are incorportaed in Annexure-XIII
104	60	84	TECHNICAL AND FUNCTIONAL SPECIFICATIONS - SIEM	Additional clause	The solution should have buffering mechanism to avoid dropping of logs not limited to the purchased license
105	8	3.1	3. PRE-QUALIFICATION CRITERIA OF THE BIDDER	Subsidiary Company	Subsidiary companies may use financials of the parent company for demerging entities. However, technical experience should be complied by the subsidiary company only i.e., bidding company only.
106	10	5	5.OTHER CONDITIONS	m)The successful bidder should provide SBOM for all the products quoted. Bidder should ensure that all the components of SBOM are appropriately licensed and supported by corresponding OEM. Intellectual property rights to be properly checked by the bidder and bidder holds responsibility for the IPR of solutions deployed. Also, should ensure that the SBOM is free of vulnerabilities during the period of contract. Solution should be comprehensive in nature.	m)The successful bidder should provide SBOM/CBOM for all the products quoted. Bidder should ensure that all the components of SBOM/CBOM are appropriately licensed and supported by corresponding OEM. Intellectual property rights to be properly checked by the bidder and bidder holds responsibility for the IPR of solutions deployed. Also, should ensure that the SBOM/CBOM is free of vulnerabilities during the period of contract. Solution should be comprehensive in nature.

## SECTION 5 - COMMERCIAL BID

(On Bidder's letterhead)

## [SETTING UP OF CYBER SECURITY OPERATION CENTER (CSOC) IN TNGB AND PBGB]

TABLE –A									
PROCUREMENT OF DEVICES/ SOLUTIONS WITH 3 YEARS WARRANTY and its AMC (All amount should be in INR inclusive all taxes)									
S.No.	Item Description	Make and Model/ Part Number	Multiplication Factor  [A]	Procurement Cost with 3 years warranty		AMC Cost for 4 <sup>th</sup> and 5 <sup>th</sup> Year			Total Cost  [G] = [C] + [F]
				Unit Cost  [B]	Total Cost  [C]=[A*B]	AMC cost for 4 <sup>th</sup> Year  [D]	AMC cost for 5 <sup>th</sup> Year  [E]	Total AMC Cost  [F] = D+E	
1	Internal firewall		04						
2	External firewall		04						
3	WAF		04						
4	NTP		02						
TOTAL OF TABLE -A									

TABLE B									
PROCUREMENT OF SOLUTIONS WITH LICENSES									
S.No.	Item Description	Make and Model/ Part Number	Multiplication Factor  [A]	Price for 1 <sup>st</sup> , 2 <sup>nd</sup> , 3 <sup>rd</sup> , 4 <sup>th</sup> , 5 <sup>th</sup> Year					Total Cost Multiplication Factor x 5years cost
				1 <sup>st</sup> Yr [B]	2 <sup>nd</sup> Yr [C]	3 <sup>rd</sup> Yr [D]	4 <sup>th</sup> Yr [E]	5 <sup>th</sup> Yr [F]	Total Cost [G] = [A]*[B+C+D+E+F]
5	Database Activity Monitoring (DAM) Solution		10 DB Licenses						
6	Asset Management		12000 device licenses for asset management			s			
7	Patch Management		6000 device licenses for patch Management						
8	Centralized Log Management Solution (CLMS)		200 Licenses						
9	Web Proxy Solution		4500 users						
10	Security Incident and Event Management (SIEM)		5000 EPS Licenses						
11	AV and Endpoint Detection Response		5500 Licenses						
12	Network Access Control (NAC)		11000 licenses						
13	VAS		50 devices concurrently						
14	HIPS		150						
15	Data classification		4500 licenses						
16	Data Leakage prevention solution for end points		4500 licenses						
TOTAL OF TABLE - B									

\*All amount in INR

TABLE- C:					
FACILITY MANAGEMENT SERVICES [ONSITE TECHNICAL SUPPORT] FOR A PERIOD OF FIVE (5) YEARS					
*All amount in INR					
S.No.	Item Description	Unit Cost per Year [A]	No. of Resources [B]	No of Years [C]	Total cost [D] = [A*B*C]
1	L2 Resource		4	5	
2	L1 Resource (2 seats 24x7)			5	
TOTAL OF TABLE – C					

\* - All amount should be quoted in INR inclusive of all taxes.

TABLE- D:				
ONE TIME IMPLEMENTATION COST				
*All amount in INR				
S.No.	Solution Description	Quantity (Considering both DC and DRS) [A]	Unit Implementation Cost [B]	Total Implementation Cost [C] = [A*B]
1				
2				
3				
4				
TOTAL OF TABLE - D				

\* - All amount should be quoted in INR inclusive of all taxes.

TABLE – E (Commercial bid for Infrastructure- Hardware and system software)							
S.No.	Item description	Make & Model	Quantity		Unit	AMC cost	Total
			DC	DR	cost		cost
					(inclusive of taxes)		
Total of TABLE – E*							

\* The total cost should be inclusive of implementation cost.

TABLE- F:			
TOTAL COST OF OWNERSHIP (TCO ) FOR FIVE YEARS PERIOD			
			*All amount in INR
S.No.	Table Detail	Table Description	Total Cost
1	Total of Table A	Procurement of Devices/ Solutions With 3 Years Warranty with AMC	
2	Total of Table B	Procurement of Solutions with Licenses	
3	Total of Table C	Facility Management Services [Onsite Technical Support] for a period of five (5) years	
4	Total of Table D	One Time Implementation Cost	
5	Total of Table E	Infrastructure- Hardware and system software	
TOTAL OF TABLE - F			

\* - All amount should be quoted in INR inclusive of all taxes.

**The bid will be evaluated on the total cost of TABLE-F.**

**Annexure-III**

**3. BIDDER'S INFORMATION**

**[SETTING UP OF CYBER SECURITY OPERATION CENTER (CSOC) IN TNGB AND PBGB]**

**REF: TMD/3/2025-26 dated 28/07/2025**

<b>S.No.</b>	<b>Information</b>	<b>Particulars/ Response</b>
1	Company Name	
2	Constitution	
3	Date of Incorporation	
4	Company Head Office Address	
5	Registered office address	
6	GST No.	
7	Whether MSE (quote registration no. and date of registration, copy to be attached)	
8	Bank Account Detail: Account Number, Account Name, IFSC, Bank Name	
9	Name, Designation, Tel. No, E-Mail of the authorized signatory submitting the RFP (*Please enclose the copy of board resolution)	
10	Specimen Full signature	
11	Contact person's name address, telephone number, mobile number, Fax Number, EMail ID. (*give at least 2 contact person's details)	
12	Details of Service Support Centre/ Offices in Chennai and Hyderabad	

13	Whether company has been blacklisted for service deficiency in last 3 years. If yes, details thereof.				
14	Any pending or past litigation (within three years)? If yes please give details				
15	Please mention turnover* for last three financial years and include the copies of Audited Balance Sheet in support of it.	Financial Year [For three consecutive  FY]	Turnover Rs. (in Lakhs) from Indian Operations	Net Profit/ Loss Rs. (in Lakhs)	Net Worth Rs. (in Lakhs)
		2022-23			
		2023-24			
		2024-25			

\*Only Bidder company / Firm figures need to be mentioned. (Not to include subsidiary, affiliate or group entities figures)

**Date:** \_\_\_\_\_

**Place:** \_\_\_\_\_

**[Signature of Authorized Signatory]**

Name of Signatory: Designation:

Email ID: Mobile

No: Telephone

No.:

Seal of Company

**Annexure-VI**

**6.TURNOVER AND NETWORTH CERTIFICATE**

[To be provided by Statutory Auditor/Chartered Accountant on their Letterhead]

**[SETTING UP OF CYBER SECURITY OPERATION CENTER (CSOC) IN TNGB AND PBGB]**

**REF: TMD/3/2025-26 dated 28/07/2025**

This is to certify that M/s \_\_\_\_\_, a company incorporated under the Companies Act, 1956 with its headquarters at, \_\_\_\_\_ has the following Turnover, Net Profit/Loss and Net worth from its Indian Operations. This information is based on the Audited Financial Statements for FY 2022-23, FY 2023-24 and FY 2024-25.

<b>Financial Year (for Three Consecutive FY)</b>	<b>Annual Turnover (in Rs.)</b>	<b>Net Profit/Loss (in Rs.)</b>	<b>Net Worth (in Rs.)</b>
2022-23			
2023-24			
2024-25			

**Date:** \_\_\_\_\_

**Place:** \_\_\_\_\_

**[Signature of Authorized Signatory]**

Name of Signatory:

Designation:

Email ID:

Mobile No:

Telephone No.:

Seal of Company:

## ANNEXURE-XIII

### 13. HARDWARE REQUIREMENTS FOR THE OFFERED SOLUTIONS

(Hardware resources to be provided by the Bidder)

[SETTING UP OF CYBER SECURITY OPERATION CENTER (CSOC) IN TNGB AND PBGB]

REF: TMD/3/2025-26 dated 28/07/2025

S.No	Item	Make/ Model/ Part Number (To be specified by the bidder)	Multiplic - ation Factor (if any)	HA (within site)	RAM		Storage (Size in GB)		Operating System	Databas e	Additional Parts/ Modules along with Remark, if any
					vCPU	Clock Speed (GHz)	Memo ry size in GB				
1	NTP solution		2 (DC-1 & DR-1)	NA							
2	Asset Management solution		2 (DC-1 & DR-1)	NA							
3	Patch Management solution		2 (DC-1 & DR-1)	NA							
4	VAS		2 (DC-1 & DR-1)	NA							
5	Firewall management solution		2 (DC-1 & DR-1)	NA							
6	AV & EDR		2 (DC-1 & DR-1)	NA							
7	Web proxy		4 (DC-2 & DR-2)	Required							
8	NAC		4 (DC-2 & DR-2)	Required							
9	HIPS		2 (DC-1 & DR-1)	NA							
10	Data classification tool		2 (DC-1 & DR-1)	NA							
11	SIEM		4 (DC-2 & DR-2)	Required							
12	DAM		2 (DC-1 & DR-1)	NA							
13	Data Leakage prevention solution for end points		2 (DC-1 & DR-1)	NA							
14	CLMS		2 (DC-1 & DR-1)	NA							

- Bidder may add as many rows as required in the above table in details
- Actual Quantities to be mentioned
- The requirement of system hardware has to mentioned above by considering both the existing licenses of the respective solution available with the Bank and new licenses proposed in the current RFP so that the final systems hardware should suffice for the solution in all respects. Further, the hardware sizing should be considered for running the solution for a period of five years without any latency due to insufficiency of any hardware.
- Dual power & redundancy to be maintained for High Availability
- There should not be any ambiguity in above details and if any, the same has to be clarified under remark column.

Yours faithfully,

**Signature of Authorized Signatory  
(of Bidder)**

Name of

Signatory:

Designation:

Date:

Place:

Email ID:

Mobile

Number:

Telephone

No.:

Seal of the Company:



# TAMIL NADU GRAMA BANK

REF RFP No: TMD/3/2025-26 dated 28/07/2025

## 1. PAYMENT TERMS

The Payments will be made as per below details

Only GST, wherever applicable, will be borne by the Bank

Bank will deduct TDS (Tax deducted at source) as applicable

For endpoints bases licenses like EDR, Asset management, Patch management etc., the invoices shall be raised to two Regional Rural Banks separately for which the break up will be informed to successful bidder. For centralized solutions like Firewall, WAF etc, invoices shall be raised to TNGB.

Payment will be made as per the schedule mentioned below:

A – Device Cost

B – Implementation Cost

C – AMC/ATS Cost

D – License Cost

E – Facility Management Services Cost

Deliverables	Payment Terms	Payment Amount
Delivery of all the Appliances and Hardware	Delivery of Hardware and appliances.	70 % of [A]
Delivery of applicable licenses	Delivery of Software/ Licenses and deployment of FM resources.	70% of [D]
Installation and Integration of all Devices and Go- Live of solution, SIGN-OFF	Post successful Implementation and after Signoff along with certificate from respective O.E.M on implementation of the product.	30 % of [A] 50% of [B] 30% of [D]
	3 months after Sign-Off	50% of [B]
AMC/ ATS cost of Devices/ Solutions/ Components (C)	Shall be paid half yearly in advance on submission of Invoices and requisite documents. This will start post expiry of Warranty as applicable.	
Facility Management Services (E)	Shall be paid quarterly in arrears on submission of Invoices and requisite documents	



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## Addendum

## Annexure XVI

### FORMAT FOR CONFIRMING THE SOLUTION TO THE BID

S.No	Item Description	Primary Solution				Secondary Solution*** in case of primary solution is not working within the first year of post implementation of the software			
		Name of Software	O.E.M	Subscription/ Perpetual	License Qty	Name of Software	O.E.M	Subscription/ Perpetual	License Qty
1	Database Activity Monitoring (DAM) Solution								
2	Asset Management								
3	Patch Management								
4	Centralized Log Management Solution (CLMS)								
5	Web Proxy Solution								
6	Security Incident and Event Management (SIEM)								
7	AV and Endpoint Detection Response								
8	Network Access Control (NAC)								
9	VAS								
10	HIPS								
11	Data classification								
12	Data Leakage prevention solution for end points								



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\*\*\*Secondary solution should be provided by the O.E.M of primary solution and the bidder without any additional cost to the Bank.

Compatibility with hardware provided in this RFP has been maintained.

All licenses at DC/DR with high availability have been factored.

All other RFP delivery & implementation conditions have been adhered.

Yours faithfully,

**Signature of Authorized Signatory (of Bidder)**

Name of

Signatory:

Designation:

Date:

Place:

Email ID:

Mobile

Number:

Telephone

No.:

Seal of the Company: